

Department of Emergency Services

ANNUAL REPORT FOR THE
CALENDAR YEAR ENDING DECEMBER 31, 2015



Local Roots, Global Reach

ISLE OF WIGHT
COUNTY, VIRGINIA



2015 Emergency Services Annual Report



MESSAGE FROM THE CHIEF

I am pleased to present the first Department of Emergency Services Annual Report to the community on behalf of all the members of the Isle of Wight County Department of Emergency Services. This report is presented to the public in order to inform and highlight many of the activities that our departmental staff and your volunteer fire/EMS agencies perform throughout the year. We respond to a variety of emergencies every day and stand ready 24/7/365 to provide assistance to you and your family in their time of need.

As the Chief of Emergency Services, I am privileged to lead a department comprised of such committed and skilled staff. The men and women of Isle of Wight County Department of Emergency Services, in concert with our volunteer fire companies and rescue squads, are unwavering in their commitment to protect the lives and property of the citizens and visitors of Isle of Wight County. The number one priority of this agency's management team is to ensure that our members are equipped with the skills, tools and training to provide quality service in a safe and effective manner.

The mission of the Department of Emergency Services is to provide safety, security and peace of mind for Isle of Wight County through the preservation of life and property. Our values include Respect, Responsiveness, Accountability and Demonstrated Team Spirit. It is an honor for all of us to serve you; and we thank you for your trust and confidence. As an organization, we pledge to meet the expectations placed upon us and endeavor for excellence in our service to the entire Isle of Wight County community. Our mantra is simple: *"Delivering Excellence Daily!"*

Sincerely,

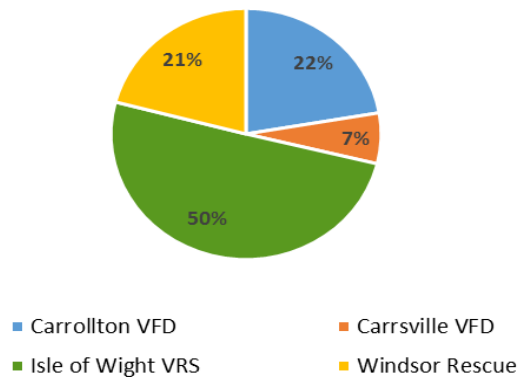
Jeff T. Terwilliger
Chief of Emergency Services



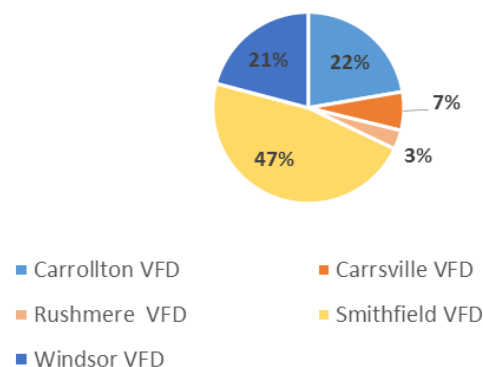
1.0 Overview

Fire and emergency medical services (EMS) in Isle of Wight County are provided to citizens and visitors by a combination of career and volunteer providers. We provide basic life support (BLS), advanced life support (ALS), and fire response to all types of emergencies that impact our county. The County provides career staffing operating out of several of the volunteer stations along with volunteer fire and EMS providers. This combination service is a cost-effective means to provide 24-hour a day coverage. The volunteer fire and rescue departments have a long history of valuable service to Isle of Wight and continue to provide equipment and personnel who are dedicated to the protection of life and property.

