





Sign in to community access services.

 Sign in with Google


 Sign in with Apple

 Sign in with Microsoft

 Sign in with Facebook

OR

Email address

 Please enter a username

Password

Remember me

[Sign in](#)

[Forgot password?](#) [Unlock account?](#) [Help](#)

Don't have an account [Sign up](#)

With our new Community Access Services you can sign in with a Google, Apple, Microsoft or Facebook Account. Once you enter your information, you will be brought to the Main Water Account Page where you can link your utility account. (Skip down to the LINK ACCOUNT section)

If you do not have any of those accounts, please select **Sign up** and move on to the next step of these instructions.



Create an account

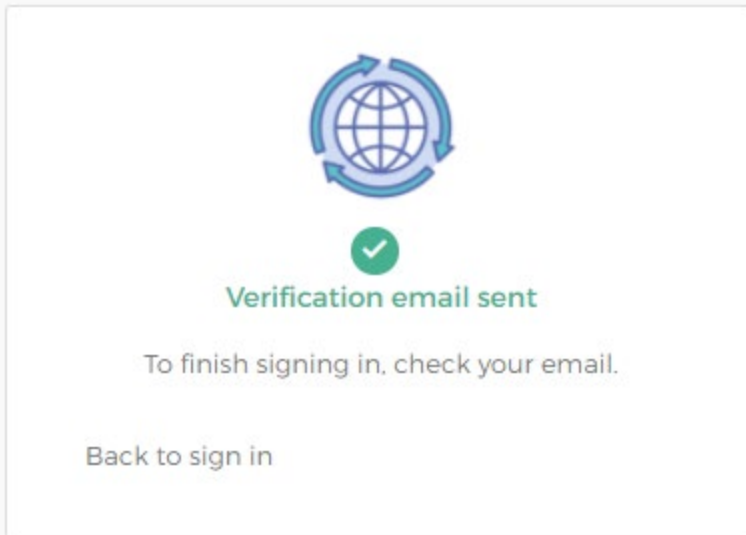
* indicates required field

[Back to sign in](#)

Enter Email address you would like to use as your account login.

Enter a Password which will be 8 letters minimum, Upper and lower case and Number.

Enter First and Last Names and Click on Sign Up.



A Pop up will be displayed stating Verification email sent.

Go to your email inbox and look for a new email from Community Access Identity
noreply@identity.tylerportico.com

You will receive an email like one displayed on the next page. Scroll to the bottom of the email and Click on **Activate account**.

Hi woodridge,

Welcome to your Community Access account!

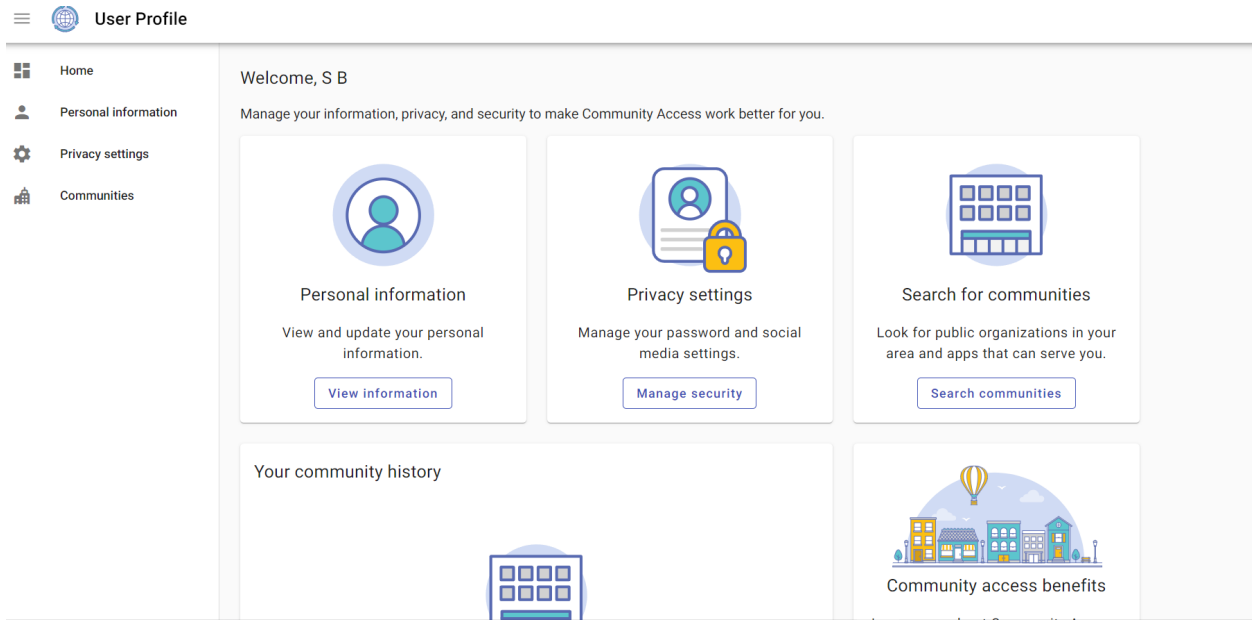
Your organization uses Community Access and Tyler Technologies to manage access to applications which serve citizens.

