Welcome to the Isle!

As a new resident, you may have some questions about the County and the many services available to you. The following information is designed to help ease your transition into your new home and life here in Isle of Wight. If you would like additional information about visiting or relocating to Isle of Wight, please stop by our Visitor Center at 319 Main Street or give us a call at 757.357.5182 or toll-free at 800.365.9339.

County Complex

17130 Monument Circle, Isle of Wight County, Virginia 23339 (P.O. Box 80)

Stay Informed

ISLE OF WIGHT COUNTY WEBSITE: iwus.net
FACEBOOK PAGE: Isle of Wight County Virginia
SIGN UP FOR THE “ISLE CARES” E-Newsletter: IsleCares.com
ISLE OF WIGHT COUNTY PARKS & RECREATION: 757.357.2291
SMITHFIELD & ISLE OF WIGHT TOURISM: 757.357.5182, 1.800.365.9339, GenuineSmithfieldVA.com

Education

ISLE OF WIGHT COUNTY SCHOOLS:
820 West Main Street, Smithfield, VA 23430, 757.357.4393, iwcs.k12.va.us
ISLE OF WIGHT ACADEMY: (Private School)
17111 Courthouse Hwy., Isle of Wight, VA 23397, 757.357.3866, iwacademy.com

Taxes & Licenses

COMMISSIONER OF THE REVENUE: 757.365.6222
TREASURER: 757.365.6228
STATE INCOME TAX:
The Commissioner of the Revenue prepares and audits State Income Tax Returns. You must have your complete Federal Income Tax form and your W-2 in order to receive assistance. State Income Taxes are due by May 1st.

REAL ESTATE TAX:
The real estate tax in Isle of Wight County is assessed by the Commissioner of the Revenue and collected by the Treasurer. The current real estate rate is 85 cents per $100 of the assessed value. Payments should be made to the Treasurer’s Office in two installments due June 5th and December 5th.

PERSONAL PROPERTY TAX:
The personal property tax is assessed by the Commissioner of the Revenue and collected by the Treasurer. It includes vehicles, motorcycles, motor homes, boats and trailers. The current personal property rate is $4.50 per $100 of the assessed value. Payments should be made to the Treasurer’s Office in two installments due June 5th and December 5th.

PET LICENSE:
If your pet is more than four months old, it must be vaccinated against rabies and be licensed with the County. This is required by Virginia Law and the Isle of Wight County Code. Pet licenses are available through the Treasurer’s Office and must be renewed annually by February 1st.

Courts

CIRCUIT COURT: 757.365.6233
GENERAL DISTRICT COURT: 757.365.6243
JUVENILE & DOMESTIC RELATIONS COURT: 757.365.6237
Support Services

**ANIMAL SERVICES:** 757.365.6318

**SOCIAL SERVICES:** 757.365.0880

**HEALTH DEPARTMENT:** 757.357.4177

**VOTER REGISTRATION:** 757.365.6230

**PARKS & RECREATION:** 757.357.2291

**LIBRARIES:**
- Blackwater Regional Library System, BlackwaterLib.org
- Smithfield Branch, 255 James Street, 757.357.2264
- Carrollton Branch, 14362 New Towne Haven Lane, 757.238.2641
- Windsor Branch, 18 Duke Street, 757.242.3046

**NEWSPAPERS:**
- Daily Press (Newport News), 757.247.4600, DailyPress.com
- Suffolk News-Herald 757.539.3437, SuffolkNewsHerald.com
- Virginian-Pilot (Norfolk), 757.446.9000, PilotOnline.com
- Smithfield Times (Smithfield), 757.357.3288, SmithfieldTimes.com
- Tidewater News, (Franklin), 757.562.3187, TidewaterNews.com
- Windsor Weekly, 757.562.3187, WindsorWeekly.com

**Utilities**

**CABLE & SATELLITE TELEVISION:**
- Charter Spectrum, 833.694.9256, Spectrum.com
- Direct TV, 877.966.2973, Directv.com
- Dish Network, 877.647.7793, Dish.com
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**INTERNET PROVIDERS:**
- Charter Spectrum, 888.438.2427, Spectrum.com
- HughesNet (Satellite), 866.946.2741, HughesNet.com
- DSL, 877.665.0730, FIOS.verizon.com
- FIOS, 800.837.4966, FIOS.verizon.com

