



Temple Public Library

Policy: Customer Conduct

Revision Date: 1/17/2023

The Temple Public Library has established certain standards of acceptable behavior on library property in order to maintain an atmosphere that promotes the use and enjoyment of the resources and services of the library; promotes the safety of the general public and library staff; and protects the building, furniture, equipment, and materials of the library. To succinctly summarize this policy to the public, we utilize the phrase “**Respect Others, Respect the Building, Respect Staff.**” Below are the general guidelines for staff to reference when maintaining a safe and respectful atmosphere in and around the Temple Public Library.

Disruptive Behavior: This type of behavior includes, but is not limited to the following:

- Engaging in or promoting any illegal or illicit act on library grounds
- Engaging in any behavior that hinders another’s use of the library
- Sleeping or spreading out of a person or their belongings
- Moving, damaging, or misusing library property or space
- Blocking library entrances
- Entering the library without proper clothing attire (shirts, pants, dresses/skirts, shoes)
- Refusing to cooperate with library staff
- Using tobacco products, vaping, matches, or lighters within the library or within 20 feet of the library’s entrance
- Failing to abide by all other Library policies as approved by the Library Advisory Board
- Entering non-public areas of the building without library staff permission