Dear Orion Township Resident:

Orion Township has awarded the solid waste, recycling, and yard waste collection contract to Green for Life Environmental (GFL) for five years. This new, all-inclusive program will begin January 2, 2020. This will be a significant enhancement to the existing solid waste licensing process; that will include weekly curbside recycling with a recycling incentive program, weekly bulky item collection, unlimited yard waste collection April 1 - December 15, and improved customer service.

To assist you during this transition period, this newsletter outlines all of the pertinent information of the services that will be included in the new program. Please keep this information in a convenient location. If you have any questions or need additional information, please visit our website or contact Orion Township at 248-391-0304 Monday through Friday from 8:30 a.m. to 4:30 p.m.

Important: do not cancel your current service - your hauler will automatically remove you at the end of the year; and you will automatically be set-up in the new program.

Select your Cart Sizes by November 19!

Standard Sizing
Garbage Cart: 95-gallons
Recycling Cart: 64-gallons

If you would like to select a different cart size for either or both of your carts, you must notify the Township by November 19, 2019. You do not need to do anything if you are okay with the standard sizes.

To do this, you may visit oriontownship.org, email carts@oriontownship.org or call 248-391-0304 ext. 1006. Include your address, phone number, and the requested size for both garbage and recycling carts (they do not need to be the same size).

Carts size options are 64-gallons and 95-gallons, only.

For more information: www.oriontownship.org
Orion Township residents will begin universal use of 95-gallon garbage and 64-gallon recycling carts starting January 2, 2020 (see page 1 if you would like to request a different cart size). Residents are to use their provided carts for the month of January. Beginning in February, until the end of March, if you find your cart size is not working for you, you may exchange it for a different size at no cost. After March, there will be a $100 fee charged to exchange cart sizes.

In an effort to keep Orion Township neat and clean, residents must place all of their garbage and recycling materials in the appropriate rolling cart. Please Read Carefully

Delivery of your new 95-gallon garbage and 64-gallon recycling carts will begin December 10. Please DO NOT begin use of your new carts until service begins January 2, 2020.

Continue to use your current carts through December 31, 2019. Your hauler will pick-up their carts within 30-days of the new program starting. If you have purchased your existing cart/cans, you may use them for yard waste (with a yard waste sticker affixed to the outside), another household purpose, or place them at the curb on your collection day to be recycled.

Additional carts are available for a one-time fee if you find you are consistently overfilling your cart(s). 95-gallon carts are $85, 64-gallon carts are $75. Your quarterly/annual rate will remain the same regardless of how many carts you place out.
Billing Information

GFL will bill residents directly for service on a quarterly basis.

Residents will be billed two weeks prior to each new service period. To be sure your payment is received by the due date, please allow 7-10 days for processing. For your convenience, auto-pay options are available.

Available Discounts

**SENIOR OR VETERAN DISCOUNT: 5%**
Residents 65 years and older, and Veterans are eligible to receive a full 5% discount. To enroll, please stop by Township Hall or the Orion Center with a State I.D., and proof of age (for senior discount) or veteran status (for veteran discount). If all information is on your State I.D., then only the State I.D. is required.

**ANNUAL PRE-PAYMENT: 3%**
The annual pre-payment incentive takes the hassle out of routine bill payments. Residents will receive a 3% discount when they pay for the entire year at the start of each contract year, January 1, 2020.

**ELECTRONIC PAYMENT: 3%**
Pay your quarterly bill electronically and receive a 3% discount! You may sign up for online bill pay through GFL’s website at www.GFLUSA.com. You do not need to sign up for electronic invoicing to receive this discount.

**AUTO-PAYMENT: 3%**
An automatic payment program discount of 3% is available to residents. Please visit www.GFLUSA.com, click on Auto-Pay, and enjoy this convenient, cost saving option!

What if I don’t pay my bill?

Unpaid amounts after June 30 will be assigned to the property tax roll.

