Welcome to the Isle!
As a new resident, you may have some questions about the County and the many services available to you. The following information is designed to help ease your transition into your new home and life here in Isle of Wight. If you would like additional information about visiting or relocating to Isle of Wight, please stop by our Visitor Center at 319 Main Street or give us a call at 757.357.5182 or toll-free at 800.365.9339.

County Complex
17130 Monument Circle, Isle of Wight County, Virginia 233397 (P.O. Box 80)

Stay Informed
ISLE OF WIGHT COUNTY WEBSITE: iwus.net
FACEBOOK PAGE: Isle of Wight County Virginia
SIGN UP FOR THE “ISLE CARES” E-Newsletter: IsleCares.com
ISLE OF WIGHT COUNTY PARKS & RECREATION: 757.357.2291
SMITHFIELD & ISLE OF WIGHT TOURISM: 757.357.5182, 1.800.365.9339, GenuineSmithfieldVA.com

Education
ISLE OF WIGHT COUNTY SCHOOLS:
820 West Main Street, Smithfield, VA 23430, 757.357.4393, iwcs.k12.va.us
ISLE OF WIGHT ACADEMY: (Private School)
17111 Courthouse Hwy., Isle of Wight, VA 23397, 757.357.3866, iwacademy.com

Taxes & Licenses
COMMISSIONER OF THE REVENUE: 757.365.6222
TREASURER: 757.365.6228
STATE INCOME TAX:
The Commissioner of the Revenue prepares and audits State Income Tax Returns. You must have your complete Federal Income Tax form and your W-2 in order to receive assistance. State Income Taxes are due by May 1st.
REAL ESTATE TAX:
The real estate tax in Isle of Wight County is assessed by the Commissioner of the Revenue and collected by the Treasurer. The current real estate rate is 85 cents per $100 of the assessed value. Payments should be made to the Treasurer’s Office in two installments due June 5th and December 5th.
PERSONAL PROPERTY TAX:
The personal property tax is assessed by the Commissioner of the Revenue and collected by the Treasurer. It includes vehicles, motorcycles, motor homes, boats and trailers. The current personal property rate is $4.50 per $100 of the assessed value. Payments should be made to the Treasurer’s Office in two installments due June 5th and December 5th.
PET LICENSE:
If your pet is more than four months old, it must be vaccinated against rabies and be licensed with the County. This is required by Virginia Law and the Isle of Wight County Code. Pet licenses are available through the Treasurer’s Office and must be renewed annually by February 1st.

Courts
CIRCUIT COURT: 757.365.6233
GENERAL DISTRICT COURT: 757.365.6243
JUVENILE & DOMESTIC RELATIONS COURT: 757.365.6237
Support Services

ANIMAL SERVICES: 757.365.6318
SOCIAL SERVICES: 757.365.0880
HEALTH DEPARTMENT: 757.357.4177
VOTER REGISTRATION: 757.365.6230
PARKS & RECREATION: 757.357.2291

LIBRARIES:
- Blackwater Regional Library System, BlackwaterLib.org
- Smithfield Branch, 255 James Street, 757.357.2264
- Carrollton Branch, 14362 New Towne Haven Lane, 757.238.2641
- Windsor Branch, 18 Duke Street, 757.242.3046

NEWSPAPERS:
- Daily Press (Newport News), 757.247.4600, DailyPress.com
- Suffolk News-Herald 757.539.3437, SuffolkNewsHerald.com
- Virginian-Pilot (Norfolk), 754.46.9000, PilotOnline.com
- Smithfield Times (Smithfield), 757.357.3288, SmithfieldTimes.com
- Tidewater News, (Franklin), 757.562.3187, TidewaterNews.com
- Windsor Weekly, 757.562.3187, WindsorWeekly.com

Utilities

CABLE & SATELLITE TELEVISION:
- Charter Spectrum, 833.694.9256, Spectrum.com
- Direct TV, 877.966.2973, Directv.com
- Directv, 877.966.2973, Directv.com
- Dish Network, 877.647.7793, Dish.com

