

**CITY OF SELMA**  
**WORKSHOP/PRE-COUNCIL MEETING**  
**July 6, 2015**

The Workshop/ pre-Council meeting of the Selma City Council was called to order at 5:01 p.m. in the Council Chambers. Council members answering roll call were: Derr, Montijo, Rodriguez, Mayor Pro Tem Avalos and Mayor Robertson.

Also present were City Manager Grey, City Attorney Costanzo, and interested citizens.

The agenda for this meeting was duly posted in a location visible at all times by the general public seventy-two hours prior to this meeting.

**SELMA DISPOSAL PRESENTATION:** Mr. Mike Ledieff, Selma Disposal General Manager discussed the new type of dual loader that Selma Disposal has acquired. He stated that the loader is outside, and invited Council to view a demonstration.

Mayor Robertson recessed the meeting at 5:02 p.m., to allow Council to view the demonstration of the new loader. The meeting reconvened at 5:10 p.m., with Mayor Robertson thanking Selma Disposal for the information.

**EXECUTIVE SESSION:** At 5:12 p.m., Mayor Robertson recessed the meeting into Executive Session to discuss the following: Public Employee Performance Evaluation, Title: City Manager; Conference with Labor Negotiator City Manager Grey regarding the Selma Police Officers Association (SPOA), Public Works, Safety Mid-Management, Miscellaneous Mid-Management, and Secretarial Clerical Technical Association; and Conference with Legal Counsel to discuss Pending Litigation on Dan Barcellos & Matthew Hughes v. City of Selma (Case No.: 1:14-CV-1467 SMS).

The meeting reconvened at 6:07 p.m., with City Attorney Costanzo reporting that Council unanimously approved the tentative agreements with the following employee groups: Public Works, Miscellaneous Mid-Management, and Secretarial Clerical Technical Association. He also stated that it would be appropriate for Council to add to the regular agenda with a four-fifths vote, the Resolutions regarding the Memorandum of Understandings, since this is now being brought to Council's attention as a result of the closed session. Mayor Pro Tem Avalos motioned and Council member Derr seconded the motion to add the Resolutions to the consent calendar of the Regular meeting. Motion carried unanimously.

**ADJOURNMENT:** There being no further business, the meeting was adjourned at 6:08 p.m.

Respectfully submitted,

Reyna Rivera  
City Clerk

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Scott Robertson  
Mayor of the City of Selma

**CITY OF SELMA  
REGULAR COUNCIL MEETING  
July 6, 2015**

The regular meeting of the Selma City Council was called to order at 6:13 p.m. in the Council Chambers. Council members answering roll call were: Derr, Montijo, Rodriguez, Mayor Pro Tem Avalos, and Mayor Robertson.

Also present were City Manager Grey, City Attorney Costanzo, Financial Consultant Yribarren, Fire Captain Petersen, Police Chief Garner, and interested citizens.

The agenda for this meeting was duly posted in a location visible at all times by the general public seventy-two hours prior to this meeting.

**INVOCATION:** Pastor Marvin Clayton, First Friendship Baptist Church led the Invocation.

**SPECIAL PRESENTATIONS:** Selma Ambassadors Pete Esraelian and Jennifer Earle presented Beautification Awards to Rodolfo's Restaurant and Mr. Asham Gill for 2940 McCall Shopping Center.

Mr. Joey Daggett, Selma Engineer presented a PowerPoint presentation regarding asphalt maintenance of arterial streets within the City of Selma. He further discussed funding maintenance and repairs during early stages of deterioration can be significant cost saving measures. Council thanked him for his presentation, and requested a list of the areas that are being reviewed for the preservative treatment.

Mr. Rafael Aguilar and Ms. Mary Frances Green of Learn4Life Concept Charter Schools stepped forward and provided a PowerPoint presentation regarding background information on the Charter School. Ms. Ivanna Valdovinos, a recent graduate from Ambassador Phillip V. Sanchez Public Charter also stepped forward to discuss her experience at the Charter School. After discussion, Council thanked them for their presentation.

**ORAL COMMUNICATIONS:** Mr. Mark Falcon stepped forward to thank Police Chief Garner, Public Works Supervisor Shiplee, and Assistant Planner Hemby regarding his concern on the placement of the Speed/Radar Trailer. He also requested placement of a stop sign on Park Street.

**ADDITION TO THE AGENDA:** City Attorney Costanzo reported that as a result of the closed session, Council had approved three different employee group tentative agreements. Motion to add the three Resolutions regarding the Memorandum of Understandings to the consent calendar as items 1.g., 1.h., 1.i. for Public Works, Secretarial Clerical Technical Association, and Miscellaneous Mid-Management respectively, was made by Mayor Pro

Tem Avalos and seconded by Council member Derr. Motion carried with the following vote:

AYES: Avalos, Derr, Montijo, Rodriguez, Robertson  
NOES: None  
ABSTAIN: None  
ABSENT: None

**CONSENT CALENDAR:** Mayor Pro Tem Avalos requested that agenda item 1.f. be pulled for discussion. Motion to approve the remainder of the Consent Calendar was made by Council member Rodriguez and seconded by Council member Montijo. Motion carried with the following vote:

AYES: Rodriguez, Montijo, Derr, Avalos, Robertson  
NOES: None  
ABSTAIN: None  
ABSENT: None

- a. Minutes of the June 15, 2015 Workshop/Pre-Council meeting approved as read.
- b. Minutes of the June 15, 2015 regular meeting approved as read.
- c. RESOLUTION NO. 2015 – 41R, A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF SELMA APPROVING A MEMORANDUM OF UNDERSTANDING (MOU) BY AND BETWEEN THE CITY OF SELMA AND THE SELMA POLICE OFFICERS ASSOCIATION (SPOA) AND DIRECTING ITS EXECUTION. Resolution approved by standard motion.
- d. RESOLUTION NO. 2015 – 42R, A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF SELMA DECLARING CERTAIN VEHICLES/EQUIPMENT SURPLUS AND AUTHORIZING THEIR SALE, DONATION OR DISPOSAL. Resolution approved by standard motion.
- e. RESOLUTION NO. 2015 – 43R, A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF SELMA SUPPORTING THE RENEWAL OF FRESNO COUNTY RMDZ AS A RECYCLING MARKET DEVELOPMENT ZONE. Resolution approved by standard motion.
- f. Pulled for separate discussion.
- g. RESOLUTION NO. 2015 – 44R, A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF SELMA APPROVING A MEMORANDUM OF UNDERSTANDING (MOU) BY AND BETWEEN THE CITY OF SELMA AND THE PUBLIC WORKS EMPLOYEES UNIT AND DIRECTING ITS EXECUTION. Resolution approved by standard motion.

b RESOLUTION NO. 2015-45B, A RESOLUTION OF THE CITY COUNCIL



Mr. John Everett, Traffic Engineer Consultant for the project stepped forward to discuss the traffic study that was submitted, and answered various questions from Council.

Assistant Planner Hemby stepped forward to answer questions from Council, and to clarify what was provided to the Planning Commission.

There being no further testimony, Mayor Robertson closed the public hearing at 7:22 p.m.

After much discussion concerning parking, signal installation costs, and traffic impacts, motion to direct the Planning Commission to review the project was made by Mayor Pro Tem Avalos, and seconded by Council member Montijo. Motion carried with the following vote:

AYES: Avalos, Montijo, Robertson

NOES: Derr, Rodriguez

ABSTAIN: None

ABSENT: None

**CONSIDERATION AND NECESSARY ACTION ON ORDINANCE ADDING SECTION 6-4 TO CHAPTER 28 OF TITLE XI OF THE SELMA MUNICIPAL CODE LIMITING RETAIL STOREFRONT OR WINDOW SIGNAGE – *public hearing and adoption***: City Attorney Costanzo discussed the proposed Ordinance for Council, which reduces the area of storefront window or wall signage at commercial establishments such as retail stores to 15%.

Mayor Robertson opened the public hearing at 7:43 p.m.

Ms. Jennifer Acidera, Fresno County Department of Public Health Tobacco Prevention Program Health Specialist, stepped forward to let Council know that the County can assist with education training.

Mr. Mark Falcon stepped forward on behalf of a local restaurant to inquire if their current signage meets the proposed 15% criteria.

City Manager Grey replied that the particular restaurant in question, meets the requirements.

There being no further testimony, Mayor Robertson closed the public hearing at 7:51 p.m.

After further discussion, motion to waive second reading and adopt ORDINANCE NO. 2015-5, AN ORDINANCE OF THE CITY COUNCIL OF THE CITY OF SELMA ADDING SECTION 6-4 TO CHAPTER 28 OF TITLE XI OF THE SELMA

MUNICIPAL CODE LIMITING RETAIL STOREFRONT OR WINDOW SIGNAGE was made by Council member Rodriguez and seconded by Council member Derr. Motion carried with the following vote:

AYES: Rodriguez, Derr, Montijo, Avalos, Robertson  
NOES: None  
ABSTAIN: None  
ABSENT: None

**CONSIDERATION AND NECESSARY ACTION ON ORDINANCE ADDING CHAPTER 34 TO TITLE XI OF THE SELMA MUNICIPAL CODE ENTITLED STORAGE CONTAINERS IN RESIDENTIAL ZONES – public hearing and adoption:**

City Attorney Costanzo reported on the proposed Ordinance that regulates temporary storage containers, such as on-demand storage, and “PODS” in order to prevent hazards to the public, disruption of traffic and other negative impacts to residential areas in the City.

Mayor Robertson opened the public hearing at 7:54 p.m. There being no one to speak for or against the proposed Ordinance, the public hearing was closed at 7:55 p.m.

After discussion from Council, and clarification from City Attorney Costanzo regarding temporary removable containers, motion was made by Council member Montijo to waive the second reading and adopt ORDINANCE NO. 2015-6, AN ORDINANCE OF THE CITY COUNCIL OF THE CITY OF SELMA ADDING CHAPTER 34 TO TITLE XI OF THE SELMA MUNICIPAL CODE ENTITLED STORAGE CONTAINERS IN RESIDENTIAL ZONES. Mayor Pro Tem Avalos seconded the motion, and the motion carried with the following vote:

AYES: Montijo, Avalos, Derr, Rodriguez, Robertson  
NOES: None  
ABSTAIN: None  
ABSENT: None

**CONSIDERATION AND NECESSARY ACTION ON ORDINANCE AMENDING SECTION 2 OF CHAPTER 1 OF TITLE VIII OF THE SELMA MUNICIPAL CODE RELATING TO PLACEMENT OF GARBAGE RECEPTACLES – public hearing and adoption:**

City Attorney Costanzo discussed the Ordinance for Council, and the amendments made during the introduction and first reading. He advised Council of options to further amend the proposed Ordinance prior to adoption.

After much discussion, Mayor Robertson opened the public hearing at 8:04 p.m.

Mr. Mark Falcon stepped forward regarding concerns on costs associated with the proposed Ordinance and future garbage rate increases.

Mr. Mike Ledieff, Selma Disposal General Manager stepped forward and stated that the main goal is compliance and education to increase efficiency.

Mr. David Rivas and Ms. Ramsa Coury both stepped forward to inquire on the screening of the garbage cans.

There being no further public testimony, Mayor Robertson closed the public hearing at 8:19 p.m.

After Council discussion, motion to waive the second reading and adopt ORDINANCE NO. 2015-7, AN ORDINANCE OF THE CITY COUNCIL OF THE CITY OF SELMA AMENDING SECTION 2 OF CHAPTER 1 OF TITLE VIII OF THE SELMA MUNICIPAL CODE RELATING TO PLACEMENT OF GARBAGE RECEPTACLES with amendments to the receptacle screening requirement was made by Council member Derr and seconded by Council member Rodriguez. Motion carried with the following vote:

AYES: Derr, Rodriguez, Montijo, Avalos, Robertson

NOES: None

ABSTAIN: None

ABSENT: None

**CONSIDERATION AND NECESSARY ACTION ON APPROVING AND AUTHORIZING THE EXPENDITURE OF DEVELOPMENT IMPACT FUNDS FOR THE PURCHASE OF FLEET:** City Manager Grey discussed the aging fleet conditions and the allowable use of impact funds for safety vehicles. He stated that Council is being requested to approve the not to exceed expenditure of \$225,000, for the purchase of three police and two fire vehicles.

After much discussion, motion to to approve and authorize the expenditure of development impact funds for the purchase of safety vehicles was made by Council member Derr and seconded by Council member Rodriguez. Motion carried with the following vote:

AYES: Derr, Rodriguez, Montijo, Avalos, Robertson

NOES: None

ABSTAIN: None

ABSENT: None

**CONSIDERATION AND NECESSARY ACTION ON EXPENDITURE OF NEW STREET SWEEPER:**

City Manager Grey reported the need for a street sweeper replacement. He stated that the Public Works Department received five bids, and is recommending approval of the Tymco Street Sweeper based on ease of operation, maintenance, repairs and cleaning. He further stated that Tymco is the lowest bid, and the method of payment would be through a lease-purchase financing agreement.

Motion to approve and authorize the expenditure for the purchase of a Tymco Street Sweeper was made by Mayor Pro Tem Avalos and seconded by Council member Derr. Motion carried with the following vote:

AYES: Avalos, Derr, Montijo, Robertson

NOES: Rodriguez

ABSTAIN: None

ABSENT: None

**CONSIDERATION AND NECESSARY ACTION ON DESIGNATION OF VOTING DELEGATE FOR LEAGUE CONFERENCE:**

After discussion, it was the consensus of the Council that Council member Derr is designated as the voting delegate at the League's annual conference and Mayor Pro Tem Avalos and Council member Rodriguez be appointed as alternates, respectively.

**DEPARTMENTAL REPORTS:** City Manager Grey distributed auditor information and discussed the audit. Financial Consultant Yribarren answered various questions from Council regarding the audit.

City Manager Grey also discussed the information provided in the packet regarding the fiscal year report for Public Works man hours. He thanked Public Works Supervisor Shiplee for his leadership role in the department.

Captain Petersen reported on the recent July 4<sup>th</sup> Holiday and the amount of confiscated illegal fireworks.

**COUNCIL REPORTS:** Council member Montijo reported that a recent Selma High School graduate passed away.

Mayor Pro Tem Avalos reported on attending the July 3<sup>rd</sup> event.

Mayor Robertson reported on attending the joint meeting with Fresno County Supervisors and distributed information. He also invited everyone to the upcoming car show with proceeds going to wounded warriors, and provided an update on the swim lesson program.

**ORAL COMMUNICATIONS:** Mr. Mark Falcon stepped forward to request enforcement on trailers, boats, and RV's that are not being moved along with habitual yard sales and yard sale signs. He also requested storm drain outlets to be sprayed for insects.

**ADJOURNMENT:** There being no further business, the meeting was adjourned at 8:56 p.m.

Respectfully submitted,

Reyna Rivera  
City Clerk

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Scott Robertson  
Mayor of the City of Selma

Resolution Nos: 2015 – 41R, 2015 – 42R, 2015 – 43R, 2015 – 44R, 2015 – 45R, 2015 – 46R,  
Ordinance Nos: 2015 – 5, 2015 – 6, 2015 – 7

**CITY MANAGER'S/STAFF'S REPORT  
REGULAR CITY COUNCIL MEETING DATE:**

July 20, 2015

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**ITEM NO:** 1.c.

**SUBJECT:** Declaring Surplus and Sale, Donation or Disposal of City Property

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**DISCUSSION:** The City of Selma Public Works Department is requesting Council's approval to declare as surplus the vehicle list attached hereto as "Exhibit A", and to authorize the sale, donation or disposal of said vehicles/equipment as prescribed by law.

The use of the two police vehicles are no longer cost-effective for the City, and will be disposed of. The intention of the two fire vehicles, once Council approves them as surplus is to use them as a not to exceed trade-in value for one used truck to be utilized for the Public Works department.

<b><u>COST:</u></b> (Enter cost of item to be purchased in box below)		<b><u>BUDGET IMPACT:</u></b> (Enter amount this non-budgeted item will impact this years' budget in box below – if budgeted, enter NONE).
None		None
<b><u>FUNDING:</u></b> (Enter the funding source for this item in box below – if fund exists, enter the balance in the fund).		<b><u>ON-GOING COST:</u></b> (Enter the amount that will need to be budgeted each year in box below – if one-time cost, enter NONE).
Funding Source:  Fund Balance:		

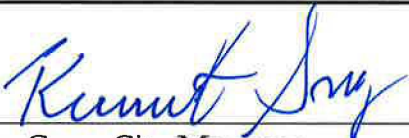
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**RECOMMENDATION:**    Approve Declared Surplus Vehicle List and Authorize the Sale, Donation or Disposal of City Property.

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 _____ Ken Grey, City Manager	7-16-2015 _____ Date
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We \_\_\_\_\_ and \_\_\_\_\_  
                     Ken Grey, City Manager                      Steve Yribarren, Financial Consultant

do hereby agree that the funding for the above is correct and that enough funds exist to cover the expenditure.

**RESOLUTION NO. 2015 – \_\_ R**

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF SELMA  
DECLARING CERTAIN VEHICLES SURPLUS AND  
AUTHORIZING THEIR SALE, DONATION OR DISPOSAL**

**WHEREAS**, the Fire Department along with the Public Works Department has declared certain vehicles to be surplus. A list of said vehicles is attached hereto as "Exhibit A."

**NOW, THEREFORE, BE IT RESOLVED** that the City Manager is authorized and directed to declare said "Exhibit A" as surplus.

**BE IT FURTHER RESOLVED** that the City Manager is directed to sell, donate or dispose of the surplus as prescribed by law.

**BE IT FURTHER RESOLVED** that the City Manager and City Clerk are authorized to sign all necessary papers/documents for the sale, donation or disposal of the above mentioned vehicles.

The foregoing Resolution was duly approved by the Selma City Council at a regular meeting held on the 20<sup>th</sup> day of July, 2015 by the following vote, to wit:

AYES: COUNCILMEMBERS:

NOES: COUNCILMEMBERS:

ABSTAIN: COUNCILMEMBERS:

ABSENT: COUNCILMEMBERS:

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Scott Robertson  
Mayor of the City of Selma

ATTEST:

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Reyna Rivera  
City Clerk



VEHICLE #	FUEL	DEPT	USE	TYPE	YEAR	DESCRIPTION	LICENSE	VIN/SERIAL NUMBER
210	GAS	2500	FIRE	V	2001	FORD CROWN VIC	1177291	2FAFP71W41X127392
211	GAS	2500	FIRE	V	2001	FORD CROWN VIC	1177292	2FAFP71W91X127419
151	GAS	2200	PD	V	2005	FORD CROWN VIC	1203336	2FAFP71W85X156710
153	GAS	2200	PD	V	2006	FORD CROWN VIC	1220700	2FAHP71W76X114376

**CITY MANAGER'S/STAFF'S REPORT  
CITY COUNCIL MEETING:**

July 20, 2015

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**ITEM NO:**

1. d.

**SUBJECT:**

Approve annual submittal of grant application and resolution to Fresno-Madera Area Agency on Aging (FMAAA).

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**BACKGROUND:** Each year Fresno-Madera Area Agency on Aging (FMAAA) provides grant funds directly to the Nick Medina Senior Center for the Nutrition Program. A grant amount of \$4,000.00 has been awarded to the City of Selma for the period of July 2015 to September 2015 and \$12,000.00 for the period of October 2015 to June 2016. The two funding periods is due to the Federal Government Funding and their fiscal year budget cycle.

**DISCUSSION:** To receive these funds, the City of Selma is required to attach an approved resolution from the Governing Board authorizing Kenneth Grey, City Manager, to execute the contract.

This year funds were received for Site Management Nutrition contract number 16-0201, which provides funding directly to the daily lunch program for seniors.

Staff has attached a resolution and Appendix A of the contract packet that requires approval from the City of Selma's Governing Board. If approved the city is reimbursed on a monthly basis for allowable expenditures, as described in the grant contract we are required to submit as part of the resolution. The grant funds will cover expenses occurring from July 1, 2015 to June 30, 2016.

<b><u>COST:</u></b> <i>(Enter cost of item to be purchased)</i>		<b><u>BUDGET IMPACT:</u></b> <i>(Enter amount this non-budgeted item will impact this years' budget – if budgeted, enter NONE).</i>
N/A		N/A
<b><u>FUNDING:</u></b> <i>(Enter the funding source for this item – if fund exists, enter the balance in the fund).</i>		<b><u>ON-GOING COST:</u></b> <i>(Enter the amount that will need to be budgeted each year – if one-time cost, enter NONE).</i>
Funding Source: Grant Funded  Fund Balance:		N/A.

**RECOMMENDATION:** Approve Senior Nutrition submittal of grant application and resolution to Fresno-Madera Area Agency on Aging (FMAAA).

  
Mikal Kirchner, Recreation Director

7/14/15  
Date

  
Kenneth Grey, City Manager

7-16-2015  
Date

We \_\_\_\_\_ and \_\_\_\_\_  
Kenneth Grey, City Manager Steve Yribarren, Financial Consultant

do hereby agree that the funding for the above is correct and that enough funds exist to cover the expenditure.

**RESOLUTION NO. 2015-\_\_R**

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF SELMA  
AUTHORIZING THE CITY MANAGER TO EXECUTE A CONTRACT WITH THE  
FRESNO-MADERA AREA AGENCY ON AGING FOR FISCAL YEAR 2015-2016**

**WHEREAS**, the City of Selma has had a long term partnership with the Fresno-Madera Area Agency on Aging (FMAAA); and

**WHEREAS**, the Selma City Council supports the Senior Nutrition Program: and

**WHEREAS**, the Selma City Council approves the submittal of a contract with FMAAA for the Fiscal Year 2015-2016.

**NOW, THEREFORE, IT IS HEREBY RESOLVED** that the City Council of the City of Selma does hereby authorize the City Manager to execute Contract No. 16-0201 for Nutrition Site Management with the Fresno-Madera Area Agency on Aging.

The foregoing Resolution was duly approved by the Selma City Council at a regular meeting held on the 20<sup>th</sup> day of July, 2015 by the following vote, to wit:

AYES:	COUNCILMEMBERS:
NOES:	COUNCILMEMBERS:
ABSTAIN:	COUNCILMEMBERS:
ABSENT:	COUNCILMEMBERS:

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Scott Robertson  
Mayor of the City of Selma

ATTEST:

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Reyna Rivera  
City Clerk

## APPENDIX A

### RESOLUTION OF AUTHORIZATION TO CONTRACT

The governing board of the \_\_\_\_\_ City of Selma \_\_\_\_\_  
(Service Provider)

hereby authorizes the \_\_\_\_\_ Kenneth Grey, City Manager \_\_\_\_\_  
(Name/Title)

to execute the contract(s) listed on Page 1 of this agreement with the Fresno-Madera Area Agency on Aging for the fiscal year beginning July 1, 2015 to July 30, 2016, including any subsequent amendments and all necessary supporting documents.

\_\_\_\_\_  
Signature of Chair  
Governing Board

\_\_\_\_\_  
Date

Resolution of  
Authorization to Contract

Appendix A

FY 2015-2016

# Check Register Report

1.e.

Date: 07/14/2015

Time: 10:56 am

Page: 1

City of Selma

BANK: UNION BANK

Check Number	Check Date	Status	Void/Stop Date	Vendor Number	Vendor Name	Check Description	Amount
<b>UNION BANK Checks</b>							
65578	07/07/2015	Printed		10169.949	AIR AMERICAN INC	BUSINESS LIC OVERPAYMENT REIMB	90.00
65579	07/07/2015	Printed		10180.698	ALL STAR FIRE EQUIPMENT, INC.	REPAIR THERMAL IMAGER	339.69
65580	07/07/2015	Printed		10190.063	AMERICAN AMBULANCE	JULY 2015 PAYMENT	89,500.00
65581	07/07/2015	Printed		10100.510	AT&T	TELEPHONE-JUN 2015	18.75
65582	07/07/2015	Printed		10340.385	AT&T MOBILITY	TELEPHONE-MDT'S MAY 15	1,670.34
65583	07/07/2015	Printed		1290.049	KAMALDEEP BAINS	AMBULANCE OVERPAYMENT REIMB	804.27
65584	07/07/2015	Printed		10260.510	BLUE CROSS MEDICAL	AMBULANCE OVERPAYMENT REIMB	209.73
65585	07/07/2015	Printed		11975.390	BOARD OF EQUALIZATION	OUT OF STATE USE TAX	604.00
65586	07/07/2015	Printed		10278.724	BRADFORD APARTMENTS	BUSINESS LIC OVERPAYMENT REIMB	5.00
65587	07/07/2015	Printed		10300.012	CALED	2015/16 MEMBERSHIP RENEWAL	465.00
65588	07/07/2015	Printed		10310.455	CALIFORNIA WATER SERVICE	WATER SERVICE -JUNE 2015	10,626.58
65589	07/07/2015	Printed		10300.334	CDCE ENGINEERED SOLUTIONS INC	PANASONIC TOUCHBOOKS-PD	5,231.13
65590	07/07/2015	Printed		10300.253	CENTRAL FLOOR SUPPLY	SENIOR CENTER FLOOR	410.56
65591	07/07/2015	Printed		10330.272	CENTRAL VALLEY GENERAL	EMPLOYEE DRUG TESTING	105.00
65592	07/07/2015	Printed		10330.279	CENTRAL VALLEY LOCK & SAFE	REKEY SALAZAR CENTER	1,060.34
65593	07/07/2015	Printed		10330.288	CENTRAL VALLEY OVERHEAD DOOR	REPAIR SALLY PORT -PD	180.00
65594	07/07/2015	Printed		10340.610	CITY OF FRESNO-POLICE DEPT.	RANGE USE	420.00
65595	07/07/2015	Printed		11620.727	CITY OF SELMA	PETTY CASH REIMBURSEMENT	68.44
65596	07/07/2015	Printed		10370.310	COLONIAL SUPPLEMENTAL	EMPLOYEE INSURANCE PREM-JUN 15	5,096.05
65597	07/07/2015	Printed		10370.953	COOL AIR SPECIALTY	REPLACED SWAMP COOLERS-YARD	8,270.00
65598	07/07/2015	Printed		10419.024	BRYAN DEGUCHI	INTO THE WOODS VIDEO RECORDING	650.00
65599	07/07/2015	Printed		10430.002	LYNN DERFELT	AMBULANCE OVERPAYMENT REIMB	185.15
65600	07/07/2015	Printed		10420.309	JEANNETTE DERR	INTO THE WOODS COSTUMES REIMB	803.43
65601	07/07/2015	Printed		10400.215	DIVISION OF THE STATE ARCHITEC	ADA BUSINESS LICENSE FEE	100.20
65602	07/07/2015	Printed		10580.675	EULALIA ESQUEDA	AMBULANCE OVERPAYMENT REIMB	25.00
65603	07/07/2015	Printed		10587.047	MANUEL EUGENIO	YARD SALE REFUND	10.00
65604	07/07/2015	Printed		10610.475	FAIL SAFE TESTING	LADDER TESTING	590.45
65605	07/07/2015	Printed		10620.180	FEDERAL EXPRESS	RETURN TESTS -HR	34.34
65606	07/07/2015	Printed		10670.050	FRESNO BEE	ADS FOR BHANGRA FESTIVAL	1,103.44
65607	07/07/2015	Printed		10670.520	FRESNO-MADERA AAA	SENIOR MEALS AND SUPPLIES	133.77
65608	07/07/2015	Printed		10760.097	JUAN GUZMAN	INTO THE WOODS EXP REIMB	10.26
65609	07/07/2015	Printed		10810.989	HD CUSTOM PAINTING	SHAFFER RESTROOM REMODEL	4,200.00
65610	07/07/2015	Printed		10820.045	HEALTH NET CLAIMS MGMT DEPT	AMBULANCE OVERPAYMENT REIMB	150.78
65611	07/07/2015	Printed		10820.020	HEALTHEDGE ADMINISTRATORS INC.	DENTAL,CHIRO 6/24/15	747.77
65612	07/07/2015	Printed		10820.034	HEALTHWISE SERVICES	KIOSK MEDICAL WASTE SERVICE	150.00
65613	07/07/2015	Printed		10820.708	DONOVAN HESLEP	AMBULANCE OVERPAYMENT REIMB	133.95
65614	07/07/2015	Printed		10820.702	HEWLETT-PACKARD FINANCIAL SERV	LEASES-JUNE 15	11,203.09
65615	07/07/2015	Printed		11040.410	JOHNSON TIRE SERVICE	AUTO SERVICE REPAIRS	25.00
65616	07/07/2015	Printed		11040.878	WANETA JOST	AMBULANCE OVERPAYMENT REIMB	1,044.10
65617	07/07/2015	Printed		11050.650	JUDICIAL DATA SYSTEM	PARKING CITATIONS-MAY 15	22.20
65618	07/07/2015	Printed		11120.004	ANTHONY KEHLENBECK	AMBULANCE OVERPAYMENT REIMB	440.97
65619	07/07/2015	Printed		11120.510	JEFF KESTLY	MEDICAL PREMIUM REIMB JULY 15	148.78
65620	07/07/2015	Printed		11180.234	HEATHER KREDIT	SUPPLIES FOR BUDGET BOOKS	39.12
65621	07/07/2015	Printed		11220.027	LEE CENTRAL CALIFORNIA	HOUSING AUTH/BUDGET MTG	199.54

