

Streetlight Out?

Report it Online in Three Easy Steps

A well-lit community is a safer community. Keeping our employees, customers and the environment safe is the foundation for all we do.

Consumers Energy's streetlight outage reporting tool makes reporting streetlight outages from your phone or your desktop computer easier than ever.

How to Report Streetlight Outages

If you see a streetlight out or malfunctioning in one of the 900+ Michigan communities we serve, report it in three easy steps:

1. Visit streetlights.consumersenergy.com.
2. Locate the streetlight on the map by street address or panning and zooming on the map.
3. Tell us what you're seeing. Provide as much detail as you can.

Check the map anytime for status updates and to see other streetlight outages in your area.

Tips for a Better Outage Reporting Experience

- The tool isn't compatible with Internet Explorer 11 or below.
- We suggest using Microsoft Edge, Google Chrome or Safari.

streetlights.consumersenergy.com



For quick access to the tool,
scan the QR code