

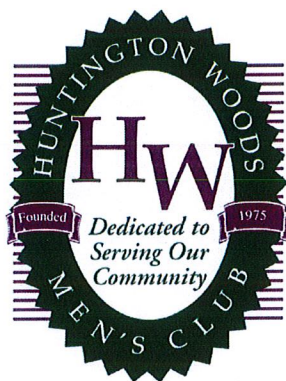
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WAYNE STATE
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[HUNTINGTON WOODS OLDER ADULT NEEDS ASSESSMENT]

Survey Findings of the Older Adult Needs Assessment Survey Distributed
to Households in Huntington Woods to Adults age 50+

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Huntington Woods

Please choose ONE best response for "Yes" or "No," then continue on if you respond "No" to any item.

Have you used Huntington Woods...	Yes	No	If "No," why?	Not Interested	Don't Need	Didn't Know About
	▼	▼	▼	▼	▼	▼
24) Transportation services	1	2	→	1	2	3
25) Driver refresher workshop	1	2	→	1	2	3
26) Public Safety for assistance	1	2	→	1	2	3
27) Blood pressure reading services	1	2	→	1	2	3
28) Annual flu shots/health fair	1	2	→	1	2	3
29) Counseling services	1	2	→	1	2	3
30) Senior fitness classes	1	2	→	1	2	3
31) Aquatics classes for seniors	1	2	→	1	2	3
32) Reassurance calls	1	2	→	1	2	3
33) Movie matinees at the Rec Center	1	2	→	1	2	3
34) Current Event discussion	1	2	→	1	2	3
35) Classes at the library	1	2	→	1	2	3
36) Classes at the Recreation Center	1	2	→	1	2	3
37) Book discussion group	1	2	→	1	2	3
38) Senior Leisure Forum publication	1	2	→	1	2	3
39) Senior overnight or day trips	1	2	→	1	2	3
40) Weekly luncheon speaker program	1	2	→	1	2	3
41) Intergenerational programs	1	2	→	1	2	3
42) Concerts in the Park	1	2	→	1	2	3
43) Walking track	1	2	→	1	2	3
44) Library	1	2	→	1	2	3
45) Volunteer opportunities	1	2	→	1	2	3
46) Are there improvements that you would like to see to any of the services listed above?						



Huntington Woods

Please choose ONE best response.

	Yes	No
	▼	▼
47) Do you have family that lives in the area that can assist you?	1	2
48) Do you share a home with your adult children?	1	2
49) Do you have grandchildren under the age of 18 living with you?	1	2
If yes: Are you currently responsible for most of their basic needs?	1	2
50) Are you a caregiver?	1	2
51) Do you need a caregiver?	1	2
52) Would you be interested in senior citizen housing alternatives within Huntington Woods?	1	2
If yes to question 52: Would you be interested in...		
52a) Rental Apartment/Co-op	1	2
52b) Condominium	1	2
52c) Housing with meals or other assistance	1	2
52d) Assisted Living	1	2
52e) Continuum of Care	1	2
52f) Nursing Home	1	2
53) Do you use an assistive device like a cane, walker, or wheelchair?	1	2
54) If exercise equipment were available for seniors in the Recreation Center, would you use it?	1	2
55) What is your age? ____ years		
56) What is your gender? 1 Female 2 Male		
57) What is your marital status?		
1 Now Married 2 Widowed 3 Divorced 4 Separated 5 Never Married 6 Domestic Partnership		
58) How long have you lived in Huntington Woods? ____ years		
59) What is the best way to provide you with information regarding services and activities?		
1 Mail/Newsletter 2 Email 3 Cable/ Television 4 Social Media 5 Forum		

Please feel free to provide additional comments on the back of this survey.
The Huntington Woods Senior Advisory Committee would like to thank you for taking the time to complete this survey!

Introduction & Purpose

The challenge that is facing the city of Huntington Woods is not unique: Its population is aging, as are the populations of nearly all cities in Michigan. What *is* unique about the city of Huntington Woods is that it has had the foresight to begin the process of deciding how to plan for this demographic shift. Even individuals who have planned well for retirement often find themselves needing assistance with the challenges associated with aging in their homes while maintaining their independence and well-being. And as the city's population ages, the entire community will have a greater stake in assuring that its older members receive the support they need to remain engaged and active. The Huntington Woods Senior Advisory Committee conducted this Needs Assessment to:

- Determine and articulate what older adults need assistance with as they age in Huntington Woods
- Examine use of services currently offered by the City of Huntington Woods, or lack thereof
- Provide the committee with useful and timely data for resource investment and planning for the increasingly aging population
- Help the Senior Advisory Committee prioritize their efforts and to make data-driven decisions on how to best serve the aging community.

Although this survey is a device to understand the needs of older adults, it was mailed to residents 50+ to understand and articulate both current and anticipated needs. Surveys were mailed to all 1,817 residents age 50 years and older; an outstanding response rate of 38% (n=698) was achieved. The accuracy of this survey has a precision rate of approximately $\pm 3\%$ at the 95% level of confidence. This means we are confident that if we conducted the survey again, 95 out of 100 times we would be within $\pm 3\%$ of the first survey results.

Due to error in reproduction and dissemination of the survey, feedback about poor quality and flawed composition was substantial. This trend can be found throughout the qualitative data.

Demographic Profile & Projections

The mean age of survey participants is 68 years, with a range of 51 to 99 years. Respondents reported residing in the City of Huntington Woods from 1 to 75 years, with a mean of 33 years. Because women tend to outlive their male counterparts, as the population ages there are higher

proportions of women; in this sample of survey respondents women outnumbered men 59% to 41%. The table below demonstrates marital status as reported by survey participants (Table 1).