Community Access provides access to all of your citizen applications and connects you to other public applications within Tyler Technology's ecosystem.

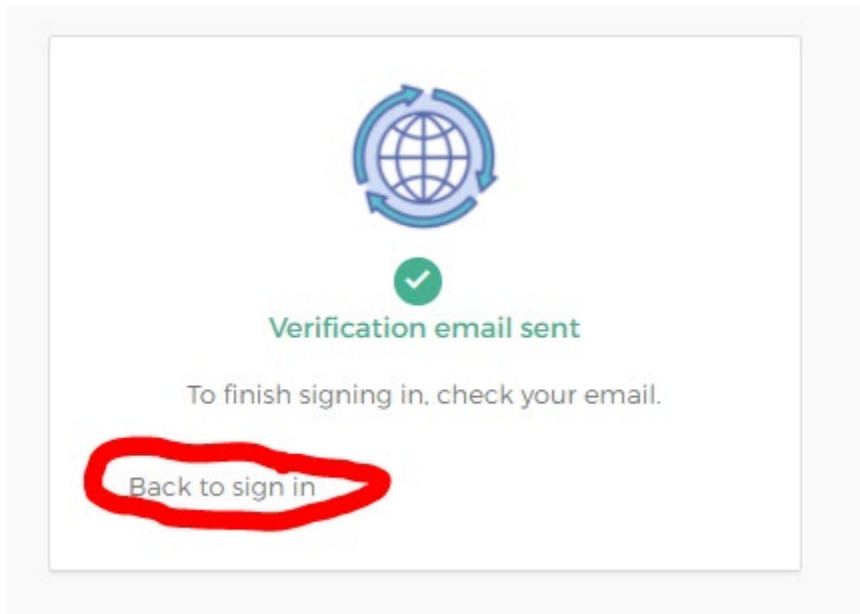
[Learn more about Community Access.](#)

To verify your email address and activate your account, please click the following link:

[Activate account](#)



A new Welcome page will be displayed. You can close out of this and go back to the Verification Page and Click on **Back to sign in**.



If you closed this out or cannot get to this, you can go back to the village's website, to Online Bill Pay on the main page; or under water billing. You will come to the following screen again, but this time enter your email address in the middle.



Sign in to community access services.



