THE MEN AND WOMEN OF THE CMFRS
AN OVERVIEW

Chief Mills was hired as the new Fire Chief in December 2022; he started in January 2023.

Battalion Chief Kevin Franzello was appointed as Acting Deputy Chief in September 2022.

GMVRS
- met their staffing obligation to provide a 3rd transport unit 89% of the time
- spent approximately 400 hours training

MVFC
- Engine 501 was staffed by a MVFC Officer and Firefighter 35% of the time

Recruitment and Retention are currently the areas of most concern system wide.

Inflation and supply chain disruptions are continuing to create issues for the System.

Looking to increase attention to EMS in 2023 by adding 2 EMS Lieutenants (as EMS Supervisors) and expanding the scope of medical protocols.
CITIZEN SATISFACTION SURVEY

When citizens were asked: how quickly fire and rescue responds (nationally)
- Manassas 86%
- U.S. 73%
- Difference +13%

When citizens were asked about: Quality of EMS (nationally)
- Manassas 84%
- U.S. 72%
- Difference +12%

When citizens were asked about: Quality of local fire protection (nationally)
- Manassas 86%
- U.S. 78%
- Difference +8%

When citizens were asked: How quickly fire & rescue responds (regionally)
- Manassas 86%
- Atlantic Region 79%
- Difference +7%
CALL STATISTICS 2022

Response Times: 2022

<table>
<thead>
<tr>
<th></th>
<th>NFPA Standard</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Unit Arrival</td>
<td>90%</td>
<td>66.4%</td>
<td>67.5%</td>
<td>64.4%</td>
<td>71.9%</td>
<td>71.36%</td>
</tr>
<tr>
<td>to any incident</td>
<td>90%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>First Fire Engine</td>
<td>90%</td>
<td>66.3%</td>
<td>64.4%</td>
<td>58.9%</td>
<td>70.3%</td>
<td>64.9%</td>
</tr>
<tr>
<td>to fire incident(s)</td>
<td>90%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Advanced Life Support</td>
<td>90%</td>
<td>95.6%</td>
<td>97.0%</td>
<td>96.1%</td>
<td>99.5%</td>
<td>96.93%</td>
</tr>
<tr>
<td>to EMS incident(s)</td>
<td>90%</td>
<td></td>
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</tbody>
</table>

Fires: 1,390

*FIRE CALL TYPE INCLUDES REPORTED STRUCTURE FIRE, FIRE ALARM, VEHICLES INTO BUILDING, ETC.

Hazmat and Other Calls: 389

Total Calls for 2022: 7,191

CMFRD calls for service: 7,191
4% increase from 2021

Apparatus responses: 12,404
2% increase from 2021

# Patients Transported: 2,941
13% increase from 2021

NFPA = National Fire Protection Agency
APPARATUS MAINTENANCE AND ANNUAL TESTING

Per NFPA (National Fire Protection Agency) Standard 1911, all “in-service fire apparatus are serviced and maintained to keep them in safe operating condition and ready for response at all times. Required maintenance includes having the chassis lubed, brakes adjusted, fluids changed, filters replaced, and lights replaced as they burn out (emergency lights and marker lights). Specialized repairs must be done to our engines in regards to the fire pumps as well as routine maintenance. This ranges from replacing parts that wear over time, to lubing all of the moving parts of the pump (levers, etc.). When we look at the Tower, the aerial must be greased regularly as well as other moving components; this work must be performed by a certified EVT, or Emergency Vehicle Technician.

NFPA Standard 1911 also requires that Aerial Lift Devices, Fire Pump Performance Test, Ground Ladders, and Pumper Service Test be tested and certified for safety and compliance each year.

<table>
<thead>
<tr>
<th>Apparatus: In Service Times</th>
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</thead>
<tbody>
<tr>
<td>Engine 501</td>
</tr>
<tr>
<td>Engine 501 Bravo</td>
</tr>
<tr>
<td>Rescue Engine 521</td>
</tr>
<tr>
<td>Tower 501</td>
</tr>
<tr>
<td>Medic 501/521</td>
</tr>
<tr>
<td>Medic 501/521 Bravo</td>
</tr>
<tr>
<td>Medic 501/521 Charlie</td>
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</table>

<table>
<thead>
<tr>
<th>Apparatus</th>
<th>Aerial Lift Device</th>
<th>Fire Pump Performance Test</th>
<th>Ground Ladders</th>
<th>Pumper Service Test Record</th>
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</thead>
<tbody>
<tr>
<td>Engine 501</td>
<td>N/A</td>
<td>N/A</td>
<td>Passed: May 4, 2022</td>
<td>Passed: May 4, 2022</td>
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<tr>
<td>Engine 501 Bravo</td>
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<td>N/A</td>
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<td>Passed: May 4, 2022</td>
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<tr>
<td>Engine 501 Charlie</td>
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<td>Passed: May 4, 2022</td>
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<td>Foam 581</td>
<td>N/A</td>
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<td>N/A</td>
<td>N/A</td>
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<tr>
<td>Rescue Engine 521</td>
<td>N/A</td>
<td>N/A</td>
<td>Passed: May 4, 2022</td>
<td>Passed: May 4, 2022</td>
</tr>
<tr>
<td>Tower 501</td>
<td>Passed: May 5, 2022</td>
<td>N/A</td>
<td>Passed: May 4, 2022</td>
<td>N/A</td>
</tr>
</tbody>
</table>
% of Time Units are Staffed
Based on Staffing Obligation(s), average

- 98.68%
- 98.17%
- 98.35%
- 99.45%
- 98.92%
- 89.51%

MVFC

- Engine 501 Career
- Engine 501 Vol
- Tower 501
- Medic 501
- Rescue Engine
- Medic 521
- Ambulance 521
In 2023, a new pilot program is beginning where Operational staff conducts Fire Safety Surveys to assist the Fire Marshal's Office. This helps to ensure we are getting into every business each year to check their safety, and ensure Firefighters are aware of building layout, and any hazardous conditions.
In 2022, Emergency Management moved into the new Public Safety Facility. While the EMERGENCY OPERATIONS CENTER (EOC) is not open yet, it will be state of the art when it does. It includes areas for each ESF, a Policy Room, and breakout rooms.
CMFRS IN THE COMMUNITY