

**CITY MANAGER’S/STAFF’S REPORT
COUNCIL MEETING DATE:**

January 16, 2024

ITEM NO: 3.

SUBJECT: Update on Omission of Refuse Rate Charges from Citizens' Property Tax Bills

BACKGROUND: This report provides an update on the omission of refuse rate charges from citizens' property tax bills, a situation stemming from a miscommunication and clerical error between Fresno County and the City of Selma Finance Department. The City had been working with the County of Fresno since November 2023 to rectify the issue and ensure that citizens were being properly billed.

DISCUSSION: We are pleased to inform the City Council and the community that Fresno County has promptly processed the Property Tax Roll Correction and commenced mailing the adjusted bills on December 18th, 2023. The Selma Finance Department worked closely with Fresno County to rectify the error and ensure that all refuse rate charges are accurately reflected in the adjusted property tax bills.

It is important for citizens to note that the full amount of the City refuse rate charge is being added to the second installment due date for payment by April 10, 2024. This is different from the typical billing process where the refuse charge was split evenly between the first and second property tax installments. Normal billing will resume with the next property tax cycle in late 2024 and early 2025.

We extend our apologies to the community for any inconvenience caused by the miscommunication leading to the omission of refuse rate charges and remain committed to accuracy in our billing processes. We thank the County of Fresno Tax Collector’s Office for their proactive and collaborative approach to assisting the City with this matter.

RECOMMENDATION: This information-only item serves to update the City Council and the community on the resolution of the billing error.

_____/s/_____
Jacob Del Cid, Finance Manger

_____01/11/2024_____
Date

_____/s/_____
Fernando Santillan, City Manager

_____01/11/2024_____
Date