



WINDSOR SEWER NOTICE

To: Windsor Vacuum Sewer Customers
From: Department of Utility Services
Date: September 8, 2023

Isle of Wight County Utility Services Department is pleased to inform our valued sanitary sewer customers of a pending improvement to the existing collection system. Work crews will soon install a remote monitoring system that will assist us in notifications of service disruptions. Work will continue for roughly the next three months to project completion. This upgrade will reduce public sewer issues and improve our efficiency to better serve our customers.



The new monitoring system will consist of a pedestal, example shown to left, located in the proximity of the existing vaults. For the new monitoring system to function correctly, a minimum five foot area around the pedestal should be left clear from any obstructions. The vaults also must be left accessible.

Also, to provide proper access for the new pedestal and required routine maintenance, please refrain from parking vehicles or other equipment over the vaults or near the pedestals. We further request that the entrance lids be kept clear of dirt, mulch or vegetation. Please be reminded that tampering with public utility infrastructure is a punishable offense.

The County appreciates your patience and cooperation during the installation of this upgrade. A separate hard copy of this notice will be provided after the County awards the Contract to install the pedestals and prior to work starting at each location. Feel free to call 757 365-6319 with any questions.