Sign in with Google



Sign in with Apple



Sign in with Microsoft



Sign in with Facebook

OR

Email address

woodridge@gmail.com

Password

.....|



Remember me

Sign in

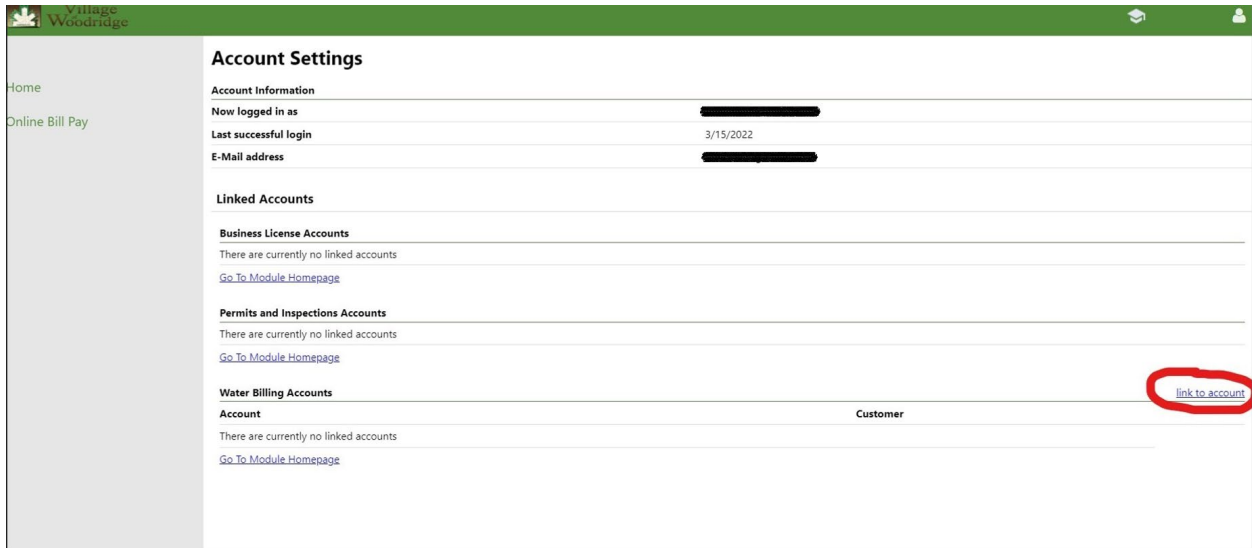
[Forgot password?](#)

[Unlock account?](#)

[Help](#)

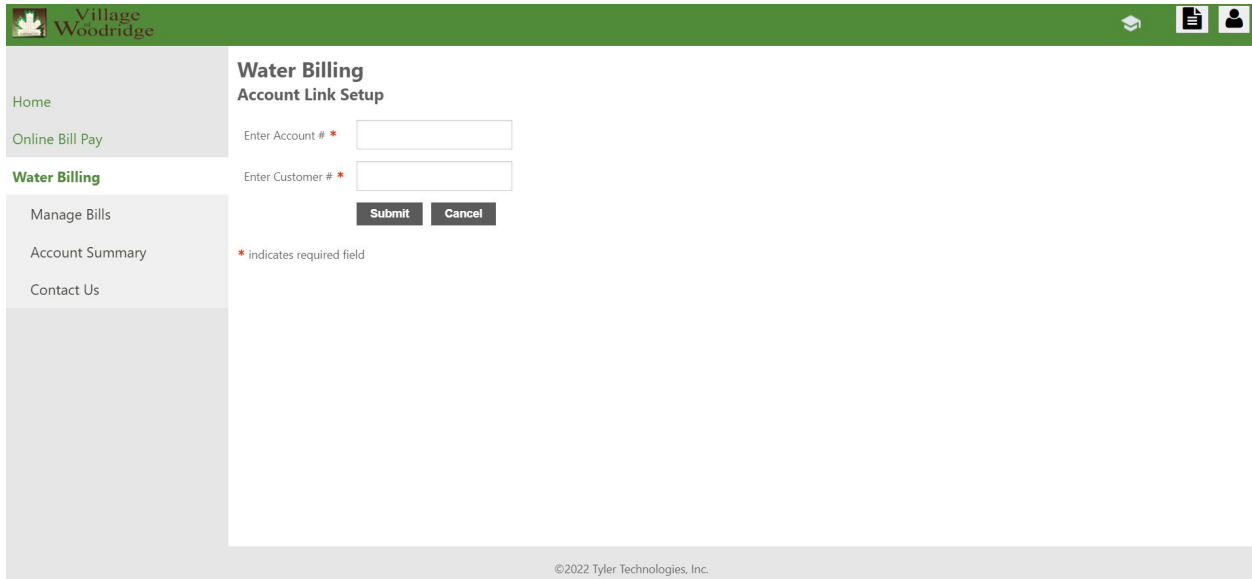
Don't have an account? [Sign up](#)

Enter your email address and password and click on **Sign in**.



