



2022 Annual Report

Vision

Trempealeau County Department of Human Services is the innovative leader working with our partners to build a future in Trempealeau County where all individuals, families, and communities thrive.

Mission

Our mission is to motivate positive CHANGE that strengthens individuals and families by moving them toward independence as we value:

Compassion

Respect

Dignity

Excellence

Teamwork

Openness

Acceptance

THANK YOU to our 2022 Human Services Board Members!

Dick Miller, Chair

Jeanne Nutter, Vice Chair

Heather Fritsch, Secretary

Ron Johnson

Bridgette Turner

Dora Jean Blaha

Diane Schroeder

Karen Sepich

From Our Director

In 2022 the Human Services Department delivered more services than ever to individuals in our communities, while continuing to develop our staff's capacity and finding new ways to partner with community agencies to better serve the people in our county.

In late 2021 the Human Services Department began the No Wrong Door model of service focusing on serving individuals and families in a multidisciplinary model to move individuals and families to their greatest degree of independence while using our programs and staff resources in a way that honors and respects the individual and the family. This new model required that Human Services reorganize our unit structure differently. The reorganization which was completed in 2022 changed how units were organized. We moved from having units based on types of services to units based on populations served to provide better teaming on cases using all of the services within the department. This new model has begun to erase some of the "silo" effects of the prior units and staff are able to work together more effectively for improved client outcomes.

In 2022 staff completed work with Brave Spaces Counseling and Shapiro Strategies. These consultants issued reports to the Board in March 2022 outlining the results of their work as well as providing recommendations for continued improvement. The consultants were hired in 2021 to assess the Human Services departmental culture, improve communications and build a healthy strong work environment. They provided training sessions to all staff, worked with individual teams to address crucial issues and conducted pre and post satisfaction surveys. The anonymous surveys included the following results:

- *"I feel supported in my agency"*
 - o *54% responded that they agreed or strongly agreed in September 2021*
 - o *80% responded that they agreed or strongly agreed in March 2022*
- *"I believe that I work in a culture of respect within the agency"*
 - o *47% responded that they agreed or strongly agreed in September 2021*
 - o *75% responded that they agreed or strongly agreed in March 2022*
- *"The day to day work environment in the agency is positive"*
 - o *33% responded that they agreed or strongly agreed in September 2021*
 - o *72% responded that they agreed or strongly agreed in March 2022*

While working with the consultants, staff identified a recommended to change to the agency mission statement to add the word "Excellence" to our core values. This was approved by the Human Services Board. The revised Mission statement is on page 1 of this report.

Staff turnover in Human Services has slowed since 2021 but still remains higher than usual due to the recent downturn in the labor market. In 2022 the department replaced three supervisor positions with all three hires coming from internal staff. That is a very positive statement about the Human Services Department in that we are able to develop and retain quality staff that can advance within the organization. In 2022 Human Services also was approved to hire a full time Deputy Director position with Jay Hein being hired in December. This position will provide much needed support to unit supervisors and staff.

In 2022 Human Services contracted with two more schools for shared Social Worker positions. Previously we have contracted with the GET School District for a Social Worker that serves as School

Social Worker for part of the time and delivers county provided services for children with disabilities through the CLTS and CCS programs the other portion of their time. In 2022 Osseo Fairchild Schools and Blair Taylor Schools both began contracts with Human Services for shared Social Workers. These shared positions can bring county services to the schools not only to build better partnerships with the schools but to also provide more services to students with programs provided by the county. This is an effective way for the schools and the county to add Social Work staff by sharing in the cost of the position and by gaining synergies of the shared positions for the benefit of the students.

The shared Social Workers is only one part of our close work with local schools. In the past couple of years we have begun the School Liaison meetings where a Human Services staff member is assigned to meet at least monthly with schools to discuss students that are in need of additional services. Our Youth Diversion Grant also allows us to work more closely with the schools by having the Youth Diversion Social Worker also meeting with the schools to identify students that are struggling with behaviors that could result in Youth Justice referral. As part of our Youth Diversion Grant project we conduct annual surveys with the schools. The 2022 survey results show the positive relationships we have developed with local schools.