EMS Coverage
% of Population Covered by 1st Due Station



Fire Coverage
% of Population covered by 1st Due Station



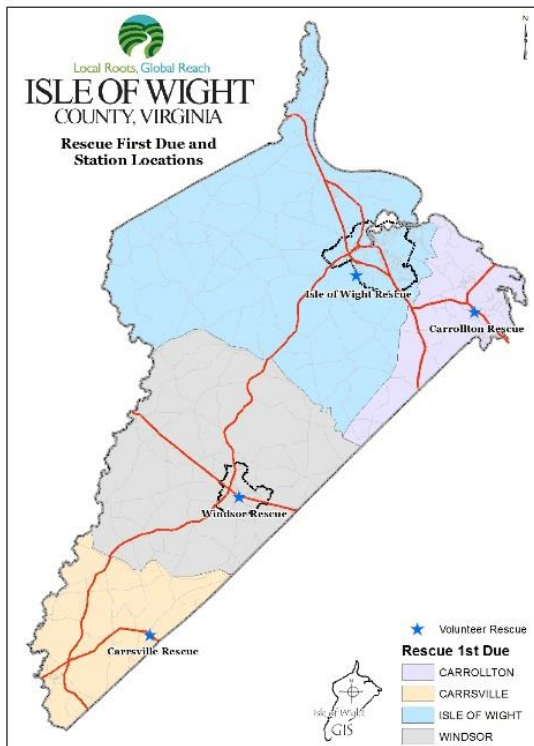
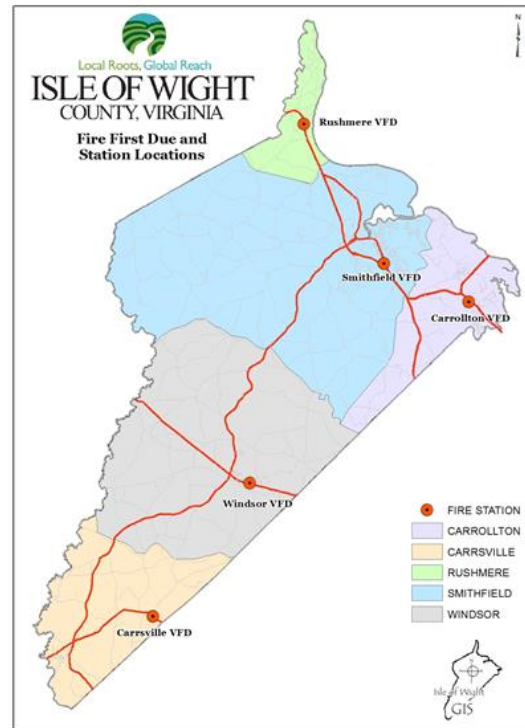


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Fire Services in Isle of Wight are provided from 5 Volunteer Fire Departments located across the county:

- ❖ Rushmere Vol. Fire Department
- ❖ Smithfield Vol. Fire Department
- ❖ Carrollton Vol. Fire Department
- ❖ Windsor Vol. Fire Department
- ❖ Carrsville Vol. Fire Department

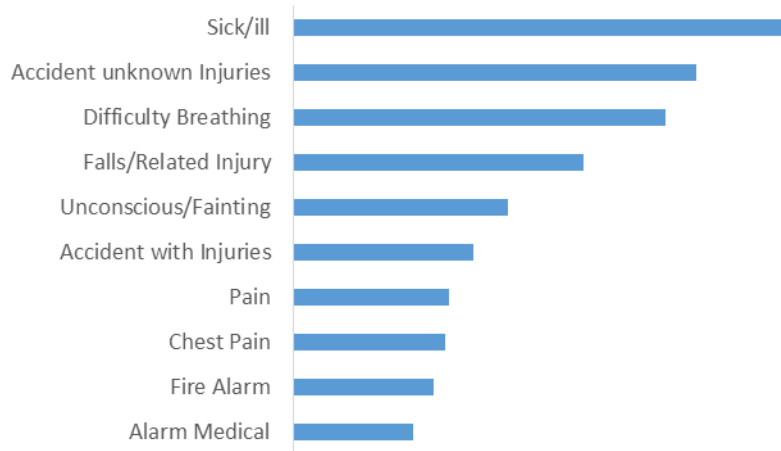


EMS Services in Isle of Wight are provided from 4 Volunteer Fire/EMS Departments located across the county:

- ❖ Isle of Wight Vol Rescue Squad
- ❖ Carrollton Vol. Fire Department
- ❖ Windsor Vol. Rescue Squad
- ❖ Carrsville Vol. Fire Department



Top 10 Calls for Service by Nature



In addition to providing supplemental career fire/EMS response staff, the Department of Emergency Services (DES) manages the County's EMS recovery program, the Emergency Management program, and provides additional support for our volunteer response partners.

Beginning with fiscal year 2015 (FY15), the Department of Emergency Services was split into two functional divisions for budgeting purposes – Fire and Rescue Response, and Administration/Emergency Management/Billing.

The Fire & Rescue Response division currently provides support staffing for Carrollton Volunteer Fire Department, Isle of Wight Volunteer Rescue Squad, Smithfield Volunteer Fire Department, Windsor Volunteer Rescue Squad and Carrsville Volunteer Fire Department. The Fire and Response Division of the Department of Emergency Services is currently staffed by 18 full-time fire/EMS positions and a roster of approximately 70 part-time fire/EMS employees.

The Chief of Emergency Services is tasked with ensuring the consistent delivery of fire and EMS services throughout the county. The administrative assistant provides support services to the entire DES, handles payroll and payable processing, and maintains the DES website, in addition to a number of other administrative functions.

