Getting emergency help when you need it *may save your life*!

How Lifeline works:

Summon Help
When you need help, just press your Personal Help Button which activates the CarePartner Communicator.

Professional Intervention
Your CarePartner Communicator then dials the Lifeline Response Center and establishes two-way voice communication.

Appropriate Response
Within seconds, a Personal Response Associate accesses your profile and quickly assesses the situation.

Closed Loop
The associate contacts your designated emergency contact based on your specific needs. The Personal Response Associate will follow up to ensure help has arrived.

NO PLACE LIKE HOME SERVICES

Services to help you remain in your home with a sense of safety and security



For More Information:
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Lifeline

Medical Alert System

An emergency monitoring system that initiates help at the touch of a button



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Lifeline
Medical Alert Service

Your home is where you are most comfortable, surrounded by everything that's familiar. But for older adults, and those with an illness, it is estimated that more than half of all falls that result in injury happen at home. **Lifeline** can help you maintain your independence in your home and give your family peace of mind.

Lifeline is an easy-to-use service designed to reduce the risk of living alone. In the event of a fall or other type of emergency, help is available at the push of a button. **Lifeline** connects you to a trained dispatcher who can send help quickly, 24 hours a day, seven days a week. **Lifeline** is recommended by thousands of hospitals and professional caregivers across the country.

Eligibility Criteria

Applicant must be an Independence resident and meet one or more of the following criteria:

- Age 60+
- Has a chronic illness
- Physically challenged
- Has special needs
- Needs post-hospital care

Who will install the console?

The Independence Fire Department will set up an appointment to install your **Lifeline** unit free of charge and show you how to use it. As trained installers, they will assure everything is in good working order and perform a test.

It is recommended that someone be there with you at the time of installation to learn about the operation of the unit.

Options Include:

Personal Help Buttons may be worn around the neck or on the wrist. The pendants are waterproof and feature a long-lasting battery.

At home Medical Alert unit and standard pendants



CarePartner Communicators (Base Unit) The traditional or *wireless unit works with your existing telephone and offers all the benefits of 24-hour personal response with two-way voice communication.

Lifeline with Fall Detection*
The fall detection option enables your unit to call for help **automatically** if it detects a fall.

Lifeline On the Go*
The On the Go button includes an advanced GPS locator which enables seniors to enjoy activities wherever they are (there is a one-time fee to purchase the On the Go pendant).

On the Go pendant and charging station



*Additional fee applies

Help is available at the touch of a button!
Security for your well-being and peace of mind.