

BROWSER SUPPORT AND SETTINGS

Beginning June 17, 2018, the City of Temple's Online Payment Services will be disabling the support of end-of-life TLS cipher suites to include TLS Protocol versions 1.0 and 1.1. While we expect this change to have minimal impact, there is a possibility this change would affect citizens who are still running older web browsers.

Supported Web Browsers for TLS 1.2 Support for TLS 1.2 protocols are available for the following browsers:

- Google Chrome > v.30
- Mozilla Firefox > v.27
- Microsoft Internet Explorer > v10 (2013)
- Microsoft Edge (all versions)
- Apple Safari > v.7

To ensure that our customers can still conduct credit card transaction through the City's website you will need to ensure that your internet browser has TLS 1.2 enabled.

For Internet Explorer users:

1. Open Internet Explorer 10
2. In the upper right-hand corner of the browser, click the GEAR icon> Internet options.
3. On the Advanced tab, under Security, make sure that the following check box is selected:
 - i. Use TLS 1.2
4. Click Apply, and then click OK.
5. Close all instances of Internet Explorer and re-open.

For Google Chrome users:

1. Open Google Chrome
2. Click Alt F and select Settings
3. Scroll down and select Show advanced settings...
4. Scroll down to the Network section and click on Change proxy settings...
5. Select the Advanced tab
6. Scroll down to Security category, manually check the option box for Use TLS 1.2.

For Apple Safari users:

There are no options for enabling SSL protocols. If you are using Safari version 7 or greater, TLS 1.2 are automatically enabled.

For Firefox users:

1. Open Firefox
2. In the address bar, type about:config and press Enter
3. In the Search field, enter TLS. Find and double-click the entry for security.tls.version.min
5. Set the integer value to 2 to force protocol of TLS 1.1
6. Click OK
7. Find and double-click the entry for security.tls.version.max
9. Set the integer value to 3 to force protocol of TLS 1.2
10. Click OK
11. Close your browser and restart Mozilla Firefox

Firefox about:config

Search: TLS

Preference Name	Status	Type	Value
devtools.remote.tls-handshake-timeout	default	integer	10000
gl.use-tls-is-current	default	integer	0
network.http.spdy.enforce-tls-profile	default	boolean	true
network.http.tls-handshake-timeout	default	integer	30
network.proxy.proxy_over_tls	default	boolean	true
security.tls.enable_Ortt_data	default	boolean	true
security.tls.insecure_fallback_hosts	default	string	
security.tls.version.fallback-limit	default	integer	3
security.tls.version.max	modified	integer	3
security.tls.version.min	modified	integer	2
services.sync.prefs.sync.security.tls.version.max	default	boolean	true
services.sync.prefs.sync.security.tls.version.min	default	boolean	true

Firefox about:config

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Preference Name	Status	Type	Value
devtools.remote.tls-handshake-timeout	default	integer	10000
gl.use-tls-is-current	default	integer	0
network.http.spdy.enforce-tls-profile	default	boolean	true
network.http.tls-handshake-timeout	default	integer	30
network.proxy.proxy_over_tls	default	boolean	true
security.tls.enable_Ortt_data	default	boolean	true
security.tls.insecure_fallback_hosts	default	string	
security.tls.version.fallback-limit	default	integer	3
security.tls.version.max	modified	integer	3
security.tls.version.min	modified	integer	2
services.sync.prefs.sync.security.tls.version.max	default	boolean	true
services.sync.prefs.sync.security.tls.version.min	default	boolean	true