In the realm of emergency management, staff assists with emergency/disaster preparedness through the provision of training, and the development and updating of plans that prepare the County government to support its citizens during various types of emergencies. Emergency management also coordinates response and relief efforts with agencies such as FEMA, the Commonwealth of Virginia, the Sheriff's Office, volunteer fire and EMS agencies, the Department of Social Services, the American Red Cross and other local, regional, state and national agencies and organizations that serve our citizens during times of disaster.



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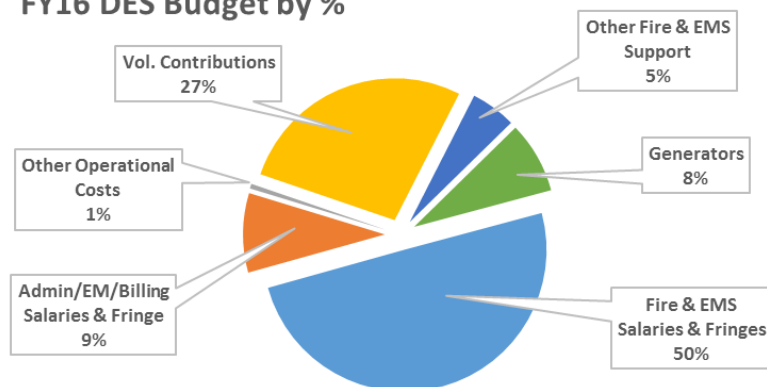


The EMS billing staff tracks incident reports to ensure patient care reports are completed for each incident; performs an administrative review of EMS transport and non-transport patient care reports for accuracy and compliance with State and Federal Regulations; codes and submits claims to Medicare, Medicaid and third party insurers and develops private pay statements; and monitors and maintains the HIPPA breach log. Billing staff also provides customer service for patients with questions, performs follow-up on unpaid claims; and maintains and post payments to patient accounts. This division also provides software management and support for the fire and EMS electronic reporting software.

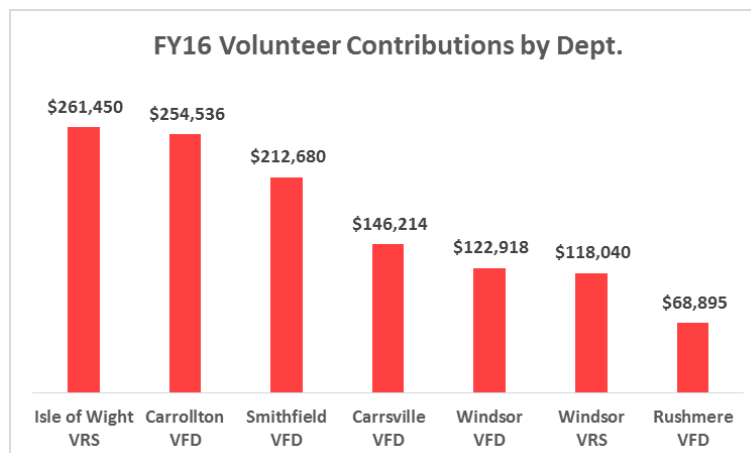
DES has an operating budget of \$4.3M for fiscal year 2015-2016 (FY16). In FY16, over \$1.18M of the FY16 operating budget is allocated for direct funding contributions to the County's 7 volunteer fire and EMS agencies. The volunteer departments are also funded by donations, fundraisers, and grants acquired by the respective departments.

For accounting purposes, in addition to internal departmental costs, annual funding (including contributions) for the volunteer fire and EMS departments, emergency generators, and fire/EMS related state and regional dues and fees are included in the DES operating budget. Capital budget funding for needed upgrades and capital maintenance at the Rushmere Volunteer Fire Department (HVAC, flooring, paving) in the amount of \$125,000 was also allocated in FY16 capital budget.

FY16 DES Budget by %



FY16 Volunteer Contributions by Dept.





