



2022 CAPER

Consolidated Annual Performance Evaluation Report
October 1, 2022 – September 30, 2023

City of Temple

Housing & Community Development

101 North Main Street

Temple, TX 76501

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The Consolidated Annual Performance and Evaluation Report (CAPER) is an end-of-year requirement of the U.S. Department of Housing and Urban Development (HUD). The purpose of the CAPER is to provide an overall assessment of federally funded activities and accomplishments to HUD and the community. A summary of the progress made by the City of Temple was created to convey the goals identified in the 2020-2024 Consolidated Plan and the Program Year (PY)2022 Action Plan.

IDIS is the official reporting system for the following formula grant program that the City of Temple currently receives:

- Community Development Block Grant (CDBG)

The City of Temple is an entitlement city authorized by HUD to receive an allocation of CDBG funds each year. These funds must be expended with services or activities to meet at least one or more of the 3 National Objectives set by HUD:

1. Benefitting low-to-moderate income persons and families
2. Preventing, reducing, or eliminating slum and blight, or
3. Meeting an urgent community need (ex. disaster relief)

While the CAPER focuses on federally funded activities, the City of Temple recognizes the importance that local funding plays in the provision of housing and community development services. Therefore, the City of Temple provides general funds through the Community Enhancement Grants (CEG) program to actively leverage HUD funding so that more program goals can be realized and achieved.

The City of Temple used the 2022/23 allocation of \$571,485. Final expenditures for these activities are as follows:

LMI Demolitions: \$33,315; Housing Improvement Program: \$152,945; Code Compliance: \$91,405; Homelessness and Mental Health Strategic Plan: \$42,788; and Administration: \$100,032.

The CDBG program used the allowable allocation amount for administrative function to carry out all programs. All activities were impacted by the scope of work at each activity site (taking into consideration what is in the best interest of funding limits), client needs, staff and partner capacity, and the ability to complete work in a timely manner.

CDBG funds received during PY22 (October 1, 2022 through September 30, 2023) enabled the City of Temple to provide neighborhood/housing improvements for low- and moderate-income residents. The City is pleased to report significant accomplishments in meeting performance objectives, which are highlighted throughout the remainder of this summary report.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual

outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Blight Removal/Code Enforcement	Non-Housing Community Development	CDBG: \$33,315	Buildings Demolished	Buildings	25	19	76.00%	10	8	80.00%
Blight Removal/Code Enforcement	Non-Housing Community Development	CDBG: \$91,405	Housing Code Enforcement/Foreclosed Property Care	Household Housing Unit	0	8,030	100.00%	500	3,421	146.15%
Expand Economic Opportunity	Non-Housing Community Development	\$40,069	Businesses assisted	Businesses Assisted	0	6	100.00%	5	6	120.00%
Improve Existing Housing	Affordable Housing	CDBG: \$15,000	Rental units rehabilitated	Household Housing Unit	20	3	15.00%	20	0	0.00%
Improve Existing Housing	Affordable Housing	CDBG: \$152,944	Homeowner Housing Rehabilitated	Household Housing Unit	18	37	205.56%	18	17	94.44%
Improve public facilities	Non-Housing Community Development	CDBG: \$60,244	Other	Other	0	1	100.00%	1	1	100.00%

Improve Public Infrastructure	Non-Housing Community Development	CDBG: \$150,000	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	0	0.00%	0	0	0.00%
Improve Public Infrastructure	Non-Housing Community Development	CDBG: \$100,000	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	10	0	0.00%	10	0	0.00%
Provide housing and services to the homeless and a	Homeless	CDBG-CV: \$156,528	Homelessness Prevention	Persons Assisted	200	12	6.00%	18	12	66.67%
Provide public services to low and moderate-income	Non-Homeless Special Needs	CDBG: \$357,809	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	500	500	100.00%	500	500	100.00%
Provide quality oversight and administration of fe	admin	CDBG: \$100,032	Other	Other	1	1	100.00%	1	1	100.00%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

The priorities were determined based on:

- Meeting a HUD National Objective; Addressing one or more high priority needs set in the Consolidated Plan through resident surveys, stakeholder interviews, City of Temple staff input, observable data, and secondary data; Available funding; and On March 27, 2020, the president signed The Coronavirus Aid, Relief, and Economic Security Act, (CARES Act) which provides funds through the CDBG, ESG, and HOPWA programs. The CARES Act provides for allocations of funds to prevent, prepare for, and respond to coronavirus.

