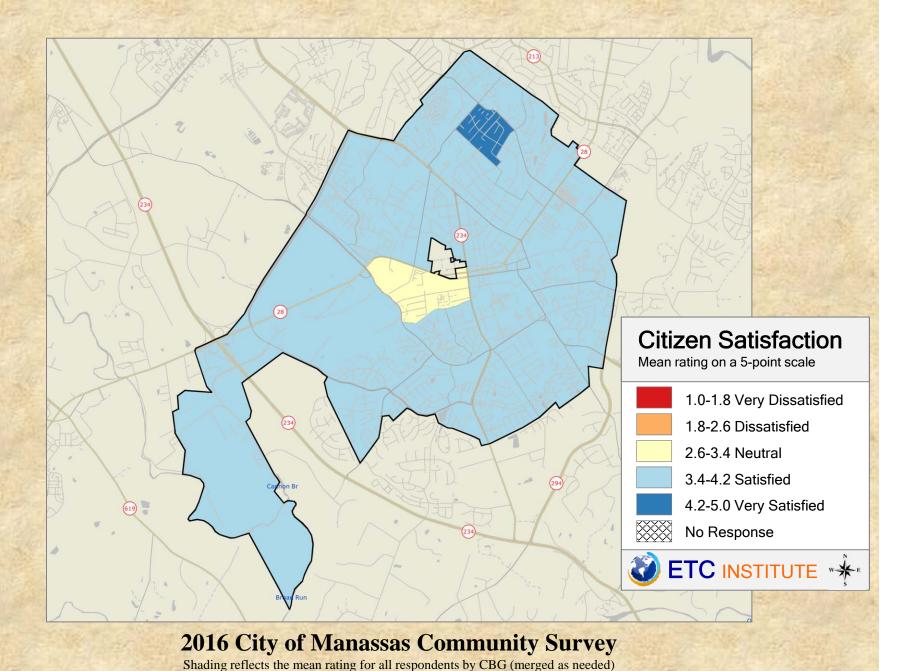
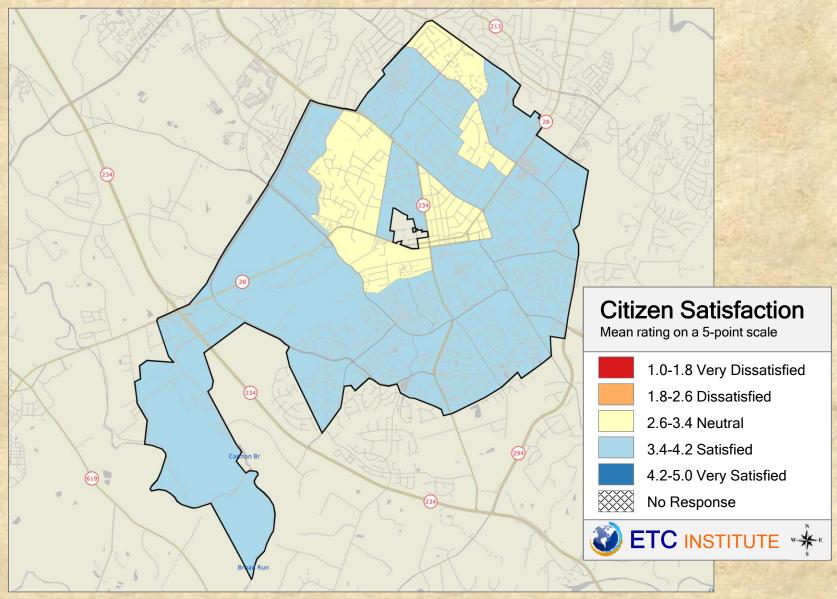
Q19.1 Satisfaction with: Ease of access to information about City services