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2015 BY THE NUMBERS		
Population Served	(2014 Weldon Cooper center Pop estimate)	36,172
Area Served	(square miles)	319
Municipalities	Isle of Wight County Town of Smithfield Town of Windsor	3
Operating Budget (FY16)		\$4.3 million
Capital Budget (FY16)		\$125,000
Population by Primary (1 st Due) Station Fire Coverage (2010 Census data)	Carrollton Vol. Fire Dept.	7,864
	Smithfield Vol. Fire Dept.	16,587
	Rushmere Vol. Fire Dept.	1,148
	Windsor Vol. Fire Dept.	7,369
	Carrsville Vol. Fire Dept.	2,302
Population by Primary (1 st Due) Station EMS Coverage (2010 Census data)	Carrollton Vol. Fire Dept.	7,864
	Isle of Wight Vol. Rescue Squad	17,735
	Windsor Vol. Rescue Squad	7,369
	Carrsville Vol. Fire Dept.	2,302
Career Staff		23 FT/70 PT
Career Staffing Support	Carrollton Vol. Fire Dept.	24 hours a day/7 days a week
	Isle of Wight Vol. Rescue Squad	24 hours a day/7 days a week
	Smithfield Vol. Fire Department	8am – 5pm/M-F
	Windsor Vol. Rescue Squad	24 hours a day/7 days a week
	Carrsville Vol. Fire Dept.	24 hours a day/7 days a week
Average EMS transport fee billed	\$702 (FY15)	\$705 (projected FY16)
EMS record requests	20 (FY15)	30 (projected FY16)
Number of EMS transports	2,749 (CY15)	2,750 (projected CY16)
EMS Subscription Members	13 (FY15)	14 (projected FY16)
EMS Fees (FY16)	Basic Life Support (BLS)	\$450
	Advanced Life Support (ALS1)	\$650
	Advanced Life Support (ALS2)	\$800
	ALS Assessment	\$100
	Loaded Patient Mileage (per mile)	\$11.25
	Subscription Program (per household)	\$60
False Alarm Fees	1 st or 2 nd False Alarm	\$0
	3 rd False Alarm	\$100
	4 th False Alarm	\$250
	5 th and Subsequent False Alarms	\$500



2.0 2015 Accomplishments

2.1 Fire and Rescue Response

Staffing

In 2015, the County implemented a 28-day work period (as authorized within the 7k work period exemption within the Fair Labor Standards Act) for eligible regular full-time employees within the DES. The 28-day cycle model is an industry standard for fire/EMS organizations. This measure was necessary to add structure and accountability to the Fire/EMS system and is a catalyst for our staffing model. The previous configuration which could be termed at best “piece-meal” was over reliant on part-time staffing and led to a “pick and choose” scheduling process that was a significant hindrance to system staffing.

Prior Staffing model

Hours	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Daytime	PT staff on shift only	FT Staff on shift	FT Staff on shift	FT Staff on shift	FT Staff on shift	FT Staff on shift	PT staff on shift only
Evenings/ Nights	PT staff on shift only	PT staff on shift only	PT staff on shift only	PT staff on shift only	PT staff on shift only	PT staff on shift only	PT staff on shift only

24 hour day – 28 day cycle model

Hours	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Shift	Shift A	Shift B	Shift C	Shift A	Shift B	Shift C	Shift A
Daytime	FT Staff on shift (w/ PT support)	FT Staff on shift (w/ PT support)	FT Staff on shift (w/ PT support)	FT Staff on shift (w/ PT support)	FT Staff on shift (w/ PT support)	FT Staff on shift (w/ PT support)	FT Staff on shift (w/ PT support)
Evenings/ Nights							

The benefits of implementing a 28-day work period include, but are not limited to:

- ✓ increased span of control,



- ✓ unity of command, and
- ✓ division of labor.

In addition, there is a significant cost savings associated with leveraging the 7k exemption of FLSA. The added structure of the 28-day cycle implementation will also serve as a recruitment and retention tool.

Centralized Staffing Model

JANUARY						
S	M	T	W	TH	F	S
					1	2
					A	B
3	4	5	6	7	8	9
A	B	C	A	C	B	C
10	11	12	13	14	15	16
B	C	A	B	A	C	A
17	18	19	20	21	22	23
C	A	B	C	B	A	B
24	25	26	27	28	29	30
A	B	C	A	C	B	C
31						
B						

In conjunction with the 28-day staffing model, DES was able to address recognized inconsistency in staffing. Career staffing configurations varied depending on whether a part-time employee was available or if someone called out (e.g. did not show up for their shift). A minimum staffing configuration based upon service needs was defined. All career staffing is now coordinated from a central location. Career staff now operates on a more traditional “A-B-C” fire/EMS schedule that mirrors most career fire/EMS staffing models in Hampton Roads. Additionally, an online staffing calendar was implemented (available to both full- and part-time employees) providing an electronic means to view staffing levels at all times and from any location. Calendars are maintained daily and provide a means

of checks and balances for tracking leave and payroll records.