- *“I found our collaboration time to be very productive and insightful. It allowed for the school to follow up on some of our families and get updates on what supports they may be receiving outside of school so that we can better support them here. It helped create a good wrap around service. I also felt that by having these meetings I had a better understanding of what is available to our families and the best ways to reach out to Trempealeau County Team Members”*
- *“I always felt comfortable reaching out to members of the Trempealeau County which allowed for positive working relationship. They were always prompt in getting back to us and the monthly meetings made it much easier to collaborate.”*
- *“Trempealeau is a wonderful county to work with. We wish we had the same relationship with other counties. We have found much more success working with Trempealeau, and a great part of our success comes from communication.”*

Our community partnerships do not end with schools. The ADRC has been working with local community centers in the county to bring additional ADRC services to those centers. In 2022 we worked closely with the Friendship First community center in Blair to bring a Congregate Meal program to that site and offered other ADRC programs there. We even brought in services from our partnership with Winona State call Bridges to deliver some health care services to seniors in that community. We also delivered additional programs at the Wanek Center in Arcadia and the Strum meal site as well. In all cases these community centers are excited to work with Human Services to bring services closer to those communities.

This 2022 Annual Report highlights many other important successes in our Human Services programs and services. I extend my sincere appreciation to the Human Services Board, the ADRC Advisory Council, the excellent Human Services staff and the many fine community partners we work with daily for making all the success that we have enjoyed a reality. We couldn't do this without the help of everyone coming together to make a difference for those we are honored to serve.

Debra A. Suchla



The simplest version of the mission of the Aging & Disability Resource Center (ADRC) is to say we are here to help seniors and people with disabilities remain as independent as possible in the setting of their choosing. The ADRC is the first place to go for accurate, unbiased, and timely information on all aspects of life related to aging or living with a disability. It is a welcoming environment where anyone can go for information tailored to their situations. This could be individuals seeking services or supports, concerned families or friends, professionals seeking information on aging or disabilities, or other community members. It isn't about what we think is best for the individual, but rather it's about presenting options so the person can make an informed decision.

The ADRC provides more than information and assistance. We also have programs that can help people remain in their homes. Home-delivered meals, senior dining, transportation, memory screening, dementia-related programs, brain health education, caregiver support, and benefits counseling are examples of the programs offered.

The ADRC is committed to raising awareness of our programs and services, as well as connecting people with them. The ADRC has developed and implemented community outreach activities to reach the target populations we serve and the support systems surrounding them. Loneliness and isolation remain a concern with many people in our local communities. The ADRC is collaborating with community partners including businesses, community centers, schools, health care providers, and community leaders to provide opportunities for increased socialization and local access to information and services.

ADRC Advisory Committee

Scott Brown – Chair, Beth Killian, Jeanne Nutter, Kevin Adams, Mary Lou Beck, Dora Jean Blaha, Ruth Gullicksrud, Alan Robertson, Lois Taylor, Iola Stallings, Rita Halvorson



Successes and Achievements

STRONG BODIES is an evidence-based community exercise class proven to increase strength, balance, and energy. Two classes were offered and 20 individuals participated.



The ADRC sponsored the **PLANNING FOR THE FUTURE, A GIFT FOR MY FAMILY** conference. Participants learned about Medicare and health insurance, how to make future financial and health care wishes known, hospice, funeral guidance, and how to take care of themselves on the journey of aging.



The **REMEMBER PROJECT** provided information to raise awareness of brain health, dementia, and the most well-known form of memory loss, Alzheimer's Disease with family members, caregivers, local businesses, and community members in general. The event provided an opportunity for attendees to come together for a meal and watch the play "Fortune Cookies" together, followed by a facilitated conversation.

LET'S CHAT – ADRC 101 presentations were held at all five senior dining sites in order to familiarize consumers with ADRC staff, programs, and services.

ADRC staff were instrumental in bringing **BRIDGES HEALTH**, a student-led, faculty-guided Health & Wellness Services program of Winona State University, to Trempealeau County. This was a highly successful and collaborative effort, with more than 50 individuals receiving free preventative health care services.



The ADRC issued 100% of allocated **WISCONSIN SENIOR FARMERS MARKET NUTRITION PROGRAM** (SFMNP) vouchers, a significant increase from recent years.



Addressing another perceived community need, staff developed **GOODNESS CAKES**, a program in which volunteers bake and deliver free birthday cakes for adults who may not otherwise receive one or receive any celebration of their birthdays.

Collaborating with community partners, staff offered numerous **ACTIVITIES** at various locations to engage citizens across the county, including music/concerts, intergenerational activities, bingo/other

games, and crafts. ADRC staff participated in a **HISPANIC HEALTH FAIR, MENTAL HEALTH AWARENESS NIGHT**, and provided three **DEMENTIA TRAININGS** at a community business.