The City of Temple has taken stock of local needs and the parameters of each of the programs and determined how the funds allocated will be used in this community. The following activities will be funded:

- Subsistence Payments (rental, utility, and mortgage assistance)
- Economic Development
- Homeless and Mental Health Strategic Plan

The three (3) main objectives of the City of Temple COVID response would be to:

- Prevent homelessness in the City by providing rental, mortgage, and utility assistance to low-to-moderate income households “at risk” of homelessness.
- Prevent homelessness in the City by securing a shelter and substance use disorder treatment for those experiencing homelessness.

Provide financial assistance to small businesses that provide employment opportunities to low-to-moderate income residents.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG
White	15
Black or African American	11
Asian	1
American Indian or American Native	1
Native Hawaiian or Other Pacific Islander	0

Total	28

Hispanic	5
Not Hispanic	23

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	571,485	420,485
Other	Public - federal	777,790	592,393

Table 3 - Resources Made Available

Narrative

Breakdown for the Use of Funding Allocation Action

CDBG Program:	Funding Amount:
Neighborhood Revitalization	\$91,405
Housing Improvement Program	\$152,945
LMI Demolition	\$33,315
General Administration	\$100,032
Homelessness and Mental Health Strategic Plan	\$42,788
TOTAL	\$420,485
CDBG-CV Program:	
Homelessness and Mental Health Strategic Plan	\$74,095
Arbor of Hope East Campus	\$357,809
Substance Use Disorder Treatment	\$156,528
Program Administration	\$3,961
TOTAL	\$592,393

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
CDBG Eligible Areas	80	80	
Citywide	20	20	

Table 4 – Identify the geographic distribution and location of investments

Narrative

The City of Temple offered CDBG program activities city-wide, as the entire city has LMI residents spread throughout most of the Census tracts. Primarily, area-benefit projects focused resources in the qualified LMI Census tracts, with the highest percentage of low- to moderate-income and the greatest

concentration of underserved populations, as well as where there was visible decaying structures, infrastructure and overall neighborhood needs.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

The CEG and SPG programs funded through general funds assisted a number of non-profits serving the low-income population. During PY22, the City awarded \$135,000 in grant funding to Impact Clubhouse, Families in Crisis, Feed My Sheep, Zoe's Wings Foundation, Impact Church, and Ralph Wilson Youth Club, all of which addressed housing, employment, education, homelessness, or social service needs of the most underserved residents in the community. The use of this program from the City's general fund helps to leverage public services, making it possible for more people to receive some form of assistance in the City of Temple.

As a result of the Homelessness and Mental Health Strategic Plan "Operation RISE," the City realized the need to secure a shelter for citizens experiencing homelessness. The shelter, to be called the Arbor of Hope East Campus, is in development. The City used CARES Act funds to purchase Pallet™ S2 Sleepers to be assembled on the Arbor of Hope East Campus.

CDBG and CEG/SPG allocations help to break down barriers faced by ~~the~~ underserved populations in getting their service needs met, securing affordable safe housing, and rising out of poverty. Money alone cannot successfully address these obstacles. Because of this, the City is committed to enhancing existing collaborations and building new partnerships, as well as enhancing the institutional structure of the City and its partnering agencies.

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	200	200
Number of Non-Homeless households to be provided affordable housing units	22	23
Number of Special-Needs households to be provided affordable housing units	0	0
Total	222	223

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	200	200
Number of households supported through Rehab of Existing Units	22	23
Number of households supported through Acquisition of Existing Units	0	0
Total	222	223

Table 12 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting

these goals.

The City continued to work with a subrecipient to administer the Housing Improvement Program. During PY22, the City utilized the CEG program to fund a non-profit partner organization to complete minor home improvements in Temple. The goal to rehabilitate 18 units through eligible minor repair was exceeded. The City worked with these agencies to assist 23 qualified households with home repairs.

Discuss how these outcomes will impact future annual action plans.

