

Finance Department

Annual Report
January 8, 2024

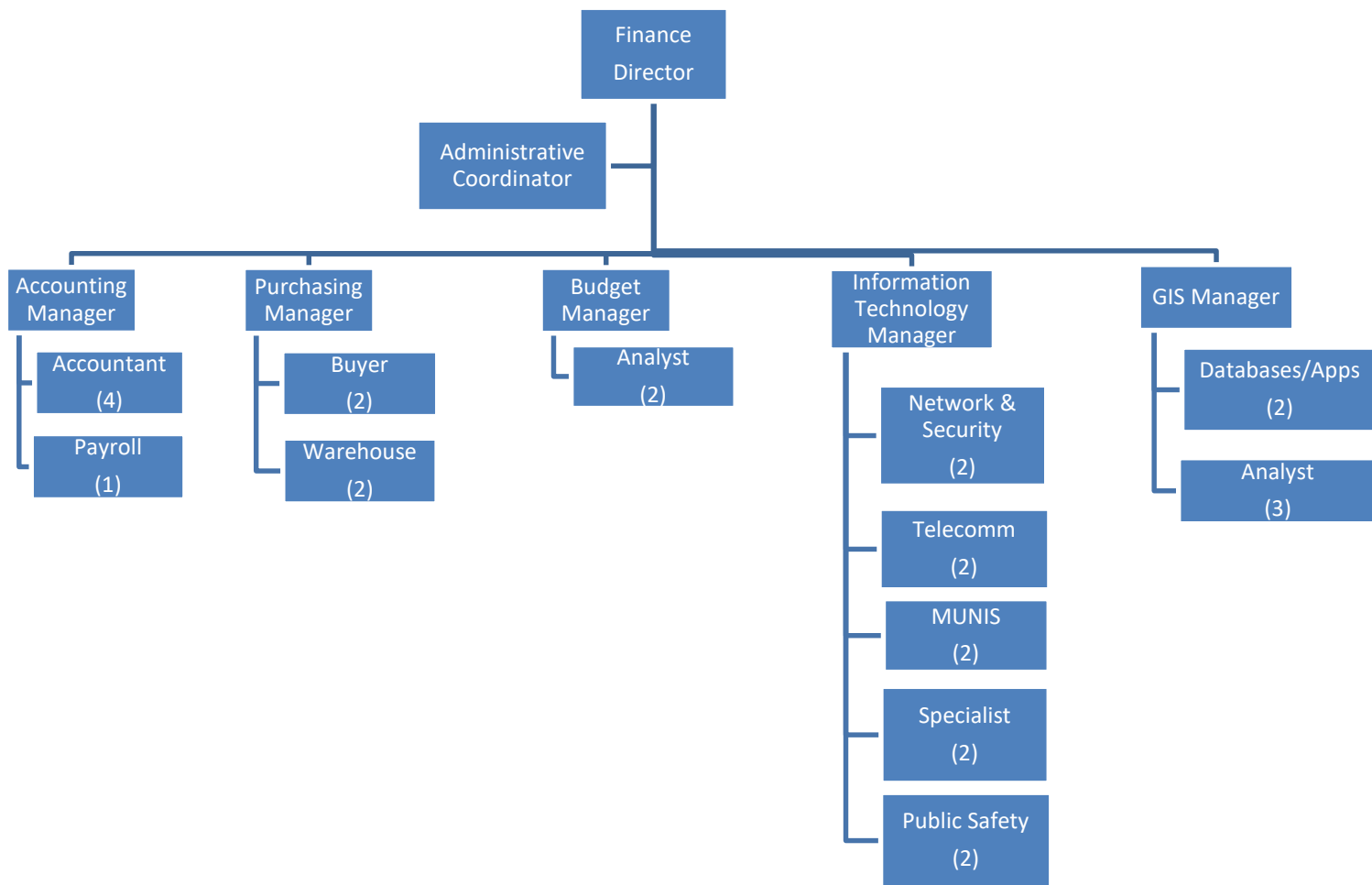
Our Mission

Sustaining Excellence

AND

**Supporting Other Departments in
Achieving Their Goals**

Our Structure



Accomplishments

Clean Audit Opinion

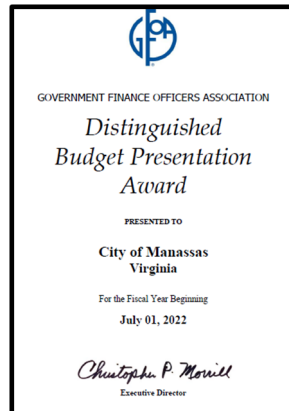
- No Findings
- No Material Weaknesses or Significant Deficiencies in Internal Controls