# Check Register Report

Date: 07/14/2015  
Time: 10:56 am  
Page: 2

City of Selma

BANK: UNION BANK

Check Number	Check Date	Status	Void/Stop Date	Vendor Number	Vendor Name	Check Description	Amount
<b>UNION BANK Checks</b>							
65622	07/07/2015	Printed		11220.787	LEXIPOL LLC	LAW ENFORCEMENT PROC MANUAL	1,175.42
65623	07/07/2015	Printed		11250.630	LOSS PROTECTION AND	MONTHLY SERVICES OF CONTAINERS	140.00
65624	07/07/2015	Printed		11330.050	STEVEN MCINTIRE	MEDICAL PREMIUM REIMB JULY 15	1,373.43
65625	07/07/2015	Printed		11340.272	ROBERT MENDOZA	INTO THE WOODS PHOTOGRAPHY	350.00
65626	07/07/2015	Printed		11340.800	METRO UNIFORM	POLICE UNIFORMS-REVOLVING ACCT	347.49
65627	07/07/2015	Printed		11380.300	MYERS STEVENS & TOOHEY & CO.	PD EMP LIFE INS-AUG 2015	1,463.00
65628	07/07/2015	Printed		11400.032	NGLIC CO SUPERIOR VISION	VISION INS PREM-JULY 2015	1,746.03
65629	07/07/2015	Printed		11530.100	OFFICE DEPOT	OFFICE SUPPLIES	461.96
65630	07/07/2015	Printed		11620.721	PETERSEN DEAN ROOF SOLAR	BUSINESS LIC OVERPAYMENT REIMB	2.00
65631	07/07/2015	Printed		11620.724	ANNE PETERSON	INTO THE WOODS SUPPLIES REIMB	20.95
65632	07/07/2015	Printed		11750.320	QUILL CORPORATION	OFFICE SUPPLIES	127.64
65633	07/07/2015	Printed		11840.166	JESSIE ROSALES	CERAMIC SUPPLIES-SENIOR CENTER	78.00
65634	07/07/2015	Printed		11840.273	ROTARY CLUB OF SELMA	CLUB DUES AND LUNCHESES	65.00
65635	07/07/2015	Printed		11910.848	GUADALUPE SANDOVAL	AMBULANCE OVERPAYMENT REIMB	142.69
65636	07/07/2015	Printed		11910.880	REECE SANTOS	INTO THE WOODS ART WORK	285.00
65637	07/07/2015	Printed		11945.800	SELMA UNIFIED SCHOOL DISTRICT	FUEL-MAY 2015	16,645.92
65638	07/07/2015	Printed		11960.254	SIGN RANCH	IN THE HEIGHTS POSTERS/BANNERS	1,652.10
65639	07/07/2015	Printed		11975.624	STERICYCLE, INC.	SERI-SAFE OSHA COMPLIANCE	77.39
65640	07/07/2015	Printed		11985.154	SUNRUN	BUILDING PERMIT REFUND	520.35
65641	07/07/2015	Printed		12010.450	TARGET SOLUTIONS, INC.	LICENSE RENEWAL-TRAINING PROG	1,995.00
65642	07/07/2015	Printed		12017.045	TEAMCALIFORNIA	TEAM CA MEMBERSHIP	2,500.00
65643	07/07/2015	Printed		12030.143	THE SHIRT SHAK	INTO THE WOODS T-SHIRTS	894.24
65644	07/07/2015	Printed		12050.254	TOWNSEND PUBLIC AFFAIRS	CONSULTING SERVICES	2,500.00
65645	07/07/2015	Printed		12070.120	TULARE CO JAIL INDUSTRIES	SHAFER PARK SIGNS	307.80
65646	07/07/2015	Printed		12100.050	U.S. BANK CORPORATE PMT SYSTEM	CALCARD CHARGES 5/23-6/22/15	40,941.18
65647	07/07/2015	Printed		12220.210	VALLEY NETWORK SOLUTIONS INC.	NET CARE FOR AUGUST 2015	4,774.50
65648	07/07/2015	Printed		12270.190	VERIZON WIRELESS	AIRCARDS-JUNE 2015	253.12
65649	07/07/2015	Printed		12280.110	VINCENT COMMUNICATIONS INC	RADIO ANTENNA REPAIR	210.00
65650	07/07/2015	Printed		12350.455	WILLEMS COMMERCIAL PRINTING	INTO THE WOODS BANNERS/POSTERS	1,094.28
65651	07/07/2015	Printed		12252.630	YRIBARREN GROUP	CONSULTING SERVICES-JUN 2015	6,250.00

**Total Checks: 74**

**Checks Total (excluding void checks):**

**235,720.71**

**Total Payments: 74**

**Bank Total (excluding void checks):**

**235,720.71**

**Total Payments: 74**

**Grand Total (excluding void checks):**

**235,720.71**

DEPARTMENT	EMPLOYEE NAME	EMPLOYEE POSITION	TRANSACTION		DESCRIPTION OF PURCHASE	ACCOUNT NUMBER	AMOUNT	Trace Numbers to employee Statement and Agree
			DATE	VENDOR NAME				
IT	ANDY CLIFTON	IT TECHNICIAN	5/22/2015	HOME DEPOT	PHONE JACKS	704-9600-600.110.000	16.28	
	ANDY CLIFTON	IT TECHNICIAN	6/1/2015	OFFICE MAX	DVD R DISCS	704-9600-600.110.000	34.78	
	ANDY CLIFTON	IT TECHNICIAN	6/4/2015	AMAZON.COM	REPLACEMENT BATTERY FOR PHONE HEADSET	704-9600-600.110.000	6.20	
	ANDY CLIFTON	IT TECHNICIAN	6/8/2015	OFFICE MAX	MOUNTING TAPE	704-9600-600.110.000	3.79	61.05
ADMINISTRATION	DAVID LEWIS	CLERICAL ASSISTANT II	5/27/2015	MAIL QUICK	POSTAGE TAPES & EZ SEAL SOLUTION	100-1600-600.100.000	50.45	50.45
ADMINISTRATION	TESLA NASON	HUMAN RESOURCE ANALYST	5/21/2015	SAVEMART	ACCOUNT CLERK II INTERVIEWS	100-1400-610.920.000	13.76	
	TESLA NASON	HUMAN RESOURCE ANALYST	6/15/2015	FAST SPRING TYPING MASTER	ONLINE TYPING TEST-DISPATCHERS	100-1400-600.400.000	49.00	
	TESLA NASON	HUMAN RESOURCE ANALYST	6/15/2015	SAVEMART	SENIOR CENTER INTERVIEWS	100-1400-610.920.000	9.97	72.73
	REYNA RIVERA	CITY CLERK	5/29/2015	SAVEMART	BUDGET MEETING EXPENSE	100-1600-610.920.000	\$19.19	
	REYNA RIVERA	CITY CLERK	5/29/2015	BEARS DEN	BUDGET MEETING EXPENSE-PARTIAL PREPAID	100-1600-610.920.000	\$52.32	
	REYNA RIVERA	CITY CLERK	6/1/2015	BEARS DEN	BUDGET MEETING EXPENSE	100-1600-610.920.000	\$70.00	
	REYNA RIVERA	CITY CLERK	6/15/2015	WALMART	COUNCIL MEETING SUPPLIES	100-1100-610.920.000	\$12.43	
	REYNA RIVERA	CITY CLERK	6/15/2015	ME-N-EDS	COUNCIL MEETING SUPPLIES	100-1100-610.920.000	34.80	188.74
	ROSEANN GALVAN	ADMINISTRATIVE ANALYST	5/29/2015	CATTLEMEN'S	LEADERSHIP GRADUATION DINNER	100-1550-610.920.000	500.00	
	ROSEANN GALVAN	ADMINISTRATIVE ANALYST	5/29/2015	CATTLEMEN'S	LEADERSHIP GRADUATION DINNER	100-1550-610.920.000	78.58	578.58
FIRE	CITY OF SELMA-STATION 1	CAPTAIN	5/28/15	SEARS ROEBUCK	DISHWASHER PUMP=FOR STATION 2	100-2500-600.375.000	105.60	
	CITY OF SELMA-STATION 1	CAPTAIN	5/28/15	HOME DEPOT-SELMA, CA	PUMP FOR EPH COOLER-STATION 1	100-2500-600.370.000	27.88	
	CITY OF SELMA-STATION 1	CAPTAIN	5/28/15	NELSONS HARDWARE-SELMA,	SHARPEN CHAIN SAW FOR E 311	701-9200-600.250.000	25.00	158.48
	KELLI TELLEZ	DEPARTMENT SECRETARY	5/29/15	AMAZON.COM	BATTERIES FOR FLASHLIGHTS/VARIOUS	100-2525-600.250.000	67.81	
	KELLI TELLEZ	DEPARTMENT SECRETARY	6/3/15	WALMART-SELMA, CA	STATION SUPPLIES	100-2525-600.250.000	48.81	
	KELLI TELLEZ	DEPARTMENT SECRETARY	6/3/15	WALMART-SELMA, CA	DECORATIONS FOR CHILI COOK OFF BOOTH-BURN CAMP	100-2525-600.250.000	41.91	
	KELLI TELLEZ	DEPARTMENT SECRETARY	6/4/15	PAYPAL.COM	CAL CHIEFS ASSOC MEMBERSHIP RENEWAL-CHIEF KAIN	100-2500-610.900.000	250.00	
	KELLI TELLEZ	DEPARTMENT SECRETARY	6/18/15	WALMART-SELMA, CA	STATION SUPPLIES	100-2525-600.250.000	28.89	437.42
	MIKE KAIN	FIRE CHIEF	6/9/15	GALLS	FLASHLIGHTS, SUPPLIES FOR CAPTAINS	100-2500-600.250.000	477.98	477.98
POLICE	CALEB GARCIA	POLICE OFFICER	6/15/2015	CHEVRON	FUEL	701-9200-600-257-000	33.64	
	CALEB GARCIA	POLICE OFFICER	6/19/2015	VALERO	FUEL	701-9200-600-257-000	28.84	62.48



## US BANK INVOICE FOR CALCARD CHARGES: 5/23/15-6/22/15

DEPARTMENT	EMPLOYEE NAME	EMPLOYEE POSITION	TRANSACTION		DESCRIPTION OF PURCHASE	ACCOUNT NUMBER	AMOUNT	Trace Numbers to employee Statement and Agree
			DATE	VENDOR NAME				
POLICE	CHRISTIE EDIGER	LIEUTENANT	6/17/2015	PLATINUM PERFORMANCE	K-9 MEDICATION	100-2200-600.250.000	105.26	
	CHRISTIE EDIGER	LIEUTENANT	6/18/2015	SALS MEXICAN RESTAURANT	CHIEFS MEETING	100-2200-610.920.000	227.58	332.84
	DEBBIE GOMEZ	COMMUNITY SERVICE OFFICER	5/27/2015	OFFICE MAX	LEGAL HANGING FOLDERS	100-2100-600.100.000	120.64	
	DEBBIE GOMEZ	COMMUNITY SERVICE OFFICER	5/29/2015	OFFICE MAX	LEGAL HANGING FOLDERS - RETURN -	100-2100-600.100.000	(40.22)	
	DEBBIE GOMEZ	COMMUNITY SERVICE OFFICER	5/28/2015	EVIDENT, INC.	FINGERNAIL COLLECTION, PHOTO ID, CUT	100-2200-600.250.000	104.20	
	DEBBIE GOMEZ	COMMUNITY SERVICE OFFICER	5/28/2015	5.11 TACTICAL	UNIFORM SHIRTS	100-2100-600.300.000	86.56	
	DEBBIE GOMEZ	COMMUNITY SERVICE OFFICER	6/4/2015	TASER INTERNATIONAL	BATTERY PACKS FOR X26 TASERS	100-2200-600.250.000	340.03	
	DEBBIE GOMEZ	COMMUNITY SERVICE OFFICER	6/5/2015	CHIEF SUPPLY	COMPRESSION SHIRTS/SOCKS	100-2100-600.300.000	88.95	
	DEBBIE GOMEZ	COMMUNITY SERVICE OFFICER	6/8/2015	GALLS	TASER HOLSTERS	100-2200-600.250.000	229.74	
	DEBBIE GOMEZ	COMMUNITY SERVICE OFFICER	6/11/2015	GALLS	TASER HOLSTERS	100-2200-600.250.000	414.34	
	DEBBIE GOMEZ	COMMUNITY SERVICE OFFICER	6/17/2015	OFFICE MAX	VINYL NUMBERS, LABEL MAKER TAPE	100-2100-600.100.000	32.60	1,376.84
	FRANK SANTILLAN	POLICE SERGEANT	5/26/2015	WALMART, SELMA, CA.	CLEANING SUPPLIES	100-2100-600.250.000	11.68	
	FRANK SANTILLAN	POLICE SERGEANT	5/25/2015	BUBBLE CLEAN, SELMA, CA.	CAR WASH	100-2100-600.250.000	7.00	
	FRANK SANTILLAN	POLICE SERGEANT	5/28/2015	UNIFORM AND ACCESSORIES	POLICE EXP UNIFORMS	100-0000-270.091.000	194.29	
	FRANK SANTILLAN	POLICE SERGEANT	5/29/2015	UNIFORM AND ACCESSORIES	VIP UNIFORM SHIRT	800-0000-220.000.000	18.65	
	FRANK SANTILLAN	POLICE SERGEANT	6/1/2015	UNIFORM AND ACCESSORIES	MOTORCYCLE OFC. TROUSERS	100-2200-600.250.000	85.64	
	FRANK SANTILLAN	POLICE SERGEANT	6/3/2015	CPOA LEGAL SERVICES PLAN	LSP COVERAGE PER MOU	100-2100-610.900.000	370.00	
	FRANK SANTILLAN	POLICE SERGEANT	6/8/2015	BARCLAYS LAW PUBLISHERS	CAL. MENTAL HEALTH LAWS	100-2100-600.210.000	91.64	
	FRANK SANTILLAN	POLICE SERGEANT	6/12/2015	WALMART, SELMA, CA.	CLEANING SUPPLIES	100-2100-600.250.000	17.89	
	FRANK SANTILLAN	POLICE SERGEANT	6/17/2015	WALMART, SELMA, CA.	CHIEF'S MEETING	100-2100-600.250.000	82.47	
	FRANK SANTILLAN	POLICE SERGEANT	6/17/2015	DOLLAR TREE, SELMA, CA	CHIEF'S MEETING	100-2100-600.250.000	7.61	
	FRANK SANTILLAN	POLICE SERGEANT	6/18/2015	BEARS DEN SELMA, CA.	CHIEF'S MEETING	100-2100-600.250.000	14.00	900.87
	GILBERT CANTU	POLICE SERGEANT	6/3/2015	CPOA	CPOA LSP DUES	100-2200-610.900.000	370.00	370.00
	JACOB PUMAREJO	POLICE OFFICER	5/25/2015	WALMART	64GB MEMORY CARD (FOR CAMERA)	269-2200-600.250.000	43.35	
	JACOB PUMAREJO	POLICE OFFICER	5/27/2015	METRO	PATCHES FOR VESTS I.E. "POLICE ACT"	269-2200-600.250.000	31.53	
	JACOB PUMAREJO	POLICE OFFICER	5/27/2015	5.11 TACTICAL	DUTY BELT & VEST EQUIP & HOLDERS	269-2200-600.250.000	87.63	
	JACOB PUMAREJO	POLICE OFFICER	5/29/2015	AMAZON.COM	TACTICAL HOLSTER	269-2200-600.250.000	194.25	
	JACOB PUMAREJO	POLICE OFFICER	6/1/2015	BEST UNIFORMS FRESNO	RADIO HOLDER FOR VEST (MOLLE SYTLE)	269-2200-600.250.000	44.36	
	JACOB PUMAREJO	POLICE OFFICER	6/1/2015	5.11 TACTICAL	SAFETY GLOVES	269-2200-600.250.000	30.29	
	JACOB PUMAREJO	POLICE OFFICER	6/13/2015	CENTRAL VALLEY GUNS	RILFE/EQUIPMENT CARRIER/BAG	269-2200-600.250.000	89.99	521.40
	MYRON DYCK	LIEUTENANT	6/2/2015	SQ VINO & BLING	DISPATCHER OF THE YEAR PLAQUE	100-2100-600.250.000	73.59	
	MYRON DYCK	LIEUTENANT	6/3/2015	CPOA	LEGAL DEFENSE FUND PAYMENT	100-2100-610.900.000	370.00	
	MYRON DYCK	LIEUTENANT	6/9/2015	NELSON'S	KEY TAGS FOR MOTORCYCLES	100-2200-600.250.000	5.18	448.77
	POLICE DEPT NO 1		6/3/2015	HARBOR CHEVRON	FUEL FOR HIGH SCHOOL GRAD NIGHT	701-9200-600.257.000	53.24	53.24

## US BANK INVOICE FOR CALCARD CHARGES: 5/23/15-6/22/15

DEPARTMENT	EMPLOYEE NAME	EMPLOYEE POSITION	TRANSACTION		DESCRIPTION OF PURCHASE	ACCOUNT NUMBER	AMOUNT	Trace Numbers to employee Statement and Agree
			DATE	VENDOR NAME				
POLICE	RENE GARZA	DETECTIVE -POLICE OFFICER	5/21/2015	OFFICE MAX SELMA, CA.	FLASH DRIVE SPD CN #15-0054	100-2100-600.250.000	76.10	76.10
	RUDY ALCARAZ	SERGEANT	6/5/2015	3 SI SECURITY	GPS SERVICE	100-2200-600.400.000	204.00	
	RUDY ALCARAZ	SERGEANT	6/6/2015	WALMART	MEMORY CARD	100-2200-600.250.000	12.92	216.92
	STEVE MARES	COMMUNITY RESOURCE OFFICER	5/28/2015	BEARS DEN	CHIEF'S MEETING	100-2100-600.250.000	15.00	
	STEVE MARES	COMMUNITY RESOURCE OFFICER	6/4/2015	BEARS DEN	CHIEF'S MEETING	100-2100-600.250.000	14.00	
	STEVE MARES	COMMUNITY RESOURCE OFFICER	6/11/2015	BEARS DEN	CHIEF'S MEETING	100-2100-600.250.000	14.11	43.11
	TERRY REID	SERGEANT	6/1/2015	HOME DEPOT, SELMA, CA.	EARPLUGS (RANGE PROTECTION)	100-2200-600.250.000	16.27	
	TERRY REID	SERGEANT	6/21/2015	CPOA	LSP COV. PER MID-MANAGEMENT MOU	100-2200-610.900.000	370.00	386.27
PUBLIC WORKS	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	5/19/2015	CENTRAL SANITARY SUPPLY	TOILET PAPER FOR PARKS	100-5300-600.250.000	131.49	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	5/19/2015	CENTRAL SANITARY SUPPLY	MISC JANITORIAL SUPPLIES	702-9300-600.250.000	580.14	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	5/26/2015	STATEWIDE TRAFFIC SAFETY &	BARRICADES WITH FLASHING LIGHTS	210-5400-600.250.000	404.99	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/2/2015	STATEWIDE TRAFFIC SAFETY &	TRAFFIC SAFETY SIGNS	210-5400-600.250.000	1361.58	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/5/2015	EWING IRRIGATION PRODUCTS	MISC IRRIGATION SUPPLIES	100-5300-600.250.000	450.92	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/10/2015	EWING IRRIGATION PRODUCTS	MISC IRRIGATION SUPPLIES	100-5300-600.250.000	476.19	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S ACE HARDWARE	BUILDING - SPECIAL SUPPLIES	702-9300-600.250.000	3.22	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S ACE HARDWARE	MINOR TOOLS & SMALL EQUIPMENT - LLMD8	220-5300-600.305.408	4.56	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S ACE HARDWARE	MINOR TOOLS & SMALL EQUIPMENT - LLMD11	220-5300-600.305.411	4.56	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S ACE HARDWARE	MINOR TOOLS & SMALL EQUIPMENT - LLMD7	220-5300-600.305.407	4.56	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S ACE HARDWARE	MINOR TOOLS & SMALL EQUIPMENT - LLMD6	220-5300-600.305.406	4.56	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S ACE HARDWARE	MINOR TOOLS & SMALL EQUIPMENT - LLMD5	220-5300-600.305.405	4.56	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S ACE HARDWARE	MINOR TOOLS & SMALL EQUIPMENT - LLMD4	220-5300-600.305.404	4.56	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S ACE HARDWARE	MINOR TOOLS & SMALL EQUIPMENT - LLMD3	220-5300-600.305.403	4.57	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S ACE HARDWARE	MINOR TOOLS & SMALL EQUIPMENT - LLMD2	220-5300-600.305.402	4.57	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S ACE HARDWARE	MINOR TOOLS & SMALL EQUIPMENT - LLMD1	220-5300-600.305.401	4.57	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S ACE HARDWARE	STREETS - SPECIAL SUPPLIES	210-5400-600.250.000	6.84	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S ACE HARDWARE	MINOR TOOLS & SMALL EQUIPMENT - PARKS	100-5300-600.305.000	41.08	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S ACE HARDWARE	BUILDING MAINTENANCE - PD	702-9300-600.370.000	66.04	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S POWER CENTER	SPECIAL SUPPLIES - LLMD6	220-5300-600.250.406	12.86	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S POWER CENTER	SPECIAL SUPPLIES - LLMD8	220-5300-600.250.408	12.86	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S POWER CENTER	SPECIAL SUPPLIES - LLMD7	220-5300-600.250.407	12.86	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S POWER CENTER	SPECIAL SUPPLIES - LLMD11	220-5300-600.250.411	12.86	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S POWER CENTER	SPECIAL SUPPLIES - LLMD4	220-5300-600.250.404	12.86	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S POWER CENTER	SPECIAL SUPPLIES - LLMD5	220-5300-600.250.405	12.86	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S POWER CENTER	SPECIAL SUPPLIES - LLMD1	220-5300-600.250.401	12.87	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S POWER CENTER	SPECIAL SUPPLIES - LLMD2	220-5300-600.250.402	12.87	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S POWER CENTER	SPECIAL SUPPLIES - LLMD3	220-5300-600.250.403	12.87	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/16/2015	NELSON'S POWER CENTER	SPECIAL SUPPLIES - PARKS	100-5300-600.250.000	115.78	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/18/2015	CENTRAL SANITARY SUPPLY	TOILET PAPER FOR PARKS	100-5300-600.250.000	262.99	
	ROMEO SHIPLEE	PUBLIC WORKS SUPERVISOR	6/18/2015	CENTRAL SANITARY SUPPLY	MISC JANITORIAL SUPPLIES	702-9300-600.250.000	959.72	5,017.82

			TRANSACTION		DESCRIPTION OF PURCHASE	ACCOUNT NUMBER	AMOUNT	Trace Numbers to employee Statement and Agree
DEPARTMENT	EMPLOYEE NAME	EMPLOYEE POSITION	DATE	VENDOR NAME				
PUBLIC WORKS	SHANE FERRELL	MAINTENANCE WORKER III	5/22/2015	NELSON'S ACE HARDWARE	GRAFFITI ABATEMENT - SALAZAR CENTER	702-9300-600.250.000	75.41	
	SHANE FERRELL	MAINTENANCE WORKER III	5/26/2015	NELSON'S ACE HARDWARE	SHAHER PARK RESTROOM REMODEL	407-4100-700.100.000	32.02	
	SHANE FERRELL	MAINTENANCE WORKER III	5/27/2015	NELSON'S ACE HARDWARE	STREET LIGHT REPAIR	210-5400-600.250.000	20.54	
	SHANE FERRELL	MAINTENANCE WORKER III	6/1/2015	NELSON'S ACE HARDWARE	CONCRETE FOR SIDEWALK/GUTTER REPAIR	210-5400-600.250.000	108.72	
	SHANE FERRELL	MAINTENANCE WORKER III	6/11/2015	NELSON'S ACE HARDWARE	MISC JANITORIAL SUPPLIES	702-9300-600.250.000	42.01	
	SHANE FERRELL	MAINTENANCE WORKER III	6/15/2015	NELSON'S ACE HARDWARE	BUILDING MAINTENANCE - SENIOR CENTER	702-9300-600.370.000	56.5	
	SHANE FERRELL	MAINTENANCE WORKER III	6/15/2015	NELSON'S ACE HARDWARE	CONCRETE FOR SHAHER PARK SIDEWALK REPAIR	100-5300-600.250.000	76.11	
	SHANE FERRELL	MAINTENANCE WORKER III	6/18/2015	NELSON'S ACE HARDWARE	MCCALL PUMP HOUSE REPAIR	210-5400-600.250.000	33.12	444.43
	STEVE GIBBS	EQUIPMENT MECHANIC III	3/10/2015	L.C. ACTION POLICE SUPPLY, LTD	AUTO PARTS	701-9200-600.256.000	429.46	
	STEVE GIBBS	EQUIPMENT MECHANIC III	5/26/2015	FAHRNEY BUICK GMC	AUTO SERVICE REPAIRS - #713	701-9200-600.457.000	712.81	
	STEVE GIBBS	EQUIPMENT MECHANIC III	5/26/2015	LES SCHWAB	AUTO SERVICE REPAIRS - #8508	701-9200-600.457.000	1593.17	
	STEVE GIBBS	EQUIPMENT MECHANIC III	5/26/2015	MCCARTY'S COLLISION CENTER	AUTO PARTS - #168	701-9200-600.256.000	239.75	
	STEVE GIBBS	EQUIPMENT MECHANIC III	5/27/2015	TIFCO	AUTO PARTS	701-9200-600.256.000	54.06	
	STEVE GIBBS	EQUIPMENT MECHANIC III	5/27/2015	LES SCHWAB	AUTO SERVICE REPAIRS	701-9200-600.457.000	741.79	
	STEVE GIBBS	EQUIPMENT MECHANIC III	5/27/2015	DAVE'S TOWING	AUTO SERVICE - TOWING	701-9200-600.458.000	65	
	STEVE GIBBS	EQUIPMENT MECHANIC III	5/28/2015	KIMBALL MIDWEST	SMALL TOOLS & MINOR EQUIPMENT	701-9200-600.305.000	178.32	
	STEVE GIBBS	EQUIPMENT MECHANIC III	5/28/2015	BATTERY SYSTEMS	AUTO PARTS - STOCK	701-9200-600.256.000	160.91	
	STEVE GIBBS	EQUIPMENT MECHANIC III	5/29/2015	L.C. ACTION POLICE SUPPLY, LTD	AUTO PARTS	701-9200-600.256.000	101.48	
	STEVE GIBBS	EQUIPMENT MECHANIC III	5/29/2015	L.C. ACTION POLICE SUPPLY, LTD	AUTO PARTS - STOCK	701-9200-600.256.000	728.46	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/1/2015	NELSON'S ACE HARDWARE	AUTO SERVICE REPAIRS	701-9200-600.457.000	345.38	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/1/2015	NAPA AUTO PARTS	AUTO PARTS - #1313	701-9200-600.256.000	21.72	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/1/2015	SWANSON FAHRNEY FORD	AUTO SERVICE REPAIRS - #312	701-9200-600.457.000	2225.53	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/1/2015	JOHNSON TIRE SERVICE	AUTO SERVICE REPAIRS	701-9200-600.457.000	18.5	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/1/2015	JOHNSON TIRE SERVICE	AUTO SERVICE REPAIRS	701-9200-600.457.000	1320.19	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/1/2015	A OKAY BODY SHOP	AUTO SERVICE REPAIRS	701-9200-600.457.000	2420.56	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/3/2015	STEVE & JOHN'S MOBILE GLASS	AUTO SERVICE REPAIRS - #719	701-9200-600.457.000	265	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/3/2015	HART'S AUTO SUPPLY	AUTO PARTS	701-9200-600.256.000	486	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/4/2015	SWANSON FAHRNEY FORD	AUTO SERVICE REPAIRS - #176	701-9200-600.457.000	1812.95	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/8/2015	SWANSON FAHRNEY FORD	AUTO SERVICE REPAIRS - #161	701-9200-600.457.000	408.3	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/9/2015	FAHRNEY BUICK GMC	AUTO SERVICE REPAIRS - #227	701-9200-600.457.000	128.71	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/10/2015	SIGN RANCH	AUTO PARTS	701-9200-600.256.000	715.49	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/11/2015	SWANSON FAHRNEY FORD	AUTO SERVICE REPAIRS	701-9200-600.457.000	810.71	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/11/2015	BATTERY SYSTEMS	AUTO PARTS	701-9200-600.256.000	107.22	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/15/2015	NELSON'S ACE HARDWARE	AUTO PARTS	701-9200-600.256.000	65.01	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/15/2015	SWANSON FAHRNEY FORD	AUTO SERVICE REPAIRS - #222	701-9200-600.457.000	456.53	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/15/2015	MCCARTY'S COLLISION CENTER	AUTO SERVICE REPAIRS - #175	701-9200-600.457.000	3912.99	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/16/2015	FAHRNEY BUICK GMC	AUTO SERVICE REPAIRS - #265	701-9200-600.457.000	192.15	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/16/2015	O'REILLY AUTO SUPPLY	SPECIAL SUPPLIES	701-9200-600.250.000	27.5	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/16/2015	LES SCHWAB	AUTO SERVICE REPAIRS - #175	701-9200-600.457.000	142.25	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/17/2015	SWANSON FAHRNEY FORD	AUTO SERVICE REPAIRS - #157	701-9200-600.457.000	631.92	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/17/2015	ZEE MEDICAL SERVICE CO.	SPECIAL SUPPLIES	701-9200-600.250.000	57.52	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/18/2015	SWANSON FAHRNEY FORD	AUTO SERVICE REPAIRS - #161	701-9200-600.457.000	672.11	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/19/2015	SWANSON FAHRNEY FORD	AUTO SERVICE REPAIRS	701-9200-600.457.000	36.39	
	STEVE GIBBS	EQUIPMENT MECHANIC III	6/19/2015	SWANSON FAHRNEY FORD	AUTO SERVICE REPAIRS	701-9200-600.457.000	881.34	23,167.18
	STEVE GIBBS	EQUIPMENT MECHANIC III						

