

WA Protective Order  
1-877-242-4055  
www.registervpo.com

*Write down the following information, tear off this panel, and keep in a safe place:*

My case number

My four-digit PIN

My victim advocate

Contact number

- If you feel you are in danger, call 911 immediately.
- If you do not answer a notification call, VINE will leave a message and will continue calling back until you enter your PIN or until up to 24 hours have passed.
- Do not register a phone number that rings to an automated attendant.
- You can register multiple phone numbers and email addresses for notifications.
- Operators are available 24 hours a day, seven days a week to assist you.
- If you have registered but have not heard that the order has been served after three to four days, contact your victim advocate.

## If you travel or move out of state

If you travel in the U.S., your protective order should be enforced by law enforcement agencies and courts in other states and jurisdictions. If you move out of the state in which your order was issued, check with an advocate, local law enforcement agency or the court about whether or not you need to register the protective order in your new location. Carry a certified copy of the protective order with you at all times to show to officials who can help protect you.

**Do not rely solely on WA VPO for your safety. If you feel you are in danger, call 911.**

## WASPC

The mission of the Washington Association of Sheriffs and Police Chiefs is to lead collaboration among law enforcement executives to enhance public safety

For more information regarding the program,  
Please Contact:  
WA VPO Program Manager  
(360) 486-2380  
Programs@waspc.org  
WASPC  
3060 Willamette Drive NE  
Lacey, WA 98516



## Washington VPO

Access to Information & Notification for  
Protective Order Status



A service provided by the  
Washington Association of  
Sheriffs and Police Chiefs

1-877-242-4055

WWW.REGISTERVPO.COM  
WWW.VINELINK.COM

## Washington Protective Order Service

WA Protective Order is an automated service that lets you, the petitioner, track the status of a protective order over the phone or internet. You can also register to be notified by phone and email about changes in the status of a protective order.

### Protective Order Information

Before you call, be ready with your protective order case number or the respondent's name as it appears on the order. You can find this information on your petition or protective order. To access protective order information, call 1-877-242-4055 or visit [www.registervpo.com](http://www.registervpo.com) or [www.vinelink.com](http://www.vinelink.com).

### How do I register?

Once the protective order has been filed, you can register to receive notifications via phone or email.

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember. Email notifications do not require a PIN.

### Notification

Once registered, you will receive notification when:

- The order has been served on the respondent
- Your order is 90-days from expiring. This is to ensure that you have time to renew your order if you wish.
- The respondent has attempted to purchase/transfer a firearm and was denied.

When the service calls, you will be asked to enter your PIN followed by the # key. Entering your PIN lets the service know that you received the call and will stop the service from calling you again. If you forget your PIN, call the toll-free number (1-877-242-4055), select a language, and press zero. You will be transferred to a service representative who will help you reset your PIN.



### What is a Protective Order?

A protective order is an order issued by a court of law that places restrictions on another person (respondent). These restrictions are usually aimed at protecting the safety, health or welfare of one or more individuals (protected parties). Washington State has many different types of protective orders that can impose a variety of restrictions. If you are unsure of the type of order you have, or what protections it offers, please contact a victim advocate for assistance.

### Who can register for notifications?

Any petitioner may register for notification. You can also choose to share the toll-free number and the case number, but not your PIN, with family members or friends. They can register for notification using their own PIN.

### What if the respondent tries to get information about me through WA Protective Order?

The respondent will not know you are registered with the WA Protective Order service.

### Other questions?

Call the WA Protective Order service toll-free at 1-877-242-4055. Wait on the line to speak with an operator.

## Planning for your safety

- Do not depend solely on the WA Protective Order service, or any other single program, for your safety. If you feel you may be at risk, contact your local law enforcement agency.
- Keep a copy of your protective order with you at all times. Give copies to trusted family members and friends so they will be aware of the conditions and protections.
- Having a copy of the order on hand may be critical if the respondent violates the order at a location away from your home.
- Keep copies of important documents for you and your child/children in a safe place or with a trusted person (i.e. Social Security card, driver's license, birth certificates, bank statements, paycheck receipts, medicines, medical equipment, etc.).

**If you believe that your protection order has been violated**, call 911 or contact your local law enforcement agency. Violating the restrictions contained in a protective order may be a crime.

### Other Resources

**National Domestic Violence Hotline:**  
1-800-799-SAFE (7233)  
1-800-797-3224 (TTY)  
[www.thehotline.org](http://www.thehotline.org)

**Washington State Coalition Against Domestic Violence**  
[www.wscadv/get-help-now](http://www.wscadv/get-help-now)

**Washington State Crime Victim Service Center Hotline**  
1-866-288-9221  
[www.wacvschotline.org](http://www.wacvschotline.org)