The City of Temple has assessed the effectiveness of its performance in the achievement of its overall five-year strategies, objectives, and priorities; and has concluded that while the City is currently meeting its expected annual performance measures in some areas, the need still exists to further implement all of its proposed goals in the coming year. The City has completed the substantial amendment process to reallocate CARES Act funds to support the Homelessness and Mental Health Strategic Plan, which will secure a homeless shelter and provide substance use disorder treatment. The City purchased 34 private space shelter units, known as Pallet™ S2 Sleeper, with sleeping bunks, mattresses, heating units, and air conditioning units to be assembled for the Arbor of Hope East Campus.

New programs for future enhancement of housing services have been developed. Through CDBG funding and non-profit partnerships, the City was able to maintain affordable housing through the implementation of owner-occupied housing improvements, increased ADA accessibility and code compliance mitigation. The City continues to promote its Rental Reinvestment Program to incentivize landlords to make home repairs to their property in order to pass a HUD inspection and accept Housing Choice Vouchers. In efforts to utilize suggestions mentioned in Operation: Rise, the City is establishing a Landlord Engagement Program to develop positive relationships with landlords and navigate an unprecedented action plan to address housing instability effectively in Temple. The City also continues the HOME Program in an effort to reconstruct homes of qualified households that are beyond repair. The City ~~also~~ continued efforts to expand its Tool Trailer initiative, through the promotion of the Tool Library. This is a program through which citizens can check out tools, just as they would check out a library book, to complete home repairs and lawn maintenance. Specifically, the Tool Library provides residents with the necessary resources for home repairs and modifications through a no cost membership. This program year, 532 tools were checked out of the Tool Library. The Tool Trailer is a program through which the City loans a trailer filled with landscaping and home repair tools to an agency or group of residents for do-it-yourself repairs and improvements. Volunteers may also use the trailer to provide home repairs for those who are unable to do the work themselves. Additionally, all items in the Tool Trailer can also be checked out through the Tool Library. By providing access to quality and costly tools, the Tool Library gives ALL Temple residents the opportunity to repair, enhance and beautify their homes and neighborhoods, allowing them to maintain a sense of independence and dignity. The mission of establishing this program was to build a stronger, safer and more stable community by lending tools to empower our residents to maintain and improve their homes without the need to purchase expensive tools. The City of Temple ~~also~~ continued the Good Neighbor Program from

April 2023 to October 2023 to allow residents to voluntarily assist seniors and disabled residents with their yard work.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	11	0
Low-income	10	0
Moderate-income	7	0
Total	28	0

Table 13 – Number of Households Served

Narrative Information

While the number of households served above does not equal the number of households supported, it is representative of the number of households directly assisted by CDBG funds. Overall, the City and its non-profit partners have assisted 29,559 instances of support to low to moderate income individuals through means other than CDBG funding.

While there is some level of disproportion by race/ethnicity for those with housing problems in Temple, the differences are significantly less than 10%. White households comprise 64.3% of the households in Temple and 60.4% of the low- to moderate-income households with one or more housing problems.

African Americans, comprising 15.8% of the total households, have a slightly higher proportion of low- to moderate-income households with housing problems at 18.1% of the total. Hispanics comprise of 16.7% of total households and 19% of low- to moderate-income households with problems. There is a higher housing burden on minorities in Temple, but it isn't extreme and doesn't meet HUD's 10% threshold for designating disproportion.

Majority of the housing problems are related to cost burden. There are very few houses lacking some facilities. Less than 1% of total households and less than 5% of low- to moderate-income households live in housing lacking complete plumbing and/or kitchen facilities. Less than 2% of total households are in overcrowded conditions, with just under 12% of low- to moderate-income households living in overcrowded conditions.

The median income for African American households is 64.2% of that of non-Hispanic whites and the median income for Hispanic households is 71.2% of that of non-Hispanic whites. Because most of the housing problems, including the disproportion by race/ethnicity are due to cost burden and overcrowding, the disproportion that does exist can be reduced even further by improving the income producing employability of the African Americans and Hispanics. With more income equity, African Americans and Hispanics would have the opportunity to reduce their housing cost burden and move to larger quarters that would reduce overcrowding.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Housing & Community Development staff collaborated with multiple agencies that work to support the needs of the people experiencing homelessness and special needs populations. Agencies include public health, indigent health and mental health agencies; the local homeless coalition, the Balance of State Continuum of Care, and the Texas Homeless Network; Texas Health Institute, law enforcement, criminal justice, indigent defense, legal aids, shelters, public service agencies, and other area non-profits.