DEPARTMENT	EMPLOYEE NAME	EMPLOYEE POSITION	TRANSACTION DATE	VENDOR NAME	DESCRIPTION OF PURCHASE	ACCOUNT NUMBER	AMOUNT	Trace Numbers to employee Statement and Agree
RECREATION	MIKAL KIRCHNER	RECREATION SUPERVISOR	6/2/2015	FRESNO GRIZZLIES	SENIOR CENTER TRIP TO GAME	805-0000-226.000.000	958.00	
	MIKAL KIRCHNER	RECREATION SUPERVISOR	6/10/2015	AMERICAN RED CROSS	AS PER GRANT, MIKAL K CPR UPDATE CARD	100-4500-600.400.000	25.00	
	MIKAL KIRCHNER	RECREATION SUPERVISOR	6/17/2015	NELSON'S HARDWARE	DOOR STOP POOL ROOM -SENIOR CENTER	100-4200-600.250.000	8.31	991.31
	MIKAL KIRCHNER	RECREATION SUPERVISOR						
	JIM STEPHENSEN	ART INSTRUCTOR	6/18/2015	ALLARDS ART	ART CLASS SUPPLIES	100-4300-600.250.000	106.50	
	JIM STEPHENSEN	ART INSTRUCTOR	6/20/2015	NELSON'S	ART CLASS SUPPLIES	100-4300-600.250.000	16.25	122.75
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	5/22/2015	PORT OF SUBS SELMA	FOOD FOR BOB HOPE SHOW	605-4300-600.250.000	13.65	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	5/23/2015	PORT OF SUBS SELMA	FOOD FOR BOB HOPE SHOW	605-4300-600.250.000	21.35	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	5/23/2015	PORT OF SUBS SELMA	FOOD FOR BOB HOPE SHOW	605-4300-600.250.000	5.45	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	5/23/2015	NELSONS ACE HARDWARE SELMA	ARTS CENTER SUPPLIES	605-4300-600.250.000	34.77	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	5/28/2015	DAVIDS BRIDAL	INTO THE WOODS - COSTUMES	605-4300-656.540.002	160.16	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	5/28/2015	KENMARK INC	INTO THE WOODS- BACKDROPS	605-4300-656.540.002	843.00	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	5/30/2015	OFFICE MAX/ OFFICE DEPT	BANGRA FESTIVAL - SAC	605-4300-600.250.000	16.11	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	5/29/2015	VTIX SOLUTIONS	INTO THE WOODS - TICKETS	605-4300-656.540.002	224.44	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/1/2015	FCLO CIVIC LIGHT OPERA	INTO THE WOODS - COSTUME RENTAL	605-4300-656.540.002	382.10	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	5/31/2015	THE HOME DEPT	INTO THE WOODS- SET SUPPLIES	605-4300-656.540.002	30.22	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/1/2015	AMAZON MKTPLACE	INTO THE WOODS - SUPPLIES	605-4300-656.540.002	29.20	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/1/2015	ROGERS AND HAMERSTEI	IN THE HEIGHTS - PERFORMANCE RIGHTS	605-4300-656.540.003	738.40	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/3/2015	IN *THE MT PIT	IN THE HEIGHTS - MUSIC	605-4300-656.540.003	250.00	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/5/2015	WORLD OIL #28	FUEL -PICKING UP COSTUMES	605-4300-656.540.002	58.83	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/6/2015	THE HOME DEPT	INTO THE WOODS - SET SUPPLIES	605-4300-656.540.002	157.88	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/8/2015	THE HOME DEPT	INTO THE WOODS-SUPPLIES	605-4300-656.540.002	49.22	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/13/2015	HALOWEEN UN.	INTO THE WOODS- COSTUMES	605-4300-656.540.002	141.96	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/13/2015	THE HOME DEPT	INTO THE WOODS- SET SUPPLIES	605-4300-656.540.002	149.76	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/11/2015	NELSONS ACE HARDWARE	INTO THE WOODS - SET SUPPLIES	605-4300-656.540.002	10.97	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/15/2015	APL -ITUNES	SAF: MUSIC CLASSES	605-4300-600.250.000	1.98	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/12/2015	B&H PHOTO	INTO THE WOODS -SPECIAL EFFECs SUPPLIES	605-4300-656.540.002	39.99	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/16/2015	THEATER EFFECTS	INTO THE WOODS - SEPECIAL EFFECTS SUPPLIES	605-4300-656.540.002	86.95	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/17/2015	BATTERIES PLUS	INTO THE WOODS- MIC BATTERIES	605-4300-656.540.002	119.22	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/17/2015	WALMART SUPERCENTER	INTO THE WOODS - PROPS AND SUPPLIES	605-4300-656.540.002	41.26	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/17/2015	VTIX	IN THE HEIGHTS - TICKETS	605-4300-656.540.003	226.71	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/19/2015	FOX DRUGS	SAC: SUPPLIES	605-4300-600.250.000	4.12	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/19/2015	FOX DRUGS	SAC: SUPPLIES	605-4300-600.250.000	4.34	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/19/2015	SAVEMART	INTO THE WOODS SNACK BAR	605-4300-656.540.002	71.55	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/20/2015	SAVEMART	INTO THE WOODS SNACK BAR	605-4300-656.540.002	37.71	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/18/2015	PARTY CITY	INTO THE WOODS - PROPS AND SUPPLIES	605-4300-656.540.002	27.05	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/19/2015	FIGURE 53	INTO THE WOODS - VIDEO LICENCE	605-4300-656.540.002	5.00	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/19/2015	FIGURE 53	INTO THE WOODS - VIDEO LICENCE	605-4300-656.540.002	15.00	
	NICOLETTE CHAVEZ	PERFORMING ARTS INSTRUCTOR	6/20/2015	FIGURE 53	INTO THE WOODS - VIDEO LICENCE	605-4300-656.540.002	15.00	4,013.35
SENIOR CENTER	ANTOINETTE HILL	SENIOR CENTER AIDE	6/5/2015	WALMART	CHIPS, SODAS FOR BINGO	805-0000-226.400.000	60.45	
	ANTOINETTE HILL	SENIOR CENTER AIDE	6/8/2015	WALMART	FATHERS DAY RAFFLE GIFTS	805-0000-226.200.000	22.54	
	ANTOINETTE HILL	SENIOR CENTER AIDE	6/16/2015	WALMART	CANDY FOR BINGO	805-0000-226.400.000	48.53	
	ANTOINETTE HILL	SENIOR CENTER AIDE	6/18/2015	WALMART	SODAS FOR BINGO	805-0000-226.400.000	75.58	
	ANTOINETTE HILL	SENIOR CENTER AIDE	6/19/2015	WALMART	FATHERS DAY DÉCOR	805-0000-226.200.000	22.00	
	ANTOINETTE HILL	SENIOR CENTER AIDE	6/19/2015	LITTLE CEASERS PIZZA	FATHERS DAY LUNCH	805-0000-226.200.000	76.11	
	ANTOINETTE HILL	SENIOR CENTER AIDE	6/20/2015	WALMART	TABLE CLOTHS FOR DINNING ROOM	805-0000-226.200.000	64.86	370.07
							40,941.18	40,941.18
							40,941.18	
							0.00	0.00



# Response Time Standard

*Respond to all emergencies  
within*

*5 minutes, 90% of the time*

*One minute Turn-out time*

*4 minutes travel*

*How are we doing?*



*It is the mission of the Selma Fire Department to protect the life and property of the citizens of the City of Selma.*

Fresno County  
EMS System



Fresno County  
Emergency Medical  
Care Committee

Contract Performance Report

April 2015

May 2015

June 2015

## Selma Fire

### Performance

	Jan/ 2015	Feb/ 2015	Mar/ 2015	Apr/ 2015	May/ 2015	Jun/ 2015	Jul/ 2015	Aug/ 2015	Sep/ 2015	Oct/ 2015	Nov/ 2015	Dec/ 2015	YTD
<b>Metro</b>													
Priority 1 (<=10 min./95%)	100.00	100.00	97.56	100.00	100.00	100.00							99.50
Priority 2 (<=10 min./95%)	100.00	100.00	100.00	98.33	100.00	98.46							99.48
Priorities 1 & 2	100.00	100.00	98.58	99.18	100.00	99.30							99.49
Priority 3 (<=20 min./95%)	100.00	100.00	98.98	100.00	100.00	100.00							99.80
Priority 4 (<=20 min./95%)	100.00	100.00	100.00	100.00	100.00	100.00							100.00
Priorities 3 & 4	100.00	100.00	99.03	100.00	100.00	100.00							99.81
<b>Rural</b>													
Priority 1 (<=20 min./95%)	100.00	100.00	96.00	97.82	100.00	100.00							98.93
Priority 2 (<=20 min./95%)	100.00	100.00	100.00	100.00	100.00	100.00							100.00
Priorities 1 & 2	100.00	100.00	97.80	98.91	100.00	100.00							99.44
Priority 3 (<=30 min./95%)	100.00	100.00	100.00	100.00	100.00	100.00							100.00
Priority 4 (<=30 min./95%)													
Priorities 3 & 4	100.00	100.00	100.00	100.00	100.00	100.00							100.00

### Call Volume

	Jan/ 2015	Feb/ 2015	Mar/ 2015	Apr/ 2015	May/ 2015	Jun/ 2015	Jul/ 2015	Aug/ 2015	Sep/ 2015	Oct/ 2015	Nov/ 2015	Dec/ 2015	YTD
<b>Metro</b>													
Request	393	351	410	359	363	370							2,246
Arrived	384	343	400	340	351	359							2,177
Transported	328	304	341	302	297	315							1,887
<b>Rural</b>													
Request	148	157	167	164	145	159							940
Arrived	136	152	160	155	140	149							892
Transported	111	125	136	116	121	124							733

### Out of Area, but within County

	Jan/ 2015	Feb/ 2015	Mar/ 2015	Apr/ 2015	May/ 2015	Jun/ 2015	Jul/ 2015	Aug/ 2015	Sep/ 2015	Oct/ 2015	Nov/ 2015	Dec/ 2015	YTD
Request	55	35	55	51	48	55							299
Arrived	48	34	52	45	42	48							269
Transported	41	39	55	41	35	40							251

### Outside of County

	Jan/ 2015	Feb/ 2015	Mar/ 2015	Apr/ 2015	May/ 2015	Jun/ 2015	Jul/ 2015	Aug/ 2015	Sep/ 2015	Oct/ 2015	Nov/ 2015	Dec/ 2015	YTD
Request	6	5	8	5	6	7							37
Arrived	3	2	5	4	4	4							22
Transported	6	2	8	4	3	3							26



# Selma Fire

Continued from previous page

## Other Providers into Selma Fire

	Jan/ 2015	Feb/ 2015	Mar/ 2015	Apr/ 2015	May/ 2015	Jun/ 2015	Jul/ 2015	Aug/ 2015	Sep/ 2015	Oct/ 2015	Nov/ 2015	Dec/ 2015	YTD
Request	137	141	152	143	136	135							844
Arrived	125	128	134	121	120	118							746
Transported	107	117	119	104	103	99							649

## Helicopter Providers into Selma Fire

	Jan/ 2015	Feb/ 2015	Mar/ 2015	Apr/ 2015	May/ 2015	Jun/ 2015	Jul/ 2015	Aug/ 2015	Sep/ 2015	Oct/ 2015	Nov/ 2015	Dec/ 2015	YTD
Request	1	3	4	10	8	6							32
Arrived	1	1	3	8	5	3							21
Transported	1	1	3	8	5	3							21

## Initial Performance

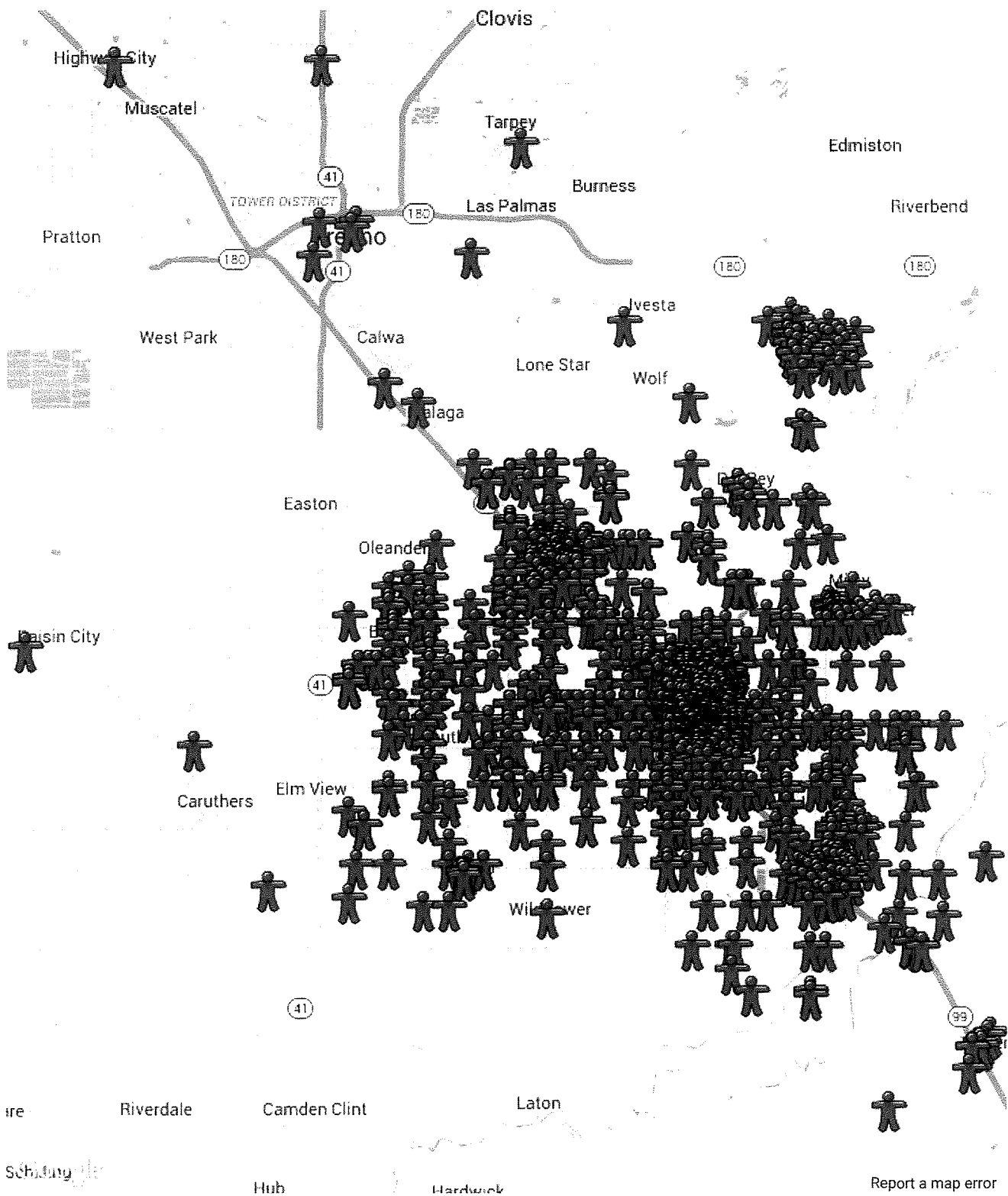
Priorities 1 & 2	Jan/ 2015	Feb/ 2015	Mar/ 2015	Apr/ 2015	May/ 2015	Jun/ 2015	Jul/ 2015	Aug/ 2015	Sep/ 2015	Oct/ 2015	Nov/ 2015	Dec/ 2015	YTD
Metro	93.19	91.05	88.65	93.49	90.59	90.90							99.49
Rural	98.88	98.79	96.70	97.82	97.87	100.00							99.44

## Late Calls by Response Reason

	Jan/ 2015	Feb/ 2015	Mar/ 2015	Apr/ 2015	May/ 2015	Jun/ 2015	Jul/ 2015	Aug/ 2015	Sep/ 2015	Oct/ 2015	Nov/ 2015	Dec/ 2015	YTD
Crew-Inappropriate Route of Tra				1									1
Delay-Distance			6	1		1							8
Delay-Low Levels			1										1



## SELMA FIRE RESPONSE 2013



## Incident by Incident Type With Detail

Date Range: From 1/1/2013 To 12/31/2013

Incident Type	Incident Count	Used in Ave. Resp.	Average Response Time HH:MM:SS	Total Loss	Total Value
<b>Fire</b>					
Fire, other	8	7	00:05:17		\$110,000.00
Building fire	20	15	00:06:44	\$478,800.00	\$884,200.00
Fires in structures other than in a building	2	2	00:06:00	\$400.00	\$1,500.00
Cooking fire, confined to container	7	7	00:05:21		\$200,000.00
Fuel burner/boiler malfunction, fire confined	1	1	00:06:00		
Trash or rubbish fire, contained	15	14	00:05:00	\$200.00	\$200.00
Fire in motor home, camper, recreational vehicle	2	2	00:05:00	\$53,000.00	\$53,000.00
Fire in portable building, fixed location	1	1	00:06:00	\$1,000.00	\$1,000.00
Mobile property (vehicle) fire, other	1	1	00:03:00		
Passenger vehicle fire	6	6	00:04:30	\$20,750.00	\$20,750.00
Road freight or transport vehicle fire	1	1	00:06:00		
Natural vegetation fire, other	2	2	00:04:00		
Brush, or brush and grass mixture fire	4	2	00:10:00		
Grass fire	19	15	00:06:12		
Outside rubbish fire, other	7	7	00:04:42	\$250.00	\$250.00
Outside rubbish, trash or waste fire	9	9	00:04:46		
Dumpster or other outside trash receptacle fire	11	10	00:03:42	\$100.00	\$100.00
Special outside fire, other	2	2	00:05:30		
Outside storage fire	2	2	00:05:00	\$10,000.00	\$10,000.00
<b>Total Fire:</b>	<b>120</b>	<b>106</b>	<b>00:05:22</b>	<b>\$564,500.00</b>	<b>\$1,281,000.00</b>
<b>EMS/Rescue</b>					
EMS call - Cancelled Enroute	3	3	00:03:00		
EMS call - Cancelled at scene	37	36	00:04:50		
Cancelled closer unit	5	4	00:04:30		
EMS call, Public Assist	27	23	00:05:00		

INC027 (3.00)

Page 1 of 4

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Note: The incident count used in averages does not include the following:

Not completed incidents, Mutual Aid Given, Other Aid Given, Cancelled in Route, Not Priority, Fill-In Standby, No arrival and Invalid Dates/Times.

Incident Type	Incident Count	Used in Ave. Resp.	Average Response Time HH:MM:SS	Total Loss	Total Value
<b>EMS/Rescue - (Continued)</b>					
Engine only medical aid	1,266	1,188	00:13:32		
Cancelled for higher priority	2	1	00:03:00		
Vehicle accident with injuries	54	44	00:05:05		
Motor vehicle/pedestrian accident (MV Ped)	2	2	00:04:00		
Motor vehicle accident with no injuries	3	3	00:02:20		
Rescue or EMS standby	1				
<b>Total EMS/Rescue:</b>	<b>1,400</b>	<b>1,304</b>	<b>00:12:46</b>		
<b>Hazardous Condition</b>					
Gasoline or other flammable liquid spill	2	1	00:05:00		
Gas leak (natural gas or LPG)	19	17	00:04:49		
Carbon monoxide incident	12	11	00:05:27		
Electrical wiring/equipment problem, other	3	3	00:05:00		
Heat from short circuit (wiring), defective/worn	1	1	00:09:00		
Overheated motor	3	3	00:07:20		
Light ballast breakdown	1	1	00:05:00		
Power line down	4	4	00:06:15		
Arcing, shorted electrical equipment	5	3	00:05:00		
<b>Total Hazardous Condition:</b>	<b>50</b>	<b>44</b>	<b>00:05:24</b>		
<b>Service Call</b>					
Service Call, other	1				
Standby at Landing Zone	4	1	00:06:00		
Lock-out	2				
Water problem, other	3	2	00:07:30		
Water or steam leak	2	2	00:05:00		
Smoke or odor removal	3	3	00:04:20		
Animal rescue	2				
Public service assistance, other	3	2	00:03:30		
Assist police or other governmental agency	4	1	00:03:00		
Police matter	2				
Public service	1				

**Note:** The incident count used in averages does not include the following:

Not completed incidents, Mutual Aid Given, Other Aid Given, Cancelled in Route, Not Priority, Fill-In Standby, No arrival and Invalid Dates/Times.

Incident Type	Incident Count	Used in Ave. Resp.	Average Response Time HH:MM:SS	Total Loss	Total Value
<b>Service Call - (Continued)</b>					
Unauthorized burning	6	4	00:05:15		
<b>Total Service Call:</b>	<b>33</b>	<b>15</b>	<b>00:05:00</b>		
<b>Good Intent</b>					
Good intent call, other	3	2	00:06:00		
Dispatched & cancelled en route	141				
EMS: Dispatched & cancelled en route	6				
Wrong location	1	1	00:04:00		
No incident found on arrival at dispatch address	3	3	00:05:00		
Authorized controlled burning	1				
Steam, other gas mistaken for smoke, other	5	5	00:05:24		
Smoke scare, odor of smoke	28	24	00:04:32		
Barbecue, tar kettle	3	3	00:05:00		
<b>Total Good Intent:</b>	<b>191</b>	<b>38</b>	<b>00:04:47</b>		
<b>False Call</b>					
False Alarm Comercial/ Business	2	2	00:05:30		
System malfunction, other	2	2	00:06:00		
Smoke detector activation due to malfunction	16	12	00:05:15		
Alarm system sounded due to malfunction	9	9	00:04:53		
CO detector activation due to malfunction	4	3	00:05:00		
Sprinkler activation, no fire - unintentional	2	2	00:06:30		
Smoke detector activation, no fire - unintentional	6	6	00:06:30		
Detector activation, no fire - unintentional	1	1	00:04:00		
Alarm system sounded, no fire - unintentional	10	10	00:05:42		
Carbon monoxide detector activation, no CO	2	2	00:06:00		
<b>Total False Call:</b>	<b>54</b>	<b>49</b>	<b>00:05:30</b>		
<b>Other</b>					
Special type of incident, other	1				
Citizen complaint	4	2	00:03:00		
<b>Total Other:</b>	<b>5</b>	<b>2</b>	<b>00:03:00</b>		

**Note:** The incident count used in averages does not include the following:

Not completed incidents, Mutual Aid Given, Other Aid Given, Cancelled in Route, Not Priority, Fill-in Standby, No arrival and Invalid Dates/Times.

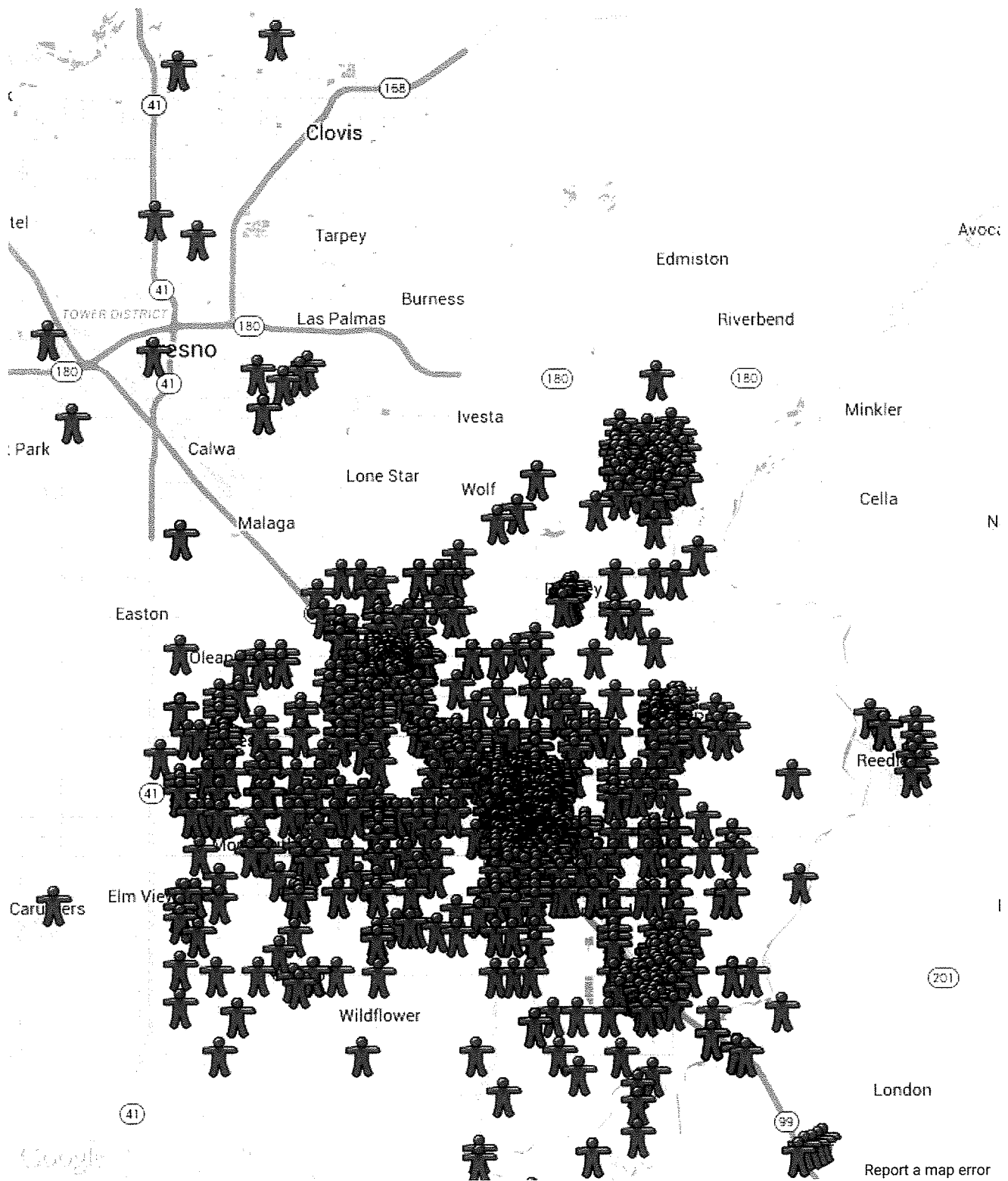
Incident Type	Incident Count	Used in Ave. Resp.	Average Response Time HH:MM:SS	Total Loss	Total Value
<b>Total Incident Count:</b>		<b>1,853</b>	<b>1,558</b>	<b>\$564,500.00</b>	<b>\$1,281,000.00</b>

**Note:** The incident count used in averages does not include the following:  
Not completed incidents, Mutual Aid Given, Other Aid Given, Cancelled in Route, Not Priority, Fill-In Standby, No arrival and Invalid Dates/Times.



## SELMA FIRE RESPONSE 2014





## **Incident by Incident Type With Detail**

**Date Range: From 1/1/2014 To 12/31/2014**

<b>Incident Type</b>	<b>Incident Count</b>	<b>Used in Ave. Resp.</b>	<b>Average Response Time HH:MM:SS</b>	<b>Total Loss</b>	<b>Total Value</b>
<b>Fire</b>					
Fire, other	4	3	00:05:40		
Building fire	30	22	00:07:27	\$74,400.00	\$126,800.00
Fires in structures other than in a building	4	4	00:10:15	\$550.00	\$550.00
Cooking fire, confined to container	14	14	00:06:08	\$1,400.00	\$201,500.00
Trash or rubbish fire, contained	12	12	00:04:40	\$45.00	\$45.00
Fire in motor home, camper, recreational vehicle	1	1	00:09:00	\$1,100.00	\$1,100.00
Fire in portable building, fixed location	1	1	00:06:00		
Passenger vehicle fire	11	11	00:06:43	\$7,350.00	\$8,850.00
Road freight or transport vehicle fire	1	1	00:06:00	\$400.00	\$400.00
Natural vegetation fire, other	1	1	00:04:00		
Grass fire	9	8	00:07:07		
Outside rubbish fire, other	14	14	00:05:42		
Outside rubbish, trash or waste fire	13	12	00:04:40		
Dumpster or other outside trash receptacle fire	8	8	00:04:07	\$40.00	\$40.00
<b>Total Fire:</b>	<b>123</b>	<b>112</b>	<b>00:06:09</b>	<b>\$85,285.00</b>	<b>\$339,285.00</b>
<b>EMS/Rescue</b>					
Medical assist, assist EMS crew	1				
EMS call - Cancelled Enroute	1	1	00:04:00		
EMS call - Cancelled at scene	42	40	00:41:12		
EMS call, Public Assist	20	16	00:05:48		
Engine only medical aid	1,332	1,276	00:07:02		
Cancelled for higher priority	3	3	00:04:00		
Vehicle accident with injuries	50	44	00:09:49		
Motor vehicle/pedestrian accident (MV Ped)	5	5	00:03:48		
Motor vehicle accident with no injuries	8	7	00:06:00		

INC027 (3.00)

Page 1 of 3

Printed: 07/14/2015 14:19:29

**Note:** The incident count used in averages does not include the following:

Not completed incidents, Mutual Aid Given, Other Aid Given, Cancelled in Route, Not Priority, Fill-In Standby, No arrival and Invalid Dates/Times.

Incident Type	Incident Count	Used in Ave. Resp.	Average Response Time HH:MM:SS	Total Loss	Total Value
<b>EMS/Rescue - (Continued)</b>					
Extrication of victim(s) from vehicle	2	2	00:06:30		
Extrication of victim(s) from machinery	1	1	00:06:00		
<b>Total EMS/Rescue:</b>	<b>1,465</b>	<b>1,395</b>	<b>00:08:03</b>		
<b>Hazardous Condition</b>					
Gasoline or other flammable liquid spill	1	1	00:03:00		
Gas leak (natural gas or LPG)	6	6	00:04:20		
Oil or other combustible liquid spill	1				
Carbon monoxide incident	1	1	00:05:00		
Electrical wiring/equipment problem, other	5	4	00:05:15		
Overheated motor	1	1	00:05:00		
Power line down	2	2	00:06:00		
Arcing, shorted electrical equipment	1	1	00:05:00		
<b>Total Hazardous Condition:</b>	<b>18</b>	<b>16</b>	<b>00:04:48</b>		
<b>Service Call</b>					
Service Call, other	1	1	00:04:00		
Standby at Landing Zone	1				
Person in distress, other	1				
Lock-out	1				
Water problem, other	2	1	00:05:00		
Water evacuation	1	1	00:03:00		
Smoke or odor removal	4	2	00:05:30		
Animal problem	1				
Animal rescue	1				
Public service assistance, other	4	3	00:03:20		
Assist police or other governmental agency	3	2	00:07:30		
Public service	2	1	00:05:00		
Unauthorized burning	7	6	00:06:10		
<b>Total Service Call:</b>	<b>29</b>	<b>17</b>	<b>00:05:17</b>		
<b>Good Intent</b>					
Good intent call, other	3	2	00:03:00		

INC027 (3.00)

Page 2 of 3

Printed: 07/14/2015 14:19:29

**Note:** The incident count used in averages does not include the following:

Not completed incidents, Mutual Aid Given, Other Aid Given, Cancelled in Route, Not Priority, Fill-In Standby, No arrival and Invalid Dates/Times.

