

City of Thomasville
Sanitation Department
Basic Residential Services

OUR PURPOSE

To serve the citizens of Thomasville in helping maintain a clean environment, by the collection and disposal of solid waste in the most economic, efficient, and safest way possible, with the highest viable level of service.

In our desire to accomplish our stated Purpose, the city has created a brochure to help citizens understand the services offered. Should there be a need for explanation of these policies, call 475-4239 to speak with a representative in the Sanitation Division.

OUR MISSION

The City of Thomasville is committed to providing the most efficient and cost effective sanitation services. To succeed in this goal, it is very important for customers to understand the following guidelines

CITIZEN RESPONSIBILITIES

It is imperative citizens take a role in their property and neighborhood to promote a cleaner and healthy environment.

What every citizen should do:

- Call the Sanitation Department prior to placing large amounts of waste at curb for collection
- Remove all containers by 7:00 am the day after collection
- Participate in the city recycling program
- Participate in community litter collection projects
- Keep yard or vacant lots mowed and free of litter
- Pickup litter in the street, yard, or any vacant lot adjacent to their house or business
- If ever any questions or concerns feel free to call the Sanitation office at 475-4239

BASIC RESIDENTIAL SERVICES

AND

POLICIES

Collection and Disposal of:

- The city will collect no more than (2) containers at any one unit. (residential, office , or institutional)
- The container should be placed at the curb no later than 7:00 am on the collection day and removed no later than 7:00 am the day following collection
- The city will provide one recycling bin at no cost. Extra material may be placed in a bag and placed beside the bin on collection day
- Loose leaf collection usually begins the first week of November and continues until mid January. The schedules for start and stop of leaf season will be posed in the local newspapers, channel 13, city's wed page, and on utility bills.
- Grass clippings should be bagged or placed in containers for collection. (except for leaf collection season when they can be loose)
- Cumulative amounts of solid waste, yard waste, trash, etc. should not exceed 5 cubic yards. (4 ft. wide by 4 ft. high by 8 ft. long)
- Waste resulting from the same cleanup cannot be spread out over several pickups to avoid the city not collecting
- Appliances and tires are collected on a call in basis.

MIXED DEBRIS

Due to Federal, State, and County regulations, mixed piles of garbage, trash, or brush will not be collected.

ITEMS NOT COLLECTED BY THE SANITATION DEPARTMENT

- Renovation, construction, or demolition material
- Services performed by a contractor or third party. This material remains the responsibility of the property owner, homeowner, or resident to remove. Services include but are not limited to: land clearing, tree cutting, tree pruning, renovations construction / demolition waste, and cleaning up of vacated or abandoned property.

- Chemicals, used oil, hazardous or flammable material of any kind, ashes, sealed metal drums

Residents may dispose of this material at the Davidson County Household Hazardous Waste Facility

- Automobile parts, such as but not limited to: engines, gas tanks, bumpers, seats. Windshields, etc.
- Dirt, rocks, bricks, concrete, loose garbage or trash

COLLECTION

Any waste to be collected, should be on the curb by 6:45 am on the day of collection. Carts, bins, or containers should be removed by 7:00 am on the day following collection.

**RESIDENTIAL
RECYCLING PROGRAM**



What items can be placed in the bin?

Glass, aluminum / steel cans, plastic bottles and jugs, newspapers, corrugated cardboard, magazines, junk mail, catalogs, phone books, all types of paper. Also, all types of boxes including cereal boxes, pizza boxes, drink boxes.

** extra recycling may be placed in a clear bag and set beside the recycling bin

The following items are not accepted: Styrofoam of any kind, aerosol cans, aluminum foil or foil plates, bowls, cups, cookware, food or liquids, clothes hangers, light bulbs, paint cans, flower pots or containers of any kind, windows, plate glass, mirrors, disposable hygiene items, diapers, used oil, plastic bags or sheeting.

ELECTRONIC RECYCLING

What items are included?

Any computer related equipment, VCRs, stereos, cameras, copy / fax machines, telephone equipment, and televisions.

IMPORTANT INFORMATION:

The City is not responsible for cleanup of garbage / trash spilled due to overfilling or loose garbage in carts. All garbage or trash should be bagged and tied and placed in the cart or directly beside the cart.