The ADRC also expanded **VOLUNTEER** recruitment efforts and entered some exciting and innovative partnerships with businesses and schools. Ongoing volunteer opportunities were filled by more than 50 individuals.

Staff worked to create an engaging, fun, and informative **NEWSLETTER**, which resulted in a significant increase in readership and distribution. 10,000 copies of the newsletter were distributed. The ADRC of Trempealeau County **FACEBOOK** page went live in December! This leverages technology to increase our ability to reach individuals in need and their support networks, as well as educating and informing our citizens in a new and exciting way.

FUN-DAY TRAVELS & EXCURSIONS were offered – recreational day trips for people 60 years of age and older as well as adults with disabilities. Popular travels included trips to the Shrine of Our Lady of Guadalupe in La Crosse, Lark Toys in Minnesota, Christmas Village in Chippewa Falls, and Rotary Lights in La Crosse.

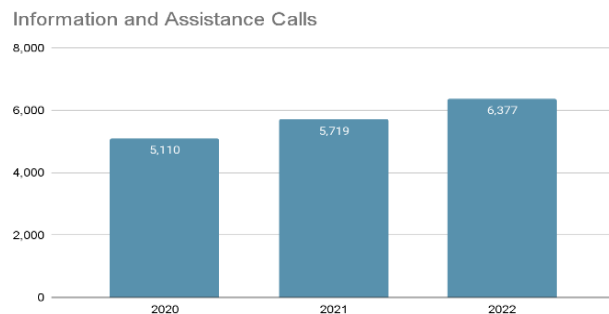


ART PARTNERSHIPS were developed with two school districts. Students create art, which staff deliver to recipients of home-delivered meals. The art provides a connection between children and seniors, and these gifts are always appreciated by the people who receive them.



INFORMATION, ASSISTANCE, AND LONG TERM CARE OPTIONS COUNSELING provides information on resources and services available to support community members.

ELDER BENEFITS SPECIALISTS (EBS) and **DISABILITY BENEFITS SPECIALISTS (DBS)** provide accurate, current information on private and public benefits and programs, Medicare, Medicare Part D, supplemental insurance, and Social Security.



EBS Consumers

2020	2021	2022
433	401	427

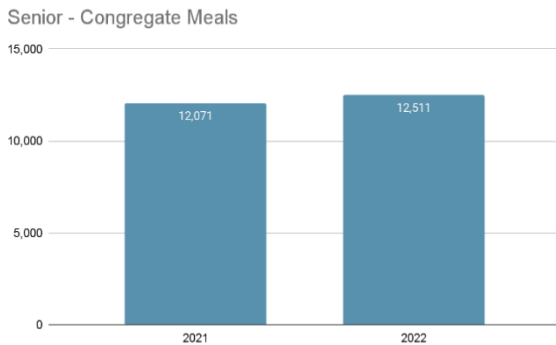
DBS Consumers

2020	2021	2022
34	71	208

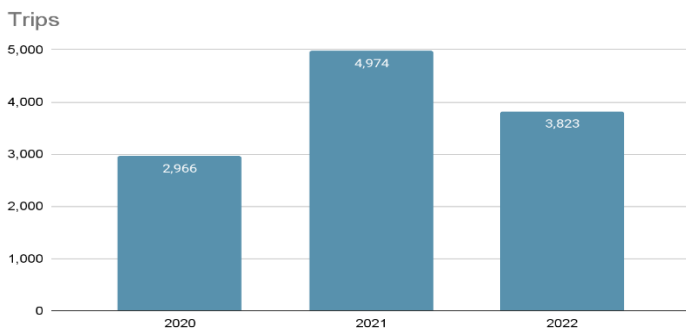
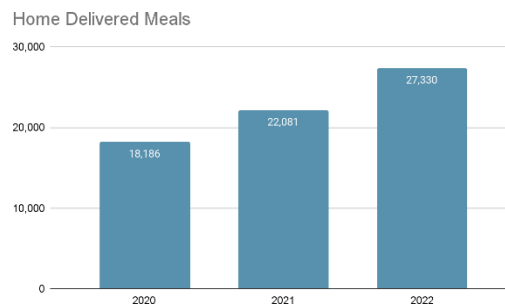
Our **DEMENTIA CARE SPECIALIST (DCS)** provided information and support to adults with dementia and their caregivers. She regularly collaborated with ADRC and APS staff and worked with 24 consumers in 2022. In addition, the DCS facilitated 7 programs/services including book clubs, brain health presentations, and support groups. Evidence-based programs led by the DCS included Powerful Tools for Caregivers, Savvy Caregivers, and Boost Your Brain and Memory.