Met Fund Balance Policy

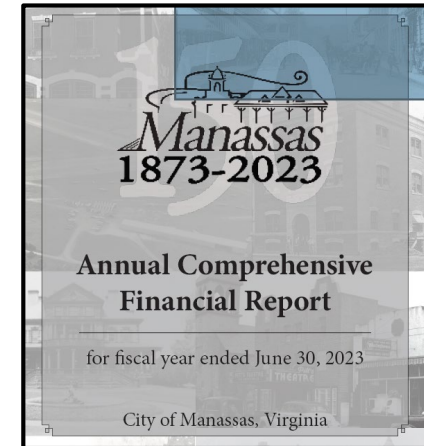
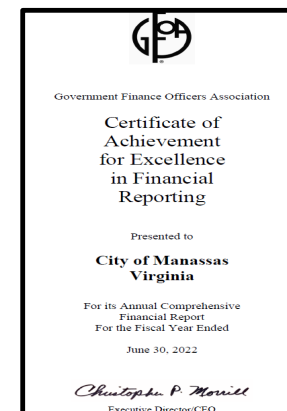
Maintained Bond Rating

No Formal Procurement Protests

GFOA Budget Document Award



GFOA Financial Report Award



Financial Management

- Financial Policies, Laws, Best Practices (*research & comply*)
- Mandated Financial Reporting (*35 reports - 100% on time*)
- Internal Training Programs (*budget prep, payables*)
- Debt Service (*\$168 M p&i, 12 issues*)
- Capital Project Financial Planning (*debt service plans*)
- SEC Bond Disclosure Requirements (*100% on time*)
- Annual Operating Budget (*\$444 M, 22 funds*)
- Five Year Capital Improvement Plan (*\$242 M / 63 projects*)
- Rev/Exp Monitoring (*forecasts, quarterly reports*)

Financial Management

- Accounts Payable (***570 invoices weekly - 94% on time***)
- Payroll (***521 employees biweekly - 99% w/o error***)
- Capital Assets (***1,597 assets/\$389 M...not including UT***)
- New Accounting Standards (***leases/tech subscriptions***)
- Goods/Services Procurement (***611 POs/32 Bids***)
- Contract Management (***negotiation & enforcement***)
- Inventory Warehouse (***1,342 unique items/\$3.8 M***)

On the Horizon

- Bond Issue for Dean School
- Continued ARPA Management/Reporting
- Implementation of New Federal Reporting Requirements
- Implementation of New Accounting Standards
- Revamp City Purchasing Card Program
- Develop Internal Training Programs

IT Overview

IT is a broad category covering communications networks, safeguarding data, supporting critical business information systems, and troubleshooting user computer problems.

FY 2023 IT Support Metrics include:

- 4000 Helpdesk tickets closed in 2023
- Managing 20+ critical business applications
- 95 Server and Network devices with a 99% uptime
- Supporting and protecting 540 staff with 145 remote users
- Maintaining 575 desktops, laptops, and tablets
- Over 400 mobile and desktop phones
- More than 540 email accounts
- PEG channel broadcasts and events
- Preventing 10,000 unsuccessful attacks every week



IT Projects

Building Upgrades and Moves

- Building moves and hardware setups included security, network, and phones installation @ the Public Safety Facility, Public Safety Dispatch, Museum expansion, Train Depot, FS Piedmont, Fire Station, and others.



Law Enforcement Software Replacement

- Released RFP for PD CAD/RMS/Mobile replacement. evaluated responses, signed vendor contract, and started implementation. Expected launch June 2025.

Public WiFi and Museum Renovation

- The City upgraded the Free Public WiFi @ the Manassas Museum. This network supports a new public classroom in the Museum renovation.