Standard Operating Guidelines (SOGs)

During 2015, the internal DES Standard Operating Guidelines (SOGs) were reviewed and assessed. A number were in need of update and approximately 25 additional needed SOGs were identified. The review, enhancement and development of SOGs remains an ongoing process. Additionally, the SOGs have been placed online for easy access by all DES part- and full-time staff. This year a number of revised/new SOGs became effective, including SOGs on:

- Routine Work Hours
- Substance Abuse
- Recognition Program
- Professional Development
- Infection and Exposure Control
- Field Personnel Guidelines
- Respiratory Protection



State & Regional Leadership

The Chief of Emergency Services serves on the Virginia Fire Chiefs Association Board of Directors, the Board of Directors of the Tidewater EMS (TEMS) Council, and the Hampton Roads Fire Chiefs Association.

Annual Medical Exams and SCBA Fit Test

Beginning in 2015, DES implemented an annual medical screening process for all full-time career fire/EMS staff in accordance with industry best practices and National Fire Protection Association (NFPA) 1582. All DES staff that engage in firefighting activities are now required to be fit tested annually. All new hires will also undergo medical screenings and be fit tested upon entry. In addition, all career personnel engaging in hazardous work are required to have appropriate personal protective equipment (PPE).



CAD update

This year, DES and Emergency Communications Center (E911) staff worked with the County's Computer Aided Dispatch (CAD) system provider to better understand and reconfigure the CAD system used by the E911 staff to dispatch fire/EMS calls. The much needed reconfiguration of the CAD system:

- ✓ Eliminated multiple incident numbers when multiple agencies responded to a call.
- ✓ Streamlined and prioritized the dispatch nature codes.
- ✓ Defined reporting districts.
- ✓ Clarified dispatch reasons (example, headache vs. head injury) to help EMS providers better understand the nature of the call to which they are responding.
- ✓ Led to CAD system-prompted dispatch protocols which eliminated some of the judgement call pressures on E911 staff when dispatching calls.
- ✓ Allows for more statistically accurate reports to be generated directly from the CAD system.



Additionally, the CAD update integrated the CAD system with the County's patient care reporting software (Virginia State Rescue Bridge/ImageTrend) which allows a direct import of information from CAD to ImageTrend. This integration eliminates keying errors and expedites patient care reporting by EMS service providers in the field ultimately creating more accurate and timely billing information.



ImageTrend Conversion

The County's patient care reporting software, the Virginia State Rescue Bridge (ImageTrend) reporting system, was converted to a cloud-based, combined fire and EMS system. DES staff provided training for all of the volunteer and paid fire/EMS providers on the new reporting system. The ImageTrend conversion interfaces with Isle of Wight's CAD system and combines 2 separate systems into 1 consolidated fire and EMS reporting systems.

Website update

Recognizing the need to make the DES portion of the County's website more informative, user friendly, and easier to navigate, DES staff performed a full review and upgrade of the DES webpages. As a result there has been an increased number of web visits and staff has received calls from citizens that have found the information provided helpful in answering questions. The new pages:

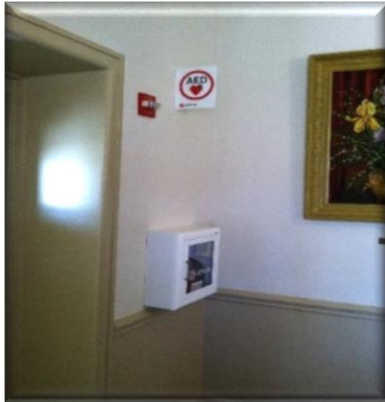
- ✓ Provide current information to the public about the department and services provided including information for burn ordinances and an online application for burn permits.
- ✓ Give employees a central location for departmental information and SOGS, and access to online training.
- ✓ Provide safety and preparedness information to the public ranging from holiday safety tips, weather information/safety tips, and information for children about fire and safety including activity pages for children.
- ✓ Provides a current events tab that allows DES staff, when possible, to provide citizens with relevant, real-time information on significant emergency situations that may be impacting the county.



In the last 6 months of 2015, the DES pages of the County's website (<http://www.co.isle-of-wight.va.us/>) were accessed more than 1,800 times. Information on the County's burn restrictions was the most commonly accessed information, closely followed by the department's Standard Operating Guidelines (SOGs) and information on EMS/ambulance billing. Citizens are also taking advantage of the online burn permit application – which means most burn permits can now be issued the same day. In the coming months, we look forward to having webpages pertaining to fireworks, fireworks safety and the fireworks application online.



