

## <u>For Immediate Release</u>

## **Smart**911<sup>™</sup> Smart911 Now Available for Logan/Cache County Area

Public Safety Officials Encourage All Residents to Sign Up For the Free Service That Better Protects Residents in an Emergency, Improves Emergency Response & Helps Save Lives

**Logan, Utah, August 31, 2016** – Residents of Cache County can now sign up for a new safety initiative, Smart911, which is available to all individuals. Smart911 is a free service that allows individuals and families to sign up online and provide key information to 9-1-1 centers. This information enables faster and more effective emergency response by law enforcement, fire, and emergency medical services.

The Smart911 platform saves critical time in an emergency when seconds can be the difference between life and death. The additional information provided in a Smart911 Safety Profile helps 911 professionals send the right response to the right location with the right information.

Smart911 enables residents to create a Safety Profile at <u>www.smart911.com</u> for their entire household. Residents can customize their profile and share any information they want 9-1-1 and response teams to have in the event of an emergency. **All information in the Safety Profile is private and secure. It is automatically displayed to 9-1-1 professionals ONLY when the resident dials 9-1-1**.

The benefits of this additional information on a 9-1-1 call from a cell phone are immeasurable. Mobile phones do not provide an exact address to the 9-1-1 call taker. In situations like a house fire, seconds matter and the additional information with the Smart911 platform enables help to arrive faster. Additionally, Smart911 allows 9-1-1 dispatchers to send & receive SMS text messages to mobile phone callers who cannot safely communicate audibly.

Smart911 is currently available in more than 1,500 municipalities in 40 different states and has been credited with positively impacting the outcomes of numerous emergency situations. For example, a struggling heart attack victim in Tennessee was saved because his safety profile immediately displayed an address and medical notes, which allowed responders to be dispatched to his location quickly.

Citizens are encouraged to create their Safety Profile with Smart911 today to have their information immediately available to 9-1-1 and first responders. Smart911 is private and secure, is only used for emergency responses, and only made available to the 9-1-1 system in the event an emergency call is made.

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