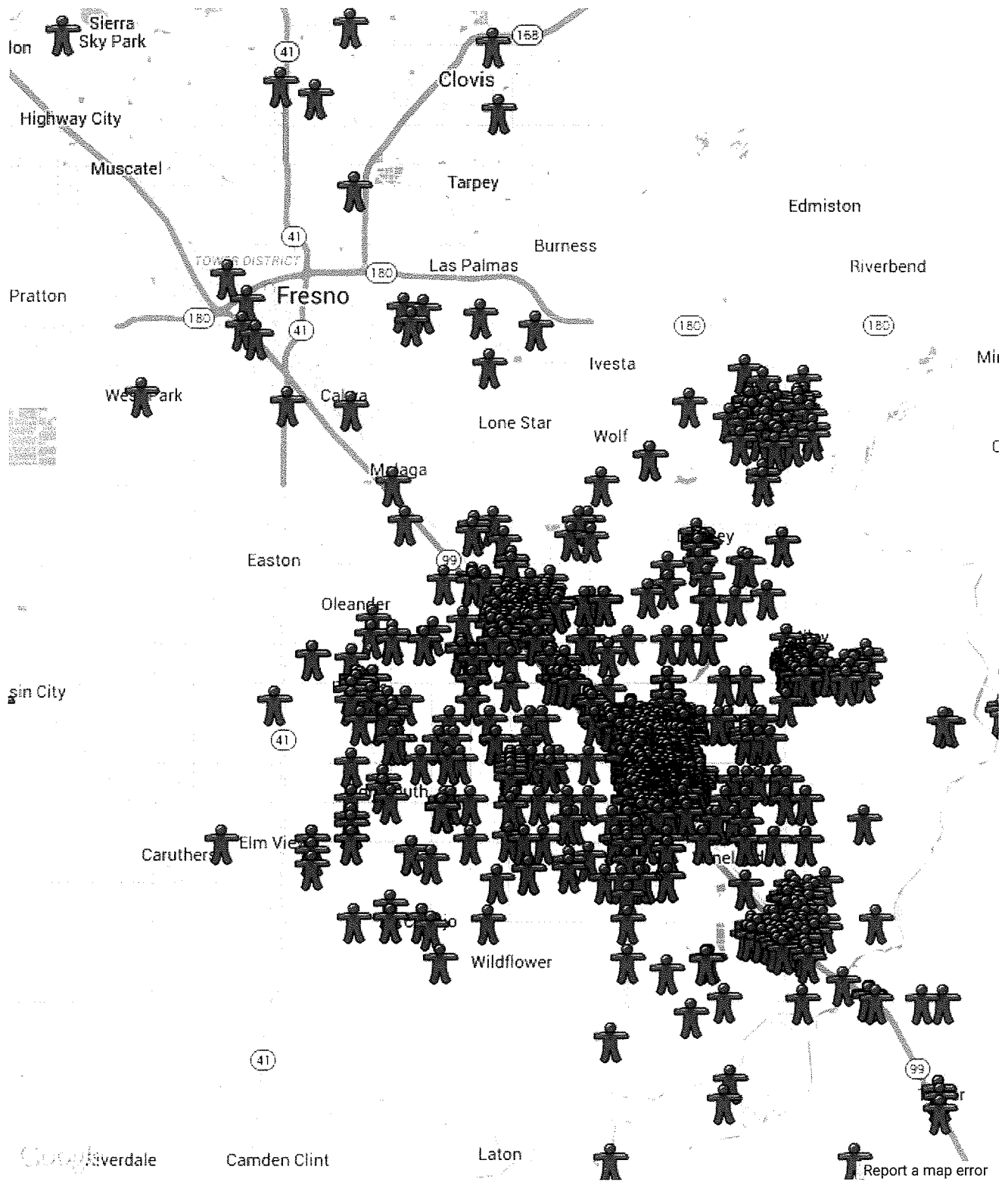
Incident Type	Incident Count	Used in Ave. Resp.	Average Response Time HH:MM:SS	Total Loss	Total Value
<b>Good Intent - (Continued)</b>					
Dispatched & cancelled en route	166				
EMS: Dispatched & cancelled en route	22				
No incident found on arrival at dispatch address	6	6	00:05:40		
Steam, other gas mistaken for smoke, other	3	2	00:07:30		
Smoke scare, odor of smoke	19	17	00:04:42		
Steam, vapor, fog or dust thought to be smoke	2	2	00:04:00		
Barbecue, tar kettle	2	2	00:04:30		
Hazmat release investigation w/ no hazmat	3	3	00:03:00		
<b>Total Good Intent:</b>	<b>226</b>	<b>34</b>	<b>00:04:44</b>		
<b>False Call</b>					
False Alarm Comercial/ Business	1	1	00:06:00		
System malfunction, other	1	1	00:13:00		
Sprinkler activation due to malfunction	3	3	00:05:40		
Smoke detector activation due to malfunction	7	6	00:04:50		
Alarm system sounded due to malfunction	9	9	00:04:53		
CO detector activation due to malfunction	1	1	00:04:00		
Smoke detector activation, no fire - unintentional	13	11	00:05:10		
Detector activation, no fire - unintentional	3	3	00:05:00		
Alarm system sounded, no fire - unintentional	10	10	00:05:00		
<b>Total False Call:</b>	<b>48</b>	<b>45</b>	<b>00:05:13</b>		
<b>Other</b>					
Special type of incident, other	1	1	00:05:00		
<b>Total Other:</b>	<b>1</b>	<b>1</b>	<b>00:05:00</b>		
<b>Total Incident Count:</b>	<b>1,910</b>	<b>1,620</b>		<b>\$85,285.00</b>	<b>\$339,285.00</b>

**Note:** The incident count used in averages does not include the following:

Not completed incidents, Mutual Aid Given, Other Aid Given, Cancelled in Route, Not Priority, Fill-In Standby, No arrival and Invalid Dates/Times.



## SELMA FIRE RESPONSE 2015



## Incident by Incident Type With Detail

Date Range: From 1/1/2015 To 7/14/2015

Incident Type	Incident Count	Used in Ave. Resp.	Average Response Time HH:MM:SS	Total Loss	Total Value
<b>Fire</b>					
Building fire	18	16	00:08:22	\$174,400.00	\$174,400.00
Cooking fire, confined to container	7	7	00:05:00	\$500.00	\$500.00
Commercial Compactor fire, confined to rubbish	1	1	00:03:00		
Trash or rubbish fire, contained	8	8	00:06:00		
Mobile property (vehicle) fire, other	1	1	00:09:00		
Passenger vehicle fire	8	8	00:05:07	\$41,600.00	\$74,100.00
Road freight or transport vehicle fire	1	1	00:06:00	\$4,000.00	\$6,000.00
Self-propelled motor home or recreational vehicle	1	1	00:04:00		
Natural vegetation fire, other	4	4	00:04:45		
Brush, or brush and grass mixture fire	3	2	00:07:30		
Grass fire	21	21	00:05:22		
Outside rubbish fire, other	11	10	00:04:18		
Outside rubbish, trash or waste fire	8	8	00:05:37		
Dumpster or other outside trash receptacle fire	7	7	00:05:17	\$150.00	\$150.00
Utility Power Pole Fire	1	1	00:04:00		
<b>Total Fire:</b>	<b>100</b>	<b>96</b>	<b>00:05:47</b>	<b>\$220,650.00</b>	<b>\$255,150.00</b>
<b>EMS/Rescue</b>					
EMS call - Cancelled Enroute	2	2	00:05:00		
EMS call - Cancelled at scene	61	59	00:07:52		
EMS call, Public Assist	9	9	00:05:40		
Engine only medical aid	857	813	00:08:43		
Cancelled for higher priority	4	4	00:05:15		
Vehicle accident with injuries	32	30	00:58:36		
Motor vehicle/pedestrian accident (MV Ped)	3	3	00:06:20		
Motor vehicle accident with no injuries	5	5	00:06:24		

INC027 (3.00)

Page 1 of 3

Printed: 07/14/2015 15:43:35

**Note:** The incident count used in averages does not include the following:

Not completed incidents, Mutual Aid Given, Other Aid Given, Cancelled in Route, Not Priority, Fill-In Standby, No arrival and Invalid Dates/Times.

Incident Type	Incident Count	Used in Ave. Resp.	Average Response Time HH:MM:SS	Total Loss	Total Value
<b>Total EMS/Rescue:</b>	<b>973</b>	<b>925</b>	<b>00:10:13</b>		
<b>Hazardous Condition</b>					
Gas leak (natural gas or LPG)	5	5	00:06:48		
Electrical wiring/equipment problem, other	5	5	00:05:00		
Arcing, shorted electrical equipment	2	2	00:06:30		
<b>Total Hazardous Condition:</b>	<b>12</b>	<b>12</b>	<b>00:06:00</b>		
<b>Service Call</b>					
Service Call, other	2				
Standby at Landing Zone	2				
Water problem, other	1				
Water or steam leak	2	1	00:01:00		
Animal rescue	1				
Public service assistance, other	2				
Assist police or other governmental agency	1	1	00:08:00		
Police matter	1	1	00:04:00		
Public service	1				
Unauthorized burning	5	4	00:03:45		
<b>Total Service Call:</b>	<b>18</b>	<b>7</b>	<b>00:04:00</b>		
<b>Good Intent</b>					
Good intent call, other	4	3	00:04:00		
Dispatched & cancelled en route	82				
EMS: Dispatched & cancelled en route	24				
No incident found on arrival at dispatch address	9	9	00:04:53		
Steam, other gas mistaken for smoke, other	1	1	00:01:00		
Smoke scare, odor of smoke	10	8	00:05:00		
Barbecue, tar kettle	1	1	00:04:00		
Hazmat release investigation w/ no hazmat	1	1	00:06:00		
<b>Total Good Intent:</b>	<b>132</b>	<b>23</b>	<b>00:04:39</b>		
<b>False Call</b>					
False Alarm Comercial/ Business	18	18	00:05:40		

INC027 (3.00)

Page 2 of 3

Printed: 07/14/2015 15:43:35

**Note:** The incident count used in averages does not include the following:

Not completed incidents, Mutual Aid Given, Other Aid Given, Cancelled in Route, Not Priority, Fill-In Standby, No arrival and Invalid Dates/Times.



Incident Type	Incident Count	Used in Ave. Resp.	Average Response Time HH:MM:SS	Total Loss	Total Value
<b>False Call - (Continued)</b>					
False Alarm Residential	12	12	00:05:55	\$500.00	\$500.00
False Alarm School	2	2	00:06:00		
False alarm Hosp/ Conv home	1	1	00:05:00		
Malicious false alarm non structure	1	1	00:04:00		
System malfunction, other	1	1	00:01:00		
Smoke detector activation due to malfunction	5	5	00:04:24		
Alarm system sounded due to malfunction	1	1	00:01:00		
CO detector activation due to malfunction	1	1	00:05:00		
Sprinkler activation, no fire - unintentional	2	2	00:05:00		
Detector activation, no fire - unintentional	1	1	00:05:00		
Alarm system sounded, no fire - unintentional	5	5	00:05:36		
<b>Total False Call:</b>	<b>50</b>	<b>50</b>	<b>00:05:19</b>	<b>\$500.00</b>	<b>\$500.00</b>
<b>Other</b>					
Citizen complaint	3	3	00:04:59		
<b>Total Other:</b>	<b>3</b>	<b>3</b>	<b>00:04:59</b>		
<b>Total Incident Count:</b>	<b>1,288</b>	<b>1,116</b>		<b>\$221,150.00</b>	<b>\$255,650.00</b>

**Note:** The incident count used in averages does not include the following:

Not completed incidents, Mutual Aid Given, Other Aid Given, Cancelled in Route, Not Priority, Fill-In Standby, No arrival and Invalid Dates/Times.



Fresno County Department of Public Health  
Central California EMS Agency  
Fresno County EMS Communications Center

## Selma Fire Department

March 26, 2015

### Fire Dispatch Continuing Quality Improvement Committee

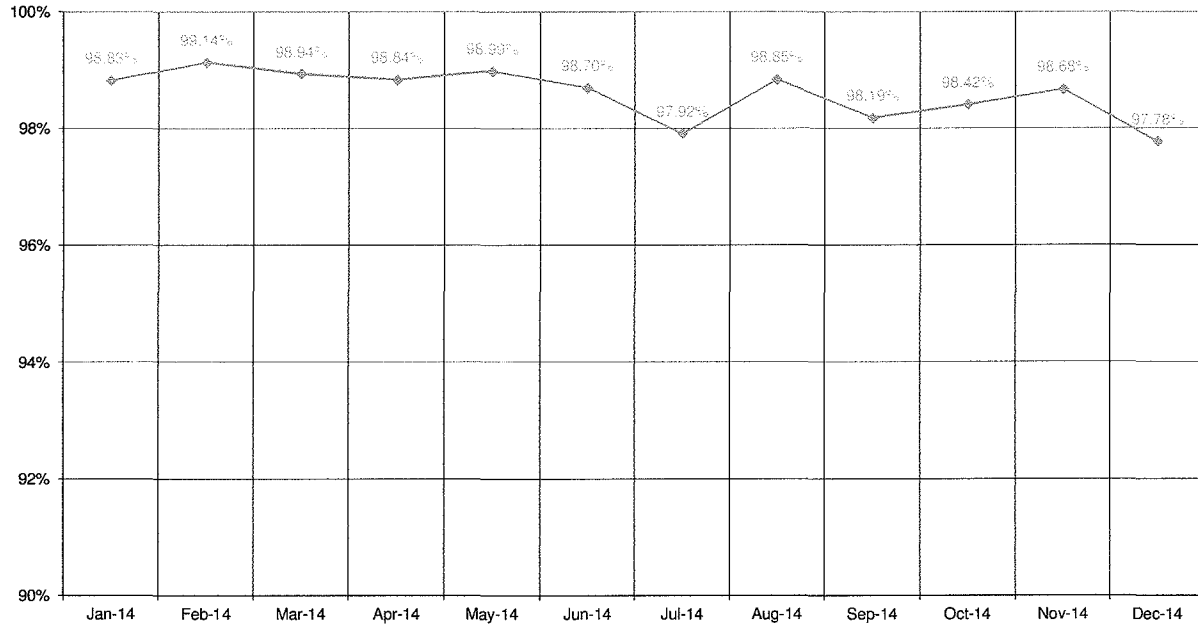
Reporting Period  
July 2014 through December 2014

	<u>Page</u>
I. 9-1-1 Ring Time Summary Report	2
II. 9-1-1 Ring Time Fractile Report	3
III. Emergent Call Processing Summary Report - All Departments	4
IV. Department Call Processing Fractile Reports	
A. Emergent Calls Report (Aircraft Emergency, Emergency Call, Fire Call, Medical Aid, Rescue Call and Still Alarm)	
- Phone Pick Up to Enter Queue	5
- Enter Queue to Unit Alert	6
- Phone Pick Up to Unit Alert	7
B. Call Processing Reports by Call Type	
1. Aircraft Emergency	
- Phone Pick Up to Enter Queue	8
- Enter Queue to Unit Alert	9
- Phone Pick Up to Unit Alert	10
2. Auto/Instant Aid	
- Phone Pick Up to Enter Queue	11
- Enter Queue to Unit Alert	12
- Phone Pick Up to Unit Alert	13
3. Emergency Call	
- Phone Pick Up to Enter Queue	14
- Enter Queue to Unit Alert	15
- Phone Pick Up to Unit Alert	16
4. Fire Call	
- Phone Pick Up to Enter Queue	17
- Enter Queue to Unit Alert	18
- Phone Pick Up to Unit Alert	19
5. HazMat Call	
- Phone Pick Up to Enter Queue	20
- Enter Queue to Unit Alert	21
- Phone Pick Up to Unit Alert	22
6. Medical Aid	
- Phone Pick Up to Enter Queue	23
- Enter Queue to Unit Alert	24
- Phone Pick Up to Unit Alert	25
7. Rescue Call	
- Phone Pick Up to Enter Queue	26
- Enter Queue to Unit Alert	27
- Phone Pick Up to Unit Alert	28
8. Special Duty	
- Phone Pick Up to Enter Queue	29
- Enter Queue to Unit Alert	30
- Phone Pick Up to Unit Alert	31
9. Still Alarm	
- Phone Pick Up to Enter Queue	32
- Enter Queue to Unit Alert	33
- Phone Pick Up to Unit Alert	34

### 9-1-1 Ring Time Summary Report

For each month, a minimum of ninety-eight percent (98%) of calls for service through the 911 system shall be answered in three (3) rings or less. Three rings occurs between 14 seconds and 16 seconds.

Month-Year	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
Compliance	98.83%	99.14%	98.94%	98.84%	98.99%	98.70%	97.92%	98.85%	98.19%	98.42%	98.68%	97.78%
	Yes	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	No



# 9-1-1 Ring Time Fractile Report

For each month, a minimum of ninety-eight percent (98%) of calls for service through the 911 system shall be answered in three (3) rings or less. Three rings occurs between 14 seconds and 16 seconds.

Ring Time	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
1 Second	0.21%	0.38%	0.31%	0.30%	0.26%	0.23%	0.13%	0.21%	0.15%	0.13%	0.25%	0.21%
2 Seconds	2.30%	4.28%	2.36%	2.46%	2.45%	1.98%	1.65%	1.54%	1.62%	1.60%	1.92%	1.44%
3 Seconds	16.04%	26.74%	17.15%	17.04%	15.08%	12.88%	10.99%	9.31%	12.18%	12.94%	11.77%	8.89%
4 Seconds	43.27%	55.47%	42.34%	42.46%	37.05%	34.80%	31.12%	27.49%	32.20%	35.70%	32.61%	26.47%
5 Seconds	64.81%	73.21%	63.43%	62.77%	56.06%	54.66%	49.12%	45.97%	47.50%	52.71%	53.59%	46.93%
6 Seconds	76.51%	82.44%	74.91%	74.90%	69.39%	67.88%	61.80%	59.35%	58.74%	64.69%	67.81%	61.21%
7 Seconds	83.59%	87.98%	81.99%	82.38%	78.48%	76.31%	71.14%	70.40%	67.79%	73.68%	77.07%	71.56%
8 Seconds	87.99%	91.03%	86.51%	87.13%	84.72%	82.36%	77.92%	78.43%	75.49%	80.48%	83.53%	78.92%
9 Seconds	91.04%	93.32%	90.10%	90.67%	89.16%	87.13%	83.47%	85.03%	81.82%	85.44%	87.93%	84.33%
10 Seconds	92.87%	94.77%	92.75%	93.03%	91.96%	90.57%	87.58%	89.11%	86.64%	89.16%	90.87%	87.84%
11 Seconds	94.83%	96.07%	94.62%	94.58%	94.40%	93.06%	90.77%	92.25%	90.40%	91.89%	93.47%	90.60%
12 Seconds	96.13%	97.16%	96.23%	96.36%	96.32%	95.02%	93.49%	94.92%	93.73%	94.37%	95.21%	93.12%
13 Seconds	96.99%	98.12%	97.38%	97.46%	97.44%	96.76%	95.33%	96.66%	95.74%	96.11%	96.82%	95.29%
14 Seconds	97.68%	98.66%	98.10%	98.07%	98.13%	97.63%	96.44%	97.64%	96.91%	97.08%	97.63%	96.51%
15 Seconds	98.40%	98.86%	98.62%	98.55%	98.59%	98.24%	97.19%	98.35%	97.55%	97.89%	98.20%	97.38%
16 Seconds	98.83%	99.14%	98.94%	98.84%	98.99%	98.70%	97.92%	98.85%	98.19%	98.42%	98.68%	97.78%
17 Seconds	99.11%	99.37%	99.16%	99.21%	99.21%	99.08%	98.21%	99.11%	98.67%	98.72%	99.01%	98.28%
18 Seconds	99.30%	99.50%	99.33%	99.33%	99.39%	99.31%	98.51%	99.28%	98.94%	98.95%	99.20%	98.70%
19 Seconds	99.43%	99.62%	99.42%	99.44%	99.51%	99.45%	98.73%	99.41%	99.21%	99.17%	99.35%	98.93%
20 Seconds	99.54%	99.73%	99.55%	99.55%	99.58%	99.54%	98.94%	99.57%	99.39%	99.30%	99.52%	99.09%
21 Seconds	99.61%	99.76%	99.58%	99.58%	99.65%	99.61%	99.03%	99.65%	99.60%	99.41%	99.61%	99.29%
22 Seconds	99.65%	99.83%	99.65%	99.63%	99.76%	99.68%	99.17%	99.70%	99.67%	99.54%	99.68%	99.49%
23 Seconds	99.69%	99.86%	99.74%	99.72%	99.80%	99.69%	99.26%	99.76%	99.81%	99.62%	99.70%	99.58%
24 Seconds	99.73%	99.88%	99.85%	99.78%	99.84%	99.75%	99.30%	99.80%	99.84%	99.65%	99.75%	99.65%
25 Seconds	99.77%	99.88%	99.87%	99.83%	99.88%	99.79%	99.38%	99.82%	99.86%	99.66%	99.79%	99.67%
26 Seconds	99.80%	99.91%	99.87%	99.87%	99.89%	99.80%	99.43%	99.83%	99.89%	99.70%	99.80%	99.74%
27 Seconds	99.82%	99.93%	99.88%	99.88%	99.89%	99.84%	99.47%	99.86%	99.91%	99.74%	99.83%	99.77%
28 Seconds	99.85%	99.94%	99.89%	99.91%	99.91%	99.89%	99.51%	99.87%	99.91%	99.79%	99.84%	99.82%
29 Seconds	99.85%	99.95%	99.89%	99.91%	99.92%	99.90%	99.54%	99.89%	99.93%	99.82%	99.88%	99.82%
30 Seconds	99.87%	99.95%	99.90%	99.92%	99.94%	99.92%	99.59%	99.89%	99.93%	99.84%	99.89%	99.85%
31 Seconds	99.88%	99.95%	99.90%	99.92%	99.95%	99.93%	99.61%	99.89%	99.93%	99.85%	99.90%	99.86%
32 Seconds	99.88%	99.95%	99.90%	99.92%	99.95%	99.94%	99.65%	99.89%	99.94%	99.87%	99.92%	99.90%
33 Seconds	99.91%	99.95%	99.91%	99.94%	99.96%	99.96%	99.68%	99.92%	99.95%	99.89%	99.93%	99.90%
34 Seconds	99.91%	99.95%	99.91%	99.94%	99.96%	99.96%	99.71%	99.92%	99.97%	99.92%	99.93%	99.91%
35 Seconds	99.91%	99.95%	99.92%	99.96%	99.97%	99.97%	99.72%	99.92%	99.98%	99.92%	99.93%	99.95%
36 Seconds	99.91%	99.95%	99.95%	99.97%	99.97%	99.98%	99.76%	99.95%	99.98%	99.93%	99.93%	99.96%
37 Seconds	99.93%	99.95%	99.96%	99.97%	99.97%	99.98%	99.78%	99.95%	99.98%	99.95%	99.95%	99.97%
38 Seconds	99.93%	99.99%	99.96%	99.98%	99.97%	99.99%	99.86%	99.96%	99.99%	99.95%	99.95%	99.97%
39 Seconds	99.93%	99.99%	99.96%	99.98%	99.97%	99.99%	99.87%	99.97%	99.99%	99.96%	99.98%	99.99%
40 Seconds	99.93%	99.99%	99.96%	99.98%	99.97%	99.99%	99.87%	99.98%	99.99%	99.96%	99.99%	99.99%
41 Seconds	99.93%	100.00%	99.97%	99.99%	99.98%	100.00%	99.87%	99.98%	99.99%	99.96%	99.99%	99.99%
42 Seconds	99.93%	100.00%	99.97%	99.99%	99.98%	100.00%	99.88%	99.98%	99.99%	99.96%	99.99%	100.00%
43 Seconds	99.93%	100.00%	99.99%	99.99%	99.98%	100.00%	99.89%	99.99%	100.00%	99.96%	99.99%	100.00%
44 Seconds	99.93%	100.00%	99.99%	99.99%	99.99%	100.00%	99.91%	99.99%	100.00%	99.96%	99.99%	100.00%
45 Seconds	99.93%	100.00%	99.99%	99.99%	99.99%	100.00%	99.93%	99.99%	100.00%	99.98%	99.99%	100.00%
46 Seconds	99.93%	100.00%	99.99%	99.99%	99.99%	100.00%	99.93%	99.99%	100.00%	99.98%	99.99%	100.00%
47 Seconds	99.93%	100.00%	99.99%	99.99%	99.99%	100.00%	99.97%	99.99%	100.00%	99.98%	99.99%	100.00%
48 Seconds	99.94%	100.00%	99.99%	99.99%	99.99%	100.00%	99.99%	99.99%	100.00%	99.98%	99.99%	100.00%
49 Seconds	99.94%	100.00%	99.99%	99.99%	99.99%	100.00%	99.99%	99.99%	100.00%	99.98%	99.99%	100.00%
50 Seconds	99.94%	100.00%	99.99%	99.99%	99.99%	100.00%	99.99%	99.99%	100.00%	99.98%	99.99%	100.00%
51 Seconds	99.94%	100.00%	99.99%	99.99%	99.99%	100.00%	99.99%	99.99%	100.00%	99.98%	99.99%	100.00%
52 Seconds	99.94%	100.00%	99.99%	99.99%	99.99%	100.00%	99.99%	99.99%	100.00%	99.98%	99.99%	100.00%
53 Seconds	99.95%	100.00%	99.99%	99.99%	99.99%	100.00%	99.99%	100.00%	100.00%	99.98%	99.99%	100.00%
54 Seconds	99.95%	100.00%	99.99%	99.99%	99.99%	100.00%	99.99%	100.00%	100.00%	99.98%	99.99%	100.00%
55 Seconds	99.95%	100.00%	99.99%	99.99%	99.99%	100.00%	99.99%	100.00%	100.00%	99.98%	99.99%	100.00%
56 Seconds	99.95%	100.00%	99.99%	99.99%	99.99%	100.00%	100.00%	100.00%	100.00%	99.98%	99.99%	100.00%
57 Seconds	99.95%	100.00%	99.99%	99.99%	99.99%	100.00%	100.00%	100.00%	100.00%	99.98%	99.99%	100.00%
58 Seconds	99.95%	100.00%	99.99%	99.99%	99.99%	100.00%	100.00%	100.00%	100.00%	99.98%	99.99%	100.00%
59 Seconds	99.95%	100.00%	99.99%	99.99%	100.00%	100.00%	100.00%	100.00%	100.00%	99.98%	99.99%	100.00%
> 60 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%

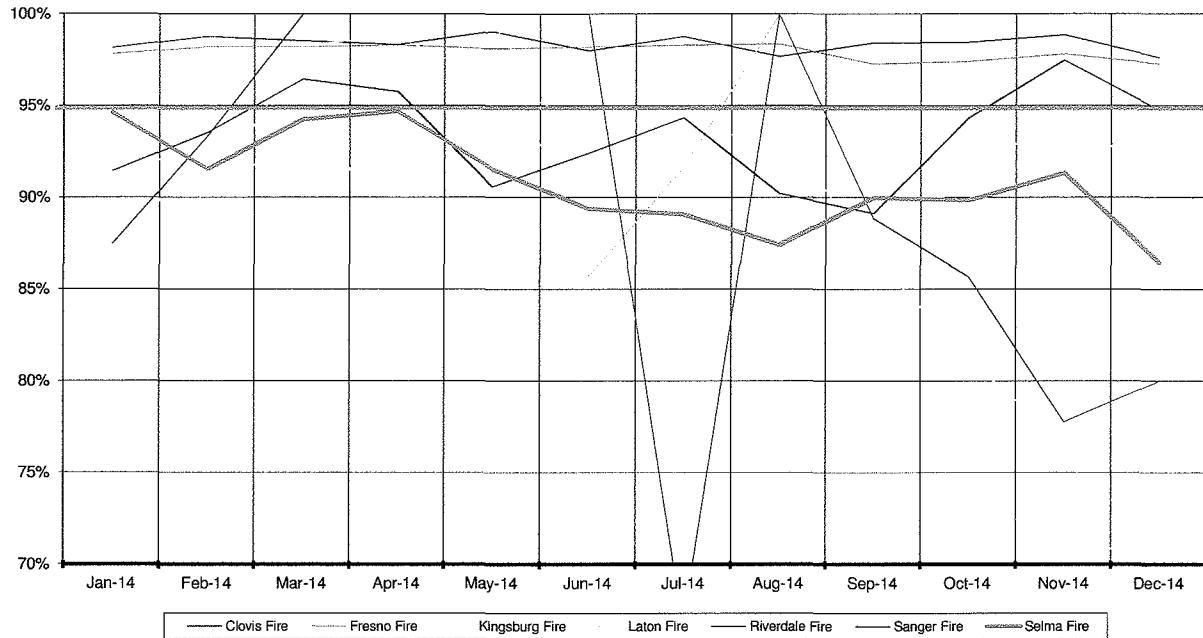
## Emergent Call Processing Summary Report - All Departments

For each month, the goal is to process emergent response requests (phone pickup to unit(s) alerted) within sixty (60) seconds or less ninety-five percent (95%) of the time.

**Emergent call types include:** Aircraft Emergency, Emergency Calls, Fire Calls, Medical Aids, Rescue Calls and Still Alarms

**Phone Pick Up to Unit Alert**

Month-Year	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
Clovis Fire	98.15%	98.78%	98.52%	98.32%	99.04%	97.98%	98.76%	97.68%	98.44%	98.46%	98.87%	97.62%
	649	573	607	654	623	545	647	603	576	519	532	672
Fresno Fire	97.84%	98.21%	98.21%	98.31%	98.11%	98.21%	98.31%	98.38%	97.27%	97.43%	97.81%	97.29%
	2,826	2,344	2,675	2,598	2,648	2,677	2,832	2,594	2,487	2,533	2,786	2,624
Kingsburg Fire	94.44%	89.66%	98.33%	98.72%	96.39%	93.94%	92.86%	93.94%	86.79%	81.25%	76.60%	65.00%
	72	58	60	78	83	66	84	66	53	48	47	20
Laton Fire	80.00%	100.00%	83.33%	100.00%	100.00%	85.71%	91.67%	100.00%	100.00%	100.00%	85.71%	100.00%
	10	6	6	9	9	7	12	14	8	4	7	3
Riverdale Fire	87.50%	93.33%	100.00%	100.00%	100.00%	100.00%	66.67%	100.00%	88.89%	85.71%	77.78%	80.00%
	8	15	8	4	1	8	9	10	9	7	9	5
Sanger Fire	91.43%	93.55%	96.43%	95.78%	90.60%	92.41%	94.34%	90.21%	89.15%	94.34%	97.48%	94.74%
	140	124	112	166	149	145	159	143	129	106	119	95
Selma Fire	94.61%	91.54%	94.24%	94.70%	91.54%	89.39%	89.06%	87.43%	90.00%	89.84%	91.34%	86.43%
	167	130	139	132	130	132	128	167	140	128	127	140



**Aircraft Emergency, Emergency Call, Fire Call, Medical Aid, Rescue and Still Alarm  
Phone Pick Up to Enter Queue**

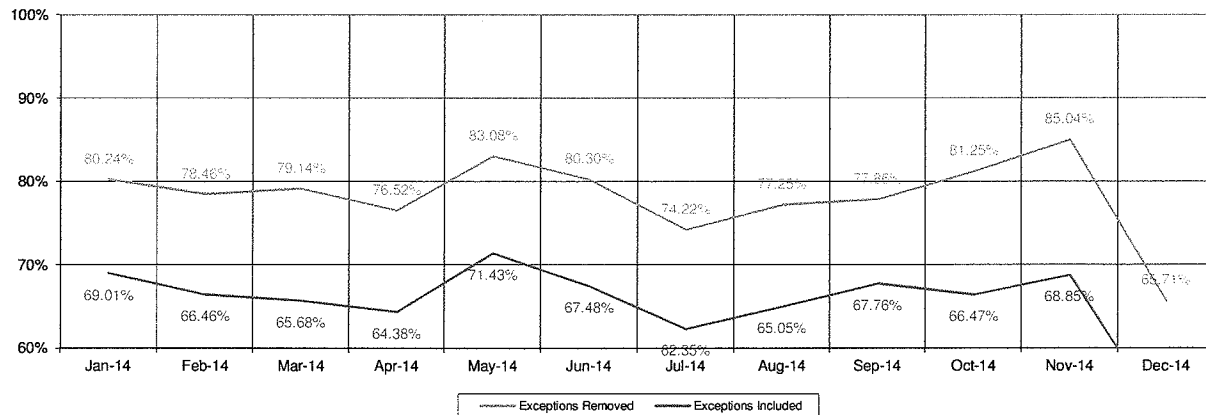
Target: 95.00% within 30 seconds or less.

