



MEDIA RELEASE

City of Temple Rescinds Boil Water Notice

TEMPLE, TX (September 19, 2024) – UPDATE: On September 18, 2024, the Texas Commission on Environmental Quality required the City of Temple public water system, TX0140005, to issue a Boil Water Notice to inform customers, individuals, or employees that due to conditions which occurred recently in the public water system, the water from this public water system was required to be boiled prior to use for drinking water or human consumption purposes.

The public water system has taken the necessary corrective actions to restore the quality of the water distributed by this public water system used for drinking water or human consumption purposes and has provided TCEQ with laboratory test results that indicate that the water no longer requires boiling prior to use as of September 19, 2024.

If you have questions concerning this matter, you may contact the City of Temple at 254.298.5611.

City of Temple Issues Precautionary Boil Water Notice

TEMPLE, TX (September 18, 2024) – UPDATE: Required language by TCEQ:

Due to low system pressure, the Texas Commission on Environmental Quality has required the City of Temple public water system to notify affected customers to boil their water prior to consumption (e.g., washing hands/face, brushing teeth, drinking, etc). Children, seniors, and persons with weakened immune systems are particularly vulnerable to harmful bacteria, and all customers should follow these directions). The affected areas are shown in the attached map.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to use for drinking water or human consumption purposes. The water should be brought to a vigorous rolling boil and then boiled for two minutes.

In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

When it is no longer necessary to boil the water, the public water system officials will notify customers that the water is safe for drinking water or human consumption purposes.

Once the boil water notice is no longer in effect, the public water system will issue a notice to customers that rescinds the boil water notice in a manner similar to this notice.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions concerning this matter, you may contact the City of Temple at 254.298.5611.

TEMPLE, TX (September 18, 2024) – The City of Temple is issuing a Boil Water Notice for residents and businesses located in the yellow (835 zone) and purple (720 zone) areas in the attached map due to a construction issue that has impacted water pressure. This notice is being issued out of an abundance of caution to ensure public health and safety.

To ensure water is safe for consumption, residents and businesses in the affected areas should take the following steps:

- Boil all water intended for drinking, cooking, washing hands/face, brushing teeth, and making ice.
- Let the water boil for at least two minutes, then allow it to cool before use.
- Alternatively, bottled water may be used as a safe option.

City crews are working diligently to restore water pressure and ensure that water meets all safety standards. Once the system has been stabilized and testing confirms the water is safe, the city will rescind this notice and notify the public.

We understand the impact this has on our community and appreciate your patience and cooperation as we work to resolve the issue. Your health and safety remain our top priority.

For more information, please contact the City of Temple's Utility Dispatch Line at 254.298.5611, where you will be prompted to leave your information on a voicemail. This line is monitored regularly.