Housing & Community Development staff provided technical assistance to area non-profits and worked to generally increase community capacity in order to better serve the people experiencing homelessness, chronically homeless, homeless families, unaccompanied youth, and those with special needs. Due to the limited amount of funding available, this jurisdiction could not adequately meet all the desired needs of the homeless population. With services that were provided, it was evaluated that the City of Temple, through agency partnerships, did make concerted efforts in reducing homelessness within the extent of available resources and capacities of agencies providing those specialized services. Housing & Community Development meets monthly with the Central Texas Homeless Coalition, which is comprised of local social service agencies, to identify gaps in services while encouraging better collaboration. The City also completed the development of the Homelessness and Mental Health Strategic Plan in January 2023, called Operation: RISE (Robust Interagency Strategic Engagement), in collaboration with Bell County and the City of Killeen to reduce or eliminate homelessness in Bell County. As a result of Operation: RISE, the City formed the Arbor of Hope Agency Advisory Council which is comprised of stakeholders from local partners, such as Temple Christian Outreach, Family Promise, Vista Community Church, Impact Church, Feed My Sheep, and Bethany House of Prayer. To continue to reach people experiencing homelessness persons to assess their needs, the Homeless Assistance Response Team (HART) was created and is expected to begin street outreach in 2024 under the leadership of the Arbor of Hope Agency Advisory Council. The City of Temple partnered with Cen-Tex Alcohol Rehabilitation Center to provide substance use disorder treatment to indigent citizens experiencing homelessness. A total of 12 people experiencing homelessness received substance use disorder treatment and assistance with obtaining income and housing.

Addressing the emergency shelter and transitional housing needs of homeless persons

The local Salvation Army serves in this capacity by providing emergency shelters to people experiencing homelessness in the city at the McLane Center of Hope Shelters. The City provided the land, which allowed the Salvation Army to build this much needed facility. The City leases property to Family Promise for free, which provides a day center for those involved in their program to come out of

homelessness. This organization built The Promise House, that opened December 2022 to increase the capacity to serve children and parents who are experiencing homelessness. The Promise House includes 7 bedrooms with private bathrooms for guest families, 2 volunteer bedrooms, a classroom, living room, dining room, kitchen, pantry, laundry room, and back patio for family celebrations. Phase II of Family Promise's new campus will include 4 new houses on the second half of the campus, providing 8 transitional housing units for guest families, bringing the total to 15 families served on site at one time. When a guest family in the Promise House achieves all of their goals, with exception of acquiring safe, sustainable housing, guest families can move into one of the transitional housing units (approximately 750 square feet.) This is an interim step for families before moving into their own long-term housing elsewhere in the community. Initial steps for Phase II have already been made, allowing for construction of the eight transitional housing units to begin in 2024 and to be completed in 2025.

As a result of Operation: RISE, recommendations the City received from Marbut Consulting are to create and develop the Arbor of Hope East Campus, reactivate Salvation Army's unused former men's shelter as an interim solution, and integrate Temple Police Department's (COPS) Unit with the Arbor of Hope East Campus operations. The Arbor of Hope East Campus is in development with a drafted conceptual plan with phasing. This campus will house and co-locate all services agencies that exclusively provide services to people experiencing homelessness. Some services functionalities will be engagement, medical, job placement services, hygiene services, overnight sleeping, feeding, administration, and other support services. The City is currently working with the Salvation Army to reactivate the men's shelter.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

In the City of Temple, multiple non-profit agencies, and public offices (Temple Christian Outreach, Hilltop Recovery Ministries, United Way, Salvation Army, Family Promise, MHMR, etc.) successfully provided services to help prevent homelessness. Although these agencies were not directly funded with CDBG funds, the City's Housing & Community Development staff collaborated closely with these groups to help leverage outcomes for those most at risk of homelessness through referral assistance. The City has provided general funds through its CEG program to assist in providing supportive assistance in some of these areas.

