

STOKES COUNTY HEALTH DEPARTMENT



ANNUAL REPORT FOR FISCAL YEAR 2020/2021

Stokes County Health Department Annual Report for Fiscal Year 2020/2021 Executive Summary

Public Health Clinic

- Number of patients seen 3,729 patient visits. This is an increase from FY 19/20 we are hoping to see patient numbers continue to rise with the addition of our second provider.

FY 2020/2021 is showing an upward trend until April, as the following changes were made:

- A Family Nurse Practitioner (FNP) has been added to our staff. This position had been vacant for over five years.
- Policy changes have streamlined service to be more efficient
- Investigating other potential sources of student loan repayment – are eligible for state funding.
- COVID-19 resulted in seeing less patients April and lower numbers since. This was due to executive order restrictions and the closure of county buildings to the public. We still did patient visits over the telephone for those that weren't comfortable with coming to the health department.

<u>Month FY 20/21</u>	<u>Nursing Visits</u>	<u>Provider Visits Clinic/Prenatal</u>	<u>Monthly Totals (scheduled vs. seen)</u>
July 2020	70	201/21	381/318
August 2020	85	204/22	405/350
September 2020	114	204/10	354/302
October 2020	309	238/21	637/568
November 2020	147	193/15	440/379
December 2020	99	118/15	383/307
January 2021	85	228/14	402/327
February 2021	68	223/18	404/309
March 2021	79	188/13	498/280
April 2021	36	82/12	167/130
May 2021	67	143/7	275/217
June 2021	111	116/15	379/242
Total	1,309	2,138/183	4,725/3,729

Women, Infant, Children (WIC)



WIC stands for Women, Infants and Children. It is the Special Supplemental Nutrition Program for Women, Infants, and Children funded by the United States Department of Agriculture, commonly referred to as the WIC Program.

Who is WIC for?

- Children up to five years of age
- Infants
- Pregnant women
- Breastfeeding women who have had a baby in the last 12 months
- Women who have had a baby in the last six months

What does WIC provide?

- Healthy foods
- Health care referrals
- Breastfeeding support
- Eating tips for you and your child

To be eligible, you or your child must:

- Live in North Carolina
- Live in a household with income at or below WIC guidelines
- Have a health risk factor based on:
 - Height and weight
 - Blood test for low iron
 - Health history
 - Diet history

- WIC clients seen 3,774 for FY 20/21.
- Currently we have a full time director/nutritionist and one nutritionist position in the WIC department until their client totals increase. Stokes County had a 111.40% caseload for FY 20/21 with the state goal being 93%.
- WIC department is now open one day a week in King. WIC has been doing all appointments over the phone per the state. This can continue until November 2021 but we will begin giving the participants the option to come into the office if they would like.

WIC Active Participation

Month	FY 2019/2020	FY 2020/2021
July	397	339
August	276	266
September	240	313
October	387	286
November	250	304
December	324	360
January	361	310
February	330	314
March	256	375
April	432	296
May	281	294
June	391	317
Totals	3,925	3,774

Emergency Preparedness

- SCHD Public Health Emergency Operations Plan (EOP) was developed and uses an all-hazards approach.
- Closed point of dispensing sites database to serve over 10,000 persons.
- Collaboration with surrounding central region counties in CDC Medical Countermeasure Operation Readiness.
- Stokes County Health Department Emergency Preparedness and Response Program continues to improve and score high on operational readiness, meeting CDC implementation goals, compared to state, central regions, and similar population quartiles figures.
- **Committee Participation:**
 - Local Emergency Planning Committee
 - State, Regional, and Local Work Groups
 - Safety Committee
 - Triad Healthcare Preparedness Coalition

- Virginian and North Caroling Regional Committee

Monthly Activities

- GETS (Government Emergency Telecommunication Service) testing and radio testing
- Generator testing
- Building OSHA (Occupational Safety and Health Administration) safety inspections
- Regional Emergency Preparedness Coordinator meetings
- Regional Work Group Meetings (west central region)
- Review and update plans as necessary

