

# City branding efforts

### **Presentation overview**

- Recent communication projects
- Richfield's lack of visual identity
- Branding process
- Proposed brand elements
- Feedback



### Recent communication projects

- Summer of Community Development
- "Best Burb" campaign with RTPB
- "Now, that's Rich(field) podcast



### **Summer of Community Development**

- The Community Development Department's efforts touch everyone in Richfield, but their programs and initiatives are less understood then other departments.
- Tactics
  - Website articles
  - Facebook longforms
  - Social media channels
  - Videos
  - News releases (as necessary)



### "Best Burb" campaign

- Worked with RTPD to promote Richfield
- Used the increase traffic in metro during state fair to increase message reach
- Timeline: August 23-September 21
- Campaign elements:
  - I-494 Billboard
  - Radio ad on Cities 97 (51 airings)
  - Social media posts (60 posts)
  - Blogs (4)
  - Print advertisement (City Pages)
  - Online ad campaign (two ads, running all month)



### Now, that's Rich(field) podcast

- Starts airing in September
- Once a week
- 15-20 minute podcast
- Downloadable on iTunes, Google Play, Sound Cloud and Spotify
- Discuss city projects, issues and history



### Lack of visual identity





### **Branding process**

- Research
  - Branding trends
  - Regional preferences
- Created city branding taskforce
- Hosted facilitated conversations with city branding taskforce
- Conferred with external designers



### **Proposed brand: Personality**

- Richfield is/strives to be:
  - Diverse
  - Robust
  - Grounded
  - Balanced
  - Budding
  - Conscientious
  - Spritely



# Proposed brand: Not our personality

- Yuppie
- Stuffy
- "Poor Edina"
- Old
- Out of touch
- Unhelpful
- Transient
- Backwards thinking

- Shabby
- Lazy
- Worthless
- Wasteful
- Bureaucratic
- "Small town"
- Shrinking



### Proposed brand: Style

- Clear. Concise. With Personality.
- Government fails to connect with citizens because:
  - Complicated messaging
  - Longwinded
  - Boring
- Richfield is none of those things, the city's messaging should reflect its personality



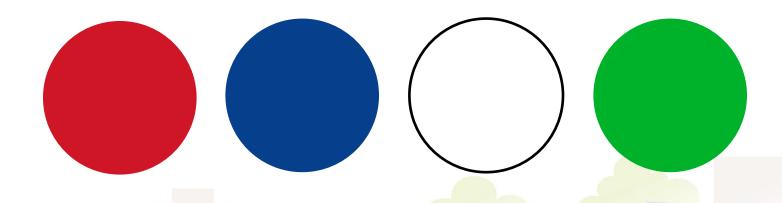
### **Proposed brand: Voice**

- The language we use to communicate with residents is just as integral as the visual elements of our brand.
- Like our style we will be clear, concise, and have a personality.
- As an organization, we want to sound like a person that is approachable and helpful, to build a relationship with residents
- When crafting messages we will strive to be casual, clever, optimistic and matter-of-fact



### **Proposed brand: Color**

#### **Core colors**



**Accent colors** 





## Proposed brand: Typography

Proxima Nova Bold Italic

Proxima Nova Regular Italic

Proxima Nova Light

Proxima Nova Light Italic



### Proposed brand: Logo usage

**Primary** 



**Secondary 1** 



Secondary 2





### **Next steps**

- Present to division managers for feedback
- Make final tweeks
- Finalize branding guide
- Update current materials to reflect new brand guidelines
- Create templates
- Revise writing style guide





### Feedback?