Table 1. City of Huntington Woods Respondents Marital Status, All Ages

Marital Status	Rate
Now Married	71%
Widowed	15%
Divorced	7%
Separated	0%
Never Married	4%
Domestic Partnerships	3%

In terms of planning, the committee needs to understand the population it is serving, and how that population will change in years to come. The 2010 Census reports that there were 608 households with seniors age 65+; that figure will increase 51% by the year 2035 according to Southeast Michigan Council of Governments (SEMCOG) data. As of 2010, 215 older adults age 65+ live alone; by 2035 that number is expected to increase by 46% (Table 2).

Table 2. City of Huntington Woods Household Types, 2010-2035

Household Types	Census 2000	Census 2010	Pct Change 2000-2010	SEMCOG 2035	Pct Change 2010-2035
With seniors 65+	543	608	12.0%	919	51.2%
Without seniors	1,838	1,746	-5.0%	1,551	-11.2%
Two or more persons without children	1,006	992	-1.4%	1,187	19.7%
Live alone, 65+	186	215	15.6%	314	46.0%
Live alone, under 65	279	252	-9.7%	287	13.9%
With children	910	895	-1.6%	682	-23.8%
Total Households	2,381	2,354	-1.1%	2,470	4.9%

Source: U.S. Census Bureau and SEMCOG 2035 Forecast produced in 2007-08.

Not only is there an increase in the number of households with older adults and older adults living alone, the population age 65 and older is the fastest growing segment of the population

(Table 3). SEMCOG forecasts a 73% increase in the 65 and older population by the year 2035 as demonstrated by Table 4.

Table 3. City of Huntington Woods Forecasted Population
by Age, 2010-2035

Age Group	Census 2010	SEMCOG 2035	Change 2010-2035
65+	846	1,462	616
35-64	2,983	2,121	-862
18-34	701	1,055	354
5-17	1,309	955	-354
Under 5	399	345	-54
Total	6,238	5,938	-300

Source: U.S. Census Bureau and SEMCOG 2035 Forecast produced in 2007-08.
Note: Population by age changes over time because of the aging of people into older age groups, the movement of people, and the occurrence of births and deaths.

Table 4. City of Huntington Woods Forecasted Population by Age,
Senior and Youth Population, 2010-2035

Senior and Youth Population	Census 2000	Census 2010	Pct Change 2000-2010	SEMCOG 2035	Pct Change 2010-2035
65 and over	779	846	8.6%	1,462	72.8%
Under 18	1,634	1,708	4.5%	1,300	-23.9%
5 to 17	1,162	1,309	12.7%	955	-27.0%
Under 5	472	399	-1.2%	345	-13.5%

Source: U.S. Census Bureau and SEMCOG 2035 Forecast produced in 2007-08.
Note: Population by age changes over time because of the aging of people into older age groups, the movement of people, and the occurrence of births and deaths.

Survey Findings

Huntington Woods is home to a healthy population of older adults, overall. Questions one through four demonstrate positive self reporting on health and activity levels when compared to others in their age category with minimal interference of activities from health related issues.

Incidentally, as a person ages, limitations escalate as health challenges increase in tandem with decreasing independence (Chart 2).

Question 1: Compared to other people your age how would you rate your activity level? All Ages.

Much Lower than Average	2%
Lower than Average	6%
About Average	27%
Higher than Average	44%
Much Higher than Average	21%

Question 2: Compared to other people your age how would you rate your health? All Ages.

Much Lower than Average	2%
Lower than Average	5%
About Average	30%
Higher than Average	46%
Much Higher than Average	18%

|

Chart 1. Question 3: Health Interference, by Age

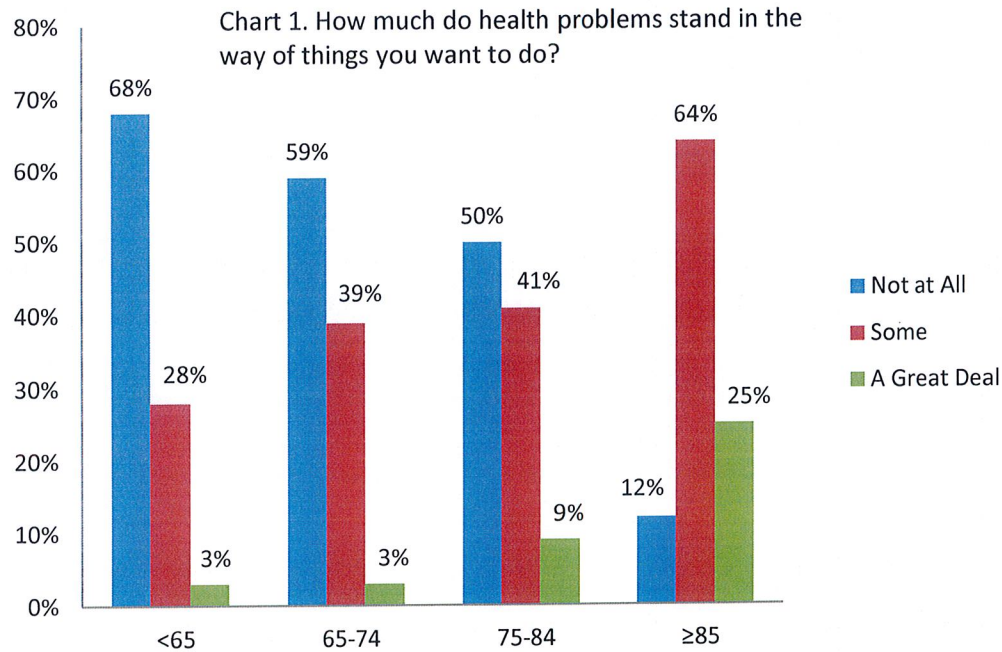
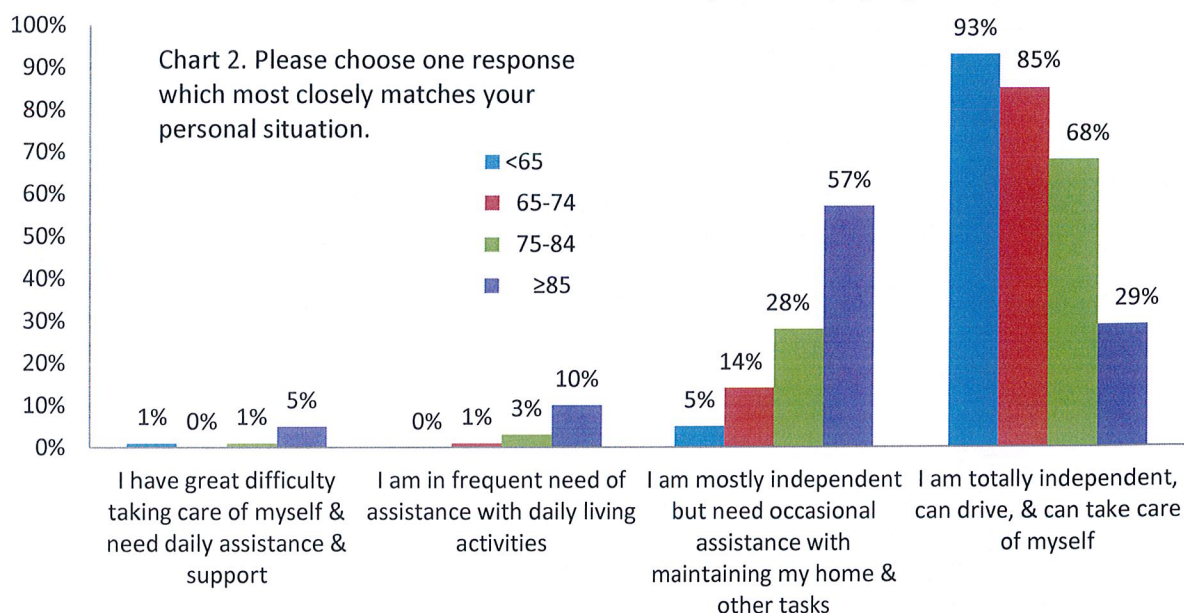