Quarterly Activities

- LEPC (Local Emergency Planning Committee) meeting attendance and other surrounding county committee attendance
- Call downs with Corrective Action Plans

Annual

- Medical Countermeasures Distribution and Dispensing (MCMDD) Plan Review
- Fire/tornado drills
- State Emergency Preparedness Symposium
- 2 Exercises with After Action Report/Corrective Action Plans
- Respiratory Protection Plan Fit Testing
- Review all plans/policies and make necessary changes Annual Work

Plans

- SCHD Public Health Emergency Operations Plan (EOP) – located within the EOP:
 - Continuity of Operations Plan
 - Telecommunications Plan
 - Activation and Notification Plan
 - Public Information and Communications Plan
 - Worker Protection and Safety Plan
 - Isolation and Quarantine Plan
 - Communicable Disease Plan (Ebola, Pandemic Influenza, and Bioterrorism)
 - Medical Countermeasures Distribution and Dispensing Plan
 - Medical Emergency Shelter Plan
 - Mass Vaccination Plan
 - Mass Fatalities Plan

Stokes County Medical Countermeasure (MCM) Operational Readiness

The Capabilities Reporting Tool found in the NCDETECT Portal is a combination of the CDC Performance Measurements and the NC Public Health Preparedness Rubric that is used to assess the capacity and capability of our public health preparedness programs across the state. Each Capability and sub-capability category is assigned one of the following values based on how prepared we are; those categories are (from least prepared to most prepared): “Early”, “Established”, “Intermediate”, or “Advanced”.

Immunizations

- Stokes County Health Department is one of the primary locations in Stokes County that offers routine immunizations. During this fiscal year the following achievement occurred with our program:
 - Gave 712 immunizations to 423 clients/patients

Stokes County Reported Communicable Disease Totals for FY 2020/2021

Disease Classification	Total confirmed cases 19/20	Total confirmed cases 20/21
Haemophilus Influenza	3	1
Hepatitis C (Chronic)	39	63
Rocky Mountain Spotted Fever	7	2
Ehrlichiosis	1	2
Lyme Disease	4	9
Cryptosporidiosis	1	5
Salmonellosis	4	6
Campylobacter Infection	11	12
Hepatitis B (Chronic)	2	5
E Coli	5	2
Legionellosis	1	1

Hepatitis A	23	3
Chlamydia	105	138
Gonorrhea	36	50
Hepatitis B	-	5

NC Breast Cervical Cancer Control Program (NC BCCCP)

The Health Department continues to partner with the Mobile Mammogram Unit one day per quarter to provide mammograms. The Mobile Mammography Unit serves about 20-25 women each time it visits the Health Department.

The North Carolina Breast and Cervical Cancer Control Program (NC BCCCP) provides free or low-cost breast and cervical cancer screenings and follow-up to eligible women in North Carolina. Each year, NC BCCCP strives to provide services to over 12,000 women.



NC BCCCP services are offered at most local health departments as well as some community health centers, hospitals and private physicians' offices across the state. Approximately 102 local health agencies work in cooperation with physicians, hospitals, and other health care facilities to provide services to eligible North Carolina women.

NC BCCCP provides services to North Carolina

women who:

- are uninsured or underinsured;
- are without Medicare Part B or Medicaid;
- are between ages 40 - 64 for breast screening services and 18 - 64 for cervical screening services; and
- have a household income at or below 250% of the federal poverty level.

Services offered:

- Clinical breast exams
- Screening mammograms
- Pap tests
- Diagnostic procedures, as indicated (diagnostic mammograms, ultrasounds, colposcopies, breast and cervical biopsies)
- Medical consultations



Breast and Cervical Cancer Medicaid (BCCM) provides funding for treatment to NC BCCCP enrolled clients who are diagnosed with breast or cervical cancer and who meet additional requirements. BCCM eligible women must be enrolled in NC BCCCP prior to a cancer diagnosis.