If you’ll be away from home for more than 30-days, notify GFL by calling 844.464.3587 and receive a $30 discount, annually.

MAXIMUM DISCOUNT
Please keep in mind there is a 5% cap on discounts per year. Review the discounts listed below to determine which ones you are eligible for, and which one(s) would be the most beneficial.

For more information: www.oriontownship.org
Solid Waste Collection

Set out your Orion Township rolling cart by 7:00 a.m., and remove it from the street by 8:00 p.m. on your collection day.

To help keep your new cart in a clean and sanitary condition, first place garbage in garbage bags and then place the bags in the garbage cart. All garbage must be placed in an Orion Township cart. To avoid spillage and possible injury, please do not overload carts. The weight limit on 95-gallon garbage carts should not exceed 175 pounds.

Yard Waste Collection

April 1 through December 15 on your regular collection day.

Yard waste will be picked up in a separate truck starting April 1 and ending December 15. Please use containers clearly marked YARD WASTE (stickers will be available at Township Hall and the Orion Center). You may also use biodegradable paper yard waste bags. There is no limit to the amount of yard waste you may set out each week.

For the full list of accepted yard waste, visit www.oriontownship.org/singlehauler.

Bulky Item Collection

Weekly on your regular collection day.

Bulk waste (such as appliances and furniture) pick-up will be available each week on your scheduled collection day. For reasonable amounts of bulk waste, residents do not need to schedule pick-ups in advance. Please set your bulk item out by 7:00 a.m., and keep it separate from other products for collection.

For refrigerators and freezers, please remove the doors and racks prior to setting out. It is GFL’s responsibility to make sure Freon is extracted according to current environmental standards.

For a full list of accepted bulk waste, visit www.oriontownship.org/singlehauler.

Household Hazardous Waste

www.nohaz.com
(248) 858-5656

Household hazardous waste is NOT accepted in the curbside collection program. Residents will still have access to Oakland County’s free no-haz collection days to properly and safely dispose of hazardous waste. No Haz collection days for 2020 will be made available in February 2020. For more information and to view the 2020 collection days (when available), visit www.nohaz.com.

Note: Once a resident takes possession of their new recycling and garbage carts, it is their responsibility to keep it in a clean, safe, and serviceable condition. Residents that misplace or remove carts from their property or damage carts, other than through the negligence of GFL, will be required to pay to have a replacement cart delivered.
WE'RE ON A ROLL!

Enhanced Curbside Recycling Program Begins January 2020!

Orion Township has partnered with GFL, Recyclebank, Michigan’s Department of Environment, Great Lakes, and Energy (EGLE), and The Recycling Partnership to enhance curbside recycling in the Township. As a part of this program, each household will receive one 64-gallon, rolling recycling cart to fill-up with non-soiled recyclable materials, and conveniently place at the curb on your weekly collection day. Each collection day you place your recycling cart at the curb will result in you earning rewards through the Recyclebank rewards system - savings for the environment means savings for you! See page 6 for details on how to confirm your address.

RECYCLE THANK YOU FOR RECYCLING THESE:

- Aluminum & Tin Cans (empty & rinse)
- Cardboard (flatten)
- Bottles and Jars (empty & rinse)
- Newspaper, Magazines, and Junk Mail
- Plastic Bottles (1 & 2)

NO!

- No Plastic Bags or Plastic Wrap
- No Food or Liquid (empty all containers)
- No Tanglers (no hoses, wires, chains, electronics, or hangers)
- No Foam/Styrofoam
- No Hazardous Waste (no batteries, cell phones, computers, paints, needles or syringes)

For a complete list of accepted recyclables, visit: www.oriontownship.org/recycling

Are you a Super Recycler and need a larger or additional recycling cart? If so, let us know to upgrade you to a 95-gallon recycling cart by November 19 (see page 1 for details), and there is no deadline on ordering additional carts, check out page 2 for cart costs.
Recycling Rewards with Recyclebank

Earn rewards for all of the recycling you’re about do!

