



City of Manassas
Department of Social Services

Annual Report

13 March 2023

<https://youtu.be/1Evwgu369Jw>



Dept of Social Services: Who We Are

Main Office:

Piedmont Building
9324 West Street
Manassas Virginia, 20110
(703) 361-8277 Ext. 2331

Director:

Nicole L. Kirven, LPC
Nicole.L.Kirven@dss.virginia.gov

Assist. Director II, Support/Finance:

LaTanya Buckhalter
LaTanya.Buckhalter@dss.virginia.gov

Assist. Director I/ Family Services:

Trevor Hensley
Ralph.t.Hensley@dss.virginia.gov





Situation

42,708 Population

- ▶ 9% Living in poverty
- ▶ 38% ALICE Household (Asset Limited Income Constrained Employed)
- ▶ 13206 Residents receiving benefits (SNAP, TANF, or Medicaid)



47% ALICE & Poverty
31% Receiving Benefits

Dept of Social Services: Public Assistance Recipients



Year	SNAP	TANF	MEDICAID	Any
2019	4,359	334	10,134 (95%)	10,579
2020	4,126	284	10,758 (96%)	11,091
2021	4,617	307	11,484 (96%)	11,884
2022	4839	373	12,786 (97%)	13,206

Year	Energy Assistance	Child Care
2019	107	52
2020	91	57
2021	98	64
2022	98	70





Program Implementation

▶ Benefit Programs

- ▶ Benefit (Medicaid (LTC), TANF, RCA, SNAP, EAP-fuel, crisis, cooling)
- ▶ Self Sufficiency
 - ▶ Childcare (Region Ready-non funded initiative)
 - ▶ VIEW
 - ▶ SNAP-ET

▶ Family Services

- ▶ CPS
- ▶ APS
- ▶ Foster Care
- ▶ IC/PC
- ▶ Families First

▶ Support/Finance (Administrative)

- ▶ Children's Services Act (CSA)
- ▶ Housing

Family Services Recipients:

- Children in CPS Investigation: 567
- Children in Foster Care: 14
- Children receiving Adoption Assistance: 19
- Adult Protective Services Investigations: 102

Housing:

- Average number of residents served monthly: **308**
- Revenue to the city through funding provided to landlords: \$3,730,391
- Revenue to the city through funding provided to tenants for utilities: \$15,373
- Administrative Funding received from the Virginia Housing: \$225,002
\$3,970,766

Thermostat or Thermometer

Medicaid* & FAMIS	\$65,072,905
Supplemental Nutrition Assistance Program (SNAP)*	\$9,627,263
TANF* 5	\$468,280
Housing Assistance*	\$3,730,391
State Energy Assistance Program*	\$87,715
Department Operations	\$4,079,695
Day Care Programs*	\$2,047,412
Benefit Payments to clients	\$490,225
Client Services purchased by LDSS	\$55,203
Employment Programs	\$78,981
Housing Choice Voucher Program Operations	\$225,002
Local Programs (*Pandemic citizen assistance & SERVE)	\$151,676.15
Children's Services	\$1,349,688
VJCCA	\$59,184.11
TOTAL	\$87,523,620



2022 Accomplishments

- ▶ Managed 1,163 translations per month
- ▶ Implemented SNAP E&T (Education and Training) Program
- ▶ Returned 3 children under our care to their homes
- ▶ Actively participated monthly in the Manassas City Interfaith Council
- ▶ Established 2 dedicated Prevention Services positions
- ▶ Yielded a local only cost savings of \$285,707 through City of Manassas Children's Services Act identifying and utilizing alternative funding
- ▶ Reduced the Housing waitlist by 1950 applicants with anticipation to reopen in 2023
- ▶ Introduced restructuring of the Family Services Unit through reclassifying existing positions
- ▶ Leveraged technology by purchasing and implementing a Check-In (Kiosk) system
- ▶ Established collaborative efforts for a "Ready Region" for the education of child care providers of PD8

SUCCESS





We enjoy the meaningful work that we do!