Click on **link to account**

This will sync your current Village Water Account to your newly created Email Login.



Enter your Account Number:

And Customer Number:

They can be found on a paper invoice or older email.

Home

Online Bill Pay

Water Billing

Accounts

Manage Bills

Account Summary Currently selected

Contact Us

Water Billing Account Summary

[Link to Account](#) | [Request Change of Address](#) | [Manage Bills](#)

Billing Account

Service Address [REDACTED]

Account Number [REDACTED]

Your Current Balance

Amount Due Now \$147.03 [Pay Now](#)

Payment Due Date 3/21/2022

About Your Payments

Bill	Last Posted	Sum of Payments	View Details
440771	3/16/2022	\$1.00	details for bill
430953	1/24/2022	\$144.43	details for bill
421132	12/21/2021	\$156.21	details for bill
411289	9/23/2021	\$155.21	details for bill
401477	7/22/2021	\$174.77	details for bill

Once you are in Water Billing you can click on Pay Now.

Village Woodridge

Home | Online Bill Pay | **Water Billing** | Accounts | **Manage Bills** | Account Summary | Contact Us

Water Billing Manage Bills [Account Summary](#)

Service Address [REDACTED]
 Account Number [REDACTED]
 As of 03/17/2022


- Before payment of newer bills will be accepted, all past-due bills must be included, starting with the oldest.

Outstanding Bills (bill years 2002 to 2024 only) [Show Past Bills](#)

Pay Bill	Bill	Bill Date	Pay By	Charges	Pending	Balance Due	Details
<input checked="" type="checkbox"/>	440771	2/28/2022	3/21/2022	\$148.03	\$0.00	\$147.03	Bill Details
						Total Due: \$147.03	

[Pay](#)
 select bills you would like to pay now, then click "Pay"

Verify Pay Bill box is Checked and Click on Pay

 Village Woodridge

Online Bill Pay

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Automatic Credit Card Payments

Manage your enrollments in the automatic credit card payment system (optional)

i New enrollment was requested. You will need to complete at least 1 manual payment before full enrollment is established.


ENROLL in recurring credit card payments below. **PLEASE NOTE: if you currently have direct debit, you will be unable to continue. Please call 630.719.4909 for assistance.**

Current enrollments

Bill Category	Account ID	Status	
UB Services - General	8001	Enrollment pending completion of a manual payment	delete

[Continue](#) [Cancel](#)

IF YOU HAVE CHOSEN TO ENROLL IN RECURRING CREDIT CARD PAYMENTS PLEASE **STOP**...READ MESSAGE ON SCREEN, CLICK Continue.

 Village Woodridge

Online Bill Pay

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Pay Bills

Bill Description	Bill Year	Bill Date	Bill Number	Due Date	Balance	Due Now	Payment Amount
Utilities	2019	2/1/2019	268177	4/1/2019	\$61.68	\$61.68	\$ <input type="text" value="61.68"/>

[Continue](#) [Cancel](#)

PLEASE NOTE YOU WILL SEE THIS SCREEN IF YOU ENROLLED IN RECURRING CREDIT CARD PAYMENTS OR IF YOU ARE MAKING A ONE TIME CREDIT CARD PAYMENT, CLICK Continue.

BILLING INFORMATION Time left: 9 minutes, and 50 seconds

(Must match the billing address for your credit card)

Name: X

Address:

Address:

City:




State / Zip: /

Phone:


Email:

Total:

PAYMENT INFORMATION

Payment Method:

I'm not a robot  reCAPTCHA
Privacy - Terms

Powered by [Bridgepay Network Solutions](#).

ENTER BILLING AND PAYMENT INFORMATION, CLICK Make Payment
UPON COMPLETION CUSTOMER WILL RECEIVE A PAYMENT CONFIRMATION MESSAGE