

Energy Programs

The North Carolina Department of Health and Human Services today announced beginning January 4th, households can apply for the [Crisis Intervention Program](#) (CIP) and the [Low-Income Energy Assistance Program](#) (LIEAP) online at www.epass.nc.gov. This helps make it easy and convenient to apply for these programs in a safe and socially distance way. Applicants can also call their County Department of Social Services to apply by phone, or print a paper application from www.epass.nc.gov to mail, fax, or drop off at the County Department of Social Services.

"More of our neighbors may be facing financial hardships because of COVID-19, and this funding can help eligible households with their heating expenses this winter," said NCDHHS Secretary Mandy K. Cohen, M.D. "We want to ensure families are healthy and safe during a difficult time of the year."

Crisis Intervention applications will be accepted until June 30, 2021 or until funds are exhausted.

To be eligible for the CIP program, a household must:

- Have at least one U.S. citizen or non-citizen who meets the eligibility criteria
- Meet the income test
- Have an energy related crisis
- Have a utility statement that shows how much is owed to alleviate the crisis
- Must have a health related or life threatening emergency

LIEAP applications will be accepted from Jan. 4, 2021 to March 31, 2021 or until funds are exhausted.

To be eligible for the LIEAP program, a household must:

- Have at least one U.S. citizen or non-citizen who meets the eligibility criteria
- Have income equal to or less than 130% of the federal poverty limit
- Have resources, such as saving and checking accounts and cash on hand, at or below \$2,250
- Be responsible for their heating cost

For more information on the energy programs and eligibility, visit the CIP and LIEAP websites.

<https://www.ncdhhs.gov/assistance/low-income-services/crisis-intervention-program>

<https://www.ncdhhs.gov/assistance/low-income-services/low-income-energy-assistance>

We strongly encourage families to take advantage of all the new ways to apply for energy programs.