

Welcome to Taft Park Paddle Share!

Emergency? Dial 9-1-1

Non-emergency contact: 763-694-7687 Hyland Lake Park Reserve Visitor Center

Rental Equipment & Rates

Type of Rental Equipment	Rental Rate	Available at this Location
Tandem Kayak	\$35/boat per rental timeslot	2 boats
Solo Kayak	\$20/boat per rental timeslot	4 boats
Stand Up Paddleboard	\$25/board per rental timeslot	2 boards

Rental Hours

2023 Rental Hours				
10 am - 8:00 pm	Wednesday - Sunday	May 27 th – Labor Day (Sept. 5 th)	4-hour rental timeslots: 10 am – 2 pm; 4 pm – 8 pm	
10 am – 7:00 pm	Wednesday - Sunday	Sept. 6 th – Closing Day (Oct. 1st)	4-hour rental timeslots: 10 am – 2 pm; 3 pm – 7 pm	

How do I rent?

- Online rentals with credit card only. Reserve your equipment today!
- Select a rental timeslot. You may begin and end your rental anytime within your rental timeslot.

Safety and Inclement Weather

- Always wear a Personal Floatation Device (PFD) or "Life Jacket" that fits correctly
 - Need a youth PFD? Call **763-694-7687** 24 hours prior to your paddle
 - Paddlers must be 18+ to reserve, youth can paddle with an adult
- All users must paddle at their own risk!
- Severe weather, including lightning and thunder, are not safe paddling conditions. Paddlers must immediately get off the water and return equipment to its locker
- Early returns due to poor weather are eligible for a refund. Submit a refund request form

Park Rules

- Smoking and Drinking are not allowed within any City of Richfield Parks, including Taft Park
- Taft Lake is not a designated swimming lake, always stay with your SUP or Kayak
- Boats may not be transported out of Taft Park
- Ensure your locker is closed while you are paddling or away from the station.
- Please remove your garbage from the boat and dispose properly.

What happens if parts are missing?

- <u>Missing upon arrival</u> Report missing equipment by calling **763-694-7687**. Book another locker and submit a <u>refund</u> request <u>form</u> to get on the water immediately.
- Equipment lost or damaged during reservation Notify staff immediately by calling **763-694-7687**.
- A \$100 fee will be charged for failure to return equipment to its locker.

What if the locker won't open?

- Confirm your reservation was for that location, locker number, and time
- Ensure the 10-digit code was entered correctly. If you see a flashing red light, it means the code was not correct. Wait one minute and try again.
- Lock-outs/late returns require a staff member to come to your location which may take over an hour stay with the equipment until staff arrive. A \$100 fee is charged for abandoning equipment.

Payment Information

- If there is a problem with the charge contact us here
- Refunds submit a <u>refund request form</u>

Feedback or Large-group Requests

• Email us or call 763-559-9000