



Organized Collection Update



Quick Recap

- 3-5 haulers all over the city
- Lack on knowledge about tons collected
- Organics mandate from the county
- Adoption and rollout



Program Statistics

- Total households initially identified
- Total current exemptions
- Total households currently serviced
- Incoming calls – 467; 24:42:03
 - Doesn't include outgoing/callbacks
 - Doesn't include the calls multiple other staff have taken
- Thousands of emails

Challenges and Successes

- Current owner/resident names and addresses
- Coordinating 3 haulers
- Overall roll-out
- Pivoting and dealing with many one-off situations or unexpected processes
- Structural changes (misses)
- Resident communication/interactions



Utility Billing Credit



Overview

- In late 2021, the County awarded the City \$32,193.57 in organics-specific SCORE funding.
- City staff are recommending the use of this 2021 funding as a resident credit for the curbside organics program.



Option #1: Credit all households in the program

- For ~9,950 households
 $\$32,193.57 / \$9,950 = \$3.24$ per account
- Does offset the cost for those not participating in the program, which might encourage others to participate



Option #2: Credit households participating in organics collection

- For ~2,300 households
 $\$32,193.57 / 2,300 = \14
per account
- Just credits residents participating in the program, which is how funding is allocated