Chart 2. Question 4: Self Rated Independence, by Age



Huntington Woods residents' preference for service use directly correlates to age. While home repairs is something that only half of the population <65 would use if made available and affordable, almost 2/3 of residents age 85+ would utilize. This trend is constant throughout all indicators, demonstrating greater need for assistance with increasing age (Table 5).

Table 5. Question 5: If the Following Types of Services Were Available and Made Affordable for Older Adults in Huntington Woods, Which Would you Use, by Age

Age Group	a. Home Repairs	b. Home Maintenance	c. Lawn Maintenance	d. Fall Clean-up	e. Snow Removal
<65	51%	42%	41%	43%	50%
65-74	60%	45%	49%	50%	60%
75-84	61%	48%	52%	46%	62%
≥85	65%	60%	49%	49%	56%
Age Group	f. Household Chores	g. Health Services	h. Home Health Care	i. Respite Care	j. Shopping
<65	11%	6%	6%	4%	5%
65-74	15%	4%	3%	2%	3%
75-84	19%	6%	6%	1%	6%
≥85	37%	16%	14%	3%	22%

1. Number represents percent of respondents that chose that option

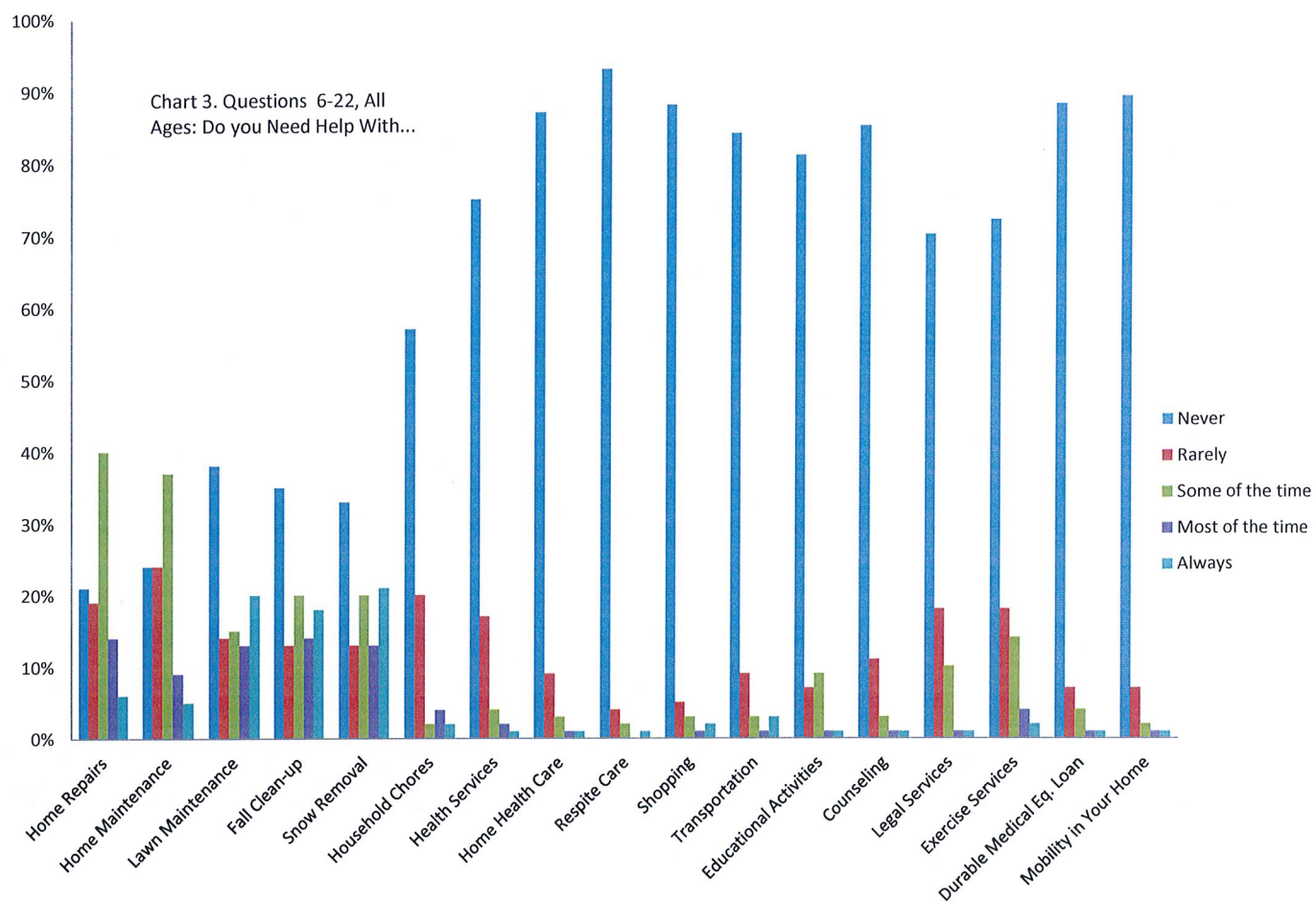
2. Options That Survey Misprint Missed: Transportation, Educational Activities, Counseling, Legal Services, Senior Activities