AED rollout



This summer, DES, with assistance from the Departments of Human Resources and General Services, completed an Automated Electronic Defibrillator (AED) upgrade project. Ten AEDs were purchased to replace outdated machines or add new AED stations in the County buildings. All of the county owned AEDs are now also compatible with those used by the County's medic units.

As a result, there are currently 13 AEDs strategically located around the Courthouse Complex, the Nike Park and Camptown parks and recreation facilities, and the Toursim office. All of the AEDs are now easily accessible in wall mounted cabinets equipped with door alarms and are all marked with a wall sign for easy identification. DES maintains the AEDs on a quarterly schedule.

Upgrades/Repairs Rushmere Volunteer Fire Department

In 2015, \$125,000 in capital funding was allocated for needed upgrades/repairs at the Rushmere Volunteer Fire Department. The County's General Services Department coordinated various projects at the station, including:

- Resurfacing of the apparatus bay floor.
- A new propane heating system and an HVAC system were installed.
- Repaving the parking lot and a secondary driveway was widened.
- A deep well was installed to supply water to tanks used for water supply during large fires and training.

CPR Classes

In 2015, DES provided 16 CPR training and certification classes to 158 teachers, deputies/police officers, volunteer fire/EMS providers and other county employees.



2.2 Emergency Management

State and Regional Leadership

The emergency management staff is active on a number of regional and state committees. In 2015, the Emergency Management Coordinator (EM Coordinator) served as the Vice-Chair of the Hampton Roads Emergency Management Committee (HREMC), is a member of the Hampton Roads All Hazard's Advisory Committee (AHAC), and is a member of the State's Hurricane Evacuation Coordination Committee.



VOPEX 2015

In February, more than 80 individuals from DES and partner agencies participated in the biennial, required, Federal Emergency Management Agency (FEMA) evaluated Virginia Operational Plan Exercise 2015 (VOPEX 2015) - Surry Power Station Evacuation Assembly Center and Hostile Action Based Full Scale Exercise. The purpose of this exercise is to



Joe Fudge Daily Press

evaluate participants actions against current response plans and capabilities related to a nuclear power plant incident to demonstrate reasonable assurance that the public can be protected during a nuclear power plant emergency. During VOPEX 2015, Isle of Wight participated in



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interviews and demonstrations related to our ability to establish and operate an Evacuation Assembly Center for the shelter and decontamination of individuals in January. On February 10th, the exercise culminated with a demonstrated full-scale response to a simulated hostile action based scenario. Over the course of the exercise, 263 criteria area were evaluated across 6 primary evaluation areas.

Isle of Wight received several commendations for performance during the exercise including:

- ✓ The EM Coordinator demonstrated exceptional situational awareness and command and control.
- ✓ The County's use of GIS is above par for a local Emergency Management Agency.
- ✓ At the Evacuation Assembly Center (EAC) demonstration, the comprehensive Radiological Officer's Briefing demonstrated processing of contaminated emergency workers and vehicles without delay.
- ✓ The EAC demonstration was well organized, prepared and equipped.
- ✓ The Western Tidewater RACES (amateur radio/HAM radio) demonstrated exceptional competency in providing back up communications through a wide area repeater system.
- ✓ The electronic registration system used at the EAC demonstration and use of an expedient "Quick Processing Method" to register evacuees is a model for other EACs.



- ✓ Emergency workers were dedicated and professional and very knowledgeable of plans and procedures.

County Fair IAP



For the first time, a formal Incident Action Plan (IAP) was in place for the 2015 Isle of Wight County Fair. The fair has continued to grow in popularity over the last several years and the 3½ day event now hosts around 30,000 attendees each year. Due to the increase in size and complexity of the fair, it was necessary to have a formal incident action plan. The IAP provides a detailed overview of fair operations, predetermines actions to take before and during the fair in response to an emergency or otherwise hazardous condition, and a communications plan.

2.3 Billing

Due to the imposed 2% federal sequestration reduction for all Medicare and Medicare insurance products, as well as lower reimbursement rates on all Affordable Care Act insurance products, 2015 was a challenging year. However, the EMS revenue recovery program continued to be a successful endeavor for the county. In FY15, \$667,546 was collected in EMS transport and other fees. In the first 6 months of FY16, \$357,295 has been collected in EMS transport and other fees. New billing regulations and the continued sequestration will continue to impact billing revenue in FY16. However, collections in first half of FY16 have thus far been slightly higher than projected during the budget process.