Public housing residents have mandatory case management requirements for education and employment training, financial literacy education, and ultimately employment at a living wage. This helps in avoiding becoming homeless. All programs are presented with encouragement and incentive to become self-sufficient.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

In the City of Temple, the Central Texas Housing Consortium is responsible for managing public housing funds. The Central Texas Council of Governments is responsible for managing the HUD Housing Choice Voucher Program and other programs funded by federal, state and local entities. The City works closely with both organizations to provide assistance that may be necessary to enhance public housing and Housing Choice Voucher programs. Referrals are directed from our office to these agencies.

The City is establishing a Landlord Engagement Plan to create and expand housing opportunities for people experiencing homelessness or instability by building and maintaining relationships with local landlords, property owners, and agencies in our city and surrounding areas. This will create an opportunity for all involved to actively listen and offer solutions for the success of rental assistance, eviction diversion, and mediation.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

While the City of Temple encourages public housing residents to be more involved in management and participate in homeownership, the Central Texas Housing Consortium (Temple Housing Authority) is the agency that is proactive in both by providing the following services:

- The Temple Housing Authority operates community centers at properties with service coordinators to facilitate access to social service and encourage participation in the management of the program.
- Social activities were held, such as pot luck dinners, cook outs and holiday parties at all properties to encourage interactions among residents and with the staff and management, this was instrumental in opening the door for more involvement by residents.
- Central Texas Housing Consortium provided development opportunities of single-family affordable homes for purchase by housing authority residents.

Actions taken to provide assistance to troubled PHAs

The local agency is not a troubled PHA.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

In the development of the Fair Housing Plan, it was identified that the City's zoning regulations and other land use policies did appear to create some barriers to minorities moving to opportunities of choice due to shortage of areas zoned multi-family and the fact that most duplex and multi-family zones are inside Loop 363, particularly east of IH-35, where a majority of minorities and lower-income residents live. Those multi-family parcels west of Loop 363 are higher priced and adjacent to single-family zones, while the areas within Loop 363, for the most part, are adjacent to commercial and light industrial land uses and older development. To address this, the City continues to assess its current zoning ordinances to determine remedies to the shortage of multi-family zones in areas where the land is affordable for redevelopment. Through this assessment, zoning changes are being made to remedy this situation.

The City has established 24 Neighborhood Planning Districts throughout the city. A major revitalization plan for the Ferguson Park, Crestview, Historic, Central, Bellaire, Midtown, Downtown, Jackson Park, Garden, TMED, Temple Heights, Las Cruces, and Bird Creek Districts have been completed, while similar plans are in the process of being developed for the Barnhardt, Northwest Hills, and Oaks at Westwood District. It was later determined the need to address other areas around the city so Hickory Heights, Sage Meadows, El Paseo, Forest Trail, Canyon Creek, and Western Hills Districts were identified. Once approved and implemented, CDBG and local funds will be used in this area to elevate older, substandard housing to an equal level of that in other areas of town. Infrastructure improvements have already started in some of these areas to address the need for adequate public facilities. Zoning regulations and land use policies are also being reviewed as a part of this process.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The City continues to implement its Neighborhood Revitalization Program, which uses CDBG and general funding to pay the salaries of two Housing Resource Coordinators and a Housing Project Manager. These positions work with residents to ensure that the underserved population is connected to non-profit and volunteers for support and overall resources. They also assist in the mitigation of code compliance issues, as well.

As the City continues to evaluate the needs of the various communities within Temple, along with the development of Neighborhood Coalitions, the City plans to use CDBG and CEG funds for services, rehabilitation programs and infrastructure improvements to target areas with the most concentrated population of the underserved. Currently, the low-to-moderate income (LMI) areas have been identified as the communities that need the most immediate support.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

Federal regulations, effective September 2000 and updated in April 2010, put in place lead-based paint requirements for all housing activities undertaken by recipients of HUD funds. These regulations require multiple approaches to evaluate, control, and/or abate lead-based paint. Since inception of the CDBG program, all homes older than 1978 scheduled for major rehabilitation and/or demolition activities receive lead-based paint testing to determine the extent of lead hazards.