To better gauge the needs of older adults in Huntington Woods, residents were asked directly if they needed assistance with IADLs, or “instrumental activities of daily living.” IADLs are not necessarily fundamental tasks for daily living and functioning, but do assist the person in maintaining independence while living in their home. Examples of IADLs include housework, transportation, and almost all other indicators listed in questions 6 through 22 on the survey instrument. IADLs differ from ADLs, or “activities of daily living,” in that ADLs are activities that require basic self-care tasks like bathing, feeding or dressing oneself.

Table 6 (below) demonstrates the preference of each item by listing in descending order the mean score when weighted on a Likert Scale of 1 (Never) to 5 (Always); the higher the mean score, the more preferred the service provision. Chart 3 iterates these preferences through graphic representation.

Table 6. Descriptive Statistics for Questions 6 Through 22
IADLs Assistance Inquiry, All Ages

	N	Min	Max	Mean	Std. Deviation
Do you need help with snow removal?	644	1	5	2.76	1.546
Do you need help with home repairs?	657	1	5	2.67	1.136
Do you need help with fall clean-up?	642	1	5	2.65	1.511
Do you need help with lawn maintenance?	640	1	5	2.63	1.564
Do you need help with home maintenance?	646	1	5	2.46	1.100
Do you need help with household chores?	639	1	5	1.74	1.009
Do you need help with exercise services?	624	1	5	1.55	.985
Do you need help with legal services?	633	1	5	1.45	.790
Do you need help with health services?	629	1	5	1.36	.759
Do you need help with educational activities?	622	1	5	1.33	.772
Do you need help with transportation?	635	1	5	1.30	.834
Do you need help with shopping?	628	1	5	1.23	.744
Do you need help with counseling?	631	1	5	1.22	.592
Do you need help with home health care?	630	1	5	1.20	.612
Do you need help w/durable medical equip loan?	632	1	5	1.19	.573
Do you need help with mobility in your home?	631	1	5	1.18	.588
Do you need help with respite care?	615	1	5	1.11	.496



Responses to these questions fell into a distinctive pattern, as Table 6 and Chart 3 show: Older residents express a relatively strong and consistent need for assistance with exterior home maintenance tasks—snow removal, home repairs, fall clean-up, lawn maintenance, and home maintenance—compared to other types of services. And even those who do not currently need such services sometimes recognize that they may need additional supportive services as they age to help them maintain their homes.

Qualitative data for question 23 was sizeable; all data can be found in the Appendices section at the end of this report. The most remarkable comments expressed interest in service provision utilization in the future:

- Although I am not in need of the services listed above at this time it would be reassuring to know that such services, or resources for them, would be readily available.
- Although I do not need help now, I like the idea of living in a cooperative community that offers services. Otherwise, I would anticipate moving eventually to a community that offers assistance.
- I am currently covered for these services, but I think it's a great idea for my future in order to stay in HW.
- I plan to continue living here and needing more services in the future.
- In transition (I hope) toward retirement in 2.5 years -- answers may change considerably then.
- It would be great to have the services listed above available to those who need it.
- Right now none of the above concern me. However, I would like to know that HW has a system in place for affordable services, care, and support when I do need them. I would love HW to have a 1 stop shop/concierge program so I can stay in my home as long as possible as I age.
- Since I'm only 63 years old and in good health, I don't need many of the services at present. But as I age I know I will need some of these services esp. since our children live away. I cared for both my parents and know all too well the decline that can take place as we get older. We love to stay in the community we love so much!

The majority of residents did not report utilizing current services offered in Huntington Woods (73%-100% non-usage), short of two options. The two options that have been used by this population are the library (88% responded "Yes" they have used) and Concerts in the Park (73% responded "Yes" they have attended); interest, need, and knowledge of varied by indicator. In some cases, almost 1/3 of residents were not aware that the service was offered.

Table 6. Questions 24-45: Current Service Utilization, All Ages

Indicator	% No	% Not Interested	%Don't Need	% Didn't Know About
24. Transportation services	91	7	87	5
25. Driver refresher workshop	96	11	81	8
26. Public Safety for assistance	73	8	86	7
27. Blood pressure reading services	92	10	81	9
28. Annual flu shots/health fair	85	13	63	25
29. Counseling services	100	14	71	15
30. Senior fitness classes	93	23	51	26
31. Aquatics classes for seniors	94	33	47	20
32. Reassurance calls	98	15	73	12
33. Movie matinees at the Rec Center	90	43	33	24
34. Current Event discussion	93	42	33	25
35. Classes at the library	83	35	36	29
36. Classes at the Recreation Center	78	40	40	20
37. Book discussion group	90	54	34	13
38. Senior Leisure Forum publication	78	39	33	28
39. Senior overnight or day trips	85	51	37	12
40. Weekly luncheon speaker program	91	49	32	20
41. Intergenerational programs	94	48	34	17
42. Concerts in the Park	27	66	27	7
43. Walking track	61	40	42	18
44. Library	12	47	44	9
45. Volunteer Opportunities	75	44	24	31

The most common comments in the qualitative data for question 46, "Are there improvements that you would like to see to any of the services listed above" included residents being "too busy" to take advantage of services listed above. All other qualitative data can be found in the Appendices section at the end of this report.