Additionally, DES in conjunction with the Emergency Communications Center (E911) has begun to obtain the necessary credentialing and training needed to implement Emergency Medical Dispatching (EMD) in the county. In addition to enhancing the service provided to the citizens by the County's Public Safety Answering Point (PSAP – E911 dispatchers), it is projected to raise potential billable amounts.

EMS Subscription Program

The County offers an EMS Subscription Service program to help residents and those who work in the county defray out-of-pocket expenses, such as health insurance co-payments and deductibles, when they need emergency ambulance transportation. For only \$60 a year, a subscriber may enroll all family members of his or her household in the program. A residential subscription may also include family members of the subscriber listed on the application who reside in assisted living or nursing facilities located in the county. Subscribers will not be billed for transportation services under the EMS Revenue Recovery Program.



3.0 Major Events

Culminating more than 10 years of effort, in January, the new Isle of Wight Volunteer Rescue Squad building was dedicated and the Isle of Wight Volunteer Rescue Squad moved to their new home on Great Springs Road.



During January and February of 2015, several snow and freezing rain events impacted the county. County offices were closed for several days due to the hazardous driving conditions. The volunteer fire and EMS departments along with our career DES fire/EMS staff continued to provide fire/EMS services throughout the events.





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In April, the EOC was activated to provide operational support for the search and rescue (SAR) efforts in the case of a missing 18-year-old Norfolk resident, A. J. Hadsell, after a tip led investigators to Isle of Wight County. Unfortunately, the SAR mission quickly became a homicide investigation when remains, later identified as A. J. Hadsell, were located in Southampton County.



From the end of September into early October, Isle of Wight was impacted by back-to-back coastal storms - Hurricane Joaquin and a Nor'easter. Hampton Roads saw storm impacts from these 2 systems from Sept. 30th – Oct. 6th. It was the longest duration tidal flooding event in more than 20 years, and was the first time since 1998 that we had impacts from 2 coastal storms within a 2 week period. Isle of Wight saw tidal flooding impacts through 8-10 tide cycles. The Emergency Management Coordinator provided updates and briefings before and during the weather event, including a briefing to emergency essential county staff and a number of our community partners in preparation for expected impacts from the storms. Fortunately, except for tidal flooding issues which led to temporary road and business closures, most county citizens and businesses did not experience significant impacts from the storms.





4.0 Staff Training



In April, the DES billing staff, Inga Johnson and Sharon Hilton, completed needed ongoing continuing education credits to maintain their National Academy of Ambulance Coders certifications.

In June, DES Lieutenants Richard Hurdle and Jeremie Gibbs graduated from the 2015 Virginia Fire Officers Academy (VFOA). The academy provides modern, ethical leadership values while promoting best practices in fire and emergency services health and safety by providing fire and emergency service professionals a comprehensive certificate program designed to provide the key skills and techniques of exemplary leadership necessary to enhance firefighter safety and to advance a culture of leadership through ownership and safety in today's ever-changing fire and emergency services.



In August, the Chief of Emergency Services, Jeff Terwilliger, completed the four-week Virginia Fire Marshall Academy Inspector Course. The County Code designates the Chief of Emergency Services as the "fire official" for the county. Responsibilities include oversight of fireworks and open burning within the County in accordance with Statewide Fire Prevention Code. After completing the Fire Marshall Academy, Chief Terwilliger meets the baseline requirements as a designated fire official.



FEMA

Emergency
Management
Institute

In October, the Emergency Management Coordinator, Andrea Clontz, was accepted into the first off-campus offering of the National

Emergency Management Advanced Academy, the Federal Emergency Management Agency's flagship program for emergency management advanced leadership and management skills using a whole community approach. The Advanced Academy consists of four week-long classes, three 4-hour distance learning sessions and a research project. The Emergency Management Coordinator will complete the Advanced Academy in August 2016.



5.0 Staff Changes

The Department of Emergency Services had six new hires in 2015:

Chief of Emergency Services

Jeff Terwilliger



Hire Date: 2/17/2015

Fire Medic II

Chad Davis



Hire Date: 6/1/2015

Fire Medic II

Crystal Gravel



Hire Date: 6/1/2015

Fire Medic II

Shelby Hamilton



Hire Date: 6/1/2015

Fire Medic II

Brian Grasser



Hire Date: 7/1/2015

Fire Medic II

Miles Bostic



Hire Date: 8/1/2015



6.0 Apparatus

In 2015, the Board of Supervisors put two new fire/EMS apparatus in service. A 2015 Pierce Pumper was put into service at Smithfield Volunteer Fire Department as Engine 51. A 2016 Freightliner Ambulance/Medic was put into service at Isle of Wight Rescue Volunteer Rescue Squad as Medic 62.