**Exceptions Removed**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	48.50%	48.46%	48.92%	53.03%	40.00%	48.48%	43.75%	39.52%	50.71%	45.31%	48.03%	33.57%
	81	63	68	70	52	64	56	66	71	58	61	47
21-30 Seconds	80.24%	78.46%	79.14%	76.52%	83.08%	80.30%	74.22%	77.25%	77.86%	81.25%	85.04%	65.71%
	53	39	42	31	56	42	39	63	38	46	47	45
31-40 Seconds	94.61%	89.23%	90.65%	93.94%	90.00%	93.18%	88.28%	86.83%	90.71%	90.63%	92.13%	88.57%
	24	14	16	23	9	17	18	16	18	12	9	32
41-50 Seconds	95.81%	90.77%	94.24%	95.45%	92.31%	95.45%	91.41%	89.82%	94.29%	92.97%	94.49%	92.14%
	2	2	5	2	3	3	4	5	5	3	3	5
51-60 Seconds	96.41%	91.54%	94.96%	96.21%	92.31%	96.21%	92.97%	91.02%	94.29%	93.75%	96.06%	93.57%
	1	1	1	1	0	1	2	2	0	1	2	2
61-70 Seconds	97.01%	93.85%	96.40%	96.21%	94.62%	96.97%	92.97%	92.22%	94.29%	95.31%	96.06%	93.57%
	1	3	2	0	3	1	0	2	0	2	0	0
71-80 Seconds	97.01%	96.15%	97.84%	96.21%	95.38%	96.97%	94.53%	92.81%	95.00%	96.09%	96.06%	94.29%
	0	3	2	0	1	0	2	1	1	1	0	1
81-90 Seconds	97.01%	96.15%	97.84%	96.21%	96.15%	97.73%	96.09%	94.01%	97.14%	96.88%	96.85%	95.71%
	0	0	0	0	1	1	2	2	3	1	1	2
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	5	5	3	5	5	3	5	10	4	4	4	6
<b>Total Calls</b>	<b>167</b>	<b>130</b>	<b>139</b>	<b>132</b>	<b>130</b>	<b>132</b>	<b>128</b>	<b>167</b>	<b>140</b>	<b>128</b>	<b>127</b>	<b>140</b>

**Exceptions Included**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	40.38%	40.37%	40.83%	44.38%	33.54%	39.88%	35.19%	32.52%	40.44%	35.93%	36.61%	24.24%
	86	65	69	71	54	65	57	67	74	60	67	48
21-30 Seconds	69.01%	66.46%	65.68%	64.38%	71.43%	67.48%	62.35%	65.05%	67.76%	66.47%	68.85%	51.01%
	61	42	42	32	61	45	44	67	50	51	59	53
31-40 Seconds	82.63%	75.78%	76.33%	76.75%	80.12%	80.37%	75.31%	75.24%	78.14%	75.45%	78.14%	74.24%
	29	15	18	23	14	21	21	21	19	15	17	46
41-50 Seconds	87.79%	77.64%	82.25%	81.88%	83.85%	83.44%	81.48%	78.16%	81.42%	79.04%	84.15%	82.83%
	11	3	10	5	6	5	10	6	6	6	11	17
51-60 Seconds	89.20%	80.75%	84.62%	85.00%	84.47%	85.89%	85.19%	83.01%	85.79%	81.44%	86.89%	95.35%
	3	5	4	5	1	4	6	10	8	4	5	5
61-70 Seconds	90.61%	85.09%	85.80%	85.63%	84.58%	88.96%	86.42%	84.47%	86.89%	83.83%	87.43%	96.36%
	3	7	2	1	5	5	2	3	2	4	1	2
71-80 Seconds	92.49%	87.58%	88.76%	86.25%	88.82%	90.18%	87.65%	86.41%	87.98%	85.63%	88.52%	97.88%
	4	4	5	1	2	2	2	4	2	3	2	3
81-90 Seconds	93.43%	88.82%	88.76%	88.75%	90.68%	93.25%	90.12%	87.38%	90.71%	87.43%	91.26%	90.40%
	2	2	0	4	3	5	4	2	5	3	5	5
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	14	18	19	18	15	11	16	26	17	21	16	19
<b>Total Calls</b>	<b>213</b>	<b>161</b>	<b>169</b>	<b>160</b>	<b>161</b>	<b>163</b>	<b>162</b>	<b>206</b>	<b>183</b>	<b>167</b>	<b>183</b>	<b>198</b>



**Aircraft Emergency, Emergency Call, Fire Call, Medical Aid, Rescue and Still Alarm**

**Enter Queue to Unit Alert**

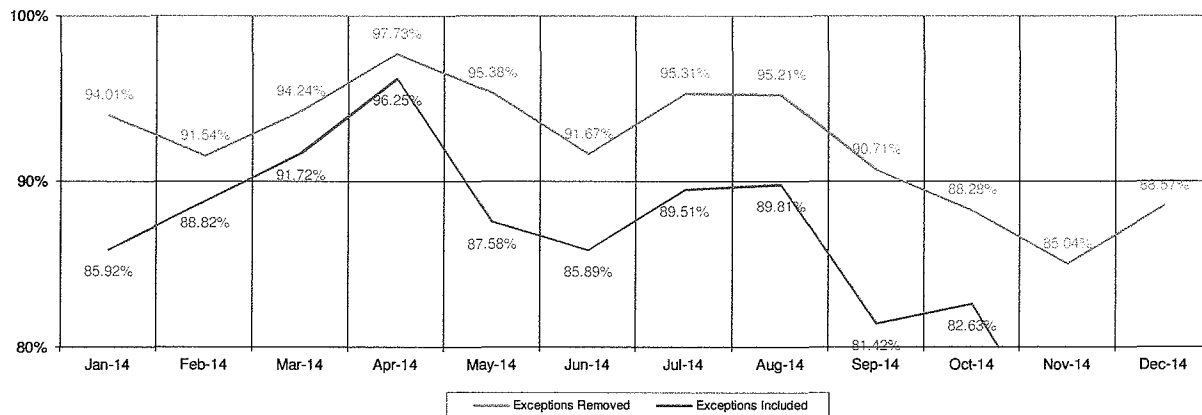
Target: 95.00% within 30 seconds or less.

**Exceptions Removed**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	73.65%	73.85%	79.14%	76.52%	78.46%	72.73%	70.31%	70.06%	70.00%	67.97%	61.42%	52.14%
	123	96	110	101	102	96	90	117	98	87	78	73
21-30 Seconds	94.01%	91.54%	94.24%	97.73%	95.38%	91.67%	95.31%	95.21%	90.71%	88.28%	85.04%	88.57%
	34	23	21	28	22	25	32	42	29	26	30	51
31-40 Seconds	98.80%	96.92%	99.28%	100.00%	98.46%	95.45%	97.66%	98.20%	95.71%	95.31%	96.85%	96.43%
	8	7	7	3	4	5	3	5	7	9	15	11
41-50 Seconds	99.40%	98.46%	100.00%	100.00%	99.23%	96.97%	100.00%	99.40%	99.29%	96.88%	98.43%	98.57%
	1	2	1	0	1	2	3	2	5	2	2	3
51-60 Seconds	99.40%	99.23%	100.00%	100.00%	99.23%	96.97%	100.00%	99.40%	100.00%	98.44%	99.21%	99.29%
	0	1	0	0	0	0	0	0	1	2	1	1
61-70 Seconds	100.00%	100.00%	100.00%	100.00%	99.23%	97.73%	100.00%	99.40%	100.00%	99.22%	99.21%	100.00%
	1	1	0	0	0	1	0	0	0	1	0	1
71-80 Seconds	100.00%	100.00%	100.00%	100.00%	99.23%	97.73%	100.00%	100.00%	100.00%	99.22%	99.21%	100.00%
	0	0	0	0	0	0	0	1	0	0	0	0
81-90 Seconds	100.00%	100.00%	100.00%	100.00%	99.23%	97.73%	100.00%	100.00%	100.00%	99.22%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	1	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	1	3	0	0	0	1	0	0
<b>Total Calls</b>	<b>167</b>	<b>130</b>	<b>139</b>	<b>132</b>	<b>130</b>	<b>132</b>	<b>128</b>	<b>167</b>	<b>140</b>	<b>128</b>	<b>127</b>	<b>140</b>

**Exceptions Included**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	62.91%	70.81%	76.33%	76.25%	68.94%	65.03%	61.11%	64.56%	60.66%	61.68%	46.99%	44.95%
	134	114	129	122	111	106	99	133	111	103	86	89
21-30 Seconds	85.92%	88.82%	91.72%	96.25%	87.58%	85.89%	89.51%	89.81%	81.42%	82.63%	73.22%	76.26%
	49	29	26	32	30	34	46	52	38	35	48	62
31-40 Seconds	92.49%	95.03%	98.82%	98.13%	93.17%	90.18%	92.59%	94.66%	87.43%	90.42%	86.89%	90.40%
	14	10	12	3	9	7	5	10	11	13	25	28
41-50 Seconds	94.84%	96.27%	100.00%	98.13%	96.27%	94.48%	97.53%	98.06%	95.08%	92.81%	92.35%	94.44%
	5	2	2	0	5	7	8	7	14	4	10	8
51-60 Seconds	95.77%	96.89%	100.00%	98.75%	97.52%	95.09%	98.15%	98.54%	96.17%	97.01%	96.17%	96.46%
	2	1	0	1	2	1	1	1	2	7	7	4
61-70 Seconds	98.59%	97.52%	100.00%	100.00%	98.76%	95.71%	98.77%	98.54%	97.81%	97.60%	97.27%	98.48%
	6	1	0	2	2	1	1	0	3	1	2	4
71-80 Seconds	98.59%	98.14%	100.00%	100.00%	98.76%	95.71%	99.38%	99.03%	98.36%	97.60%	97.81%	98.48%
	0	1	0	0	0	0	1	1	1	0	1	0
81-90 Seconds	98.59%	98.76%	100.00%	100.00%	99.38%	96.32%	99.38%	99.51%	99.45%	98.20%	98.36%	98.48%
	0	1	0	0	1	1	0	1	2	1	1	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	3	2	0	0	1	6	1	1	1	3	3	3
<b>Total Calls</b>	<b>213</b>	<b>161</b>	<b>169</b>	<b>160</b>	<b>161</b>	<b>163</b>	<b>162</b>	<b>206</b>	<b>183</b>	<b>167</b>	<b>183</b>	<b>198</b>



**Aircraft Emergency, Emergency Call, Fire Call, Medical Aid, Rescue and Still Alarm**

**Phone Pick Up to Unit Alert**

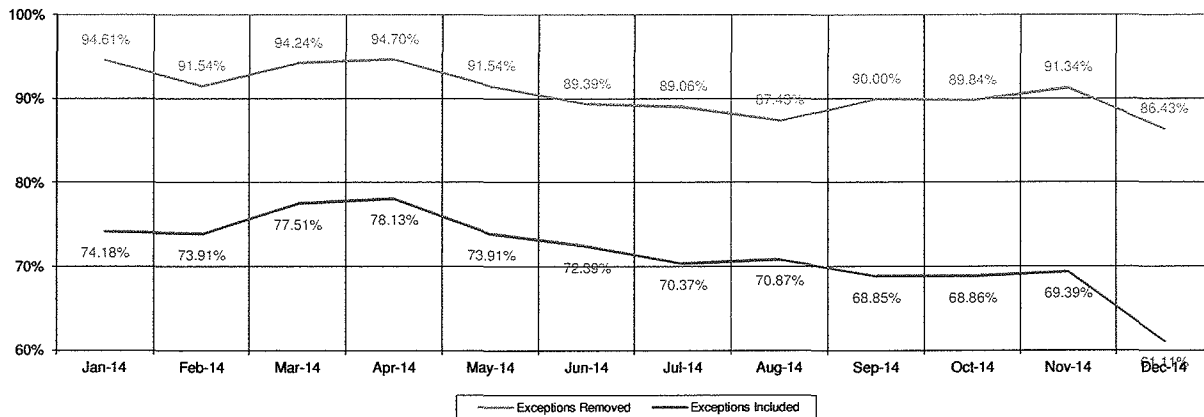
Goal: 95.00% within 60 seconds or less.

**Exceptions Removed**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	4.19%	3.08%	5.04%	3.03%	0.77%	3.03%	1.56%	0.60%	0.71%	0.00%	1.57%	0.00%
	7	4	7	4	1	4	2	1	1	0	2	0
21-30 Seconds	25.75%	24.62%	25.18%	28.79%	21.54%	25.00%	17.19%	17.96%	17.14%	21.09%	11.81%	9.29%
	36	28	28	34	27	29	20	29	23	27	13	13
31-40 Seconds	55.69%	54.62%	53.96%	59.85%	55.38%	52.27%	51.56%	50.90%	50.71%	52.34%	44.88%	30.00%
	50	39	40	41	44	36	44	55	47	40	42	29
41-50 Seconds	77.84%	77.69%	82.01%	75.76%	84.62%	78.79%	74.22%	74.25%	75.00%	78.91%	74.80%	62.14%
	37	30	39	21	38	35	29	39	34	34	38	45
51-60 Seconds	94.61%	91.54%	94.24%	94.70%	91.54%	89.39%	89.06%	87.43%	90.00%	89.84%	91.34%	86.43%
	28	18	17	25	9	14	19	22	21	14	21	34
61-70 Seconds	95.21%	92.31%	94.24%	95.45%	91.54%	93.18%	90.63%	89.22%	93.57%	91.41%	92.91%	89.29%
	1	1	0	1	0	5	2	3	5	2	2	4
71-80 Seconds	96.41%	93.08%	97.12%	96.21%	93.08%	93.94%	92.19%	91.62%	94.29%	92.97%	93.70%	92.86%
	2	1	4	1	2	1	2	4	1	2	1	5
81-90 Seconds	97.01%	95.38%	97.84%	96.21%	93.85%	95.45%	94.53%	91.62%	94.29%	92.97%	94.49%	93.57%
	1	3	1	0	1	2	3	0	0	0	1	1
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	5	6	3	5	8	6	7	14	8	9	7	9
<b>Total Calls</b>	<b>167</b>	<b>130</b>	<b>139</b>	<b>132</b>	<b>130</b>	<b>132</b>	<b>128</b>	<b>167</b>	<b>140</b>	<b>128</b>	<b>127</b>	<b>140</b>

**Exceptions Included**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	3.29%	2.48%	4.14%	2.50%	0.62%	2.45%	1.23%	0.49%	0.55%	0.00%	1.09%	0.00%
	7	4	7	4	1	4	2	1	1	0	2	0
21-30 Seconds	20.19%	19.88%	20.71%	23.75%	17.39%	20.25%	13.58%	14.56%	13.11%	16.17%	8.20%	6.57%
	36	28	28	34	27	29	20	29	23	27	13	13
31-40 Seconds	43.66%	44.10%	44.38%	49.38%	44.72%	42.33%	40.74%	41.26%	38.80%	40.12%	31.15%	21.21%
	50	39	40	41	44	36	44	55	47	40	42	29
41-50 Seconds	61.03%	62.73%	67.46%	62.50%	68.32%	63.80%	58.64%	60.19%	57.38%	60.48%	51.91%	43.94%
	37	30	39	21	38	35	29	39	34	34	38	45
51-60 Seconds	74.18%	73.91%	77.51%	78.13%	73.91%	72.39%	70.37%	70.87%	68.85%	68.86%	69.39%	61.11%
	28	18	17	25	9	14	19	22	21	14	21	34
61-70 Seconds	81.22%	78.26%	82.25%	81.25%	80.12%	78.53%	77.78%	76.21%	77.60%	74.85%	75.41%	72.73%
	15	7	8	5	10	10	12	11	16	10	22	23
71-80 Seconds	86.85%	80.75%	85.80%	83.75%	81.99%	81.60%	82.10%	83.50%	79.78%	76.65%	81.97%	79.29%
	12	4	6	4	3	5	7	15	4	3	12	13
81-90 Seconds	90.14%	85.71%	88.17%	86.25%	85.09%	84.66%	85.80%	83.98%	82.51%	80.24%	84.15%	84.34%
	7	8	4	4	5	5	6	1	5	6	4	10
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	21	23	20	22	24	25	23	33	32	33	29	31
<b>Total Calls</b>	<b>213</b>	<b>161</b>	<b>169</b>	<b>160</b>	<b>161</b>	<b>163</b>	<b>162</b>	<b>206</b>	<b>183</b>	<b>167</b>	<b>183</b>	<b>198</b>



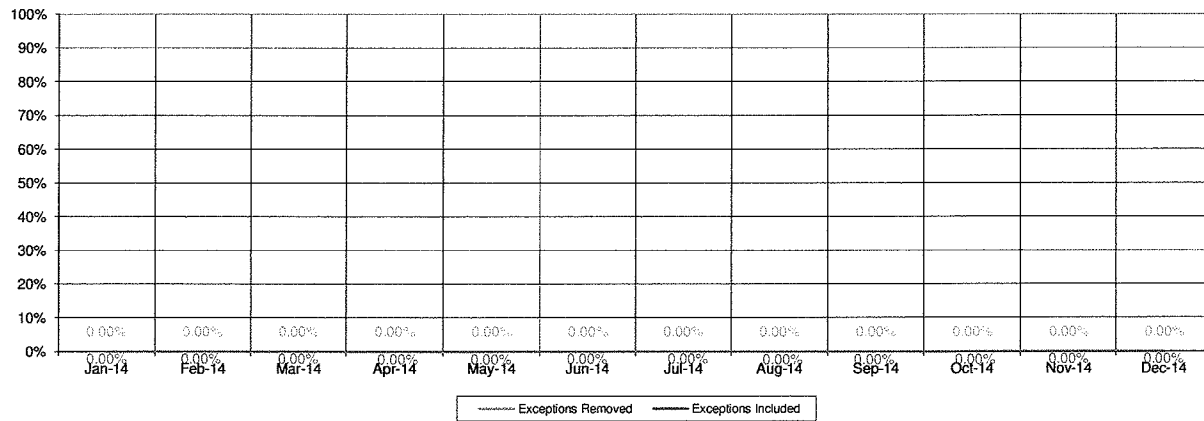


**Aircraft Emergency  
Phone Pick Up to Enter Queue**  
Target: 95.00% within 30 seconds or less.  
Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

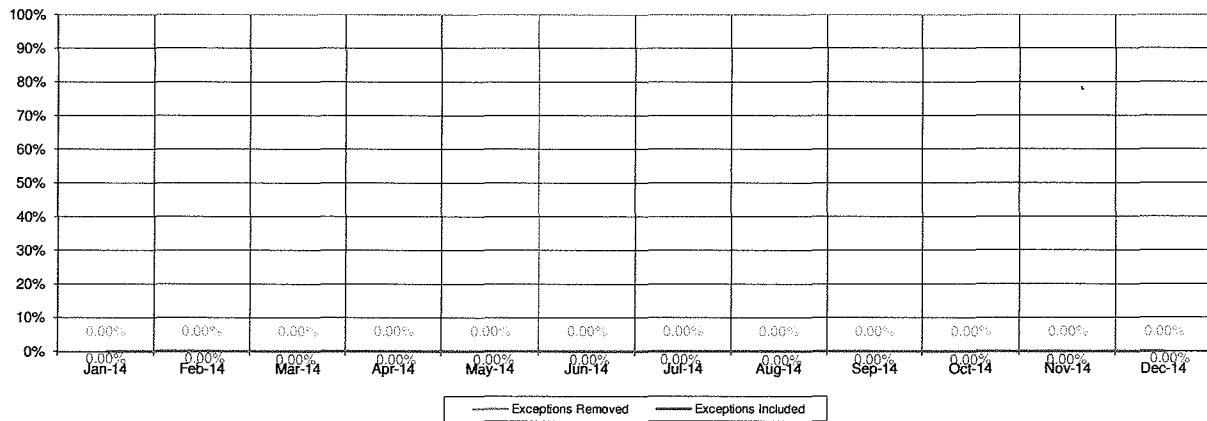


**Aircraft Emergency  
Enter Queue to Unit Alert**  
Target: 95.00% within 30 seconds or less.  
Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

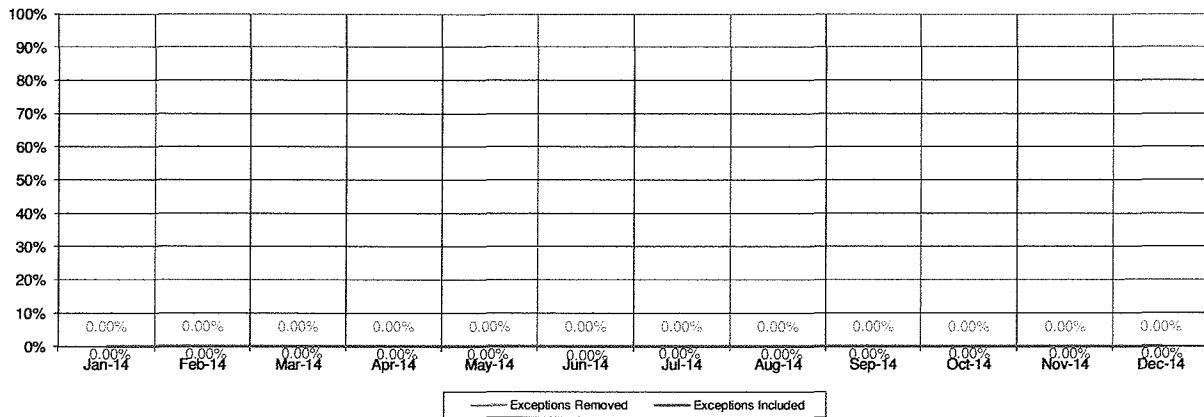


**Aircraft Emergency  
Phone Pick Up to Unit Alert**  
Goal: 95.00% within 60 seconds or less.  
Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

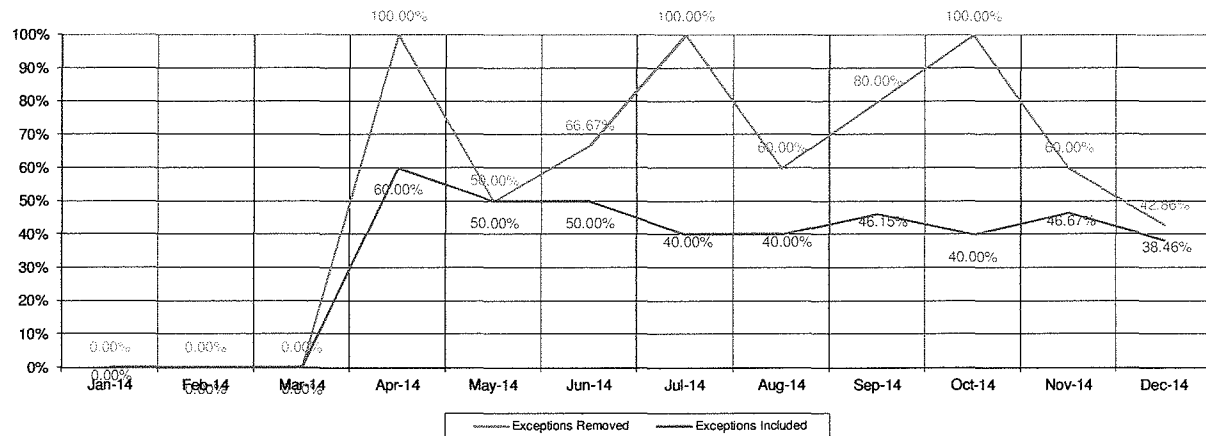


**Auto/Instant Aid  
Phone Pick Up to Enter Queue**  
Target: 95.00% within 30 seconds or less.  
Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	0.00%	No Incidents Meeting this Criteria	0.00%	0.00%	0.00%	0.00%	0.00%	20.00%	25.00%	20.00%	0.00%
	0	0		0	0	0	0	0	1	1	1	0
21-30 Seconds	0.00%	0.00%		100.00%	50.00%	66.67%	100.00%	60.00%	80.00%	100.00%	60.00%	42.86%
	0	0		3	1	2	2	3	3	3	2	3
31-40 Seconds	0.00%	0.00%		100.00%	100.00%	66.67%	100.00%	60.00%	80.00%	100.00%	100.00%	57.14%
	0	0		0	1	0	0	0	0	0	2	1
41-50 Seconds	100.00%	0.00%		100.00%	100.00%	66.67%	100.00%	60.00%	80.00%	100.00%	100.00%	57.14%
	1	0		0	0	0	0	0	0	0	0	0
51-60 Seconds	100.00%	0.00%		100.00%	100.00%	66.67%	100.00%	60.00%	80.00%	100.00%	100.00%	57.14%
	0	0		0	0	0	0	0	0	0	0	0
61-70 Seconds	100.00%	0.00%		100.00%	100.00%	66.67%	100.00%	60.00%	80.00%	100.00%	100.00%	57.14%
	0	0		0	0	0	0	0	0	0	0	0
71-80 Seconds	100.00%	0.00%		100.00%	100.00%	66.67%	100.00%	60.00%	80.00%	100.00%	100.00%	57.14%
	0	0		0	0	0	0	0	0	0	0	0
81-90 Seconds	100.00%	0.00%		100.00%	100.00%	66.67%	100.00%	60.00%	80.00%	100.00%	100.00%	57.14%
	0	0		0	0	0	0	0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	2		0	0	1	0	2	1	0	0	3
<b>Total Calls</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>5</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>7</b>

**Exceptions Included**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	7.69%	10.00%	6.67%	0.00%
	0	0	0	0	0	0	0	0	1	1	1	0
21-30 Seconds	0.00%	0.00%	0.00%	60.00%	50.00%	50.00%	40.00%	40.00%	46.15%	40.00%	46.67%	38.46%
	0	0	0	3	2	2	2	6	5	3	6	5
31-40 Seconds	0.00%	0.00%	0.00%	60.00%	75.00%	50.00%	40.00%	40.00%	53.85%	40.00%	60.00%	46.15%
	0	0	0	0	1	0	0	0	1	0	2	1
41-50 Seconds	100.00%	0.00%	0.00%	60.00%	75.00%	50.00%	60.00%	40.00%	53.85%	40.00%	66.67%	53.85%
	1	0	0	0	0	0	1	0	0	0	1	1
51-60 Seconds	100.00%	0.00%	0.00%	60.00%	75.00%	50.00%	60.00%	40.00%	53.85%	40.00%	66.67%	53.85%
	0	0	0	0	0	0	0	0	0	0	0	0
61-70 Seconds	100.00%	0.00%	0.00%	60.00%	75.00%	50.00%	80.00%	40.00%	53.85%	40.00%	66.67%	53.85%
	0	0	0	0	0	0	1	0	0	0	0	0
71-80 Seconds	100.00%	0.00%	0.00%	60.00%	75.00%	50.00%	80.00%	40.00%	53.85%	40.00%	66.67%	53.85%
	0	0	0	0	0	0	0	0	0	0	0	0
81-90 Seconds	100.00%	0.00%	0.00%	60.00%	75.00%	50.00%	80.00%	40.00%	53.85%	40.00%	66.67%	53.85%
	0	0	0	0	0	0	0	0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	7	3	2	1	2	1	9	6	6	5	6
<b>Total Calls</b>	<b>1</b>	<b>7</b>	<b>3</b>	<b>5</b>	<b>4</b>	<b>4</b>	<b>5</b>	<b>15</b>	<b>13</b>	<b>10</b>	<b>15</b>	<b>13</b>

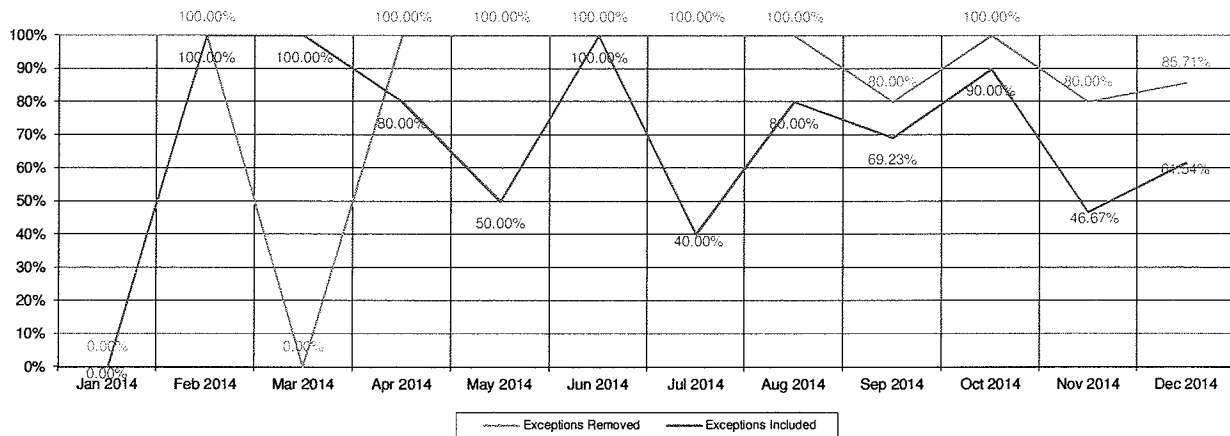


**Auto/Instant Aid**  
**Enter Queue to Unit Alert**  
 Target: 95.00% within 30 seconds or less.  
 Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	100.00%	No Incidents Meeting this Criteria	100.00%	50.00%	66.67%	0.00%	60.00%	40.00%	75.00%	80.00%	28.57%
	0	2		3	1	2	0	3	2	3	4	2
21-30 Seconds	0.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%	80.00%	100.00%	80.00%	85.71%
	0	0		0	1	1	2	2	2	1	0	4
31-40 Seconds	0.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%	80.00%	100.00%	100.00%	85.71%
	0	0		0	0	0	0	0	0	0	1	0
41-50 Seconds	0.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%	80.00%	100.00%	100.00%	85.71%
	0	0		0	0	0	0	0	0	0	0	0
51-60 Seconds	0.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0		0	0	0	0	0	1	0	0	1
61-70 Seconds	0.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0		0	0	0	0	0	0	0	0	0
71-80 Seconds	0.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0		0	0	0	0	0	0	0	0	0
81-90 Seconds	0.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0		0	0	0	0	0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	1	0		0	0	0	0	0	0	0	0	0
<b>Total Calls</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>5</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>7</b>