Two-thirds of Huntington Woods older adults have the support of family members in the area who can assist them. A small segment (3%) of older adults share their home with grandchildren under the age of 18, and almost a quarter of that segment are responsible for their grandchild's basic needs. More than one of every ten HW older adults are caregivers for others, and 3%

report needing a caregiver themselves. Table 7 demonstrates each of the responses for questions 47 through 51 broken out by age category.

Table 7. Questions 47-51: Family and Caregiver Questions, by Age

Age Group	47. Family in Area that can Assist	48. Share home w/ children	49a. Grndchn <18 living w you	49b. Respons grndchn basic needs	50. Are you a caregiver	51. Need a caregiver
<65	66%	18%	4%	36%	14%	2%
65-74	68%	7%	3%	17%	10%	2%
75-84	68%	14%	1%	19%	11%	4%
≥85	73%	13%	3%	18%	9%	10%

1. Responses are percent of respondents that chose "Yes" option
2. Averages vary because size of age groups are uneven

Question 52 probed older adults interest in housing alternatives within the City of Huntington Woods; 35% of respondents reported interest. Depending on the option, preferences varied with age as demonstrated in Table 8 below. Of the 35% of residents interested in housing alternatives within the City of Huntington Woods, preferences are listed from most interest to least interest representing all age categories below:

75% of residents expressed interest in Condominiums

71% of residents expressed interest in Rental apartments/Co-op

59% of residents expressed interest in housing with meals or other assistance

54% of residents expressed interest in assisted living

44% of residents expressed interest in a continuum of care

30% of residents expressed interest in nursing homes

Table 8. Question 52: Housing Alternative Preferences, by Age

Age Group	52. Interest in senior housing	52a. Rental apt/co-op	52b. Condo	52c. Housing w meals/other	52d. Assisted living	52e. Continuum of care	52f. Nursing home
<65	35%	71%	74%	52%	51%	47%	30%
65-74	36%	75%	80%	60%	54%	37%	29%
75-84	32%	77%	78%	79%	64%	56%	43%
≥85	42%	58%	56%	68%	62%	43%	20%

1. Responses are percent of respondents that chose "Yes" option
2. Averages vary because size of age groups are uneven

It should be noted that healthy older adults generally find it difficult to anticipate their future needs if they were to become ill or disabled, and that those who live in single-family dwellings are often not inclined to consider different forms of housing such as condos or co-ops. These results indicate a higher level of demand for such senior housing developments in Huntington Woods than we would have expected.

The final two questions that required a "Yes" or "No" response, are both broken out by age category in Table 9 and Table 10. The first question asked residents if they use an assistive device like a cane, walker or wheelchair of which 9% responded, "Yes." Table 9 demonstrates that frequency of assistive device usage increases with age. The last question with a Yes/No response option asked residents, "If exercise equipment was available for seniors in the Recreation Center, would you use it," of which half (52%) of respondents replied, "Yes." Interest in this option decreased as a preference with age.

Table 9. Question 53: Do you Use an Assistive Device, by Age

Age Group	Do you use an assistive device
<65	3%
65-74	5%
75-84	20%
≥85	38%

1. Responses are percent of respondents that chose "Yes" option
2. Averages vary because size of age groups are uneven

Table 10. Question 54: Exercise Equipment Available in the Recreation Center, by Age

Age Group	Exercise equipment available in Rec Center
<65	52%
65-74	59%
75-84	51%
≥85	28%

1. Responses are percent of respondents that chose "Yes" option
2. Averages vary because size of age groups are uneven

Additional qualitative data was provided prompted by the closing statement on the survey, "Please feel free to provide additional comments on the back of this survey." Most residents

who responded expressed their approval of Huntington Woods as a place to live, thank you's for conducting the survey and dissatisfaction with the survey instrument as discussed earlier. All responses can be located in the Appendices section at the end of this report.

Conclusions

The older adult residents of Huntington Woods tend to be relatively healthy, married, and independent. They have a great deal to contribute to the overall health of their community. However, as they age, as they begin to experience age-related disease and disability, their needs for support from the community increase as well. With the tremendous expected growth of that population, and the growth in particular of the oldest segment needing the most support, the City of Huntington Woods has taken a wise step in recognizing, identifying, and anticipating those needs. We found that HW older residents take advantage of the local resources and opportunities for interaction presented by the public library and the concerts in the park. We also found that, of the supportive service choices offered, by far the most expressed need and potential for use fell into the home maintenance area. This is a reflection of HW as a community of single-family homes; more older homeowners means more people who need some occasional help with snow removal, home repairs, fall clean-up, lawn maintenance, and home maintenance. But the results of question 52 also suggest that older HW residents would consider another form of housing if it were made available within the community.

Recommendations

- Huntington Woods, in the interest of promoting the well-being and independence of its residents, but also in the interest of preserving and sustaining its exceptional housing stock, should consider a way to provide or facilitate the provision of home maintenance assistance to its older residents. There are many ways this could be accomplished, with varying degrees of local government involvement and at varying cost. For example, the City may choose to provide fully-subsidized direct services, may offer a concierge service that reviews and approves private service providers at a discount for residents, may organize a time bank or volunteer effort to provide services, or may find another way to ensure that the homes of older HW residents are well maintained.
- Huntington Woods may also consider whether to encourage and support the construction of congregate housing for older adults within the city. As the population ages and residents are no longer able to live independently in their homes, they may

take advantage of the opportunity to remain within the community if different levels of independent or assisted living in condos or apartments were made available to them.

