



City Services and Facilities Updates – Severe Weather

TEMPLE, TX (May 30, 2024) – UPDATE: FEMA has officially issued an Individual Assistance Declaration for Bell County.

Individuals who sustained damage and losses due to the recent storm can learn more about eligibility and requirements for receiving assistance by visiting templetx.gov/fema. Those who meet the eligibility criteria and wish to apply for assistance can do so by completing the online application process available at disasterassistance.gov.

An in-person location will be established for those who cannot access the online application, need assistance completing the application, or have questions, and site details will be released once they are confirmed.

All questions regarding the application process should be directed to FEMA.

TEMPLE, TX (May 28, 2024) UPDATE: The City of Temple’s Solid Waste crews are continuing brush & bulk collection efforts. Starting Wednesday, May 29, D&J Enterprises will begin collecting brush. To maximize efficiency, collection crews from each agency will operate in different zones to avoid overlap.

Residents are encouraged to consult the Area Map available at templetx.gov/solidwaste to determine their specific area and expected collection times. We appreciate your patience as there may be occasional delays during this period.

What Constitutes Brush and Bulk?

Brush: Includes all trees, bushes, and other vegetative materials that are not bagged.
Bulk: Includes fencing materials, scrap wood with nails and metal, construction or demolition materials, bagged grass, leaves, and household debris that do not fit into a trash bin.

Curbside Garbage, Debris, & Brush Collection Guidelines:

Please keep brush piles separate from construction and demolition materials and place them on the curb for pickup. If they are combined, they will not be collected (see debris graphic attached to this email). When stacking brush and bulk on the curb, ensure they are away from mailboxes, cars, gas lines, and utility lines (including under power lines and trees) to prevent property damage. Brush materials must be within 10 feet of the curb. If there is excess brush further than 10 feet from the curb, wait for the first collection, then move the additional brush closer to the curb for the next pass.

Brush Drop Off:

Residents can take brush only to the Solid Waste Complex at 2611 E Ave H at no cost. The facility will be open Monday - Saturday from 7 AM to 4 PM. All other debris will not be accepted at the Solid Waste Complex.

Brush and Bulk Drop Off:

The landfill, operated by Waste Management, is now open for public use for both brush and bulk materials. Residents can visit templetx.gov/landfill for rules and regulations.

Bulk Only Drop Off Locations:

For residents wanting to drop off garbage only (excluding vegetative materials), satellite locations are available. Details can be found at templetx.gov/solidwaste.

Service Adjustments:

Residential garbage collection is operating on a regular schedule at this time. Residential recycling collections are temporarily suspended to prioritize garbage collection. During this suspension, items placed in the green recycle bins will be sent to the landfill.

For more information and updates, please visit templetx.gov/solidwaste.

TEMPLE, TX (May 27, 2024) – UPDATE: The City of Temple is reopening all City Facilities tomorrow, Tuesday, May 28, 2024, for regular hours of operation.

Splash pads will reopen on Wednesday, May 29.

Beware of scammers:

UPDATE: To learn more about potential disaster scams or to report a scam, please visit the [Texas Attorney General website](https://www.texasattorneygeneral.gov).

TEMPLE, TX (May 26, 2024) – UPDATE: The City of Temple is encouraging all individuals in Bell County that were affected by the May 22 tornadoes to report their damage (loss of food due to the power outage can be included) online on the [Individual State of Texas Assessment Tool \(iSTAT\)](#). In order to get federal funding and additional resources, Bell County must meet a certain threshold of damage for this event to be declared a disaster by the State.

Brush Collection:

UPDATE: D&J Enterprises are scheduled to begin brush clean up this week. Please keep brush piles separate from construction and demolition materials and placed on the curb for pickup. If they are combined, they will not be collected (see debris graphic attached to this email). Brush piles will not be picked up from alleys. Please note, this clean up process will take some time, we ask residents to please be patient as D&J makes its way across our city.

City brush and bulk crews are working in conjunction with D&J collection to also collect curbside brush and bulk. Due to the storm, collection could be delayed. Information will be posted to templetx.gov/solidwaste with updates on maps and area schedules.

If you wish to dispose of your own brush (storm debris not accepted), on Tuesday May 28, the City of Temple will begin operating a brush pile collection center at the Solid Waste Complex, located at 2611 E Ave H from 7 a.m. to 4:30 p.m.