Engine 51



Medic 62





7.0 Volunteer Spotlight

Community Support

Once again in 2015, the Windsor Volunteer Rescue Squad (WVRS, Station 70) coordinated EMS coverage for the County Fair and Seafood Fest. During the course of the 4 days, volunteer EMS providers from all of the County's volunteer EMS agencies provided medical services at the fair. In addition, for the first time, the Western Tidewater Medical Reserve Corp (MRC) augmented the volunteer EMS support by helping to staff the first aid tent at the fair. Members from Windsor Volunteer Fire Department provided fire support at the fair.



Throughout 2015, Isle of Wight Volunteer Rescue Squad (IWVRS, Station 60) staffed several special events. Standby coverage included 4 days of



staffing the County Fair, 12 festival events in Smithfield (BOB Fest, Wine & Brew Fest, Century Bike Tour, Olden Days, Christmas Parade, Hog Jog, and many more), 12



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football games divided between Smithfield High School and Isle of Wight Academy, 3 health fairs, the Smithfield High School graduation and a YMCA Triathlon.

In 2015, IWVRS taught 2 EMT-Basic courses, involving 154 hours of training per class with an average of 30 students per course. During the EMT courses, CEU recertification hours were



offered free of charge. During the first four months of the year, an Advanced Life Support (ALS) recertification course was offered free of charge with 28 students attending. Three ACLS and Pediatric Advanced Life Support (PALS) classes were taught with an average of 20 students in each class. IWVRS offers an American Heart Association CPR (AHA-CPR) class monthly with an average of 8 students in each class. Twenty-five students completed an Emergency Vehicle Operators Course (EVOC) course taught by

IWVRS. The classes included students from volunteer departments across the county as well as Suffolk. IWVRS also offers CPR classes to the public.





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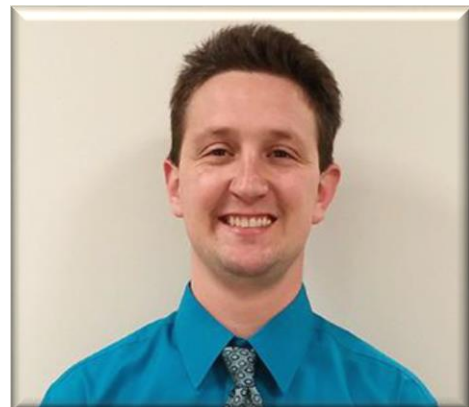
This year, the Rushmere Volunteer Fire Department (RVFD, Station 30) provided fire prevention training to kindergarten and 1st grade students at Hardy Elementary School. The training was conducted by Chief Brandon J. Jefferson and Assistant Chief Rudolph Jefferson. The topics ranged from having an evacuation plan, recognizing the sound of a smoke detector, and explaining the purpose of their fire drills.



RVFD also participated in the 2nd annual Rushmere Shores neighborhood parade. The parade consisted of neighbors decorating riding lawn mowers and creating their own floats. This event was planned and organized by Mrs. Jean Wingfield. Rushmere provided the fire trucks and a firefighter dressed as Santa for the kids.

Volunteer Awards

Training Lt. Louis Durkac, an 8-year member of IWVRS, was voted as the IWVRS Squad Person of the Year for 2015. His fellow members recognized him for his dedication in teaching EMS classes, working on accreditation of the IWVRS Training Facility, and maintaining the certifications of all the IWVRS squad member all while still pulling rescue duty each month.



IWVRS Training Lt. Louis Durkac



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Firefighter Domonique M. Key

Domonique Key, was named the 2015 Rushmere Vol. Fire Department Firefighter of the Year. Domonique juggled a new position at the Navy Yard, Firefighter I class, a new baby, and he was still able to honor his commitment to RVFD by responding to calls and attending scheduled training.

Training Accomplishments

Two Rushmere firefighters, Russell Savedge, III and Domonique M. Key, completed Firefighter I in 2015. Additionally, Rushmere Capt. Kevin M. Parker completed Fire Instructor I certification.

Note: Highlight information was requested from each volunteer fire/EMS agency for inclusion in the annual report. Information was included from all of the volunteer departments that responded to the request.



8.0 Other Memories of 2015



Apparatus Bay –“new” IWVRS
(Station 60)

Jordan Basnight and
Melanie Garrett with Isle
of Wight VRS (Station 60)
standby at an event.



Rushmere VFD (Station 30) on
scene at a structure fire.

Rushmere VFD (Station 30) on
scene at a structure fire.