- Huntington Woods should continue to promote civic engagement, venues for social interaction, opportunities for volunteers, and exercise and health promotion activities for its older citizens. Events, interest groups and clubs, organized activities, and education and awareness campaigns will help older adults remain socially engaged, maintain their well-being and independence, and allow them to give back to the community.
- Over 2/3 of respondents prefer communications via mail; the City should increase awareness of programs, services and other related resources via preferred mode to inform older adults

Appendices

Appendix A. Qualitative Data for Question 23: Do you have additional comments about the items above? (Qs 6-22)

1. Adaptive programs for seniors with disabilities would be nice.
2. All the above services would be great but at this time I do not need.
3. Also cleaning the house gutters spring and fall
4. Although I am not in need of the services listed above at this time it would be reassuring to know that such services, or resources for them, would be readily available.
5. Although I do not need help now, I like the idea of living in a cooperative community that offers services. Otherwise, I would anticipate moving eventually to a community that offers assistance.
6. Am seeing a lot of Dr.s right now, but don't have the money to get everything I need.
7. At 63 years I'm young for these questions.
8. At a later age I may need some of the above.
9. At my age 64, my answers are different than if I were older. I plan on living in HW much, much longer, so how can I count on more help then, if I answer as a 64 year old now. My present answers may appear to make city services seem sufficient when they won't if somethings aren't addressed immediately!
10. At this point I am self sufficient. I may some day need some of them.
11. At this point in my life, I do not need any of the services above, but I can see a need for many of the above as I get older.
12. At this time am completely independent expect for things I choose to have done, but going forward with aging process will probably need more assistance.
13. At this time I am capable of handling jobs in my home. However, if you offered lawn maintenance, snow removal, gutter care or fall clean-up for fewer dollars than I pay at present, I would gladly be in support.
14. At this time I am only 61 and still working and taking care of my 90 year old dad and father-in-law.
15. At this time in my life I am self sufficient and do not use city services. Although if some form of affordable exercise activity is available at the rec center I might use it.
16. At this time in my life the above services are not needed, but I would certainly appreciate the help when I need them in the future.
17. At this time, I can do all of the above but choose services to help me with lawn and home maintenance.
18. Because my husband and I currently handle many of these things we don't need them. When he had surgery I could have used assistance but friends and daughter helped.
19. City services such as snow plowing and leaf removal and street cleaning in front of my house are often obstructed by a car that one of my neighbors constantly parks at the curb in front of our two properties. I request a sign restricting parking in front of my house and in front of the house next door during periods of significant snow fall and for no more than two hours at a time otherwise.
20. Confusing -- it would be helpful to have examples given under # 6, 7, and 11. Also 17.
21. Currently I have sons and friends to help me but I cannot always rely on that.
22. Currently my brother helps me with some home items. However, there may come a day when neither of us will be able to handle it.
23. Currently work out of town.

24. Despite being over 58 most questions pertain to an older group.
25. Do I "need these services"? No. Would I like some of these services some day when I am older and more limited/infirm? YES. I wish HW had a few assisted living homes available for rental.
26. Do not need these services for myself but my wife is a diabetic and probably will need some of these services in the future.
27. Do you mean one response for each item? Or only one per page?
28. Don't "need help" with # 17, 18, 19, 21 but would use services if available.
29. Don't necessarily need help but I do hire folks to clean, do lawn maintenance, snow removal, and some home repair.
30. Don't need all these services now but may in 10 years or so.
31. Don't need help now but may in the future. Same for next page.
32. Everyone over age 55 needs assistance finding reliable home repair contractors. A survey posting the names of reliable contractors based on city resident responses would be very helpful.
33. Handy man services for smaller repairs would be helpful.
34. Having specific city approves/recommends contractors that seniors could use and feel safe about not being scammed or taken advantage of would be a great benefit to seniors.
35. Healthy and 58 years old now. This is likely to change in 20 years when I am still in my house and want, for example, some home health care services.
36. Help with pet walking services (namely dog). Would be nice to know a "phone number" to call if help is needed. Also, nice to have a "time sharing" or "time exchange" program to seniors. One of those contribute/receive programs... volunteers
37. Home repairs could be beneficial if cost was reasonable.
38. Hopefully surveys will be done periodically since I can see that needs might change with the passage of time.
39. Hopefully you are not considering tax payers to fund any of this.
40. Housing is a good idea but not needed at this time. Thank you for this survey.
41. How about volunteer group for minor home repairs and maintenance?
42. Huntington Woods is a great place to live!
43. I am 60. Check back in 20 years.
44. I am 95 and my mind is not great. My family takes me everywhere with them. I like people and I would like company once in a while to help my family get a break.
45. I am a caregiver to my brother. I need help taking care of him and providing respite for me.
46. I am able to do most of the above items but am happy to pay for some of these services if available and of good quality.
47. I am able to hire the help I need for the services above.
48. I am blessed with good health but down the road we don't know what life offers as we get older.
49. I am currently covered for these services, but I think it's a great idea for my future in order to stay in HW.
50. I am currently in very good health and still working full time. My husband is retired and in good health. We don't need most of these services at the present time but I foresee a time in a few years when we will need a lot of them.
51. I am fortunate enough to be able to pay someone to help with the categories above. We choose to have

someone help.