**Exceptions Included**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	57.14%	33.33%	60.00%	25.00%	75.00%	0.00%	53.33%	38.46%	60.00%	33.33%	15.38%
	0	4	1	3	1	3	0	8	5	6	5	2
21-30 Seconds	0.00%	100.00%	100.00%	80.00%	50.00%	100.00%	40.00%	80.00%	69.23%	90.00%	46.67%	61.54%
	0	3	2	1	1	1	2	4	4	3	2	6
31-40 Seconds	0.00%	100.00%	100.00%	100.00%	75.00%	100.00%	40.00%	86.67%	84.62%	100.00%	73.33%	76.92%
	0	0	0	1	1	0	0	1	2	1	4	2
41-50 Seconds	0.00%	100.00%	100.00%	100.00%	100.00%	100.00%	60.00%	86.67%	84.62%	100.00%	80.00%	76.92%
	0	0	0	0	1	0	1	0	0	0	1	0
51-60 Seconds	0.00%	100.00%	100.00%	100.00%	100.00%	100.00%	60.00%	86.67%	92.31%	100.00%	80.00%	92.31%
	0	0	0	0	0	0	0	0	1	0	0	2
61-70 Seconds	0.00%	100.00%	100.00%	100.00%	100.00%	100.00%	60.00%	86.67%	92.31%	100.00%	86.67%	100.00%
	0	0	0	0	0	0	0	0	0	0	1	1
71-80 Seconds	0.00%	100.00%	100.00%	100.00%	100.00%	100.00%	60.00%	93.33%	92.31%	100.00%	86.67%	100.00%
	0	0	0	0	0	0	0	1	0	0	0	0
81-90 Seconds	0.00%	100.00%	100.00%	100.00%	100.00%	100.00%	80.00%	93.33%	92.31%	100.00%	86.67%	100.00%
	0	0	0	0	0	0	1	0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	1	0	0	0	0	0	1	1	1	0	2	0
<b>Total Calls</b>	<b>1</b>	<b>7</b>	<b>3</b>	<b>5</b>	<b>4</b>	<b>4</b>	<b>5</b>	<b>15</b>	<b>13</b>	<b>10</b>	<b>15</b>	<b>13</b>

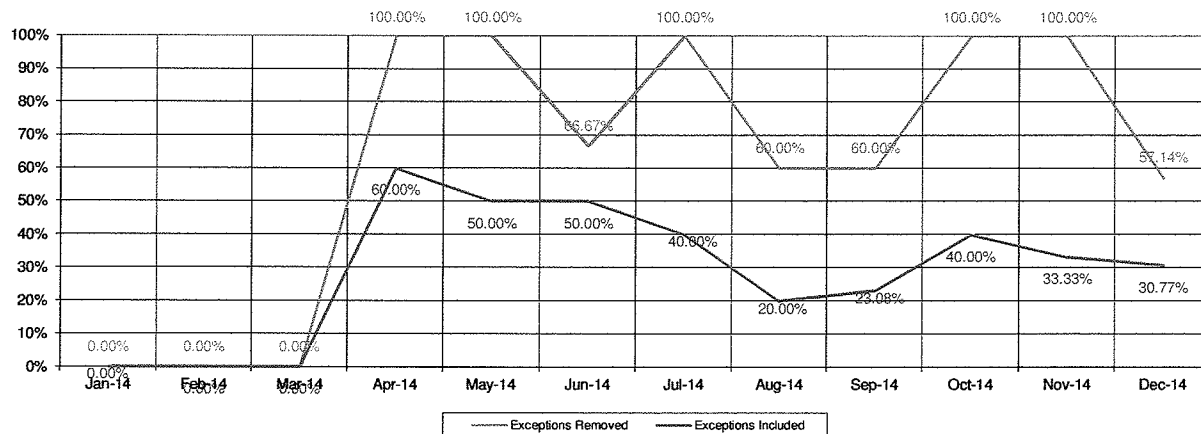


**Auto/Instant Aid  
Phone Pick Up to Unit Alert**  
Goal: 95.00% within 60 seconds or less.  
Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	0.00%	No Incidents Meeting this Criteria	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	0	0		0	0	0	0	0	0	0	0	0
21-30 Seconds	0.00%	0.00%		33.33%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	0	0		1	0	0	0	0	0	0	0	0
31-40 Seconds	0.00%	0.00%		66.67%	0.00%	0.00%	0.00%	0.00%	20.00%	25.00%	20.00%	0.00%
	0	0		1	0	0	0	0	1	1	1	0
41-50 Seconds	0.00%	0.00%		100.00%	50.00%	66.67%	0.00%	40.00%	40.00%	75.00%	60.00%	14.29%
	0	0		1	1	2	0	2	1	2	2	1
51-60 Seconds	0.00%	0.00%		100.00%	100.00%	66.67%	100.00%	60.00%	60.00%	100.00%	100.00%	57.14%
	0	0		0	1	0	2	1	1	1	2	3
61-70 Seconds	0.00%	0.00%		100.00%	100.00%	66.67%	100.00%	60.00%	60.00%	100.00%	100.00%	57.14%
	0	0		0	0	0	0	0	0	0	0	0
71-80 Seconds	0.00%	0.00%		100.00%	100.00%	66.67%	100.00%	60.00%	80.00%	100.00%	100.00%	57.14%
	0	0		0	0	0	0	0	1	0	0	0
81-90 Seconds	0.00%	0.00%		100.00%	100.00%	66.67%	100.00%	60.00%	80.00%	100.00%	100.00%	57.14%
	0	0		0	0	0	0	0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	1	2		0	0	1	0	2	1	0	0	3
<b>Total Calls</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>2</b>	<b>5</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>7</b>

**Exceptions Included**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	0	0	0	0	0	0	0	0	0	0	0	0
21-30 Seconds	0.00%	0.00%	0.00%	20.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	0	0	0	1	0	0	0	0	0	0	0	0
31-40 Seconds	0.00%	0.00%	0.00%	40.00%	0.00%	0.00%	0.00%	0.00%	7.69%	10.00%	6.67%	0.00%
	0	0	0	1	0	0	0	0	1	1	1	0
41-50 Seconds	0.00%	0.00%	0.00%	60.00%	25.00%	50.00%	0.00%	13.33%	15.38%	30.00%	20.00%	7.69%
	0	0	0	1	1	2	0	2	1	2	2	1
51-60 Seconds	0.00%	0.00%	0.00%	60.00%	50.00%	50.00%	40.00%	20.00%	23.08%	40.00%	33.33%	30.77%
	0	0	0	0	1	0	2	1	1	1	2	3
61-70 Seconds	0.00%	0.00%	0.00%	60.00%	50.00%	50.00%	40.00%	26.67%	46.15%	40.00%	40.00%	38.46%
	0	0	0	0	0	0	0	1	3	0	1	1
71-80 Seconds	0.00%	0.00%	0.00%	60.00%	75.00%	50.00%	40.00%	26.67%	53.85%	40.00%	46.67%	46.15%
	0	0	0	0	1	0	0	0	1	0	1	1
81-90 Seconds	0.00%	0.00%	0.00%	60.00%	75.00%	50.00%	40.00%	26.67%	53.85%	40.00%	46.67%	46.15%
	0	0	0	0	0	0	0	0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	1	7	3	2	1	2	3	11	6	6	8	7
<b>Total Calls</b>	<b>1</b>	<b>7</b>	<b>3</b>	<b>5</b>	<b>4</b>	<b>4</b>	<b>5</b>	<b>15</b>	<b>13</b>	<b>10</b>	<b>15</b>	<b>13</b>

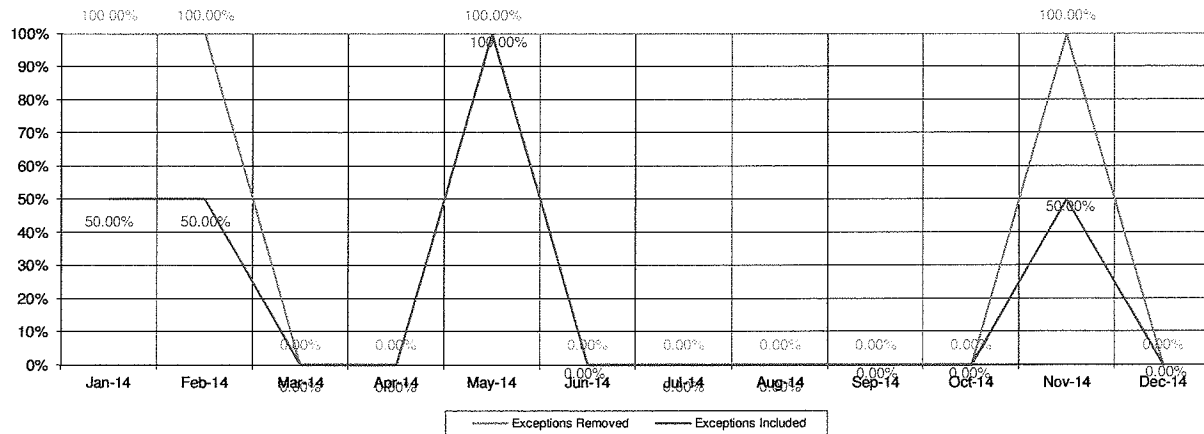


**Emergency Call  
Phone Pick Up to Enter Queue**  
Target: 95.00% within 30 seconds or less.  
Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	0.00%	No Incidents Meeting this Criteria	No Incidents Meeting this Criteria	100.00%	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	0.00%	0.00%
	0	0			1						0	0
21-30 Seconds	100.00%	100.00%			100.00%						100.00%	0.00%
	1	1			0						1	0
31-40 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	1
41-50 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
51-60 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
61-70 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
71-80 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
81-90 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
≥ 91 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
<b>Total Calls</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	0.00%	0.00%	0.00%	100.00%	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	0.00%	0.00%
	0	0	0	0	1						0	0
21-30 Seconds	50.00%	50.00%	0.00%	0.00%	100.00%						50.00%	0.00%
	1	1	0	0	0						1	0
31-40 Seconds	50.00%	50.00%	0.00%	0.00%	100.00%						50.00%	100.00%
	0	0	0	0	0						0	1
41-50 Seconds	100.00%	100.00%	0.00%	0.00%	100.00%						50.00%	100.00%
	1	1	0	0	0						0	0
51-60 Seconds	100.00%	100.00%	0.00%	100.00%	100.00%						50.00%	100.00%
	0	0	0	1	0						0	0
61-70 Seconds	100.00%	100.00%	0.00%	100.00%	100.00%						50.00%	100.00%
	0	0	0	0	0						0	0
71-80 Seconds	100.00%	100.00%	0.00%	100.00%	100.00%						50.00%	100.00%
	0	0	0	0	0						0	0
81-90 Seconds	100.00%	100.00%	0.00%	100.00%	100.00%						50.00%	100.00%
	0	0	0	0	0						0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%						100.00%	100.00%
	0	0	1	0	0						1	0
<b>Total Calls</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>1</b>



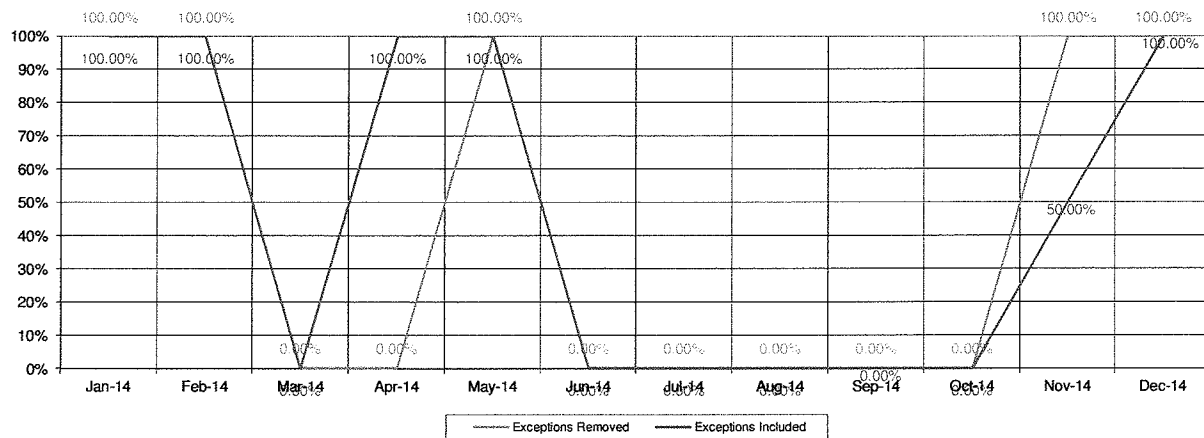


**Emergency Call  
Enter Queue to Unit Alert**  
Target: 95.00% within 30 seconds or less.  
Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	0.00%	No Incidents Meeting this Criteria	No Incidents Meeting this Criteria	100.00%	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	0.00%	100.00%
	0	0			1						0	1
21-30 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	1	1			0						1	0
31-40 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
41-50 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
51-60 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
61-70 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
71-80 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
81-90 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
≥ 91 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
<b>Total Calls</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	50.00%	0.00%	0.00%	0.00%	100.00%	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	0.00%	100.00%
	1	0	0	0	1						0	1
21-30 Seconds	100.00%	100.00%	0.00%	100.00%	100.00%						50.00%	100.00%
	1	2	0	1	0						1	0
31-40 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%						100.00%	100.00%
	0	0	1	0	0						1	0
41-50 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%						100.00%	100.00%
	0	0	0	0	0						0	0
51-60 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%						100.00%	100.00%
	0	0	0	0	0						0	0
61-70 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%						100.00%	100.00%
	0	0	0	0	0						0	0
71-80 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%						100.00%	100.00%
	0	0	0	0	0						0	0
81-90 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%						100.00%	100.00%
	0	0	0	0	0						0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%						100.00%	100.00%
	0	0	0	0	0						0	0
<b>Total Calls</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>1</b>



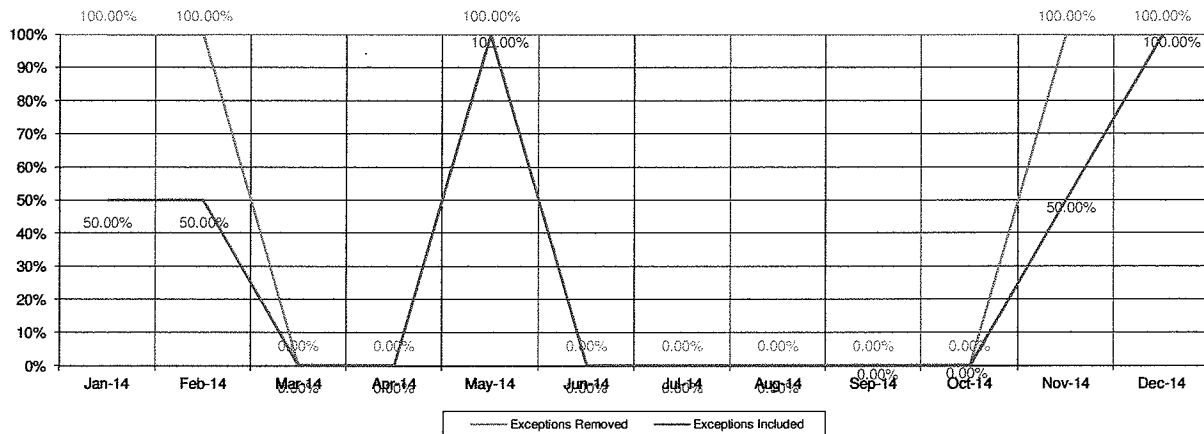


**Emergency Call  
Phone Pick Up to Unit Alert**  
Goal: 95.00% within 60 seconds or less.  
Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	0.00%	No Incidents Meeting this Criteria	No Incidents Meeting this Criteria	0.00%	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	0.00%	0.00%
	0	0			0						0	0
21-30 Seconds	0.00%	0.00%			0.00%						0.00%	0.00%
	0	0			0						0	0
31-40 Seconds	0.00%	0.00%			100.00%						0.00%	0.00%
	0	0			1						0	0
41-50 Seconds	100.00%	100.00%			100.00%						100.00%	0.00%
	1	1			0						1	0
51-60 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	1
61-70 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
71-80 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
81-90 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
≥ 91 Seconds	100.00%	100.00%			100.00%						100.00%	100.00%
	0	0			0						0	0
<b>Total Calls</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	0.00%	0.00%	0.00%	0.00%	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	0.00%	0.00%
	0	0	0	0	0						0	0
21-30 Seconds	0.00%	0.00%	0.00%	0.00%	0.00%						0.00%	0.00%
	0	0	0	0	0						0	0
31-40 Seconds	0.00%	0.00%	0.00%	0.00%	100.00%						0.00%	0.00%
	0	0	0	0	1						0	0
41-50 Seconds	50.00%	50.00%	0.00%	0.00%	100.00%						50.00%	0.00%
	1	1	0	0	0						1	0
51-60 Seconds	50.00%	50.00%	0.00%	0.00%	100.00%						50.00%	100.00%
	0	0	0	0	0						0	1
61-70 Seconds	100.00%	100.00%	0.00%	0.00%	100.00%						50.00%	100.00%
	1	1	0	0	0						0	0
71-80 Seconds	100.00%	100.00%	0.00%	0.00%	100.00%						50.00%	100.00%
	0	0	0	0	0						0	0
81-90 Seconds	100.00%	100.00%	0.00%	100.00%	100.00%						50.00%	100.00%
	0	0	0	1	0						0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%						100.00%	100.00%
	0	0	1	0	0						1	0
<b>Total Calls</b>	<b>2</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>1</b>

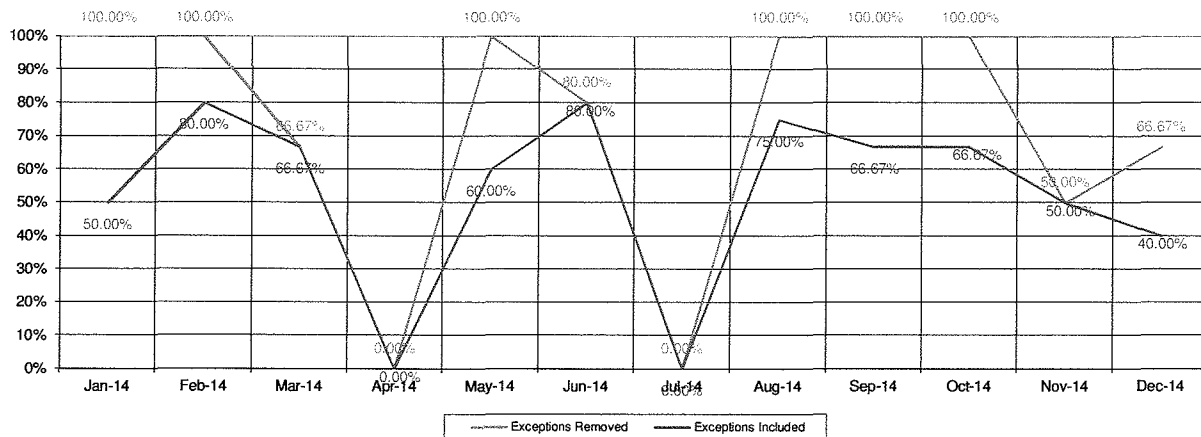


Fire Call  
Phone Pick Up to Enter Queue  
Target: 95.00% within 30 seconds or less.  
Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	50.00%	25.00%	33.33%	0.00%	33.33%	60.00%	No Incidents	100.00%	100.00%	100.00%	50.00%	0.00%
	1	1	1	0	1	3		3	1	1	1	0
21-30 Seconds	100.00%	100.00%	66.67%	0.00%	100.00%	80.00%		100.00%	100.00%	100.00%	50.00%	66.67%
	1	3	1	0	2	1		0	0	0	0	2
31-40 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	80.00%		100.00%	100.00%	100.00%	50.00%	66.67%
	0	0	1	2	0	0		0	0	0	0	0
41-50 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	1		0	0	0	1	1
51-60 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	0	0	0	0
61-70 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	0	0	0	0
71-80 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	0	0	0	0
81-90 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	0	0	0	0
<b>Total Calls</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>5</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>3</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	25.00%	20.00%	33.33%	0.00%	20.00%	60.00%	No Incidents	75.00%	66.67%	66.67%	25.00%	0.00%
	1	1	1	0	1	3		3	2	2	1	0
21-30 Seconds	50.00%	80.00%	66.67%	0.00%	60.00%	80.00%		75.00%	66.67%	66.67%	50.00%	40.00%
	1	3	1	0	2	1		0	0	0	1	2
31-40 Seconds	75.00%	80.00%	100.00%	100.00%	60.00%	80.00%		75.00%	66.67%	66.67%	75.00%	40.00%
	1	0	1	2	0	0		0	0	0	1	0
41-50 Seconds	75.00%	80.00%	100.00%	100.00%	60.00%	100.00%		75.00%	100.00%	66.67%	100.00%	80.00%
	0	0	0	0	0	1		0	1	0	1	2
51-60 Seconds	75.00%	80.00%	100.00%	100.00%	80.00%	100.00%		100.00%	100.00%	66.67%	100.00%	80.00%
	0	0	0	0	1	0		1	0	0	0	0
61-70 Seconds	75.00%	80.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	66.67%	100.00%	80.00%
	0	0	0	0	1	0		0	0	0	0	0
71-80 Seconds	75.00%	80.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	66.67%	100.00%	80.00%
	0	0	0	0	0	0		0	0	0	0	0
81-90 Seconds	75.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	66.67%	100.00%	100.00%
	0	1	0	0	0	0		0	0	0	0	1
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	1	0	0	0	0	0		0	0	1	0	0
<b>Total Calls</b>	<b>4</b>	<b>5</b>	<b>3</b>	<b>2</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>4</b>	<b>3</b>	<b>3</b>	<b>4</b>	<b>5</b>

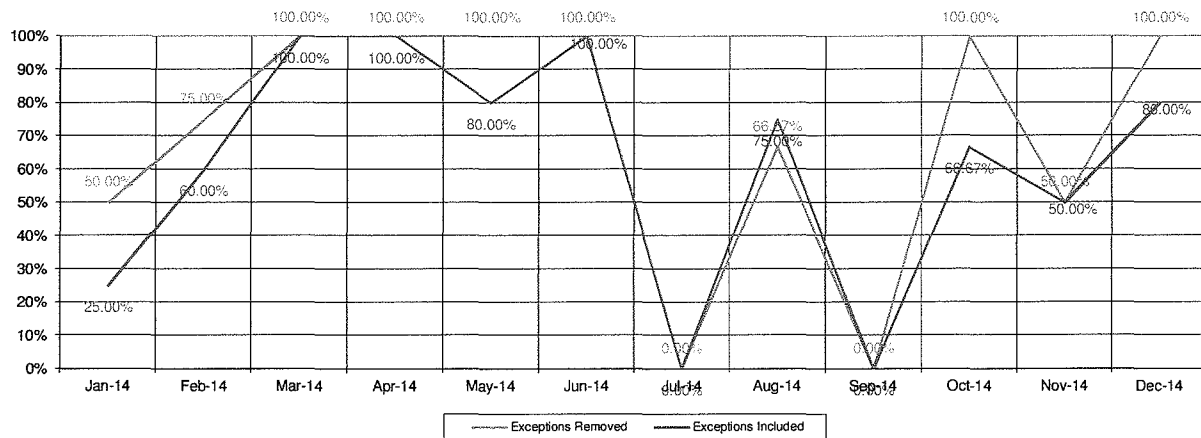


**Fire Call**  
**Enter Queue to Unit Alert**  
 Target: 95.00% within 30 seconds or less.  
 Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	50.00%	50.00%	66.67%	50.00%	0.00%	80.00%	No Incidents	66.67%	0.00%	0.00%	50.00%	100.00%
	1	2	2	1	0	4		2	0	0	1	3
21-30 Seconds	50.00%	75.00%	100.00%	100.00%	100.00%	100.00%		66.67%	0.00%	100.00%	50.00%	100.00%
	0	1	1	1	3	1		0	0	1	0	0
31-40 Seconds	100.00%	75.00%	100.00%	100.00%	100.00%	100.00%		100.00%	0.00%	100.00%	50.00%	100.00%
	1	0	0	0	0	0		1	0	0	0	0
41-50 Seconds	100.00%	75.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	1	0	1	0
51-60 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	1	0	0	0	0		0	0	0	0	0
61-70 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	0	0	0	0
71-80 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	0	0	0	0
81-90 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	0	0	0	0
<b>Total Calls</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>5</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>3</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	25.00%	40.00%	66.67%	50.00%	0.00%	80.00%	No Incidents	75.00%	0.00%	0.00%	25.00%	80.00%
	1	2	2	1	0	4		3	0	0	1	4
21-30 Seconds	25.00%	60.00%	100.00%	100.00%	80.00%	100.00%		75.00%	0.00%	66.67%	50.00%	80.00%
	0	1	1	1	4	1		0	0	2	1	0
31-40 Seconds	75.00%	60.00%	100.00%	100.00%	80.00%	100.00%		100.00%	0.00%	66.67%	50.00%	100.00%
	2	0	0	0	0	0		1	0	0	0	1
41-50 Seconds	75.00%	60.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	66.67%	75.00%	100.00%
	0	0	0	0	1	0		0	3	0	1	0
51-60 Seconds	75.00%	80.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	1	0	0	0	0		0	0	1	1	0
61-70 Seconds	100.00%	80.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	1	0	0	0	0	0		0	0	0	0	0
71-80 Seconds	100.00%	80.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	0	0	0	0
81-90 Seconds	100.00%	80.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	1	0	0	0	0		0	0	0	0	0
<b>Total Calls</b>	<b>4</b>	<b>5</b>	<b>3</b>	<b>2</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>4</b>	<b>3</b>	<b>3</b>	<b>4</b>	<b>5</b>



**Fire Call  
Phone Pick Up to Unit Alert**

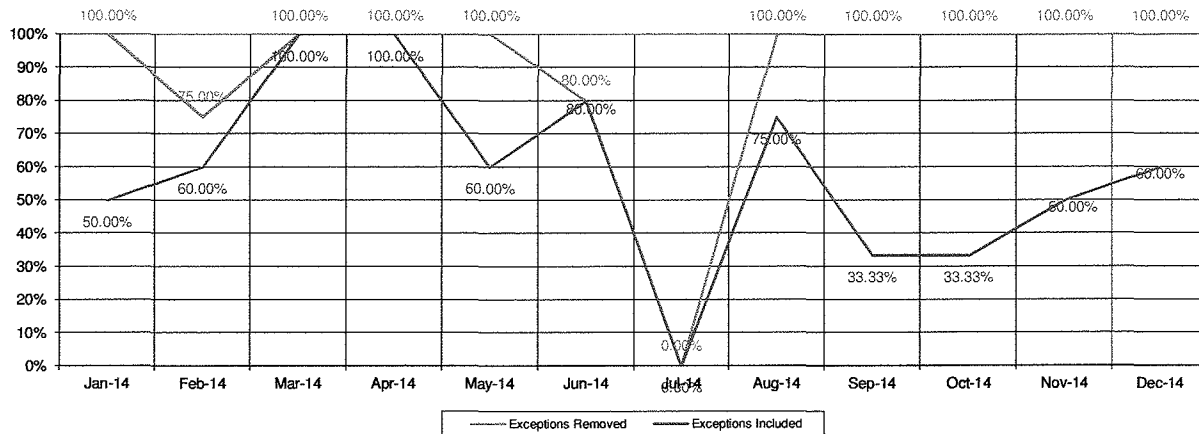
Goal: 95.00% within 60 seconds or less.

