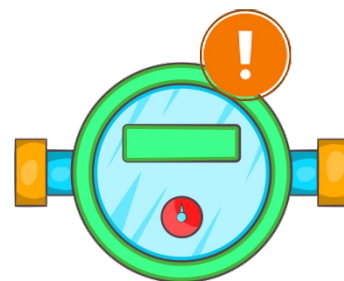




VAN BUREN TOWNSHIP Water Meter Replacement Program

Van Buren Township will begin to replace all water meters in homes and businesses during 2021 as part of a community-wide meter replacement program.



WHY DO METERS NEED TO BE REPLACED?

The existing system utilizes outdated technology and a “closed architecture” system. For the past three years the Township was approaching the replacement efforts as a gradual meter phase-out starting with large industrial customers. However, due to the current system being decommissioned by the current vendor, all meters that were not replaced as part of the gradual effort need to be replaced as soon as possible. During the past two and a half years we have installed approximately 1,200 new meters in homes and businesses.

WHAT IS THE TIMELINE OF THE PROJECT?

The vendor chosen for implementing the project is projected to take approximately 6 to 8 months to complete.

WILL THIS HAPPEN AGAIN WHEN THIS TECHNOLOGY BECOMES OUTDATED?

The lifespan for a typical meter is about 20 - 30 years. The Township is installing the new meters with an “open architecture” system, meaning that the new meters can be used with numerous different systems and will provide technological flexibility and consistency of services.

DO I HAVE TO PAY FOR MY NEW METER?

There will be no direct cost to homeowners or business owners for the meter replacement. The funding for the project will come from the Township’s Water & Sewer Fund. There will be no additional rate increases to fund the project.

WHAT CAN I EXPECT AS A HOME OR BUSINESS OWNER?

- The meter replacement will need to be completed inside the home or business. The Township, working alongside the chosen vendor, will notify home and business owners ahead of time to schedule installation of the meter and equipment.
- There will be a brief interruption in water service during your replacement appointment.
- Installers will be required to follow necessary precautions including social distancing, the use of gloves, foot booties, and face coverings when interacting with customers.