A considerable portion of the housing stock in the City of Temple has the potential of containing lead-based paint hazards, therefore, Temple takes the following actions:

- Hire certified professionals / train City staff to conduct lead-based paint testing prior to remedial action; Provide public information and education regarding lead-based paint; Encourage local contractors to become certified as lead paint inspectors or remediators;
- Continue to develop technical capacity within the City to manage lead-based paint impacted projects;
- Integrate lead hazard evaluation and reduction activities into housing activities, when applicable; and
- Ensure that staff receive proper training to understand how to handle lead-based paint projects.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

Temple HELP Center offers basic social services, intervention services, prevention services and other programs to those in need. The HELP Center provides emergency and non-emergency financial assistance to residents who are experiencing unexpected struggles and City staff provides referrals that connect and enable individuals to address and resolve the issues they are facing. Life-skills classes are provided at the Temple HELP Center that offer a path to self-sufficiency. These classes are often required for those who receive aid, which helps to reduce recidivism. The Temple HELP Center coordinates resources and collaborates with other agencies to prevent duplication of services across Bell County. They work to ensure the most effective and efficient use of available funding.

Educational and job training opportunities were provided to help individuals as they seek their way out of poverty. CEG funds supported various agencies to support several education and job training/readiness programs through area social/public service agencies.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The City of Temple has continued collaborations and has provided technical assistance to agencies that had limited capacity and limited knowledge to direct services to the underserved. Meetings were held with community partners to address various programmatic areas, share knowledge and integrate programs or services. City staff attended HUD-sponsored trainings and other offered training to gain better insight and professionalism in approaching desired outcomes. The City will ensure that

interdepartmental collaborations will continue and expand, particularly related to the multi-faceted improvements and revitalization across the community.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City hosted several virtual housing meetings to enhance coordination among the City, Public Housing Authority, COG, social service agencies, local banks, realtors, and homeless agencies providing Tenant Based Rental Assistance and other permanent housing solutions. These meetings will continue through subsequent program years.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

While Temple is growing and seeing approximately a 7% increase in housing stock each year, new housing is in the suburban areas and is higher priced. Housing that is affordable to low- to moderate-income families is, for the most part, in the oldest areas of the city and is deteriorating due to age and the inability of the households to afford regular maintenance. Likewise, the housing stock constructed between 1970 and 2000 that is affordable to the low- to moderate-income is deteriorating due to poorer construction during that time frame and deferred maintenance as a result of the lack of resources.

Overall, housing values and rents are rising at a faster rate than incomes, particularly for unskilled and hourly workers. As a result, the need for affordable housing is increasing.

Actions taken to overcome the effects of impediments are as follows: 1. The City is assessing its current zoning ordinances to determine remedies to the shortage of multi-family zones in areas where land is affordable for redevelopment; 2. The City has committed to provide technical assistance to affordable housing developers; 3. The City will reduce or waive fees imposed on developers who are constructing, rehabilitating or reconstructing homes for low- to moderate-income homeowners, through its Infill Incentive Program; 4. The City has and will continue to fund non-profits that provide homebuyer education and financial stability/literacy programs for first time homebuyers; 5. The City has provided resources and connections between non-profits, banks, realtors, etc. and residents interested in homeownership; 6. The City provides financial support to area non-profits to provide job-training skills, workforce development, training, and education attainment services to low- and moderate- income residents. These efforts support an increase in educational achievement and help to decrease community income disparities; and 7. As part of the City's plan, it utilized CDBG and CEG/SPG funds in its commitment to address issues of fair housing choice based on the findings from the Analysis of Impediments.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The City of Temple monitors each open activity annually, to ensure compliance with applicable Federal, State and City requirements and achievement of performance goals. Temple uses several tools to monitor its progress with the CDBG program. The monitoring strategy includes an initial risk assessment, periodic desk reviews and on-site monitoring. Risk assessments are based on various categories, as recommended by HUD which reflects either low, moderate or high risks, depending upon regulatory complexity, previous experience and leadership stability. These tools, along with the annual CAPER, assist the City in evaluating the performance and timeliness of the CDBG project activities.

Desk reviews are done regularly to make sure problems and issues are addressed and corrected before they become more problematic. Meetings are held periodically to review these materials which are updated regularly and projected forward for anticipated completion dates. City staff also routinely have internal discussions to resolve any potential issues that could impair the City's ability to perform its tasks.