The ADRC received a three year grant from the Greater Wisconsin Agency on Aging Resources (GWAAR) to fund our agency’s first **COMMUNITY HEALTH WORKER (CHW)**. She has worked to build connections between people, resources, providers, and communities. Our CHW regularly collaborated with ADRC and APS staff and worked with 28 consumers in 2022. She became trained/certified to facilitate programs such as Care Transition Intervention, Healthy IDEAS (Identifying Depression, Empowering Activities for Seniors), and Medication Checks.

Our **SENIOR CONGREGATE MEAL SITES** served healthy meals in a group setting, which provided seniors with opportunities for socialization and well-balanced meals. The meal site at Rainbow Restaurant unexpectedly closed in July 2022. However, new meal sites in Strum and Blair opened in September 2022.



The **HOME DELIVERED MEALS** program provided a nutritious meal and watchful eye on health and safety for people receiving them. Meals were delivered daily, Monday through Friday.



The ADRC offered three types of **TRANSPORTATION SERVICES** for medical appointments, personal business, nutritional needs, and social/recreational purposes. These included bus services, local van transportation, and the volunteer driver program.

BEHAVIORAL HEALTH SERVICES

The Behavioral Health Unit provides community-based services to adults and children who need various levels of support to address their mental health needs and/or substance abuse. These include Comprehensive Community Services (CCS), Community Support Program (CSP), Mental Health Outreach, and Outpatient Services. The unit also coordinates Crisis Services/Emergency Detentions, Residential, and Inpatient Services for this population.

Successes and Highlights

- Lead Behavioral Health Social Worker, Dee Ann Anderson, was promoted to Behavioral Health Supervisor in October 2022 after serving Trempealeau County citizens with behavioral health needs for 41 years, starting in June 1981.
- 150 hours of AODA Prevention Education were provided, serving 942 K-5 students in the Gale-Ettrick-Trempealeau School District.
- County staff became certified to complete Intoxicated Driver Program (IDP) Assessments after being notified that West Central Wisconsin Behavioral Health was no longer able to provide the service. This entailed a great deal of work in a very short period of time to develop the program, including policies and procedures.
- Anecdotally, staff have experienced a higher number of individuals requesting voluntary residential treatment for substance use.

Comprehensive Community Services (CCS)

Adults	
○ Total Served	9
○ Enrollments	4
○ Discharges	3
Children	
○ Total Served	33
○ Enrollments	16
○ Discharges	9

Community Support Program (CSP)

Total Adults Served	18
Enrollments	2
Discharges	2

Mental Health Outreach (case management for those ineligible for other programs)

Total Adults Served 6

Outpatient Services (Contracts with Mayo, West Central Wisconsin Behavioral Health, Milkweed, Colby Pharmacy)

Total Adults Served	8
Mental Health	6
Substance Abuse	2

Mental Health Inpatient Services

Total MH Inpatient	28
Adults	19
Children	9

Residential Treatment

Total Adults Served	21
Mental Health	7
AODA	14

Crisis Services (Contract with Northwest Connections)

405 Crisis Contacts – down from previous years (2021 – 427, 2020 – 528)

48 Emergency Mental Health Detentions – down from previous years (2021 – 61, 2020 – 67)

31 Total number of people (adults and children) on commitment

Adult Protective Services (APS)

In 2022, APS staff investigated four financial exploitation cases involving a total loss of \$86,125.

Temporary residential respite services were provided to two individuals with dementia due to health and safety concerns while their situations were resolved.

