

SOUTHWEST REGIONAL WATER DISTRICT  
NEW CUSTOMER INFORMATION PACKET

CROSS-CONNECTION CONTROL

In accordance with Ohio Revised Code 3745-95-01 through 3745-95-09, Southwest Regional Water District has adopted a Cross-Connection Control Program.

“Cross-connection” refers to a connection between the public water system and possible contaminants. It is the District’s obligation to prohibit such cross-connections. It is your obligation as a customer to eliminate any cross-connections that presently exist and to not install any future ones.

If you are presently using a well or a cistern to provide water in your residence/business, your connection to that well or cistern must be completely severed before you connect to Southwest Regional Water District. It is not permissible to switch back and forth from one supply to another. The well or cistern must be completely disconnected from any and all piping that will carry District water. A District employee must witness this disconnection.

Other examples of prohibited cross-connection are as follows:

- A garden hose attached to an outside spigot with the other end immersed in a septic tank, swimming pool or sprayer tank filled with chemicals. If a hose is used to put water into any of these, it must be held above the surface so that there is no possible contamination.
- A garden hose attached directly to a bottom-fill outlet on a chemical tank.
- Direct connection to a boiler without a proper backflow protection device.

The source of danger is this: The District’s water supply is subject to reduction or complete loss of pressure at any time. If a source of contamination were connected at that moment, the contaminant would be drawn backwards into the public water supply.