Compared to other groups, there are significant differences in the rates of minority women who are diagnosed with breast and cervical cancers and who die from these diseases. NC BCCCP has focused increased recruitment and education strategies to prompt more African American, Hispanic, and American Indian women to get breast and cervical cancer screenings.

Stokes County BCCCP Program FY 2020/2021

Program Type	Pt Seen FY 19/20	Pt Seen FY 20/21
Federal BCCCP	34	29
State BCCCP	13	32
Total Patients	47	61

Care Coordination for Children (CC4C)

CC4C is a free and voluntary program that helps families like yours find and use community services. The program goals are:

- to connect your family with services for children and families
 - to support your children in reaching their developmental potential
 - to help ensure that children are raised in healthy, safe, and nurturing environments.
- CC4C care managers can help with finding medical care, transportation, childcare and /or financial aid. They can also provide you with information about a wide variety of family oriented resources. The CC4C care manager will:
- discuss family strengths and concerns through home visits, telephone calls and other personal contacts
 - identify programs, services, and resources that meet your family's needs

- serve as a link between you and your child's doctor or nurse
- identify ways you can strengthen parent-child relationships
- introduce you to parent support programs when available
- offer encouragement and support.

Who is Eligible?

Children birth to age three who are at risk for developmental delay or disability, long term illness and/or social, emotional disorders and children ages birth to five who have been diagnosed with developmental delay or disability, long term illness and/or social, emotional disorder may be eligible for the program.

PCM/PMH (Pregnancy Care Management/Pregnancy Medical Home)

DMA is working in partnership with Community Care of North Carolina (CCNC) and other community stakeholders including providers, local health departments, and the Division of Public Health create a program that provides pregnant Medicaid recipients with a pregnancy medical home (PMH). The goal is to improve the quality of perinatal care given to Medicaid recipients, thereby improving birth outcomes and reducing Medicaid spending. This will be done by modeling the PMH after the enhanced primary care case management (PCCM) program developed by CCNC.

Case Management

If a pregnant Medicaid recipient's aid program category covers pregnancy services, she is eligible to participate in this program. This program is NOT just for recipients of Medicaid for Pregnant Women (MPW). Pregnant Medicaid patients will receive care management (population management). High-risk pregnant women in a PMH will receive case management services. The level of service provided will be in proportion to the individual's identified needs. Case managers are expected to closely monitor the pregnancy through regular contact with the physician and patient to promote a healthy birth outcome.

Program Participation

The PMH project will be modeled after the enhanced primary care case management program developed by CCNC. To qualify for participation as a PMH, the provider must agree to the following:

- Ensuring that no elective deliveries are performed before 39 weeks of gestation by agreement with all professional providers
- Engaging fully in the 17P project in each pregnancy medical home
- Decreasing the cesarean section rate among nulliparous women
- Completing a high-risk screening on each pregnant Medicaid recipient in the program and integrating the plan of care with local care/case management
- Open chart audits

In exchange for meeting the program expectations described above, the PMH will receive the following incentives:

- Exemption from prior approval on ultrasounds
- \$50 for completing a high risk screening tool at initial visit
- \$150 incentive for the postpartum visit per Medicaid recipient
- Increased rate for a vaginal delivery

Any provider who bills global, package or individual pregnancy procedures is eligible to participate in this program as long as he/she agrees to the program requirements. It is not just for obstetric providers.

Women's Health Program

The Stokes County Women's Health Program develops and promotes programs and services that protect the health and well-being of infants and of women during their child-bearing years. The goal is to improve the overall health of women, reduce infant sickness and death, and strengthen families and communities.

The Women's Health Branch also offers guidance, consultation and training for professionals who provide women's health services.

Local health departments and other community agencies serving each of the 100 counties in North Carolina provide a variety of these women's health services, including family planning, prenatal care, flu shots and other women's immunizations, and pregnancy care management.

One program offered through this program at the Stokes County Health Department is the Screening for Cervical Cancer. This service is offered during the routine physicals or the annual woman's exam.

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***Note: member filling a vacancy unable to be filled by the prescribed profession in accordance with G.S. 130A-35**