APS Referrals

2020	2021	2022
165	222	178

Guardianship/Protective Placement Referrals

2020	2021	2022
22	85	59

AODA Detention

Total AODA Detention	1
Adults	1

Intoxicated Driver Program (IDP)

52 Assessments completed by West Central WI Behavioral Health January through August 2022

12 Assessments completed by TCDHS October through December 2022

Recovery Court

Trempealeau County Recovery Court is a hybrid court designed to serve high risk, high need Trempealeau County residents with alcohol and/or drug related offenses. The Recovery Court Case Manager monitors participant adherence to program. Trempealeau County Recovery Court Case Manager is a Wisconsin Certified Social Worker as well as a licensed Clinical Substance Abuse Counselor. This is a voluntary program that offers supportive services and monitoring to address addiction issues as an alternative to incarceration. Participants meet with the case manager at least once weekly. Virtual options for court, appointments, and meetings are available only if necessary and pre-approved by a Recovery Court Team Member. Trempealeau County Recovery Court case manager uses a variety of testing methods to ensure ongoing monitoring and accountability of program participants. Oral fluids (swab) testing continues to be utilized along with hair follicle testing, and urinalysis. Hair follicle testing is a valid and reliable method to verify a participant’s substance abstinence status for the previous 3 months. Additionally, Recovery Court offers supportive services to participants’ family members and significant others as necessary and appropriate throughout the year.

Total participants in 2022	14
Male Participants	9
Female Participants	5
Related to Alcohol	5
Related to Drugs	9

Terminations/Expulsions 3

Reasons included new charges, probation supervision revocation, absconded, or continuous refusal to participate in treatment. All participants were offered due process expulsion hearings prior to discharge.

Graduations 3

Related to Drugs 2

Related to Alcohol 1

Recovery Court Graduate – “Treatment court was the hardest thing I’ve ever done, but it was the best thing I’ve ever done.”

Economic Support



What we do: The Economic Support Unit administers programs and services that assist eligible Trempealeau County consumers, empowering them to achieve positive outcomes when they face economic challenges. The Economic Support Unit helps families in need to become self-sufficient and independent from public assistance. This is done by assessing each family’s financial situation to determine eligibility for public assistance programs. Trempealeau County is part of the **Western Region for Economic Assistance** eight-county consortium (WREA).

2022 Overview:

WREA provided critical economic supports to those financially impacted by the pandemic in 2022. A total of \$7,276,129.51 million in Food Share benefits were issued to Trempealeau County residents in 2022. There were a total of 6,813 Trempealeau County residents enrolled in either BadgerCare Plus or Medicaid in 2022. We provided monthly Wisconsin Shares payments to an average of 30 families each month in Trempealeau County, with a total average monthly amount of \$26,572.79 in benefits paid to help families with their day care expenses.

Service/Program	Consumer Data for 2022
FoodShare	2,622
Medical Assistance	6,813
Childcare	55
Total	9,490

ACHIEVEMENTS/SUCCESS OF 2022

- Two of Trempealeau County’s Economic Support staff were recognized for their years of service. Sandy Palkowski received an award for 25 years of service and Maria Rivera received an award for 15 years of service.
- Successful roll back of some of the COVID policies (SMRFs/RTEs).
- Successful cross-training of our staff for improved customer service.
- WREA’s Active Error Rate for Foodshare FFY 2022 was .65%, which is lower than the federal requirements, providing higher quality customer service than the benchmark.
- Successful transition to the new DHS Virtual Instructor Lead Training Program (VILT).
- As of December 2022, WREA has 0% remands on case appeals.

INCOME MAINTENANCE PROGRAMS

- MER (Management Evaluation Review)-The State of Wisconsin conducts Management Evaluation (ME) review annually to evaluate the administration of the Foodshare (FS) program, federally known as the Supplemental Nutrition Assistance Program (SNAP). WREA staff were praised for excellence in customer service with consumers and advocate agencies.

Child Care

- 2022 Childcare Target Case Reviews (TCR) – 27 cases were reviewed with an 18.5% error rate. Contractually, 20% error rate, or below, must be maintained.
- In the 2022 Annual Subsidy Review with the Department of Children and Families (DCF), there were no findings and WREA was recognized for the innovative idea of placing staff in the La Crosse area community.
- The State of Wisconsin was part of a Federal Childcare Audit and WREA was chosen to represent Wisconsin. Staff represented WREA in the audit in Madison. Unofficial feedback was positive for both WREA and the State.

