



NC Medicaid Ombudsman Program

NC DHHS has opened an office for those who have transitioned to Medicaid managed care. The NC Medicaid Ombudsman's role is to communicate issues as they learn from these recipient's experiences to the State, to track them and work toward solutions.

This will help make sure that the voices of families covered by NC Medicaid are heard and that customers receive access to high-quality health care.

Get connected with the NC Medicaid Ombudsman at ncmedicaidombudsman.org or call 877-201-3750.