Garbage and Recycling:

UPDATE: Currently, the City of Temple Solid Waste Division is caught up on garbage collections. Residents should put their garbage bin on the curb on their scheduled pick-up day. Please leave the bin out until it is collected and expect delays. At this time, recycling pick-up is suspended until further notice in order to focus on garbage collection.

Beware of scammers:

UPDATE: The City of Temple has not given any vendors the right to use our name and logo. The only outside service the City of Temple has partnered with is D&J Enterprises for emergency debris clean-up.

For additional information please continue to visit templetx.gov/weather and keep an eye on our social media pages.

TEMPLE, TX (May 24, 2024) – UPDATE: The City of Temple Solid Waste Division is attempting to collect residential trash today. Crews are also focusing on collecting brush and storm damage debris. No recycling will be collected today, Friday May 24. The landfill remains closed at this time, which may cause delays in pickups.

Garbage and Debris:

Residents wanting to drop off garbage and debris (no brush) can visit any of the following locations:

- Temple Fire and Rescue Station 7 parking lot, located at 8420 W Adams Ave.
- Crossroads Park tennis court parking lot, located at 7325 Prairie View Rd.

Brush Collection:

D&J Enterprises will begin brush clean up next week. Brush piles should be kept separate from construction and demolition materials and placed on the curb for pickup. If they are combined, they will not be collected. Brush piles will not be picked up from alleys.

If you wish to dispose of your own brush (storm debris not accepted), on Tuesday May 28, the City of Temple will begin operating a brush pile collection center at the Solid Waste Complex, located at 2611 E Ave H from 7 a.m. to 4:30 p.m.

City Facility information:

- Sammons Community Center, Summit Recreation Center, and the Temple Public Library will be closed through Monday, May 27.
- Splash pads will be closed until at least Wednesday.
- Lions Junction Water Park will resume as regularly scheduled over the weekend.
- While city facilities remain closed, the City of Temple will continue to operate the Wilson Recreation Center shelter over the weekend. As we anticipate 100+ heat indexes, residents are welcome use the shelter as a cooling center.

Beware of scammers:

As assessment into the aftermath of the tornado continues, the City of Temple is warning residents against hiring illegitimate contractors. Ensure you check they have a City of Temple Solicitor Permit Card, ask for references and research reviews and complaints. During the aftermath of a severe weather event, it is common for door-to-door scams to occur and doing research can ensure your property repairs are handled professionally and ethically.

Food and Water Donations:

For residents wanting to donate food or water, the City of Temple is partnering with [The Salvation Army of Bell County](#). Please contact them directly at 254.774.9996 or drop off at 419 West Avenue G. Currently, there is no need for clothing donations.

TEMPLE, TX (May 23, 2024) – UPDATE: The National Weather Service has confirmed the tornado that touched ground in Temple at 6:21 p.m. on Wednesday, May 22, 2024 was an EF2 tornado with max winds estimated at 115-120 miles per hour.

City Hall is also part of the City of Temple facility closures for tomorrow, Friday May 24, 2024.

TEMPLE, TX (May 23, 2024) – UPDATE: Due to the storm and ongoing clean up efforts, the following City of Temple facilities will be closed tomorrow, Friday May 24, 2024.

- Temple Public Library
- Frank W. Mayborn Civic & Convention Center
- Railroad & Heritage Museum
- Sammons Community Center
- Sammons Golf Course
- Sammons Indoor Pool
- Summit Recreation Center
- Wilson Recreation Center
- Heart to Home Animal Adoption Center

TEMPLE, TX (May 23, 2024) – UPDATE: The City of Temple has not seen any major or life-threatening injuries and there are no casualties as a result of yesterday's storm. First responders have searched and cleared all structures with any kind of damage, both minor and major. At this time, it is important for residents and volunteers to remain off the roads, to allow emergency crews to respond as quickly as possible. Please avoid the severely affected neighborhoods and areas.

The Wilson Recreation Center remains open as a shelter with the assistance of American Red Cross.