52. I am fortunate enough to be able to hire a lawn service and household repairs but do not know what long term needs will be.
53. I am independent now but may require more services as I age.
54. I am lucky enough to be completely healthy and to feel 40, not 60. I appreciate however that these services exist!
55. I am not currently in need of health related services, but may in the future. My spouse may be more likely to need such services.
56. I am so thankful for the transportation services. I could not get to many doctor's appointments without them.
57. I am very happy that the city is finally interested in its senior citizens. Our Social Security checks do not allow to pay for all the services we need to maintain our homes the way we want.
58. I believe my answers reflect that I'm 66, I believe I will be less independent over time.
59. I can see for people who do not have a physically active partner the need for lawn care and snow removal and any jobs that require getting on a ladder. It is great to know our city is interested in taking care of the seniors.
60. I can see the possibility of needing such help in the future and it would be nice if such services were affordable.
61. I could not live in my home alone because of my disabilities. However, my husband and son provide for my needs very well.
62. I currently have a lawn service but am not completely satisfied. Need some help to clean out garage - cannot lift or carry things and walk at same time. Use cane and/or walker. Family comes at times and helps with chores but cannot stay long for major maintenance.
63. I do my own gardening but have a lawn service cut my lawn.
64. I don't know what "exercise services" means.
65. I don't understand these questions -- I hire people to do many of these tasks -- I don't consider that as "needing help" since I am perfectly capable of making needed arrangements.
66. I expect my needs in the future to be very different than they are now. My husband and I have no children and no close relatives.
67. I hated this questionnaire!!
68. I have a caregiver at the moment so it takes care of some of the questions.
69. I have a lawn service.
70. I have a problem finding a reasonable handyman.
71. I have answered for myself only. If I were to include my husband, the answers would be different.
72. I have lived in HW since 1978. I have been asking for a tree to replace the one which was destroyed a few years ago in front of my home. The city has planted trees along Coolidge between 11 mile and the express way and 11 mile road and Woodward. I received a letter from the city asking for contributions to a "tree fund". The taxes I have paid the city since 1978 have contributed to this fund, and I am entitled to a tree planted in front of my home.
73. I have lost most of my vision.
74. I have maid and laundry staff and a doctor.

75. I have not needed home health service, but would use HW when necessary.
76. I have not used most of the services on the next page because I will work full time and am too busy. I will probably use some or all of as time passess -- I think they are important.
77. I have some gardening challenges I could use help with. Right now, I live as active a life as ever, but I can see these services becoming more meaningful in 5 years or so or if I have a health problem or injury.
78. I have used the transportation after eye surgery. It was wonderful and inexpensive. Is there transportation on weekends also?
79. I need help with home repairs because of lack of knowledge/skills, but I hire people with these skills to do the work. Likewise for lawn and snow removal.
80. I need more exercise.
81. I pay for home maintenance -- repairs, etc.
82. I pay for items 6-10 above.
83. I pay for lawn and yard maintenance. At this point I don't need much help with home care.
84. I pay for snow removal and landscaping services.
85. I plan to continue living here and needing more services in the future.
86. I rarely need help, if I do I can hire someone to help.
87. I shovel snow for good exercise. Sometimes hire people for their skills or b/c I do not have time.
88. I think it would have been helpful to differentiate age categories. I am a geriatric social worker - this is too general a survey to make good public policy decisions. I am 58, work FT - my needs would be greatly different than a frail 88 year old.
89. I think the medical equipment loan is very important since Medicare no longer gives any equipment (except canes) to patients!! All of these items are purchased or must be rented.
90. I use a walker and can't stand for more than 15 mins or so. I drive for short distances only. Eyes are also affected by glaucoma and macular degeneration.
91. I would be interested in helping out on this committee. I am familiar with the Oak Park senior program and I can address what works well there. We already have an excellent senior activity program in H/Wds, including exercise, BP, outings, activities, property tax assistance for low income, etc. The above items would be a great addition, for people in need of these services -- need to define need! Ilona Cohen (248.544.2240) call if any questions or if I can help out with the planning.
92. I would like all these to be offered. I don't need them now but probably will be in the future.
93. I would like walking exercise more than one hour a day at the rec center.
94. I would love a local (HW, Berkley) "handyman". Someone to call for minor repairs when needed. For example, at the moment I need my front doorbell replaced.
95. I'm only 56, but may need these items in the future.
96. I've answered the above based on my current needs. I'm 63, my home is mortgage-free and I will most likely remain here. As I age, I may find myself needing many services I don't require now.
97. If I should need an electrician for my wiring around the house, do I contact City Hall or what? Do they have a senior discount? Thank you.
98. In transition (I hope) toward retirement in 2.5 years -- answers may change considerably then.
99. It is very unclear what information you are actually seeking. Are you trying to learn the actual number/type of services older adults in HW need to utilize with a given frequency because of some

incapacity or what we "need help with" paying for?

100. It would be great to have the services listed above available to those who need it.
101. Items 12, 13 14 are items that we would conceivably use in the future if our health needs changed. Having a communly based approach to health needs seems like a spectacular idea!
102. Lawn and snow are seasonal - lawn weekly, snow over 2 inches. Housecleaning for a couple hours every other week.
103. Lawn services I contract for. Snow removal: I have wonderful neighbors. HW provides many wonderful services. Most of what I'd like would be home maintenance and occassional house cleaning. I usually do the small stuff and general cleaning myself.
104. List of vet and home repair providers would be wonderful.
105. Many of these items I already arrange and pay for but have more difficulty with occassional and small tasks/ chores (finding assistance).
106. Maybe in a few years.
107. Might need help some day but not now.
108. More evening activities since I work outside the home. Unable to attend daytime lunches and activities. What about a widow or single dinner (pot luck) group once a month? :)
109. More geared to people older than I am.
110. Most of the above already taken care of.
111. Most of the time my children help but I would use the city help if reasonable always.
112. Most things I need help doing we purchase services. Therefore, I answered "never".
113. My answers relate to how I am now, but in the future some of that may change.
114. My daughter lives with me and another daughter lives nearby, so almost all of my needs are taken care of by the two of them.
115. My family supports and assists me in many of the above services.
116. My father-in-law at 85 has all these needs and most are taken care of by Medicare.
117. My husband and I are independent. We do hire workers for #6-10. I'm not sure about hiring different workers where services were available through Huntington Woods.
118. My husband does all but snow removal on outside maintenance.
119. My husband needed 911 services in Aug 2005 for major heart attack. Services were quick, professional and a great asset to HW. He is doing well at this time.
120. My next door does our grass and snow.
121. My sons do the best they can. I can't go down to the basement to do laundry.
122. My vision is poor due to macular degeneration and I can no longer drive. I have been relying on your Smart Bus (which is wonderful!).
123. My wife requires a caregiver. She is here 5 days a week. I employ a lawn service for grass cutting and snow removal.
124. Need the name of someone who cleans gutters on a colonial home (fall and spring). Also perhaps a list of recommended cleaning services or individuals (reliable and trustworthy). There is a need for workout equipment at the rec center. Excercise bikes and circuit machines for seniors.
125. No
126. No!

