

Orleans County Resources

Behavioral Health Wellness

Orleans County Mental Health
(585) 589-7066

UConnectCare
(585) 589-0055

Oak Orchard Health
(585) 589-5613

Food

Meals on Wheels
(585) 589-5424

Calvary Tabernacle Church - Medina
(585) 798-3738

Orleans Koinonia Kitchen – Albion
(585) 319-1578

Community Action
(585) 589-5605

Eastern Orleans Community Center –
Holley
(585) 638-6395

Hands 4 Hope – Mobile Food Pantry

Kendall Community Food Pantry
(585) 281-4295

Legal Services

Neighborhood Legal Services
(585) 343-5450

Housing

Orleans County Department of
Social Services (DSS)
(585) 589-7000

DePaul Living Opportunities
Supportive Housing Program**
(585) 344-3727

DePaul Living Opportunities
Boxcar Apartments
(585) 387-7511

DePaul Living Opportunities
Treatment Apartments**

Mental Health Crisis Housing
(585) 589-3290

Community Residence (CR)**
(585) 589-1821

Independent Living of the
Genesee Region
(585) 815-8501 ext. 422

Pathstone – Section 8
(585) 283-4264

Warming Center
(585) 895-4090

***Referrals accepted through SPOA*

Transportation

Medicaid Transportation (MAS)
1-866-260-2305

Medina Transport Taxi
(585) 798-9400

RTS Orleans (Bus)
(585) 589-0707

Supportive Services

Care Management
(585) 589-3290

Mental Health Association (MHA)
(585) 589-1158

Community Action
(585) 589-5605

Ministry of Concern
(585) 589-9210

ACE Employment Services
(585) 343-9162

Catholic Charities
(585) 589-7477

Independent Living - Genesee Region
(585) 815-8501 ext. 422

Orleans County Child & Adult SPOA
(585) 589-2875

Orleans County Child & Family Services
(585) 589-7000

Orleans Cty Dept of Social Services (DSS)
(585) 589-7000

Orleans County Domestic Violence
(585) 589-3159

Orleans County Job Development
(585) 589-2772

Orleans County Office of the Aging
(585) 589-3191

Orleans County Veteran's Services
(585) 589-3219

Mental Health Lifeline: 988

Care & Crisis Helpline: (585) 283-5200

Text: 741741

24/7 Call, Text, Chat

Medical Emergency: 911

Orleans Community Health – ED – Medina – (585) 798-2000

Walk-in Medical Center – Albion – (585) 589-2273

Orleans County Resources

Please note that the resources listed below may have minimum requirements and/or eligibility guidelines

Behavioral Health Wellness

AGENCY	SERVICES
Orleans County Mental Health	Counseling, groups and supportive services; medication management
UConnectCare	Outpatient substance use treatment, supportive and prevention programs
Oak Orchard Health	Primary care, pediatric care, behavioral health, and mobile dental unit

Food

AGENCY	LOCATION and SERVICES
Meals on Wheels	Orleans County - Home delivered meals for Seniors 60+
Calvary Tabernacle Church	Medina - Food pantry open Tuesday and Thursdays 9am-12pm
Orleans Koinonia Kitchen @ Harvest Christian Fellowship	Albion - Serving dinner on Thursdays from 4-5:30pm
Community Action	Albion - Emergency food pantry located in Albion
Eastern Orleans Community Center	Holley – Emergency food pantry, lunches served M-F 11:30am–12:30pm
Hands 4 Hope www.hands4hopeorleans.org	Medina, Holley and 2 locations in Albion (rotates) - Mobile food pantry
Kendall Community Food Cupboard	Kendall school district residents - food pantry and personal supplies

Legal Services

AGENCY	SERVICES
Neighborhood Legal Services	Free legal services to low income and people with disabilities

Housing

AGENCY	SERVICES
Orleans County Department of Social Services (DSS)	Emergency housing support and housing subsidy
DePaul Living Opportunities - Supportive Housing Program**	Scattered-site supportive housing for individuals with a MH diagnosis
DePaul Living Opportunities – Boxcar Apartments	Single-site supportive housing for individuals with a MH diagnosis
DePaul Living Opportunities – Treatment Apartments**	OMH licensed supportive housing for individuals with MH diagnosis
Mental Health Crisis/Emergency Housing Apartments	Short-term, crisis housing for individuals with a MH diagnosis
Community Residence (CR) (ARC of GLOW)**	OMH licensed group-living residential program
Independent Living of the Genesee Region	Homelessness support with housing identification and financial assistance
Pathstone - Section 8	Housing support/subsidy for individuals that meet low-income guidelines
Warming Center	Day (@Hoag Library) and overnight (@Church) warming center (see flyer)

**Referrals accepted through SPOA

Transportation

AGENCY	SERVICES
Medicaid Transportation (MAS)	Transportation to medical and mental health appts for Medicaid members
Medina Transport Taxi	Taxi transportation – on demand transportation that requires fare
RTS Orleans (Bus)	Bus transportation – scheduled routes, requires a pass or bus fare

Supportive Services

AGENCY	SERVICES
Care Management (Medicaid Program)	Connection to community resources, managing health needs and appts.
Mental Health Association (MHA)	Social clubs, drop-in center, warm line, advocacy, recovery services, etc.
Community Action	Emergency assistance - food, clothing; weatherization, case management
Ministry of Concern	Emergency assistance - used furniture and appliances, utility bills payment
ACE Employment Services	Employment and education support; CORE/HCBS services; Peer Bridger
Catholic Charities	Emergency assistance – basic needs, food, medication; Home Visitor
Independent Living of the Genesee Region	Member advocacy; Care Management, homeless housing programs
Orleans County Child and Adult SPOA	Connecting children and adults to supportive services in the community
Orleans County Child & Family Services	Child and adult protective, prevention, foster care, adoption services, etc.
Orleans County Department of Social Services (DSS)	SNAP (food stamps), Medicaid, emergency assistance, HEAP, etc.
Orleans County Domestic Violence	Domestic violence supportive services
Orleans County Job Development	Assists employers, the unemployed and workforce with employment needs
Orleans County Office of Aging	Supportive services to individuals 60+ (food, transportation, advocacy, etc.)
Orleans County Veteran's Administration (VA)	Supportive services for Veterans and their family members

Crisis and Emergency

AGENCY	SERVICES
Mental Health Crisis Helplines	Crisis helplines available 24/7, 365 days a year
Orleans Community Health – Emergency Dept (ED) – Medina	Emergency medical care available 24/7, 365 days a year; lab, etc.
Walk-in Medical Center - Albion	Urgent medical care, primary care, lab, radiology, PT and OT