In addition to self-monitoring, the City's Housing & Community Development staff monitors each Public Service Agency who are recipients of HUD funds, by reviewing files for documentation of program requirements, checking eligibility, and assuring that a project is in compliance and being conducted as outlined and noted in the scope of work that was initially set up and included in the contract.

For construction activities, the City provides applicable federal wage rates, Davis Bacon, Section 504, and Section 3 information, general forms and information about efforts to utilize Historically Underutilized Businesses (HUB). When required, the City also monitors projects for lead based paint compliance.

More aggressive measures have been taken to identify and provide outreach to minority and women owned businesses. Staff members go out into the community to build relationships and identify those independent vendors who may not be listed in regular publications of local professional organizations.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to

comment on performance reports.

The City of Temple complied with its adopted Citizen Participation Plan during the Annual Action Plan and CAPER process. A fifteen-day public comment period was held from December 3, 2023 to December 19, 2023. The final CAPER is available online at www.templetx.gov/CDBG .

Notice of the public comment period was published in the Temple Daily Telegram on Sunday, December 3, 2023, posted on the City website and City bulletins. The public meeting will be held December 11, 2023 at 1 p.m. at the Historic Post Office. Citizens had options to attend in person or virtually. The public meeting had two attendees. Both asked questions about advertisement of programs and information about CDBG programs, such as Housing Improvement and Substance Use Disorder Treatment.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	0	0	0	0	0
Total Labor Hours					
Total Section 3 Worker Hours					
Total Targeted Section 3 Worker Hours					

Table 15 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing Targeted Workers					
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.					
Direct, on-the job training (including apprenticeships).					
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.					
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).					
Outreach efforts to identify and secure bids from Section 3 business concerns.					
Technical assistance to help Section 3 business concerns understand and bid on contracts.					
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.					
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.					
Held one or more job fairs.					
Provided or connected residents with supportive services that can provide direct services or referrals.					
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.					

Assisted residents with finding child care.					
Assisted residents to apply for, or attend community college or a four year educational institution.					
Assisted residents to apply for, or attend vocational/technical training.					
Assisted residents to obtain financial literacy training and/or coaching.					
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.					
Provided or connected residents with training on computer use or online technologies.					
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.					
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.					
Other.					

Table 16 – Qualitative Efforts - Number of Activities by Program

Narrative

Public Notice

NOTICE OF PUBLIC MEETING CITY OF TEMPLE

The City of Temple receives funding from the U.S. Department of Housing and Urban Development (HUD) on an annual basis from the Community Development Block Grant (CDBG) program. This program supports activities to develop and maintain viable urban communities by providing decent housing and a suitable living environment, as well as expanding economic opportunities for residents. A minimum of 70% of the annually received funding must be spent on activities that benefit low- and moderate-income residents of the City of Temple.

The City is required to submit a Consolidated Annual Performance and Evaluation Report (CAPER) at the conclusion of each program year. Your input and participation are requested as we review the 2022/23 activities.

The CAPER will be available to review beginning December 3, 2023. Public comments will be accepted from 8:00am on December 3 to 5:00pm on December 19, 2023. The CAPER will be available to review online at www.templetx.gov/cdbg. Public Comment Forms are available online and an in person and virtual public meeting is scheduled for December 11, 2023, at 1:00pm. A link to the online meeting can be found at www.templetx.gov/cdbg. We encourage you to submit comments and/or attend one of the meetings. Invite your family, friends and neighbors to help the City evaluate impacts from the previous program year.

PLEASE JOIN US AT THE FOLLOWING MEETING:

Monday, December 11, 2023, at 1:00 pm

Historic Post Office
101 N Main Street
Temple, Texas 76501

Virtual:

Please visit www.templetx.gov/cdbg for the link to the meeting.

Residents unable to attend the meetings or who have questions regarding this planning process, may contact Brittany Chopane, at 254-298-5456. Persons with disabilities and/or individuals who require assistance should contact Housing & Community Development to review the CAPER. Para los residentes que necesitan ayuda, comunicarse la municipalidad para revisar el CAPER.