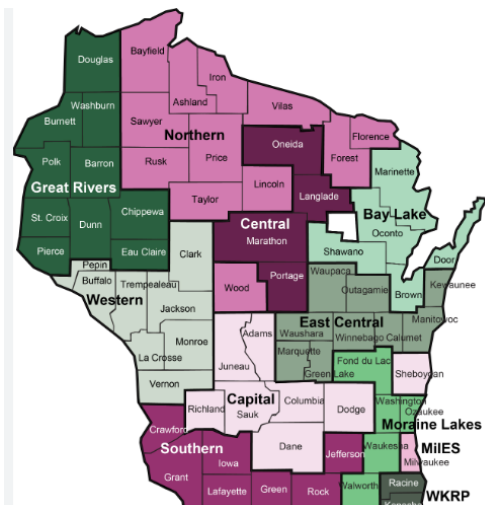
Call Center Statistics

	WREA 2022	Statewide	WREA 2021
Calls Received	7,723	167,307	8,463
Avg. Speed of Answer (Minutes)	5.63	7.44	6.07
Avg. Talk Time (Minutes)	11.26	10.70	10.48
Answer Rate	88.92%	85.41%	83.22%

Source: IM Project Call Center Stats (updated 1/5/23)

Challenges

- COVID related policy changes and workload implications.
- Recruitment and retention of staff
- Transition to new web-based training platform.
- State systems not able to integrate new federal rules leading to state errors in case and procedural case processing.



FAMILY & CHILDREN SERVICES

The Family & Children Services Unit serves children, and their families when applicable, through intervention and eligibility for various programs from birth through 21 years of age in some cases. Trempealeau County focuses on keeping children in their homes and communities as much as possible, and provides an intensive level of community based services to provide the needed supports and assistance. After hours on-call coverage is provided for critical/urgent services.

Successes and Highlights

- Lead Family & Children Services Social Worker, Teah Waldera, was promoted to a Supervisor position in the Family & Children Services Unit in September.
- Expanded the shared social work positions partnership with school districts to Blair-Taylor and Osseo-Fairchild High Schools. They were added to the existing partnership with Gale-Ettrick-Trempealeau High School.
- Out of the many youth served through Youth Justice or Youth Diversion programs in 2022, only one youth went to secure detention and only one went to residential treatment. This demonstrates the success of the county's community-based interventions and is a testament to the hard work of our case managers.

Birth to Three Services

While referral numbers were similar to previous years, a higher percentage of children were appropriate for the program and enrolled. Over half of the referrals (53%) were in the 12-24 month age range.

Total Enrolled 12/31/22	40
New Enrollments	41
Discharges	34

Children's Long Term Support Program (CLTS)

There was a 93% increase in new enrollments when compared to 2021 (27), and a 33% increase in the number of children enrolled at the end of 2022 when compared to 2021 (89).

Total Enrolled as of 12/31/22	118
New Enrollments	52
Discharges	10
Aged out to adult services	5
Moved out of the county	5

Child Protective Services (CPS)

The first point of contact is an intake worker who takes phone calls, walk-in referrals, or written reports. Reports of child maltreatment must meet the statutory definitions in order to be investigated. Otherwise the situation may be addressed in a voluntary or advisory manner. Staff are charged with the following functions:

- Provide access for people to report possible maltreatment of a child
- Investigate allegations of abuse and neglect
- Complete family assessments addressing issues critical to child safety
- Coordinate service plans including collaboration with service providers
- Reassess safety and case plans at designated intervals to ensure progress toward child safety

- Facilitate placements the least restrictive or permanent manner when necessary
- Submit recommendations to the court through reports and testimony

In 2022, there were 73,879 CPS reports made in Wisconsin. In Trempealeau County we received 597 referrals, which was a 19% increase from 503 in 2021 and continues a trend of increases over the last two years.

Of the 597 referrals received in 2022, 157 were screened in for investigation. This is an increase over 2021 (135), however it's approximately the same percentage of the total number of referrals as 2021. Depending on the safety concerns indicated in the referral, the action taken and response time varies based on state standards. Of the referrals screened in, 54 (34%) required an investigation to be initiated the same day. Another 21 (13%) required a response within 24-48 hours. The remaining 82 (52%) required contact to be initiated within 2-5 days.

In situations where child safety cannot be managed in the home, the Department needs to look at placing the child in the least restrictive out-of-home placement. 3,708 children were placed in out-of-home care in Wisconsin for 2022. Trempealeau County removed 13 children from their parental homes in 2022.

<u>Age Range</u>	<u># of Children</u>
0-4	1
5-11	8
12-14	0
15+	4

The two primary reasons for removal were neglect and caretaker drug abuse. Of the 13 children, 3 of them were initially placed in a relative's home.

The number of CHIPS (Child in Need of Protection and/or Services) cases filed with the court in 2022 was 23, which was up from 21 in 2021 and 16 in 2020.