With Recyclebank’s help, you’ll be able to learn about what and how to recycle, you’ll be able to get reminders and notifications for other types of waste-diversion events, and best of all, you’ll be able to turn the points you earn through this program into great rewards for your household or donations to local schools or charities.

3 CONVENIENT WAYS TO CONFIRM YOUR ADDRESS

- Visit Recyclebank.com and select “Join Us”
- Download the Recyclebank App (iOS or Android) and select “Join Us”
- Call 888-727-2978 and confirm your address over the phone.

2 GREAT WAYS TO EARN POINTS!

- Recycling at home with curbside collection.
- Online at Recyclebank.com

Whether it’s recycling collection day or not, Recyclebank wants to make sure you’re earning more and recycling right! The more you participate, the more you get rewarded!

Visit oriontownship.org/recycling or recyclebank.com for more information.
Cart Placement Guidelines

Thank you for helping to get your garbage and recycling picked-up as smoothly and safely as possible, by making sure your carts are accessible for GFL Environmental’s automated or semi-automated collection trucks. Just follow the guidelines below to ensure GFL’s trucks will be able to reach, empty, and return your carts without encountering any obstacles.

1. There should be 3 feet between carts, yard waste bags, and structures such as mail boxes, cars, and lamp posts.

2. Paved Road with Curb: place on pavement, with wheels up next to and touching the curb. Do not block driveway.

3. Face the metal bar toward the street; with the handle toward the house.

4. Position the carts on as level a surface as possible, away from overhanging tree branches.

5. Make sure the lid is closed.

**WHY DOES IT MATTER?**

GFL uses automated and semi-automated trucks, with an electronic arm that grabs and empties carts. This efficient process streamlines collection and prevents work-related injuries.

Please DO NOT place your carts behind or under any obstructions (including but not limited to):

- Cars
- Trees
- Posts
- Basketball hoops
- Mail boxes
- Hard to reach areas

And never block a driveway; place on opposite sides of driveway whenever possible.
Orion Township Collection Schedule

Now that you've read all about the new solid waste, recycling, and yard waste program coming to Orion Township in January 2020, you're probably eager to know what day is your service day!

The collection of your solid waste, recycling, and yard waste will occur every week on the same day, as shown on the map on page 9. Collection days in Orion Township are Tuesday through Friday, except for holiday weeks when Saturday will be used.

**HOLIDAY SCHEDULE**

GFL observes the following holidays:

- New Year’s Day *(January 1)*
- Memorial Day *(Last Monday in May)*
- Independence Day *(July 4)*
- Labor Day *(First Monday in September)*
- Thanksgiving Day *(Fourth Thursday of November)*
- Christmas Day *(December 25)*

If a holiday falls on a weekday, collection will be delayed by one day and Saturday will be used. Regular collection will resume the following week.

**IMPORTANT! The first week of the new program is not only the transition week but also a holiday week. Therefore, the first week will be different from your regular collection schedule. See below for details on the collection schedule for December 30 through January 4.**

*see the route map on page 9 for your new collection day.*

**Current Service Day:**

**Monday or Tuesday**

**New Service Day***: **Tuesday**

You will be serviced by your current hauler on your current collection day (December 30 or 31).

**Current Service Day:**

**Monday or Tuesday**

**New Service Day***: **Wednesday through Friday**

You will be serviced by your current hauler on December 30 or 31, as well as by GFL on your new collection day (DELAYED by one day for the New Year Holiday).

**Current Service Day:**

**Monday or Tuesday**

**New Service Day***: **Wednesday through Friday**

Follow the new collection schedule, with your collection DELAYED one day for the New Year Holiday.

**Current Service Day:**

**Wednesday through Friday**

**New Service Day***: **Tuesday**

Due to the holidays your service will be delayed to January 7, 2020.

For more information: www.oriontownship.org