**Exceptions Removed**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	No Incidents	0.00%	0.00%	0.00%	0.00%	0.00%
	0	0	0	0	0	0		0	0	0	0	0
21-30 Seconds	0.00%	0.00%	0.00%	0.00%	0.00%	40.00%		0.00%	0.00%	0.00%	0.00%	0.00%
	0	0	0	0	0	2		0	0	0	0	0
31-40 Seconds	0.00%	25.00%	33.33%	0.00%	33.33%	60.00%		66.67%	0.00%	100.00%	0.00%	0.00%
	0	1	1	0	1	1		2	0	1	0	0
41-50 Seconds	50.00%	50.00%	66.67%	0.00%	100.00%	80.00%		66.67%	0.00%	100.00%	0.00%	66.67%
	1	1	1	0	2	1		0	0	0	0	2
51-60 Seconds	100.00%	75.00%	100.00%	100.00%	100.00%	80.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	1	1	1	2	0	0		1	1	0	2	1
61-70 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	1	0	0	0	1		0	0	0	0	0
71-80 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	0	0	0	0
81-90 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0		0	0	0	0	0
<b>Total Calls</b>	<b>2</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>3</b>	<b>5</b>	<b>0</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>3</b>

**Exceptions Included**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	No Incidents	0.00%	0.00%	0.00%	0.00%	0.00%
	0	0	0	0	0	0		0	0	0	0	0
21-30 Seconds	0.00%	0.00%	0.00%	0.00%	0.00%	40.00%		0.00%	0.00%	0.00%	0.00%	0.00%
	0	0	0	0	0	2		0	0	0	0	0
31-40 Seconds	0.00%	20.00%	33.33%	0.00%	20.00%	60.00%		50.00%	0.00%	33.33%	0.00%	0.00%
	0	1	1	0	1	1		2	0	1	0	0
41-50 Seconds	25.00%	40.00%	66.67%	0.00%	60.00%	80.00%		50.00%	0.00%	33.33%	0.00%	40.00%
	1	1	1	0	2	1		0	0	0	0	2
51-60 Seconds	50.00%	60.00%	100.00%	100.00%	60.00%	80.00%		75.00%	33.33%	33.33%	50.00%	60.00%
	1	1	1	2	0	0		1	1	0	2	1
61-70 Seconds	50.00%	80.00%	100.00%	100.00%	60.00%	100.00%		100.00%	66.67%	66.67%	75.00%	60.00%
	0	1	0	0	0	1		1	1	1	1	0
71-80 Seconds	75.00%	80.00%	100.00%	100.00%	60.00%	100.00%		100.00%	66.67%	66.67%	100.00%	80.00%
	1	0	0	0	0	0		0	0	0	1	1
81-90 Seconds	75.00%	80.00%	100.00%	100.00%	80.00%	100.00%		100.00%	100.00%	66.67%	100.00%	80.00%
	0	0	0	0	1	0		0	1	0	0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%	100.00%	100.00%	100.00%	100.00%
	1	1	0	0	1	0		0	0	1	0	1
<b>Total Calls</b>	<b>4</b>	<b>5</b>	<b>3</b>	<b>2</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>4</b>	<b>3</b>	<b>3</b>	<b>4</b>	<b>5</b>

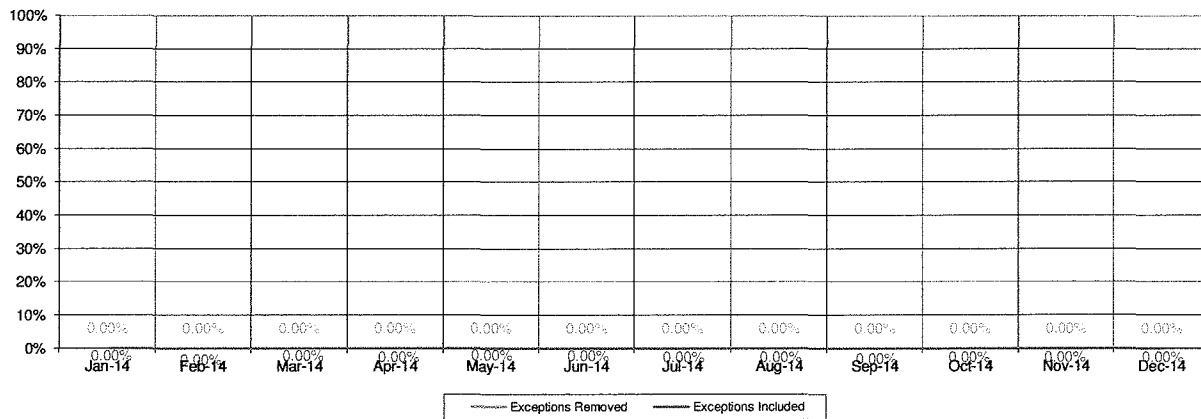


HazMat Call  
**Phone Pick Up to Enter Queue**  
 Target: 95.00% within 30 seconds or less.  
 Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

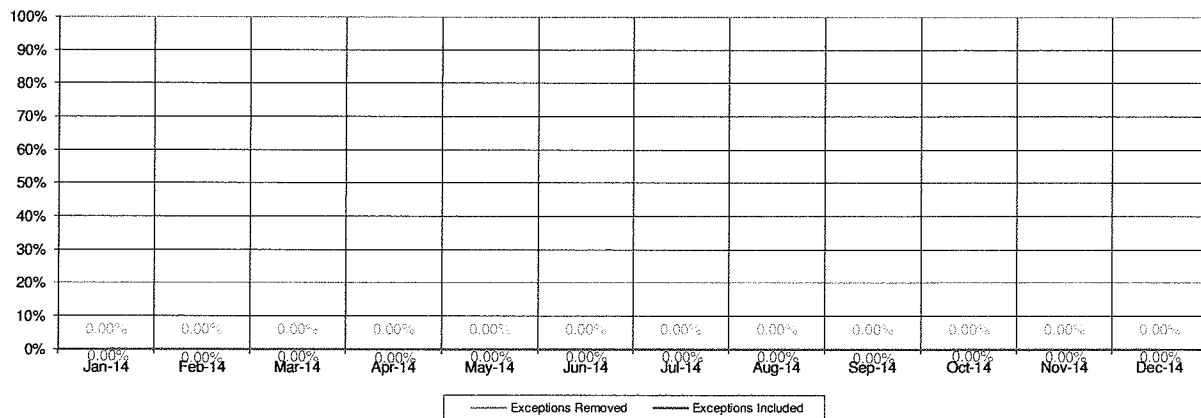


HazMat Call  
**Enter Queue to Unit Alert**  
 Target: 95.00% within 30 seconds or less.  
 Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

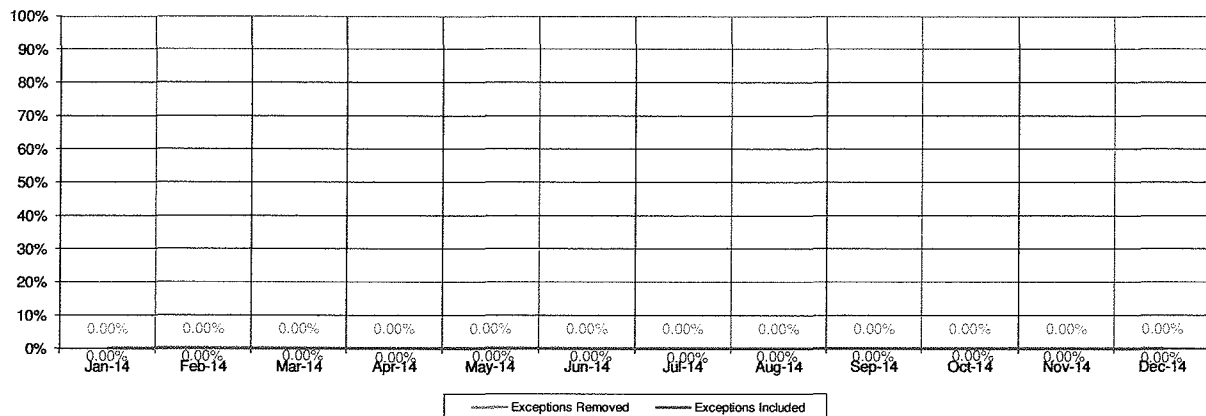


HazMat Call  
**Phone Pick Up to Unit Alert**  
 Goal: 95.00% within 60 seconds or less.  
 Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>



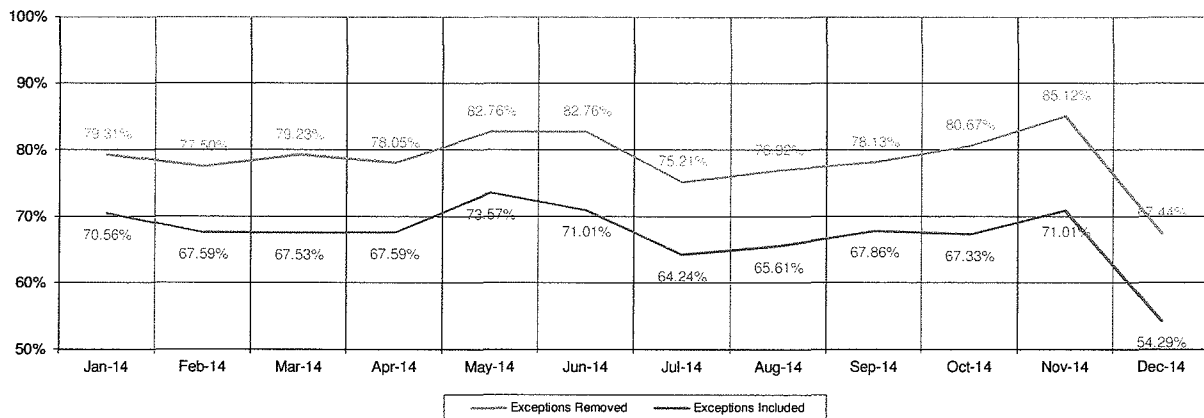


**Medical Aid**  
**Phone Pick Up to Enter Queue**  
 Target: 95.00% within 30 seconds or less.  
 Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	50.34%	49.17%	50.77%	54.47%	38.79%	51.72%	42.98%	38.46%	53.13%	47.06%	48.76%	36.43%
	73	59	66	67	45	60	52	60	68	56	59	47
21-30 Seconds	79.31%	77.50%	79.23%	78.05%	82.76%	82.76%	75.21%	76.92%	78.13%	80.67%	85.12%	67.44%
	42	34	37	29	51	36	39	60	32	40	44	40
31-40 Seconds	93.79%	88.33%	90.00%	94.31%	89.66%	93.97%	87.60%	85.90%	90.63%	90.76%	92.56%	89.15%
	21	13	14	20	8	13	15	14	16	12	9	28
41-50 Seconds	95.17%	90.00%	93.85%	95.12%	91.38%	94.83%	90.91%	89.10%	93.75%	92.44%	94.21%	91.47%
	2	2	5	1	2	1	4	5	4	2	2	3
51-60 Seconds	95.86%	90.83%	94.62%	95.93%	91.38%	95.69%	92.56%	90.38%	93.75%	93.28%	95.87%	93.02%
	1	1	1	1	0	1	2	2	0	1	2	2
61-70 Seconds	96.55%	93.33%	96.15%	95.93%	93.97%	96.55%	92.56%	91.67%	93.75%	94.96%	95.87%	93.02%
	1	3	2	0	3	1	0	2	0	2	0	0
71-80 Seconds	96.55%	95.83%	97.69%	95.93%	94.83%	96.55%	94.21%	92.31%	94.53%	95.80%	95.87%	93.80%
	0	3	2	0	1	0	2	1	1	1	0	1
81-90 Seconds	96.55%	95.83%	97.69%	95.93%	95.69%	97.41%	95.87%	93.59%	96.88%	96.64%	96.69%	95.35%
	0	0	0	0	1	1	2	2	3	1	1	2
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	5	5	3	5	5	3	5	10	4	4	4	6
<b>Total Calls</b>	<b>145</b>	<b>120</b>	<b>130</b>	<b>123</b>	<b>116</b>	<b>116</b>	<b>121</b>	<b>156</b>	<b>128</b>	<b>119</b>	<b>121</b>	<b>129</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	42.78%	42.07%	43.51%	46.90%	33.57%	44.20%	35.10%	32.28%	41.67%	38.00%	38.46%	27.43%
	77	61	67	68	47	61	53	61	70	57	65	48
21-30 Seconds	70.56%	67.59%	67.53%	67.59%	73.57%	71.01%	64.24%	65.61%	67.86%	67.33%	71.01%	54.29%
	50	37	37	30	56	37	44	63	44	44	55	47
31-40 Seconds	83.33%	76.55%	77.92%	81.38%	81.43%	82.61%	75.50%	75.13%	77.98%	76.67%	79.29%	76.00%
	23	13	16	20	11	16	17	18	17	14	14	38
41-50 Seconds	87.78%	77.93%	82.47%	83.45%	83.57%	84.78%	80.79%	78.31%	80.36%	79.33%	83.43%	82.86%
	8	2	7	3	3	3	8	6	4	4	7	12
51-60 Seconds	89.44%	80.69%	84.42%	85.52%	83.57%	86.96%	84.77%	82.01%	84.52%	81.33%	86.39%	85.14%
	3	4	3	3	0	3	6	7	7	3	5	4
61-70 Seconds	90.56%	85.52%	85.71%	86.21%	86.43%	89.13%	85.43%	83.07%	85.71%	84.00%	86.98%	86.29%
	2	7	2	1	4	3	1	2	2	4	1	2
71-80 Seconds	92.22%	88.28%	88.31%	86.21%	87.86%	90.58%	86.75%	85.19%	86.90%	68.00%	88.17%	87.43%
	3	4	4	0	2	2	2	4	2	3	2	2
81-90 Seconds	93.33%	88.28%	88.31%	88.97%	89.29%	93.48%	89.40%	86.24%	89.88%	88.00%	91.12%	89.71%
	2	0	0	4	2	4	4	2	5	3	5	4
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	12	17	18	16	15	9	16	26	17	18	15	18
<b>Total Calls</b>	<b>180</b>	<b>145</b>	<b>154</b>	<b>145</b>	<b>140</b>	<b>138</b>	<b>151</b>	<b>189</b>	<b>168</b>	<b>150</b>	<b>169</b>	<b>175</b>



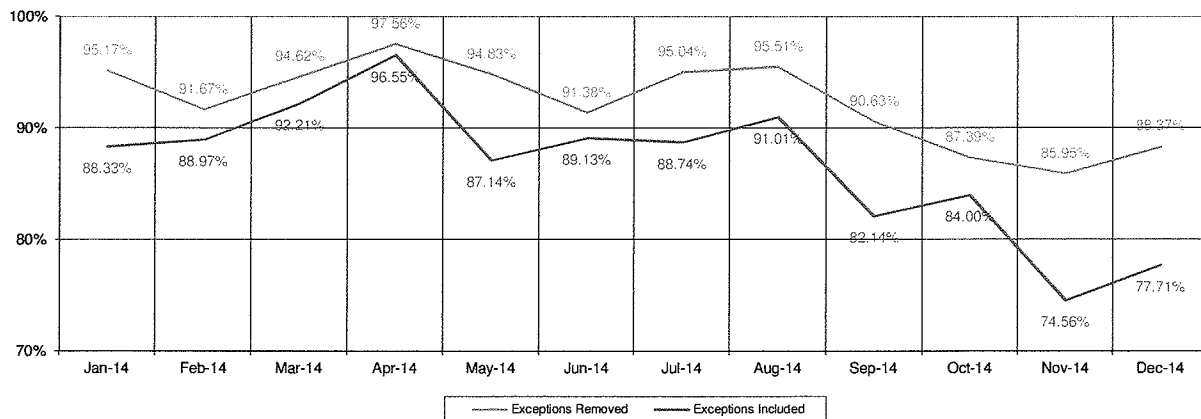


**Medical Aid**  
**Enter Queue to Unit Alert**  
 Target: 95.00% within 30 seconds or less.  
 Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	75.17%	76.67%	80.00%	76.42%	83.62%	75.00%	71.07%	69.87%	70.31%	68.91%	63.64%	52.71%
	109	92	104	94	97	87	86	109	90	82	77	68
21-30 Seconds	95.17%	91.67%	94.62%	97.56%	94.83%	91.38%	95.04%	95.51%	90.63%	87.39%	85.95%	88.37%
	29	18	19	26	13	19	29	40	26	22	27	46
31-40 Seconds	98.62%	97.50%	99.23%	100.00%	98.28%	94.83%	97.52%	98.08%	96.09%	94.96%	97.52%	96.12%
	5	7	6	3	4	4	3	4	7	9	14	10
41-50 Seconds	99.31%	99.17%	100.00%	100.00%	99.14%	96.55%	100.00%	99.36%	99.22%	96.64%	98.35%	98.45%
	1	2	1	0	1	2	3	2	4	2	1	3
51-60 Seconds	99.31%	99.17%	100.00%	100.00%	99.14%	96.55%	100.00%	99.36%	100.00%	98.32%	99.17%	99.22%
	0	0	0	0	0	0	0	0	1	2	1	1
61-70 Seconds	100.00%	100.00%	100.00%	100.00%	99.14%	97.41%	100.00%	99.36%	100.00%	99.16%	99.17%	100.00%
	1	1	0	0	0	1	0	0	0	1	0	1
71-80 Seconds	100.00%	100.00%	100.00%	100.00%	99.14%	97.41%	100.00%	100.00%	100.00%	99.16%	99.17%	100.00%
	0	0	0	0	0	0	0	1	0	0	0	0
81-90 Seconds	100.00%	100.00%	100.00%	100.00%	99.14%	97.41%	100.00%	100.00%	100.00%	99.16%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	1	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	1	3	0	0	0	1	0	0
<b>Total Calls</b>	<b>145</b>	<b>120</b>	<b>130</b>	<b>123</b>	<b>116</b>	<b>116</b>	<b>121</b>	<b>156</b>	<b>128</b>	<b>119</b>	<b>121</b>	<b>129</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	66.11%	75.17%	77.92%	76.55%	75.00%	69.57%	62.91%	65.08%	61.31%	64.67%	50.30%	45.71%
	119	109	120	111	105	96	95	123	103	97	85	80
21-30 Seconds	88.33%	88.97%	92.21%	96.55%	87.14%	89.13%	88.74%	91.01%	82.14%	84.00%	74.56%	77.71%
	40	20	22	29	17	27	39	49	35	29	41	56
31-40 Seconds	93.89%	95.86%	98.70%	98.62%	93.57%	92.75%	92.05%	95.24%	88.10%	91.33%	86.98%	92.00%
	10	10	10	3	9	5	5	8	10	11	21	25
41-50 Seconds	95.56%	97.24%	100.00%	98.62%	95.71%	95.65%	97.35%	98.94%	94.64%	94.00%	92.31%	96.00%
	3	2	2	0	3	4	8	7	11	4	9	7
51-60 Seconds	96.67%	97.24%	100.00%	99.31%	97.14%	95.65%	98.01%	98.94%	95.83%	97.33%	95.86%	97.71%
	2	0	0	1	2	0	1	0	2	5	6	3
61-70 Seconds	98.89%	97.93%	100.00%	100.00%	98.57%	96.38%	98.68%	98.94%	97.62%	98.00%	97.04%	99.43%
	4	1	0	1	2	1	1	0	3	1	2	3
71-80 Seconds	98.89%	98.62%	100.00%	100.00%	98.57%	96.38%	99.34%	99.47%	98.21%	98.00%	97.63%	99.43%
	0	1	0	0	0	0	1	1	1	0	1	0
81-90 Seconds	98.89%	99.31%	100.00%	100.00%	99.29%	97.10%	99.34%	100.00%	99.40%	98.67%	98.22%	99.43%
	0	1	0	0	1	1	0	1	2	1	1	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	2	1	0	0	1	4	1	0	1	2	3	1
<b>Total Calls</b>	<b>180</b>	<b>145</b>	<b>154</b>	<b>145</b>	<b>140</b>	<b>138</b>	<b>151</b>	<b>189</b>	<b>168</b>	<b>150</b>	<b>169</b>	<b>175</b>



**Medical Aid  
Phone Pick Up to Unit Alert**

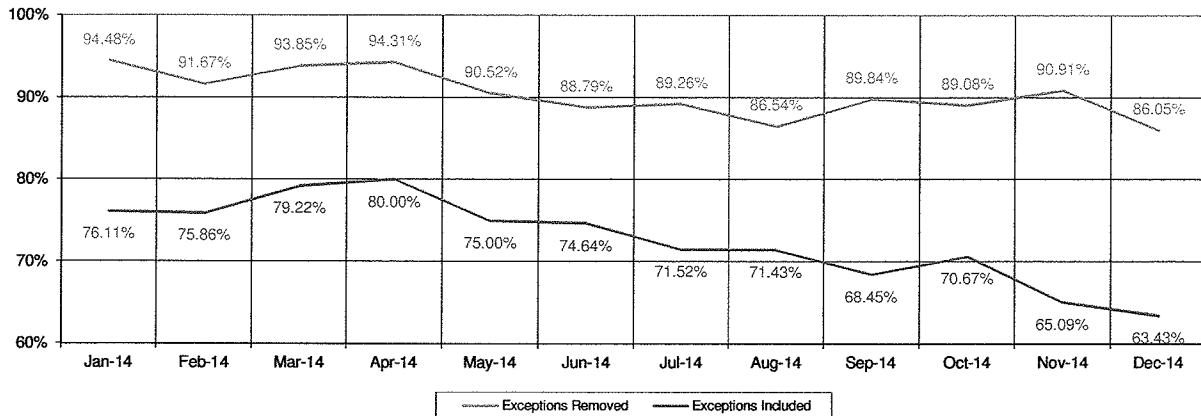
Goal: 95.00% within 60 seconds or less.

**Exceptions Removed**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	4.83%	3.33%	5.38%	3.25%	0.86%	3.45%	1.65%	0.64%	0.78%	0.00%	1.65%	0.00%
	7	4	7	4	1	4	2	1	1	0	2	0
21-30 Seconds	26.90%	26.67%	26.92%	30.08%	24.14%	26.72%	14.36%	18.59%	17.97%	22.69%	12.40%	10.80%
	32	28	28	33	27	27	19	28	22	27	13	13
31-40 Seconds	57.93%	56.67%	55.38%	60.98%	56.03%	56.90%	51.24%	51.28%	51.56%	52.94%	47.11%	32.56%
	45	36	37	38	37	35	41	51	43	36	42	29
41-50 Seconds	77.93%	78.33%	83.08%	77.24%	84.48%	81.03%	74.38%	74.36%	75.78%	78.99%	76.86%	63.57%
	29	26	36	20	33	28	28	36	31	31	36	40
51-60 Seconds	94.48%	91.67%	93.85%	94.31%	90.52%	88.79%	89.26%	86.54%	89.84%	89.08%	90.91%	86.05%
	24	16	14	21	7	9	18	19	18	12	17	29
61-70 Seconds	94.48%	91.67%	93.85%	95.12%	90.52%	92.24%	90.08%	88.46%	92.97%	90.76%	92.56%	89.15%
	0	0	0	1	0	4	1	3	4	2	2	4
71-80 Seconds	95.86%	92.50%	96.92%	95.93%	92.24%	93.10%	91.74%	91.03%	93.75%	92.44%	93.39%	93.02%
	2	1	4	1	2	1	2	4	1	2	1	5
81-90 Seconds	86.55%	95.00%	97.69%	95.93%	93.10%	94.83%	94.21%	91.03%	93.75%	92.44%	94.21%	93.02%
	1	3	1	0	1	2	3	0	0	0	1	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	5	6	3	5	8	6	7	14	8	9	7	9
<b>Total Calls</b>	<b>145</b>	<b>120</b>	<b>130</b>	<b>123</b>	<b>116</b>	<b>116</b>	<b>121</b>	<b>156</b>	<b>128</b>	<b>119</b>	<b>121</b>	<b>129</b>

**Exceptions Included**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	3.89%	2.76%	4.55%	2.76%	0.71%	2.90%	1.32%	0.53%	0.60%	0.00%	1.18%	0.00%
	7	4	7	4	1	4	2	1	1	0	2	0
21-30 Seconds	21.67%	22.07%	22.73%	25.52%	20.00%	22.46%	13.91%	15.34%	13.69%	18.00%	8.88%	7.43%
	32	28	28	33	27	27	19	28	22	27	13	13
31-40 Seconds	46.67%	46.90%	46.75%	51.72%	46.43%	47.83%	41.06%	42.33%	39.29%	42.00%	33.73%	24.00%
	45	36	37	38	37	35	41	51	43	36	42	29
41-50 Seconds	62.78%	64.83%	70.13%	65.52%	70.00%	68.12%	59.60%	61.38%	57.74%	62.67%	55.03%	46.86%
	29	26	36	20	33	28	28	36	31	31	36	40
51-60 Seconds	76.11%	75.86%	79.22%	80.00%	75.00%	74.64%	71.52%	71.43%	68.45%	70.67%	65.09%	63.43%
	24	16	14	21	7	9	18	19	18	12	17	29
61-70 Seconds	81.67%	78.62%	82.47%	82.07%	80.00%	80.43%	76.82%	76.72%	76.79%	75.33%	75.15%	76.00%
	10	4	5	3	7	8	8	10	14	7	17	22
71-80 Seconds	87.22%	80.69%	86.36%	84.83%	82.14%	84.06%	81.46%	83.07%	79.17%	77.33%	81.07%	81.14%
	10	3	6	4	3	5	7	12	4	3	10	9
81-90 Seconds	90.56%	86.21%	88.31%	86.90%	84.29%	86.96%	84.77%	83.07%	80.95%	80.67%	83.43%	85.14%
	6	8	3	3	3	4	5	0	3	5	4	7
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	17	20	18	19	22	18	23	32	32	29	28	26
<b>Total Calls</b>	<b>180</b>	<b>145</b>	<b>154</b>	<b>145</b>	<b>140</b>	<b>138</b>	<b>151</b>	<b>189</b>	<b>168</b>	<b>150</b>	<b>169</b>	<b>175</b>

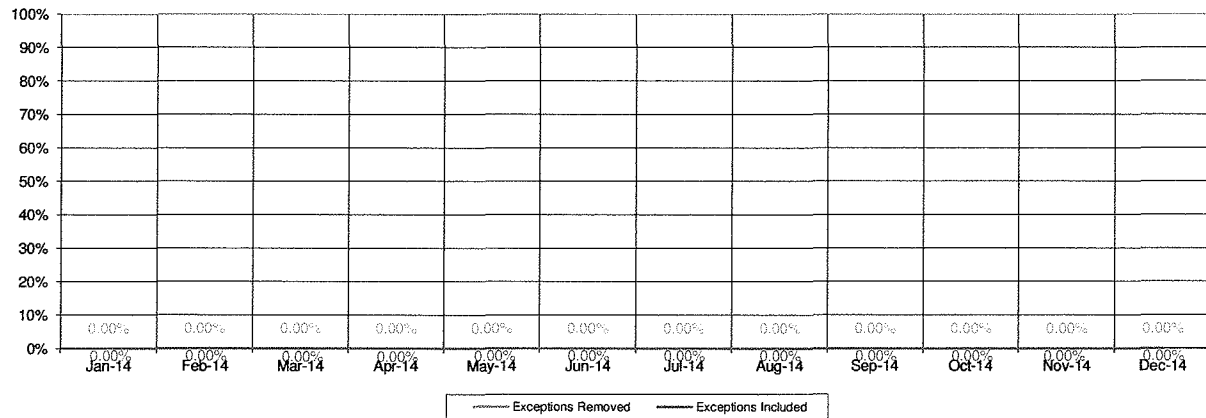


Rescue Call  
**Phone Pick Up to Enter Queue**  
 Target: 95.00% within 30 seconds or less.  
 Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

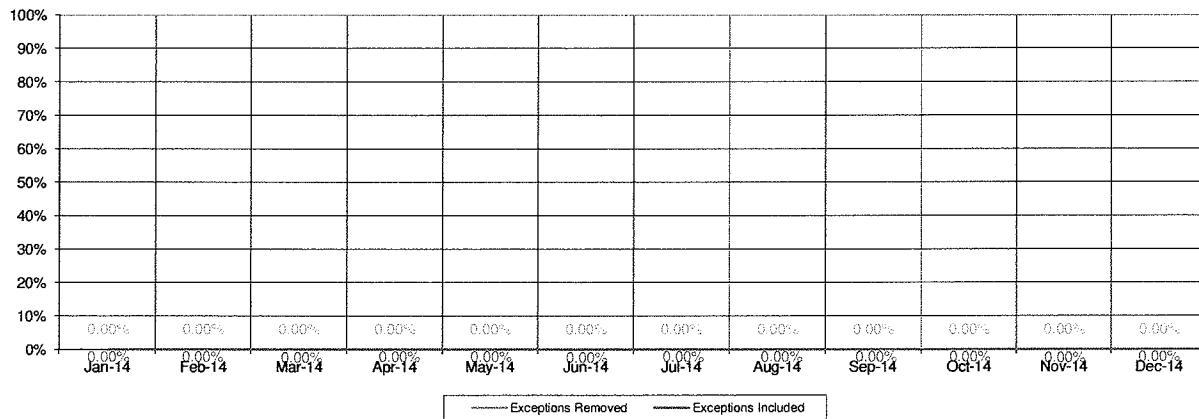


Rescue Call  
Enter Queue to Unit Alert  
Target: 95.00% within 30 seconds or less.  
Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>



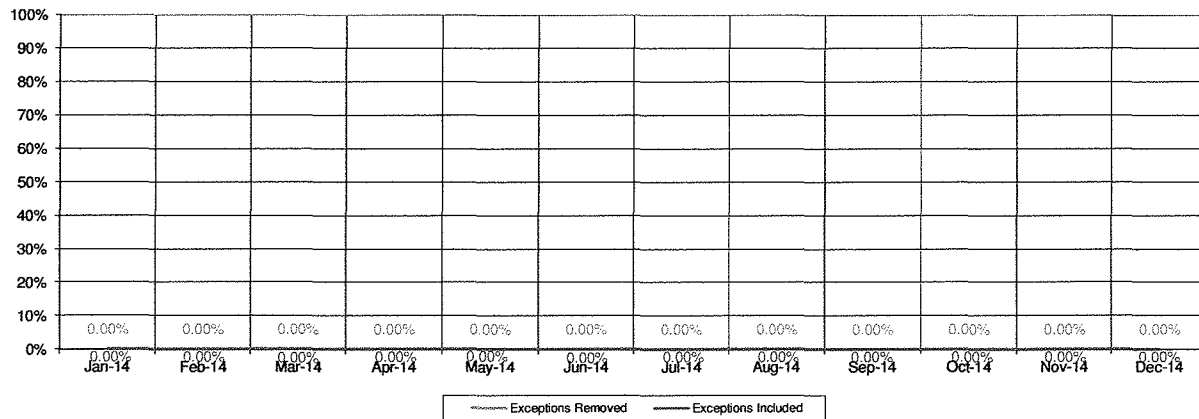
Rescue Call  
Phone Pick Up to Unit Alert  
Goal: 95.00% within 60 seconds or less.

Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents	No Incidents
21-30 Seconds												
31-40 Seconds												
41-50 Seconds												
51-60 Seconds												
61-70 Seconds												
71-80 Seconds												
81-90 Seconds												
≥ 91 Seconds												
<b>Total Calls</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

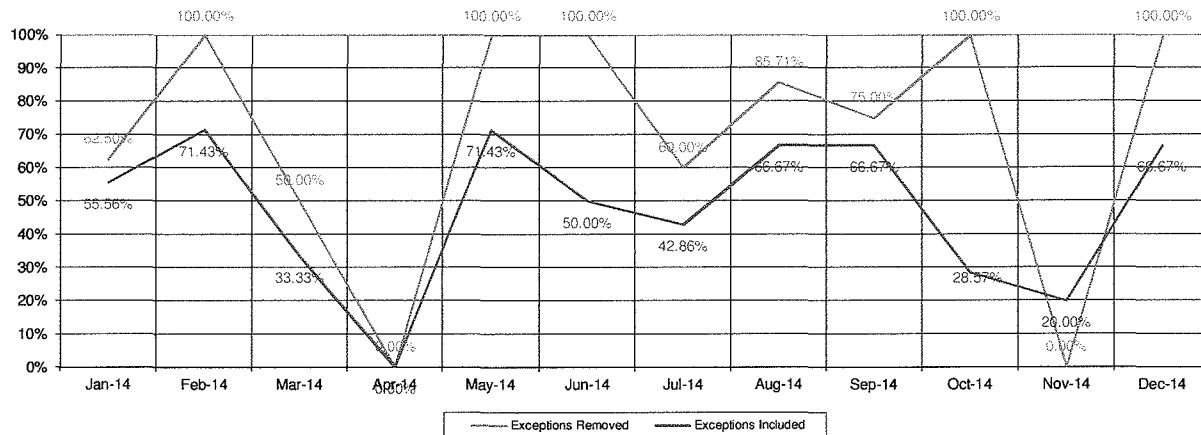


**Special Duty  
Phone Pick Up to Enter Queue**  
Target: 95.00% within 30 seconds or less.  
Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	37.50%	60.00%	0.00%	0.00%	40.00%	0.00%	40.00%	57.14%	25.00%	0.00%	No Incidents Meeting this Criteria	100.00%
	3	3	0	0	2	0	2	4	1	0		2
21-30 Seconds	62.50%	100.00%	50.00%	0.00%	100.00%	100.00%	60.00%	85.71%	75.00%	100.00%		100.00%
	2	2	2	0	3	4	1	2	2	2		0
31-40 Seconds	87.50%	100.00%	75.00%	100.00%	100.00%	100.00%	100.00%	100.00%	75.00%	100.00%		100.00%
	2	0	1	1	0	0	2	1	0	0		0
41-50 Seconds	100.00%	100.00%	75.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	1	0	0	0	0	0	0	0	1	0		0
51-60 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	1	0	0	0	0	0	0	0		0
61-70 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	0	0	0	0	0	0	0	0		0
71-80 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	0	0	0	0	0	0	0	0		0
81-90 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	0	0	0	0	0	0	0	0		0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	0	0	0	0	0	0	0	0		0
<b>Total Calls</b>	<b>8</b>	<b>5</b>	<b>4</b>	<b>1</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>7</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>2</b>

**Exceptions Included**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	33.33%	42.86%	0.00%	0.00%	28.57%	0.00%	28.57%	44.44%	33.33%	0.00%	0.00%	50.00%
	3	3	0	0	2	0	2	4	2	0	0	3
21-30 Seconds	55.56%	71.43%	33.33%	0.00%	71.43%	50.00%	42.86%	66.67%	66.67%	28.57%	20.00%	66.67%
	2	2	2	0	3	4	1	2	2	2	1	1
31-40 Seconds	77.78%	71.43%	50.00%	33.33%	85.71%	50.00%	85.71%	77.78%	66.67%	42.86%	40.00%	83.33%
	2	0	1	1	1	0	3	1	0	1	1	1
41-50 Seconds	88.89%	71.43%	66.67%	33.33%	85.71%	62.50%	100.00%	77.78%	83.33%	71.43%	80.00%	83.33%
	1	0	1	0	0	1	1	0	1	2	2	0
51-60 Seconds	100.00%	71.43%	83.33%	33.33%	85.71%	75.00%	100.00%	77.78%	83.33%	71.43%	100.00%	83.33%
	1	0	1	0	0	1	0	0	0	0	1	0
61-70 Seconds	100.00%	71.43%	100.00%	33.33%	85.71%	75.00%	100.00%	88.89%	83.33%	71.43%	100.00%	83.33%
	0	0	1	0	0	0	0	1	0	0	0	0
71-80 Seconds	100.00%	85.71%	100.00%	33.33%	85.71%	87.50%	100.00%	88.89%	100.00%	71.43%	100.00%	83.33%
	0	1	0	0	0	1	0	0	1	0	0	0
81-90 Seconds	100.00%	85.71%	100.00%	33.33%	85.71%	100.00%	100.00%	88.89%	100.00%	71.43%	100.00%	83.33%
	0	0	0	0	0	1	0	0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	1	0	2	1	0	0	1	0	2	0	1
<b>Total Calls</b>	<b>9</b>	<b>7</b>	<b>6</b>	<b>3</b>	<b>7</b>	<b>8</b>	<b>7</b>	<b>9</b>	<b>6</b>	<b>7</b>	<b>5</b>	<b>6</b>

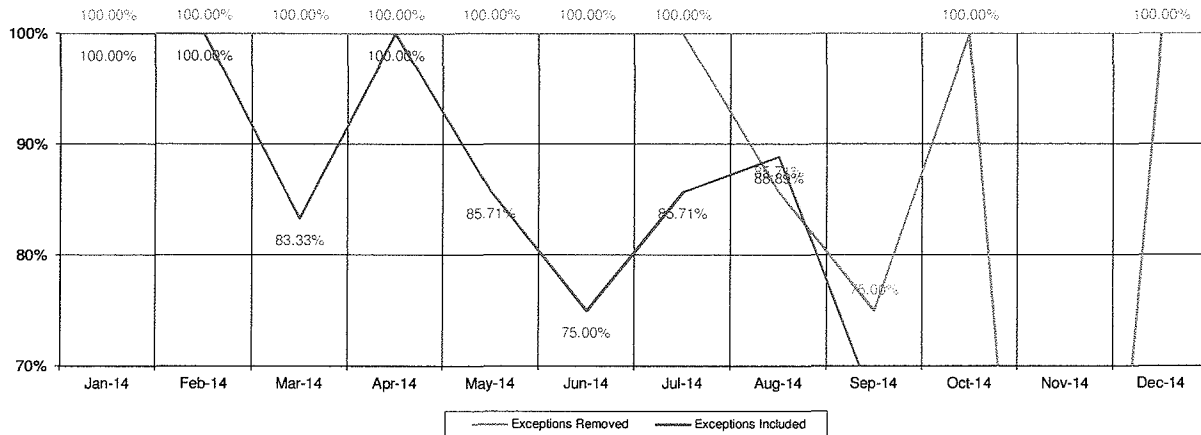


Special Duty  
Enter Queue to Unit Alert  
Target: 95.00% within 30 seconds or less.  
Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	100.00%	40.00%	75.00%	100.00%	100.00%	100.00%	100.00%	57.14%	50.00%	50.00%	No Incidents Meeting this Criteria	100.00%
	8	2	3	1	5	4	5	4	2	1		2
21-30 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	85.71%	75.00%	100.00%		100.00%
	0	3	1	0	0	0	0	2	1	1		0
31-40 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	0	0	0	0	0	1	1	0		0
41-50 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	0	0	0	0	0	0	0	0		0
51-60 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	0	0	0	0	0	0	0	0		0
61-70 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	0	0	0	0	0	0	0	0		0
71-80 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	0	0	0	0	0	0	0	0		0
81-90 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	0	0	0	0	0	0	0	0		0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	0	0	0	0	0	0	0	0		0
<b>Total Calls</b>	<b>8</b>	<b>5</b>	<b>4</b>	<b>1</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>7</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>2</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	100.00%	42.86%	66.67%	66.67%	85.71%	62.50%	85.71%	66.67%	33.33%	14.29%	20.00%	33.33%
	9	3	4	2	6	5	6	6	2	1	1	2
21-30 Seconds	100.00%	100.00%	83.33%	100.00%	85.71%	75.00%	85.71%	88.89%	66.67%	42.86%	20.00%	33.33%
	0	4	1	1	0	1	0	2	2	2	0	0
31-40 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	87.50%	100.00%	100.00%	83.33%	42.86%	40.00%	33.33%
	0	0	1	0	1	1	1	1	1	0	1	0
41-50 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	87.50%	100.00%	100.00%	83.33%	71.43%	100.00%	50.00%
	0	0	0	0	0	0	0	0	0	2	3	1
51-60 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	87.50%	100.00%	100.00%	83.33%	71.43%	100.00%	83.33%
	0	0	0	0	0	0	0	0	0	0	0	2
61-70 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	87.50%	100.00%	100.00%	83.33%	71.43%	100.00%	83.33%
	0	0	0	0	0	0	0	0	0	0	0	0
71-80 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	87.50%	100.00%	100.00%	83.33%	85.71%	100.00%	83.33%
	0	0	0	0	0	0	0	0	0	1	0	0
81-90 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	87.50%	100.00%	100.00%	83.33%	85.71%	100.00%	83.33%
	0	0	0	0	0	0	0	0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	1	0	0	1	1	0	1
<b>Total Calls</b>	<b>9</b>	<b>7</b>	<b>6</b>	<b>3</b>	<b>7</b>	<b>8</b>	<b>7</b>	<b>9</b>	<b>6</b>	<b>7</b>	<b>5</b>	<b>6</b>



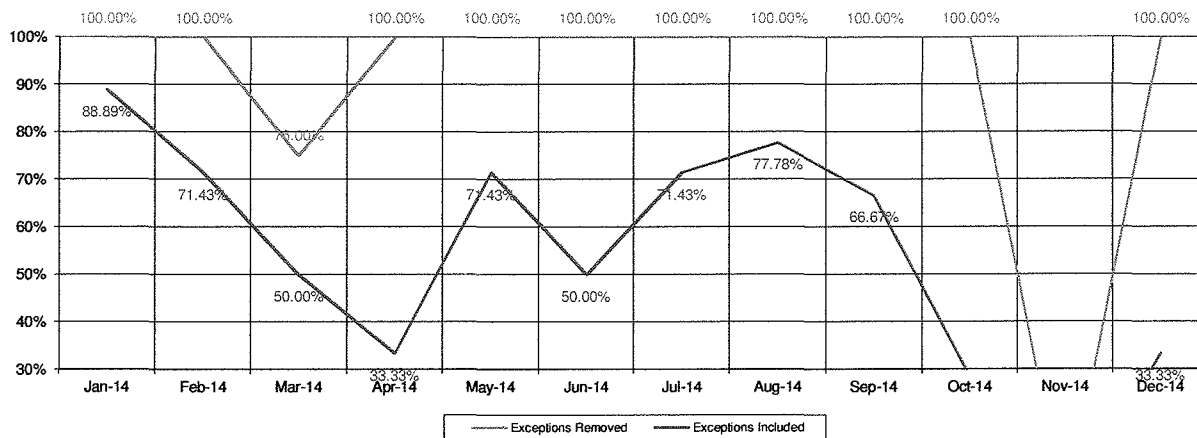


**Special Duty  
Phone Pick Up to Unit Alert**  
Goal: 95.00% within 60 seconds or less.  
Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	12.50%	0.00%	0.00%	0.00%	40.00%	0.00%	0.00%	14.29%	0.00%	0.00%	No Incidents Meeting this Criteria	50.00%
	1	0	0	0	2	0	0	1	0	0		1
21-30 Seconds	12.50%	20.00%	0.00%	0.00%	40.00%	0.00%	20.00%	42.86%	0.00%	50.00%		100.00%
	0	1	0	0	0	0	1	2	0	1		1
31-40 Seconds	50.00%	60.00%	25.00%	0.00%	60.00%	0.00%	40.00%	42.86%	25.00%	50.00%		100.00%
	3	2	1	0	1	0	1	0	1	0		0
41-50 Seconds	87.50%	100.00%	50.00%	100.00%	100.00%	100.00%	100.00%	71.43%	25.00%	50.00%		100.00%
	3	2	1	1	2	4	3	2	0	0		0
51-60 Seconds	100.00%	100.00%	75.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	1	0	1	0	0	0	0	2	3	1		0
61-70 Seconds	100.00%	100.00%	75.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	0	0	0	0	0	0	0	0		0
71-80 Seconds	100.00%	100.00%	75.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	0	0	0	0	0	0	0	0		0
81-90 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	1	0	0	0	0	0	0	0		0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100.00%
	0	0	0	0	0	0	0	0	0	0		0
<b>Total Calls</b>	<b>8</b>	<b>5</b>	<b>4</b>	<b>1</b>	<b>5</b>	<b>4</b>	<b>5</b>	<b>7</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>2</b>

**Exceptions Included**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	11.11%	0.00%	0.00%	0.00%	28.57%	0.00%	0.00%	11.11%	0.00%	0.00%	0.00%	16.67%
	1	0	0	0	2	0	0	1	0	0	0	1
21-30 Seconds	11.00%	14.29%	0.00%	0.00%	28.57%	0.00%	14.29%	33.33%	0.00%	14.29%	0.00%	33.33%
	0	1	0	0	0	0	1	2	0	1	0	1
31-40 Seconds	44.44%	42.86%	16.67%	0.00%	42.86%	0.00%	28.57%	33.33%	16.67%	14.29%	0.00%	33.33%
	3	2	1	0	1	0	1	0	1	0	0	0
41-50 Seconds	77.78%	71.43%	33.33%	33.33%	71.43%	50.00%	71.43%	55.56%	16.67%	14.29%	0.00%	33.33%
	3	2	1	1	2	4	3	2	0	0	0	0
51-60 Seconds	88.89%	71.43%	50.00%	33.33%	71.43%	50.00%	71.43%	77.78%	66.67%	28.57%	0.00%	33.33%
	1	0	1	0	0	0	0	2	3	1	0	0
61-70 Seconds	100.00%	71.43%	50.00%	33.33%	71.43%	50.00%	100.00%	77.78%	66.67%	28.57%	40.00%	50.00%
	1	0	0	0	0	0	2	0	0	0	2	1
71-80 Seconds	100.00%	71.43%	50.00%	33.33%	85.71%	62.50%	100.00%	77.78%	66.67%	28.57%	60.00%	50.00%
	0	0	0	0	1	1	0	0	0	0	1	0
81-90 Seconds	100.00%	85.71%	100.00%	33.33%	85.71%	62.50%	100.00%	88.89%	66.67%	42.86%	80.00%	66.67%
	0	1	3	0	0	0	0	1	0	1	0	1
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	1	0	2	1	3	0	1	2	4	1	2
<b>Total Calls</b>	<b>9</b>	<b>7</b>	<b>6</b>	<b>3</b>	<b>7</b>	<b>8</b>	<b>7</b>	<b>9</b>	<b>6</b>	<b>7</b>	<b>5</b>	<b>6</b>



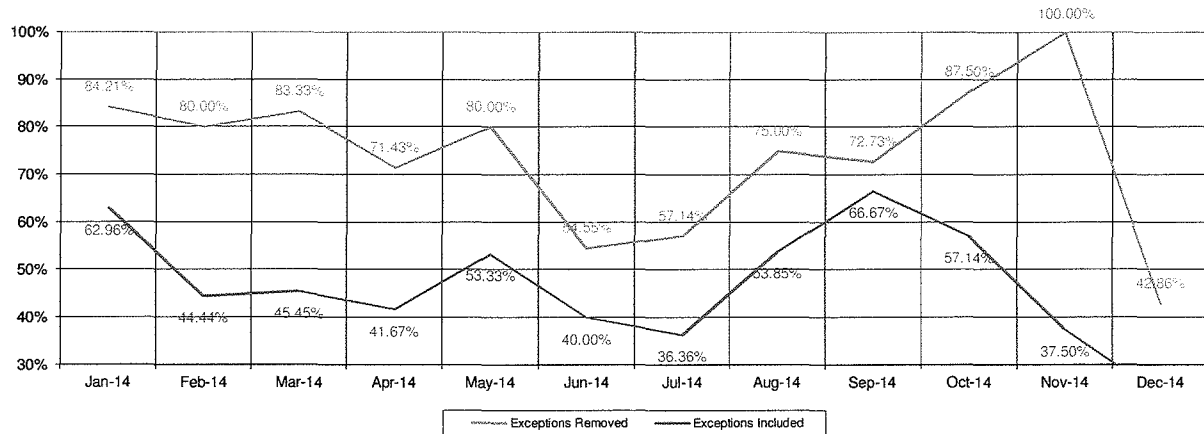


**Still Alarm**  
**Phone Pick Up to Enter Queue**  
 Target: 95.00% within 30 seconds or less.  
 Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	36.84%	60.00%	16.67%	42.86%	50.00%	9.09%	57.14%	37.50%	18.18%	12.50%	33.33%	0.00%
	7	3	1	3	5	1	4	3	2	1	1	0
21-30 Seconds	84.21%	80.00%	83.33%	71.43%	80.00%	54.55%	57.14%	75.00%	72.73%	87.50%	100.00%	42.86%
	9	1	4	2	3	5	0	3	6	6	2	3
31-40 Seconds	100.00%	100.00%	100.00%	85.71%	90.00%	90.91%	100.00%	100.00%	90.91%	87.50%	100.00%	85.71%
	3	1	1	1	1	4	3	2	2	0	0	3
41-50 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	1	1	1	0	0	1	1	0	1
51-60 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	0	0
61-70 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	0	0
71-80 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	0	0
81-90 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total Calls</b>	<b>19</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>10</b>	<b>11</b>	<b>7</b>	<b>8</b>	<b>11</b>	<b>8</b>	<b>3</b>	<b>7</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	29.63%	33.33%	9.09%	25.00%	33.33%	5.00%	36.36%	23.08%	16.67%	7.14%	12.50%	0.00%
	8	3	1	3	5	1	4	3	2	1	1	0
21-30 Seconds	62.96%	44.44%	45.45%	41.67%	53.33%	40.00%	36.36%	53.85%	66.67%	57.14%	37.50%	23.53%
	9	1	4	2	3	7	0	4	6	7	2	4
31-40 Seconds	81.48%	66.67%	54.55%	50.00%	73.33%	65.00%	72.73%	76.92%	83.33%	64.29%	62.50%	64.71%
	5	2	1	1	3	5	4	3	2	1	2	7
41-50 Seconds	88.89%	66.67%	81.82%	66.67%	93.33%	70.00%	90.91%	76.92%	91.67%	78.57%	100.00%	82.35%
	2	0	3	2	3	1	2	0	1	2	3	3
51-60 Seconds	88.89%	77.78%	90.91%	75.00%	93.33%	75.00%	90.91%	92.31%	100.00%	85.71%	100.00%	88.24%
	0	1	1	1	0	1	0	2	1	1	0	1
61-70 Seconds	92.59%	77.78%	90.91%	75.00%	93.33%	85.00%	100.00%	100.00%	100.00%	85.71%	100.00%	88.24%
	1	0	0	0	0	2	1	1	0	0	0	0
71-80 Seconds	96.30%	77.78%	100.00%	83.33%	93.33%	85.00%	100.00%	100.00%	100.00%	85.71%	100.00%	94.12%
	1	0	1	1	0	0	0	0	0	0	0	1
81-90 Seconds	96.30%	88.89%	100.00%	83.33%	100.00%	90.00%	100.00%	100.00%	100.00%	85.71%	100.00%	94.12%
	0	1	0	0	1	1	0	0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	1	1	0	2	0	2	0	0	0	2	0	1
<b>Total Calls</b>	<b>27</b>	<b>9</b>	<b>11</b>	<b>12</b>	<b>15</b>	<b>20</b>	<b>11</b>	<b>13</b>	<b>12</b>	<b>14</b>	<b>8</b>	<b>17</b>

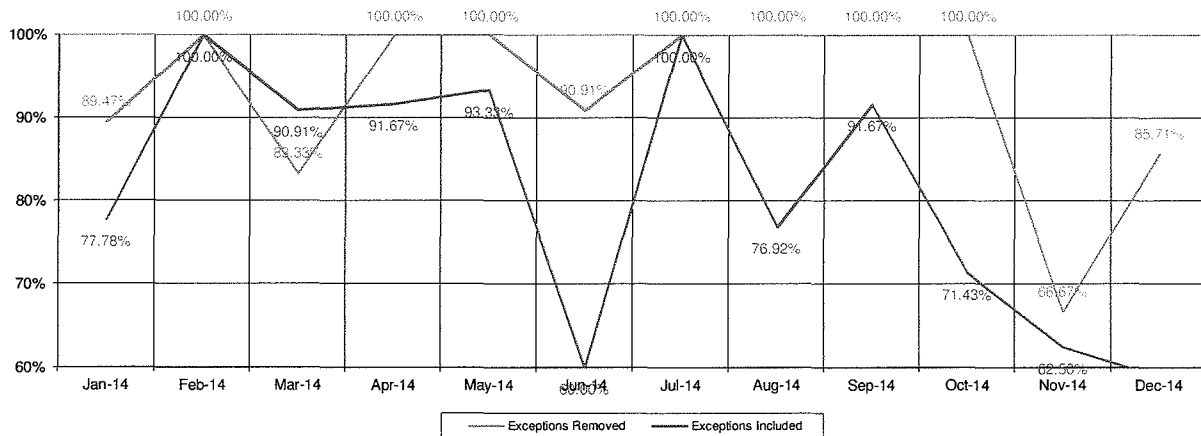


Still Alarm  
Enter Queue to Unit Alert  
Target: 95.00% within 30 seconds or less.  
Exceptions Removed

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	68.42%	40.00%	66.67%	85.71%	40.00%	45.45%	57.14%	75.00%	72.73%	62.55%	0.00%	14.29%
	13	2	4	6	4	5	4	6	8	5	0	1
21-30 Seconds	89.47%	100.00%	83.33%	100.00%	100.00%	90.91%	100.00%	100.00%	100.00%	100.00%	66.67%	85.71%
	4	3	1	1	6	5	3	2	3	3	2	5
31-40 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	2	0	1	0	0	1	0	0	0	0	1	1
41-50 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	0	0
51-60 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	0	0
61-70 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	0	0
71-80 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	0	0
81-90 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total Calls</b>	<b>19</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>10</b>	<b>11</b>	<b>7</b>	<b>8</b>	<b>11</b>	<b>8</b>	<b>3</b>	<b>7</b>

Exceptions Included

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	48.15%	33.33%	63.64%	83.33%	33.33%	30.00%	36.36%	53.85%	66.67%	42.86%	0.00%	23.53%
	13	3	7	10	5	6	4	7	8	6	0	4
21-30 Seconds	77.78%	100.00%	90.91%	91.67%	93.33%	60.00%	100.00%	76.92%	91.67%	71.43%	62.50%	58.82%
	8	6	3	1	9	6	7	3	3	4	5	6
31-40 Seconds	85.19%	100.00%	100.00%	91.67%	93.33%	70.00%	100.00%	84.62%	100.00%	85.71%	100.00%	70.59%
	2	0	1	0	0	2	0	1	1	2	3	2
41-50 Seconds	92.59%	100.00%	100.00%	91.67%	100.00%	85.00%	100.00%	84.62%	100.00%	85.71%	100.00%	76.47%
	2	0	0	0	1	3	0	0	0	0	0	1
51-60 Seconds	92.59%	100.00%	100.00%	91.67%	100.00%	90.00%	100.00%	92.31%	100.00%	92.86%	100.00%	82.35%
	0	0	0	0	0	1	0	1	0	1	0	1
61-70 Seconds	96.30%	100.00%	100.00%	100.00%	100.00%	90.00%	100.00%	92.31%	100.00%	92.86%	100.00%	88.24%
	1	0	0	1	0	0	0	0	0	0	0	1
71-80 Seconds	96.30%	100.00%	100.00%	100.00%	100.00%	90.00%	100.00%	92.31%	100.00%	92.86%	100.00%	88.24%
	0	0	0	0	0	0	0	0	0	0	0	0
81-90 Seconds	96.30%	100.00%	100.00%	100.00%	100.00%	90.00%	100.00%	92.31%	100.00%	92.86%	100.00%	88.24%
	0	0	0	0	0	0	0	0	0	0	0	0
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	1	0	0	0	0	2	0	1	0	1	0	2
<b>Total Calls</b>	<b>27</b>	<b>9</b>	<b>11</b>	<b>12</b>	<b>15</b>	<b>20</b>	<b>11</b>	<b>13</b>	<b>12</b>	<b>14</b>	<b>8</b>	<b>17</b>



**Still Alarm  
Phone Pick Up to Unit Alert**

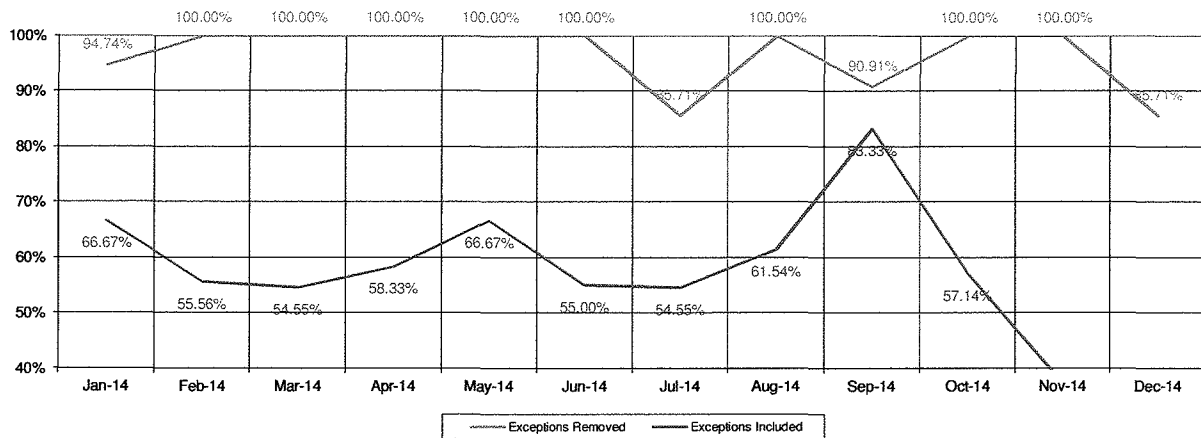
Goal: 95.00% within 60 seconds or less.

**Exceptions Removed**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	0	0	0	0	0	0	0	0	0	0	0	0
21-30 Seconds	21.05%	0.00%	0.00%	14.29%	0.00%	0.00%	14.29%	12.50%	9.09%	0.00%	0.00%	0.00%
	4	0	0	1	0	0	1	1	1	0	0	0
31-40 Seconds	47.37%	40.00%	33.33%	57.14%	50.00%	0.00%	57.14%	37.50%	45.45%	37.50%	0.00%	0.00%
	5	2	2	3	5	0	3	2	4	3	0	0
41-50 Seconds	78.95%	80.00%	66.67%	71.43%	80.00%	54.55%	71.43%	75.00%	72.73%	75.00%	33.33%	42.86%
	6	2	2	1	3	6	1	3	3	3	1	3
51-60 Seconds	94.74%	100.00%	100.00%	100.00%	100.00%	100.00%	85.71%	100.00%	90.91%	100.00%	100.00%	85.71%
	3	1	2	2	2	5	1	2	2	2	2	3
61-70 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	85.71%
	1	0	0	0	0	0	1	0	1	0	0	0
71-80 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	85.71%
	0	0	0	0	0	0	0	0	0	0	0	0
81-90 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	0	1
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	0	0	0	0	0	0	0	0	0	0	0	0
<b>Total Calls</b>	<b>19</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>10</b>	<b>11</b>	<b>7</b>	<b>8</b>	<b>11</b>	<b>8</b>	<b>3</b>	<b>7</b>

**Exceptions Included**

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014
≤ 20 Seconds	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
	0	0	0	0	0	0	0	0	0	0	0	0
21-30 Seconds	14.81%	0.00%	0.00%	8.33%	0.00%	0.00%	9.09%	7.69%	8.33%	0.00%	0.00%	0.00%
	4	0	0	1	0	0	1	1	1	0	0	0
31-40 Seconds	33.33%	22.22%	18.18%	33.33%	33.33%	0.00%	36.36%	23.08%	41.67%	21.43%	0.00%	0.00%
	5	2	2	3	5	0	3	2	4	3	0	0
41-50 Seconds	55.56%	44.44%	36.36%	41.67%	53.33%	30.00%	45.45%	46.15%	66.67%	42.86%	12.51%	17.65%
	6	2	2	1	3	6	1	3	3	3	1	3
51-60 Seconds	66.67%	55.56%	54.55%	58.33%	66.67%	55.00%	54.55%	61.54%	83.33%	57.14%	37.50%	35.29%
	3	1	2	2	2	5	1	2	2	2	2	3
61-70 Seconds	81.48%	66.67%	81.82%	75.00%	86.67%	60.00%	90.91%	61.54%	91.67%	71.43%	87.50%	41.18%
	4	1	3	2	3	1	4	0	1	2	4	1
71-80 Seconds	85.19%	77.78%	81.82%	75.00%	86.67%	60.00%	90.91%	84.62%	91.67%	71.43%	100.00%	58.82%
	1	1	0	0	0	0	0	3	0	0	1	3
81-90 Seconds	88.89%	77.78%	90.91%	75.00%	93.33%	65.00%	100.00%	92.31%	100.00%	78.57%	100.00%	76.47%
	1	0	1	0	1	1	1	1	1	1	0	3
≥ 91 Seconds	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	3	2	1	3	1	7	0	1	0	3	0	4
<b>Total Calls</b>	<b>27</b>	<b>9</b>	<b>11</b>	<b>12</b>	<b>15</b>	<b>20</b>	<b>11</b>	<b>13</b>	<b>12</b>	<b>14</b>	<b>8</b>	<b>17</b>



**CITY MANAGER'S/STAFF'S REPORT  
CITY COUNCIL MEETING:**

July 20, 2015

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**ITEM NO:**

3.

**SUBJECT:**

Consideration and Necessary action on an addendum to the agreement with Serving and Mobilizing, Assistance, Resources and Training (SMART) Center Contract Extension

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**BACKGROUND:** The Council worked with the Selma Ministerial Alliance to find a location to develop a program for youth and adults in Selma.

The Salazar Community Center was identified as a location for this program and Council endorsed it. The City of Selma entered into a lease agreement with the Serving and Mobilizing Assistance, Resources and Training (SMART) Center to lease the Salazar Center on April 2010.

In March 2013 the lease was up for renewal and the SMART Center Board of Directors requested a three-year extension of the lease through February 2016.

The SMART Center pays \$1.00 per year, for the lease of the building and are responsible for all utilities and maintenance costs. They also include the City as an additional insured on their liability insurance policy.

**DISCUSSION:**

In order for the SMART Center to utilize the kitchen, Fresno County is requiring that the fire protection system for the stove hood be operational and monitored. An addendum to the agreement is being attached for Council review and approval, which includes the extra monthly fees for the additional alarm services.

The SMART Center has been notified of the addendum on tonight's Council agenda.

<b><u>COST:</u></b> <i>(Enter cost of item to be purchased)</i>		<b><u>BUDGET IMPACT:</u></b> <i>(Enter amount this non-budgeted item will impact this years' budget – if budgeted, enter NONE).</i>
Pass through		None
<b><u>FUNDING:</u></b> <i>(Enter the funding source for this item – if fund exists, enter the balance in the fund).</i>		<b><u>ON-GOING COST:</u></b> <i>(Enter the amount that will need to be budgeted each year – if one-time cost, enter NONE).</i>
Funding Source: Pass through  Fund Balance: N/A		None

**RECOMMENDATION:** Approve Addendum #3 with the SMART Center and direct City Manager to execute all documents.


  
 Ken Grey, City Manager                      Date

We \_\_\_\_\_ and \_\_\_\_\_  
                     Ken Grey, City Manager                      Steve Yribarren, Financial Consultant

do hereby agree that the funding for the above is correct and that enough funds exist to cover the expenditure.

### **ADDENDUM # 3 TO COMMUNITY RESOURCE LEASE AGREEMENT**

The Serving and Mobilizing Assistance, Resources and Training (SMART) Center, Lessee of the building known as the Salazar Center, located at 1800 Sheridan Street, Selma, California has a lease in place with the City of Selma that commenced on April 1, 2010 and ends on February 28, 2016. Part of the lease agreement provides that lessee shall maintain and pay for all water, electric, solid waste, gas, sewage, alarm service and all other utilities of any kind supplied to or used by Lessee on or to the leased property (Section 5.01).

Both parties agree an amendment will be made to said contract where City of Selma will contract for additional alarm services in the kitchen area. Such services will be provided at a cost of \$100 per month, which will be added to the invoice sent for current utilities. If said fees for this additional alarm should increase, the increase will be added to the monthly invoice for utilities.

This lease addendum is executed on this 21st day of July 2015, in the City of Selma, County of Fresno, State of California.

LESSOR:

CITY OF SELMA

By: \_\_\_\_\_  
Kenneth Grey, City Manager

LESSEE:

SMART CENTER,  
A Non-Profit Corporation

By: \_\_\_\_\_  
Frank Senn, Chairperson