**WIRELESS BROADBAND PROVIDERS:**
- AT&T, 888.333.6651, ATT.com
- Verizon Wireless, 800.256.4646, verizonwireless.com
- Sprint, 866.866.7509, Sprint.com
- T-Mobile, 888.333.6651, T-Mobile.com

**ELECTRICITY:**
- Community Electric Cooperative, 757.242.6181, ComElec.coop
- Dominion Energy, 866.366.4357, Dom.com

**NATURAL GAS:**
- Columbia Gas of Virginia, 800.543.8911, ColumbiaGasVA.com

**RECYCLING:**
- Single-Stream Recycling Program, 757.365.6298

**SOLID WASTE DISPOSAL:**
- Public Works/Solid Waste Division, Isle of Wight, 757.365.1652

**TELEPHONE:**
- Verizon, 800.483.4400, Verizon.com

**TRASH - CURBSIDE COLLECTION:**
- Bay Disposal & Recycling, 757.857.9700, BayDisposal.com

**WASTEWATER TREATMENT:**
- Hampton Roads Sanitation District (HRSD), 757.460.2261, HRSD.com

**WATER/SEWER:**
- Public Utilities Department, Isle of Wight County, 757.365.6284
- Town of Smithfield Water Department, 757.365.4254
- Town of Windsor Water Department, 757.242.4288

**Who do I call if...**

I need to change my voter registration and/or find my local polling precinct? Voter Registrar, 757.365.6230

I need a special garbage pickup? Bay Disposal & Recycling, 757.857.9700

My neighbor’s dog just won’t stop barking? Animal Services 757.365.6318

I want to report a pothole or debris? Virginia Department of Transporation (VDOT), 1-800-FOR-ROAD
(To report a pothole or debris on roads in Smithfield, contact the town’s Public Works Department at 757.365.4200.)

I want to report clogged storm drains? Public Utilities/Stormwater Division, 757.365.1659

I need to contact the sheriff for a non-emergency? Sheriff’s Office, 757.357.2151

I need to contact the Emergency Services - Fire & Rescue Response for a non-emergency? Emergency Services Department, 757.365.6308

I need information about building permits and/or inspections? Building Inspections, 757.365.6215
EMERGENCIES

EMERGENCY SERVICES - FIRE & RESCUE RESPONSE & SHERIFF’S OFFICE: 911

SIGN UP FOR IW•ALERT:
Receive instant alerts on severe and unexpected incidents and weather: 757.365.6308, IWAlert.net.

EMERGENCY SERVICES: 757.365.6308
ANIMAL SERVICES DIVISION: 757.365.6318
PUBLIC UTILITIES: 757.365.6284

Elected Officials and Constitutional Officers

BOARD OF SUPERVISORS
Joel C. Acree (Chair), Windsor
Richard L. “Dick” Grice (Vice-Chair), Smithfield
Rudolph Jefferson, Hardy
William M. McCarty, Newport
Don Rosie, Carrsville

CLERK OF THE CIRCUIT COURT
Kathleen S. Torrence (interim)

COMMISSIONER OF THE REVENUE
Gerald H. Gwaltney

COMMONWEALTH’S ATTORNEY
Georgette C. Phillips

SHERIFF
James R. Clarke

TREASURER
Judith C. Wells
Contact information at: iwus.net

SCHOOL BOARD MEMBERS
Jackie W. Carr (Chair), Carrsville
Julia W. Perkins (Vice-Chair), Windsor
Victoria Hulick, Newport
Denise Tyes, Smithfield
Alvin Wilson, Hardy
Contact information at: iwcs.k12.va.us

SMITHFIELD TOWN COUNCIL
T. Carter Williams (Mayor)
Michael G. Smith (Vice Mayor)
Valerie C. Butler
Wayne Hall
Beth Haywood
Randy Pack
Renee Rountree
Contact information at: smithfieldva.gov

WINDSOR TOWN COUNCIL
Glyn T. Willis (Mayor)
Durwood V. Scott (Vice Mayor)
Walter Bernacki
Kelly Blankenship
J. Randy Carr
George Stubbs
Greg Willis
Contact information at: windsor-va.gov