

## CONTRACTOR INFORMATION

- **Contractors will only plow one (1) time each snow event.** They will not return to clear drifts after snow has been plowed.
- **Contractors do not arrive at a set time.** Immediate response to requests cannot be accommodated. If snow plowing is needed at a specific time, the homeowner should obtain an additional or alternate contractor since the purpose of this service is **emergency** entrance and exit.
- Contractors will only plow up to and not next to vehicles (the best that they can) in the driveway, and only up to two (2) feet in front of garage doors. **They will not wait for vehicles to be moved or return after vehicles are moved.**
- **It is recommended that garage doors remain closed when the contractor is plowing.** Contractors are not responsible for plowing snow out from inside of a garage.
- Contractors are not responsible for and will not remove ice build-up, compacted snow, or snow piles that have accumulated throughout the season. **They will not hand shovel or salt any area on the property.**
- After the snow season, homeowners are responsible for repairing minor lawn damage caused by the plow. If lawn damage is excessive, please contact the Service Department at 216.524.9191.

## UNDERSTANDING & DISCLAIMER

*Participants of this service must fully cooperate with The City of Independence. The City of Independence retains the right to terminate your service at the City's discretion even after you are approved for the program in the event you or anyone on your behalf engages in unreasonable behavior toward any City employees, City officials, and/or contractors, and/or submits excessive and unreasonable complaints regarding your service.*

When registering for this service, you must sign a **snow removal service waiver** to acknowledge that you have **read and agree to the terms and conditions of the Snow Removal Service**, all of which are listed in this brochure.

## FOR YOUR INFORMATION

**Ordinance 660.05** prohibits moving snow across a public street to deposit onto another resident's private property.

### Community Services Department

6363 Selig Drive  
Independence, Ohio 44131  
216.524.7373  
CS@IndependenceOhio.org

### Service Department

6350 Selig Drive  
Independence, Ohio 44131  
216.524.9191  
Service@IndependenceOhio.org



# 2023-2024 SENIOR SNOW REMOVAL PROGRAM



Basic Snow Removal Service for Senior Citizens, Persons with Disabilities, and Actively Deployed Military Personnel offered in accordance with **Codified Ordinance 959.01.**



Mayor Gregory P. Kurtz

[www.IndependenceOhio.org](http://www.IndependenceOhio.org)

# 2023 - 2024 SENIOR SNOW REMOVAL PROGRAM - TERMS & CONDITIONS

## ELIGIBILITY & FEES

- Eligibility is based on age, documented disability, and/or military deployment, AND permanent Independence residency.
- **All residents residing in the home must certify that they are at least 60 years of age or older** to qualify for this service. Proof of age and residency may be required.
- **Fees (nonrefundable):**
  - Ages 60 - 74: \$50.00 per season
  - Ages 75+: \$25.00 per season
- **Applicants under the age of 60 must provide annual documentation** to certify they have a disability that prohibits them from removing snow AND certify that they do not live with an individual capable of snow removal. For permanent disabilities, a notice of Social Security or Veteran's Administration Disability Statement must be provided: \$25.00 per push.
- **Deployed Active Military Personnel:** The resident homeowner living in the home is active military for a U.S. Armed Services branch and is deployed for a period of at least fifteen (15) consecutive days during the snow removal season. **Documentation required:** \$25.00 per season.
- Residents who qualify for this service AND have HEAP and/or PIPP must **provide annual documentation** for a discounted rate: \$15.00 per season.

## REGISTRATION PROCESS

- Annual registration is required. Registration begins Monday, October 2, 2023.
- Applications are available online at [www.IndependenceOhio.org](http://www.IndependenceOhio.org). You may request to have one mailed to your home.
- If applicant lives in a rental property, the property owner must also sign the application.
- **Online Registration:** sign up and pay online: [www.IndependenceOhio.org](http://www.IndependenceOhio.org) (online option not available for renters—see above)
- Registration deadline is 9:00 PM on **Tuesday, October 31, 2023.**
- Any applications received after 9:00 PM on **Tuesday, October 31, 2023** may incur a **\$25.00 late registration fee.**
- For more information on the registration process, please contact the **Community Services Department** at 216.524.7373.
- ***If you apply and pay for this service and do not end up qualifying, your fee and/or late registration fee will be refunded in full***

**Please do not use this service as your only means of having snow removed from your property. If it is necessary for you to leave home frequently or have people come to your home, regardless of the weather, you should make arrangements with a private contractor.**

## GENERAL INFORMATION &

### SERVICE PROVIDED:

- Snow removal consists of a standard size [8 ft.] snowplow making two (2) passes on the resident's **primary driveway only for the purpose of emergency entrance and exit.**
- This service is for snowplowing of one (1) driveway at the residence. For turnaround and horseshoe driveways, only the driveway area closest to the garage will be plowed.
- Service is activated when snow accumulates **four (4) inches or more AND after all City streets have been plowed** as determined by the Service Director.
- Once contractors are notified to start service, they have **sixteen (16) hours** to complete their scheduled routes. **If you need your driveway plowed regularly, please consider hiring a private contractor in addition to or in place of this service.**
- Staking/marking the driveway is up to the individual contractor's discretion. If the contractor has not staked the driveway by the start of the service, the homeowner may stake it.
- Street addresses must be clearly displayed on the residence and visible from the street. All limbs, branches, and bushes hanging over the driveway must be trimmed before service begins.