Trempealeau County received Targeted Safety Services Funding (TSSF) in 2022 for the third year. The focus of TSSF is managing safety in the home through Protective Plans and/or Safety Plans to maintain children in their homes. In 2022, Trempealeau County enrolled 18 children in TSSF, with an average duration of 249 days. The majority of children enrolled in TSSF are ages 0-5 (67%). Of the 18 children enrolled, 17 were maintained in their parental home with 1 child ultimately being removed and placed in out-of-home care.

Youth Justice

In 2022, Juvenile Court Intake had 33 cases filed compared to 43 cases in 2021 and 30 cases in 2020. See below for the two most common referral types. It is interesting to note that while delinquency referrals have remained fairly similar, there appears to have been a spike in truancy referrals over the past two years. However, this is attributed to a data integrity issue where the accuracy was compromised by the tracking system until being resolved late in 2020. There is a high degree of confidence in the truancy data from 2021 and 2022.

	2018	2019	2020	2021	2022
Delinquency	28	54	37	55	54
Truancy	1	0	4	32	15

Youth Diversion

2022 was the second full year of the Youth Diversion Grant program. This program serves youth who are displaying behaviors that could lead to negative legal consequences. The goal is to divert youth from contact with the justice system by addressing underlying causes of behavior through additional case management and treatment services. The youth diversion case manager meets with all seven of the school districts in the county monthly to discuss general concerns with youth in their schools as well as specific youth who may benefit from interventions. The case manager collaborates with county/school social workers where available, as well as school counselors, teachers, and administration. See below for school district quotes from the 2022 Community Partnership Survey.

- “The productivity of these meetings is enough to make me prioritize attending. I don’t think anything more is needed. We are very grateful for this partnership.” (Unknown)
- “I found our collaboration time to be very productive and insightful. It allowed for the school to follow up on some of our families and get updates on what supports they may be receiving outside of school so that we can better support them here. It helped create a good wrap around service. I also felt that by having these meetings I had a better understanding of what is available to our families and the best ways to reach out to Trempealeau County Team Members.” (Unknown)
- “I always felt comfortable reaching out to members of the Trempealeau County which allowed for positive working relationship. They were always prompt in getting back to us and the monthly meetings made it much easier to collaborate.” (Unknown)
- “I believe that the purpose of our meetings has been to provide the best services for our families and community.” (Unknown)
- “The collaboration and communication is great. We can update all parties with student/family issues.” (Arcadia)
- “Kendra and her coworkers are very helpful and insightful to county processes.” (Arcadia)
- “The knowledge that is brought to the table is beneficial in creating a full picture of the student and his/her family situation. Greater effectiveness is fostered due to the team assembled.” (Arcadia)
- “Yes I feel supported by the Trempealeau County Team. I feel that the county supports the school and looks out for the student’s best interests.” (Blair-Taylor)
- “Kendra and the team from Trempealeau County are essential for us providing the best education we can for our students.” (Blair-Taylor)
- “Trempealeau is a wonderful county to work with. We wish we had the same relationship with Jackson County. We have found much more success working with Trempealeau, and a great part of our success comes from communication.” (Blair-Taylor)
- “No matter what the situation, you always find a solution for us. Even if you can’t help, you find someone that can.” (Blair-Taylor)
- “I think you are doing a great job and I feel comfortable asking anyone on your staff questions.” (Blair-Taylor)

Additional Services

- Drug Endangered Children’s Programming
- Ongoing Case Management
- Foster Care Licensing
- Voluntary Kinship Care

2022 FINANCIAL REPORT

Unaudited Revenues and Expenses

Projected Revenues:

Levy & Fund Balance	\$2,173,108
DCF/DHS State Aids	\$1,827,485
Elder/Disab. State Aid	\$745,857
Payments & Fees	\$2,228,968
Ongoing State Grants	\$1,363,488

TOTAL REVENUES \$8,338,906

Projected Expenses:

Payroll Expenses	\$3,851,460
Operation & Contracts	\$3,968,462
State Placements	\$193,708

TOTAL EXPENSES \$8,013,630

PROJECTED NET \$325,276

FUND 202 Reserve

12/31/2022 Projected Balance \$500,000

**For more information regarding the Trempealeau County Department of Human Services, please visit our website at https://co.trempealeau.wi.us/departments/service_departments/human_services/index.php.*

**You can also stay up to date on program offerings, community events, and information on our ADRC Facebook page. Just search for "ADRC of Trempealeau County" to follow us.*