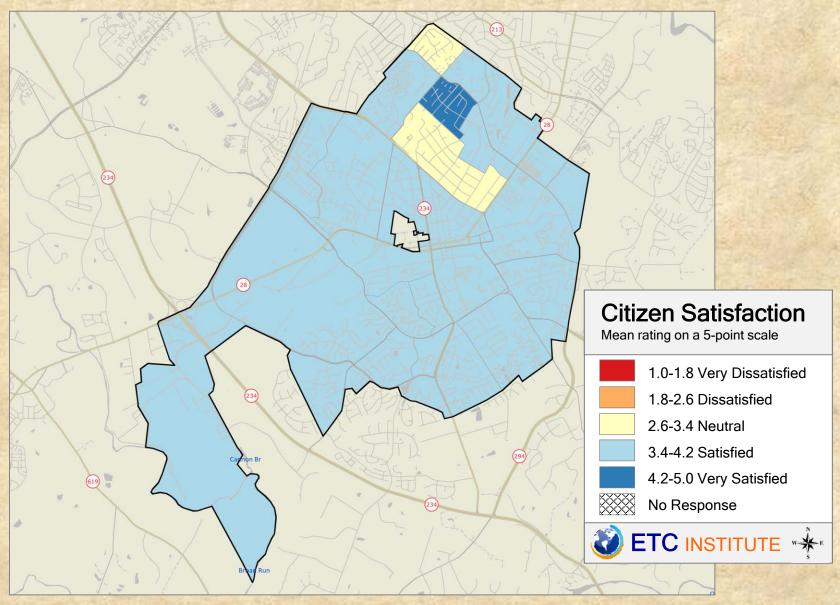
Q19.2 Satisfaction with: Opportunities to participate in local government (advisory boards, volunteering)



2016 City of Manassas Community Survey



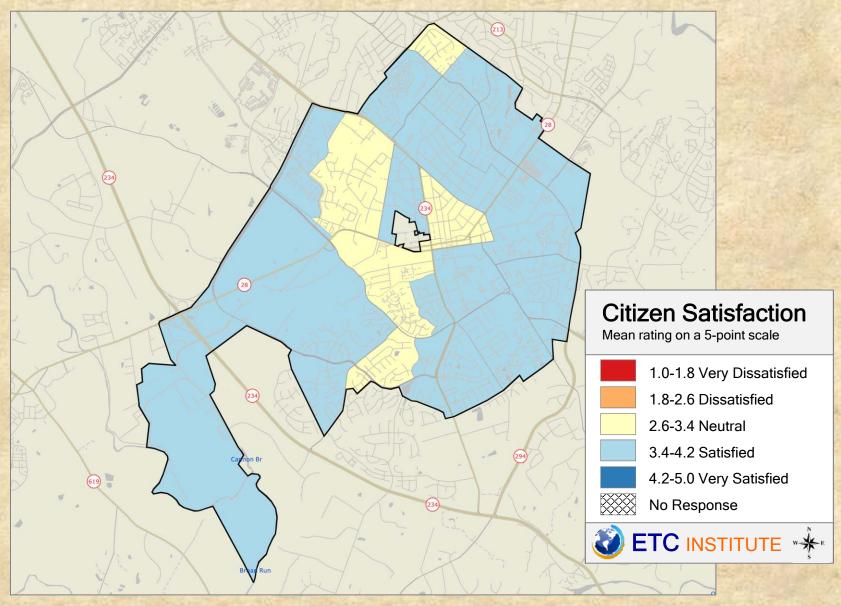
Q19.3 Satisfaction with: Quality of City's website – www.manassascity.org



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Q19.4 Satisfaction with: City efforts to keep you informed about local issues



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Q19.5 Satisfaction with: Effectiveness of public notices in the newspaper Citizen Satisfaction Mean rating on a 5-point scale 1.0-1.8 Very Dissatisfied 1.8-2.6 Dissatisfied 2.6-3.4 Neutral 3.4-4.2 Satisfied 4.2-5.0 Very Satisfied No Response ETC INSTITUTE ** 2016 City of Manassas Community Survey



