



Organized Collection Contract

5/11/21 City Council Work Session



Agenda

- Background information
- Brief contract overview
- Scope of services
- Pricing
- Billing and Customer Service
- Resident FAQs
- Timeline
- Questions/Discussion



How we got here

- City/county/state goals and mandates
- 1 of 2 cities in the County without organized recycling
- Residential complaints to the city
- Success of the organics drop-off program



Why?

✓ Equity & Resident Protection

✓ Environmental Benefits

- ✓ Ensure all residents have adequate waste management services
- ✓ Improve hauler reporting systems
- ✓ Improve safety
- ✓ Improve standardization of service options and value of services
- ✓ Lessen the economic burden on marginalized populations (ESL, elderly, low or fixed income, etc.)
- ✓ Increase recycling, organics collection, and waste reduction rates
- ✓ Lessen environmental impacts (including road wear and emissions)
- ✓ Minimize disruption to residents
- ✓ Minimize impacts on licensed haulers
- ✓ Optimize administrative efficiency, both for haulers and the City
- ✓ Public education and awareness



Briefly....

- 7 year contract
 - October 2021-
October 2028
- 3 participating haulers
 - Aspen, Republic,
Waste
Management



Waste Streams/Services

- Trash
- Recycling
- Yard Waste
- Organics
- Bulky Items and Electronics



Pricing: Trash and Recycling

Service Level		Open Collection Average	Organized Collection Price	(Units)
Small Cart (e.g., 35-gallon)	Every other week	-	\$7.50	(\$/HH/month)
Small Cart (e.g., 35-gallon)	Weekly	\$15.49	\$9.50	(\$/HH/month)
Medium Cart (e.g., 65-gallon)	Weekly	\$16.82	\$12.00	(\$/HH/month)
Large Cart (e.g., 95-gallon)	Weekly	\$18.03	\$14.50	(\$/HH/month)
On-call or Overflow Trash	As needed	-	\$5.00	(\$/bag)

Recycling
(one option for the whole city)

Service Level		Open Collection Average	Organized Collection Price	Units
Option #1	Every other week	\$9.68	\$7.00 minus Commodity Adjustment Offset Price	(\$/HH/month)
Option #2 ^(b)	Weekly	-	\$14.00 minus Commodity Adjustment Offset Price	(\$/HH/month)

Bigger Picture: “All-in” Monthly Trash (with taxes), EOW Recycling, Organics

	Monthly Open Collection Average	Monthly Organized Pricing (w/o recycling commodity adjustment)	Quarterly Organized Price
EOW ~35 gal trash	-	16.36 + 5	49.08 +15
~35 gal trash	32.91	18.90 + 5	56.70 +15
~65 gal trash	32.53	22.03 + 5	66.09 +15
~95 gal trash	34.24	25.16 + 5	75.48 +15

+5 and + 15 indicate organics costs

Pricing: Organics and Yard Waste

Service Level		Collection Price	Units
Option #1	Citywide Program	Depends on participation levels (see table)	(\$/HH/month)
Option #2	Subscription	\$16.50	(\$/HH/month)

Price Breakdown for Citywide Organics

Program Participation Level	Collection Price	Units
0-30%	\$5.00	(\$/HH/month)
31-50%	\$5.25	(\$/HH/month)
51-70%	\$5.75	(\$/HH/month)
71-100%	TBD	(\$/HH/month)

Prices for Yard Waste and Holiday Tree Collection Services

Service Level		Collection Price	(Units)
Full season	April 15 – November 30	\$100	(\$/HH/season)
On-call	As needed, April 15 – November 30	\$5.00	(\$/bag)
Second or third yard waste Cart	As requested	\$40.00	(\$/Cart)
Holiday tree collection	After the first Monday after New Year's for two full service weeks	\$12.00	(\$/tree)

Pricing: Bulky Items and Electronics

Size	Example Items	Weight	Amt of Metal	Rate per Item
Small items (without Freon)	Small furniture, lawn furniture, lawn mower, ottoman, small chair, bookcase, small table, small desk, wooden chair, end table	Less than 50 pounds	n/a	\$35.00
Small items (with Freon)	dehumidifier			
Large appliances (without Freon)	Stove, snow blower, hide-a-bed	More than 50 pounds	More than 50% metal	\$55.00
Large appliances (with Freon)	Refrigerator, freezer		More than 50% metal	
Large furniture	Sofa, love seat, box-spring, reclining chair, wooden picnic table		Less than 50% metal	
Mattresses	All size mattresses	n/a	n/a	\$60.00

Size	Example Items	Weight	Screen or CRT Monitor	Rate per Item
Small items	Computer hard drive, keyboard, VCR, DVD	Less than 20 pounds	No screen or monitor	\$30.00
Large items	Computer monitor, television	More than 20 pounds	With screen or monitor	\$40.00
Extra-Large items	Tube TVs (must identify type & approx.. weight at time of scheduling)	= or > 100 pounds	n/a	\$80.00

Pricing: Extra Services

	Service Level	Collection Price	(Units)
Cart Exchange	First change per calendar year	No Fee	(\$/trip)
Cart Exchange	Additional changes in same calendar year	\$40.00	(\$/trip)
Cart Replacement	As needed	\$65.00	(\$/Cart)
Cart Removal (for subscription services)	As requested	\$30.00	(\$/trip)
Extra Collection	As requested	\$30.00	(\$/trip)
Late Set Out Collection	As needed	\$20.00	(\$/service)
Walk-up Fee (for convenience reasons)	As requested	\$10.00	(\$/Cart/month)
Late Fee for Unpaid Bills	As needed, applied on the 1 st of the month after the bill is sent out	TBD	(\$/month)

Sample bill – one quarter

- 65 gal trash (w/ tax): \$45.09
- EOW recycling: \$21
- Yard Waste (billed annually): \$25
- Organics: \$15
- Total: \$106.09

Billing and Customer Service

- Haulers will be the first point of contact for questions about both
- Residents will be receiving quarterly bills and communication as needed from their Hauler
- City doesn't have adequate staff capacity and chose to not hire additional staff which would have increased the cost of the program
- Residents can contact the City, especially if an issue needs to be escalated

Selected FAQs

- Am I required to participate in this system?
Can I opt out?
- Will there be an option to suspend service for extended leaves of absence/snowbirds?
- How/when do I cancel my current service?
- Will residents be stuck with cart-swapping or contract-breaking fees?

Other Benefits

- Increased reporting which will help the City understand where we're at and where we can go from here
- Streamlined education for residents
- Ability for City staff to help residents more
- Less uncertainty when it comes to services, what's included, and pricing

Timeline

- **Work Session 1:** 5/11
- **Public Hearing:** 5/20 at 6:30 P.M.
- **Work Session 2:** 5/25
- **Council Vote:** 6/8
- **Cart Delivery:** Last week of September for proposed 10/1 start date



Questions?