IT Projects

Application Upgrades

- Application enhancements include: Upgraded License Plate Readers, Upgraded Tyler Energov and Cashiering, Upgraded Kinetics signal, Upgraded to Laserfische, and Windows 10 rollout.

Security Upgrades

- Upgrades include: New security endpoints, New email anti-phishing, New VPN solution, and New security awareness training content. IT also added a security analyst position.



Upcoming IT Projects

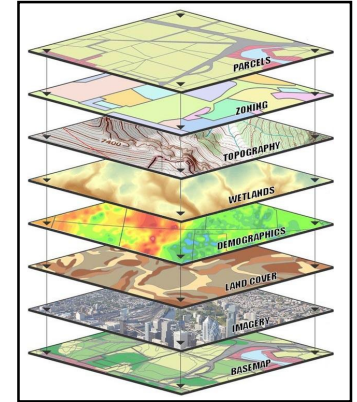
To maintain user functionality and productivity, IT will replace 500 computers and 50 servers/network devices over the next five years as part of our hardware replacement plan.

The following major projects will also help us innovate and better support our business entities:

- Continue preparation and move to updated City Hall.
- Preparation of CSC and relocation of Family Services.
- Upgrade Tyler Financials to a newer version including Munis, Energov, and Cashiering.
- Microsoft Upgrades including Active Directory, Office, and Windows 11.
- Continue Annual IT Security audits and Security upgrades.
- Migrate, configure, and rollout the CLOUD PD CAD/RMS/Mobile software by June of 2025
- Upgrade to Tyler Financials CLOUD version by 2029.



GIS Overview



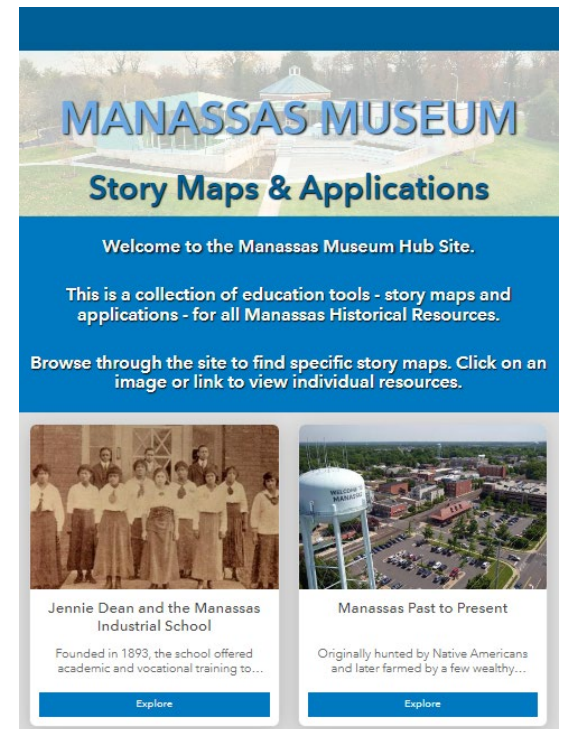
- Provide GIS, Database, and Data Services to departments and public.
 - Maintain and manage over 300 GIS data layers.
 - Develop mobile and desktop data solutions.
 - Support critical business processes such as Next Gen 911, Permitting, Emergency Management, Real Estate, Utilities/Public Works, etc.
 - Manage 10+ city databases and provide support for MUNIS, Police, and other databases.
 - Support 125+ city staff users of GIS desktop and mobile software.

Public GIS Resources

- Develop and support over 25 public Web Applications available at:
<https://www.manassasva.gov/maps>

Top visited applications:

- Interactive Mapping Application
- Parcel & Assessment Finder App
- Trash & Recycling Services App
- Zoning & Parcel Map App
- Parking District Finder App



New: Manassas Museum Hub Site

GIS Data Collection

- Develop and support 30+ department specific mobile data collection applications.
 - Streamline business processes.
 - Provide real-time visibility of inspection/maintenance results.
 - Eliminate redundant paper process.
 - Improve maintenance need communication with photo documentation.



GIS Looking Forward

- Expand authoritative datasets for accuracy and increased functionality.
- Support increased data collection and delivery of content for public and internal business processes.
- Continue to provide critical data validation and integration for nearly every department in the City.
- Leverage new/improved GIS software and platforms to evolve services.