INTERNET PROVIDERS:
- Charter Spectrum, 888.438.2427, Spectrum.com
- DSL, 877.665.0730, FIOS.verizon.com
- HughesNet (Satellite), 866.946.2741, HughesNet.com
- FIOS, 800.837.4966, FIOS.verizon.com
- VirginiasNet, 800.256.4646, verizonwireless.com
- Sprint, 866.866.7509, Sprint.com
- T-Mobile, 877.353.3615, T-Mobile.com

ELECTRICITY:
- Community Electric Cooperative, 757.242.6181, ComElec.coop
- Dominion Energy, 866.366.4357, Dom.com

NATURAL GAS: Columbia Gas of Virginia, 800.543.8911, ColumbiaGasVA.com

RECYCLING: Single-Stream Recycling Program, 757.365.6298

SOLID WASTE DISPOSAL:
- Public Works/Solid Waste Division, Isle of Wight, 757.365.1652
- Public Works, Isle of Wight County, 757.365.6284
- Town of Smithfield Water Department, 757.365.4254
- Town of Windsor Water Department, 757.242.4288

Who do I call if...

I need to change my voter registration and/or find my local polling precinct? Voter Registrar, 757.365.6230
I need a special garbage pickup? Bay Disposal & Recycling, 757.857.9700
My neighbor’s dog just won’t stop barking? Animal Services 757.365.6318
I want to report a pothole or debris? Virginia Department of Transporation (VDOT), 1-800-FOR-ROAD
(To report a pothole or debris on roads in Smithfield, contact the town’s Public Works Department at 757.365.4200.)
I want to report clogged storm drains? Public Utilities/Stormwater Division, 757.365.1659
I need to contact the sheriff for a non-emergency? Sheriff’s Office, 757.357.2151
I need to contact the Emergency Services - Fire & Rescue Response for a non-emergency? Emergency Services Department, 757.365.6308
I need information about building permits and/or inspections? Building Inspections, 757.365.6215
Elected Officials and Constitutional Officers

BOARD OF SUPERVISORS
Joel C. Acree (Chair), Windsor
Richard L. “Dick” Grice (Vice-Chair), Smithfield
Rudolph Jefferson, Hardy
William M. McCarty, Newport
Don Rosie, Carrsville

CLERK OF THE CIRCUIT COURT
Kathleen S. Torrence (interim)

COMMISSIONER OF THE REVENUE
Gerald H. Gwaltney

COMMONWEALTH’S ATTORNEY
Georgette C. Phillips

SHERIFF
James R. Clarke

TREASURER
Judith C. Wells

Contact information at: iwus.net

SCHOOL BOARD MEMBERS
Jackie W. Carr (Chair), Carrsville
Julia W. Perkins (Vice-Chair), Windsor
Victoria Hulick, Newport
Denise Tynes, Smithfield
Alvin Wilson, Hardy

Contact information at: iwcs.k12.va.us

SMITHFIELD TOWN COUNCIL
T. Carter Williams (Mayor)
Michael G. Smith (Vice Mayor)
Valerie C. Butler
Wayne Hall
Beth Haywood
Randy Pack
Denise N. Tynes

Contact information at: smithfieldva.gov

WINDSOR TOWN COUNCIL
Glyn T. Willis (Mayor)
Durwood V. Scott (Vice Mayor)
Walter Bernacki
Kelly Blankenship
J. Randy Carr
George Stubbs
Greg Willis

Contact information at: windsor-va.gov

EMERGENCIES

EMERGENCY SERVICES - FIRE & RESCUE RESPONSE & SHERIFF’S OFFICE: 911

SIGN UP FOR IW•ALERT:
Receive instant alerts on severe and unexpected incidents and weather. 757.365.6308, IWAlert.net.

EMERGENCY SERVICES: 757.365.6308
ANIMAL SERVICES DIVISION: 757.365.6318
PUBLIC UTILITIES: 757.365.6284