- To report a power outage or downed power lines, visit oncor.com/outages or call 888.313.4747 or text OUT to 66267. Registration for "My Oncor Alerts" is required. To register for My Oncor Alerts, text REG to 66267. Please avoid downed power lines.
- To report downed trees that are blocking roadways or alleys, call 254.298.5970. The property owner is responsible for addressing any property damage or downed trees.
- For gas emergencies and leaks, call 911. Then, call Atmos Gas' emergency line at 866.322.8667.

The City is contracting with D&J Enterprises to assist in emergency debris clean up. D&J Enterprises will begin their assessment of the city on Friday, May 24. Clean up is estimated to begin early next week, following assessment and mobilization.

For resources regarding food and water, please visit templetx.gov/weather.

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Media interested in downloading this morning's [Press Conference can download it here](#). Media interested in downloading drone footage from the West Adams area that was affected by the tornado, where the most significant damage occurred, [can download the video here](#).

Media is not allowed to access severely affected neighborhoods that are currently blocked off by police. Anyone, including media, entering the area without permission is subject to arrest.

TEMPLE, TX (May 23, 2024) – UPDATE: The City of Temple has established the Temple Recovery Taskforce to connect residents affected by the tornado with available resources.

The taskforce connects victims of disasters with reputable relief agencies to provide services free of charge such as debris removal, home repair and water damage repair. It does not provide resources that require a licensed skilled tradesman, such as plumbing or electrical work. Please remember to check references and choose your contractor wisely when planning for home repairs.

The city will partner with local organizations through a website called Crisis Cleanup. Crisis Cleanup is an organization that has provided a free website that helps coordinate relief efforts provided by local government, non-profit, and faith-based recovery taskforce members.

Requests for assistance can be submitted through Crisis Cleanup's hotline at 512.201.4814.

These services are not provided by the City of Temple. The city is only coordinating with local organizations who provide services. There is no guarantee that a request for assistance will be fulfilled.

Residents and businesses may also be eligible to receive a Federal Disaster Loan through the United States Small Business Association. For additional information on SBA and to apply, click here crisiscleanup.org/disasters.

Additional resources are available through the Federal Emergency Management Association. FEMA can aid with items not covered by insurance for homeowners and renters.

If you are not affiliated with participating partner organizations individuals who wish to volunteer are encouraged to call 254.298.5970.

If you would like to donate, the United Way of Central Texas in Temple is accepting monetary donations on behalf of the city.

TEMPLE, TX (May 22, 2024) – UPDATE: The City of Temple will host a press conference following the aftermath of the confirmed tornado that touched down in our area.

WHAT: Tornado Aftermath Press Conference

WHEN: Thursday, May 23, 2024 at 10 a.m.

WHERE: Temple Police Department Community Room, located on the first floor of 209 E Ave. A

TEMPLE, TX (May 22, 2024) – The City of Temple has declared a Disaster Declaration. First responders are prioritizing life-saving calls as they work through a high volume of emergency requests. If you can stay home, please do so. Some roads are dangerous, closed, or impassible. Currently, no life-threatening injuries or fatalities have been reported.

Due to the recent severe weather, the following City of Temple facilities will be closed tomorrow, May 23, 2024.

- Temple Public Library
- Frank W. Mayborn Civic & Convention Center
- Railroad & Heritage Museum
- Sammons Community Center
- Sammons Golf Course
- Sammons Indoor Pool
- Summit Recreation Center
- Wilson Recreation Center
- Heart to Home Animal Adoption Center

Wilson Recreation Center, located at 2205 Curtis B Elliot Dr., is operating as a shelter. Please self-report to the shelter if needed. If you need transportation, please call 254.298.5682. Summit and Sammons Recreation Centers will be closed tomorrow, May 23 to assist in the operation at Wilson.

To report a power outage or downed power lines, visit oncor.com/outages or call 888.313.4747 or text OUT to 66267. Registration for "My Oncor Alerts" is required. To register for My Oncor Alerts, text REG to 66267.

To report downed trees, call 254.298.5682.

For gas emergencies and leaks, call 911. Then, call Atmos Gas' emergency line at 866.322.8667.

The Killeen Police Department, U.S. Marshalls, Bell County Sherriff's Department, Texas Parks and Wildlife Department, Gatesville Police Department, Bell County Emergency Management, and the Texas Division of Emergency Management are all assisting in our efforts.