127. No.
128. None.
129. Note: I am able to do the items marked "some of the time" -- in most cases I just don't want to.
130. Now being helped with, lawn, snow, some gardening, but still drive. Neighbor and our daughter help now on lawn, snow, etc. Possibly may need more help in the future.
131. On occasion I might need these services.
132. Please do not start another program paid for and subsidized by taxpayers to benefit a small part of our community. I'm all for services to others, however, they need to come at the expense of those that directly receive them.
133. Please keep sidewalk snow removal service.
134. Pretty insulting. These questions seem designed for people over 80 or 90. I had 15 ski days in Utah this past winter. Mostly double blues, but some black (expert) runs.
135. RE transporation, it would be helpful if HW and Smart would allow drivers to help passengers get to the bus in icy/snowy weather. Many people don't have a care taker or friend to do this.
136. Recommendations for good, trustworthy, inexpensive persons to perform services in and out of home would be invaluable to all, regardless of age.
137. Right now at 68 we are doing OK and can afford to employ someone (and we do) to clean gutters, snow shovel, paint, etc. Only time we have had small problems are after surgery and fortunately only one of us has been sick at a time and the other one can take care of the sick one. Also we have a son and his family in Saline and another son at UDM. Also, here neighbors help each other out as to pet care, etc.
138. Right now I really don't need any of the above.
139. Right now none of the above concern me. However, I would like to know that HW has a system in place for affordable services, care, and support when I do need them. I would love HW to have a 1 stop shop/ conceirge program so I can stay in my home as long as possible as I age.
140. Side walk snow removal is a big help.
141. Side walk snow removal is a great service when I'm away.
142. Since I'm only 63 years old and in good health, I don't need many of the services at present. But as I age I know I will need some of these services esp. since our children live away. I cared for both my parents and know all too well the decline that can take place as we get older. We love to stay in the community we love so much!
143. Snow removal depends on amount of snow.
144. So far I don't need these services, but in the future I don't know.
145. Some landscape needs -- I don't care to own, rent or handle some equipment, like turn soil in the garden, dig large holes to plant, etc. I am a pretty resourceful and ambitious person, but some small projects I can't do.
146. Some of these needs do not apply to me today, but may apply at some point in the future.
147. Some of these things I pay to have done and no longer do myself. Would take advantage of HW services if they were a lower cost than what I pay now.
148. Sometimes transportation is needed but don't always know 2-3 days in advance. Also I need to go to the Dr.'s not in a 7 mile radius of bus, sometimes also spontaneous. No night service for transportation.
149. Still feel young and capable at 69!

150. Thankfully I still work full time and don't yet need all these wonderful services!
151. Thankfully, I do not need to avail myself of most of these but very well might need to down the road.
152. The above things I usually hire out for.
153. The burden of high taxes makes it hard for us to keep our home. We feel you are addressing the wrong issue: if seniors who have lived here a life-time (more than 50 yrs) could have some property tax relief, then the burdens of keeping up our homes would be less stressful.
154. The city should clear the sidewalks of snow all winter. We should be able to see what we are walking on.
155. The picture is incomplete unless you factor in 1.) my wife and I both belong to "Fitness Anytime" in Berkley with workouts 3 x per week. 2.) My wife and I also attend yoga sessions at Namaste in Royal Oak at least once per week.
156. There are many services available that I do not use. I am grateful that these services exist, should I ever need them.
157. There is a possibility that some of these may change suddenly.
158. These responses are based on my life today, May 12th 2012.
159. This is clearly not for most 50+ seniors.
160. Those circled never are because I do not need them now. They could be needs in the future.
161. Transportation (16 above) refers to travel between home and metro airport, but maybe it should refer to other types of transportation as well.
162. Very isolated. Living alone, most of my friends have passed away. Would like more day programs and activities at recreation center. Ways to connect people socially.
163. We are 55 years old at this time but would use services to maintain our resilience in HW in the future so as not to have to move out of the city.
164. We are able to purchase services for all the above or do them ourselves.
165. We are able to take care of our grounds now. Not sure what the future holds. The services might be needed in the future.
166. We are in our late 50's and still able to care for ourselves. We do have people that help out with our home.
167. We are still able to do all or most of this. We choose to hire out some due to time constraints. Maybe we would need help in 20 years or so.
168. We can afford snow removal and people to help with home repairs, etc. Our eldest daughter has moved in with us and helps out with most things.
169. We can pay for these services (those checked) and do. Could use referrals to reputable, competent repair persons.
170. We either do the above ourselves or hire someone else to do it.
171. We have a son living at home who can help when needed. He will be moving on his own but think he should continue to be available if needed.
172. We very much need exercise equipment and a place to work out, not two pieces of equipment stuck in a corner somewhere. This community is not very forward thinking. It's all about the children and forgetting the seniors. Who is paying the taxes in HW -- seniors or children? This equation is very unbalanced.
173. What are the terms?
174. What is never now, may be needed in the future.

175. What is the point of using hands instead of circles or an "x" in a survey? Why is there more than one hand sometime? Very confusing, esp. for seniors.
176. What kind of "counseling" are you referring to? Maintaing my house gives me the most concern as I age, taking in items through the most.
177. When I had knee surgery, I used the transportation service to rehab.
178. When my husband was in _ this past year, I needed help with everything. He died in December 2011. There is a definite need in this community. I was on my own.
179. While I don't require services I'm sure some do. I have a housekeeper and a lawn service.
180. Will depend upon health -- all these services would be beneficial if I needed them. I love the transportation option.
181. Would be interested in home repair handyman that would do jobs correctly and is trustworthy.
182. Would be interested in inexpensive services.
183. You have asked nothing about hearing impaired individuals. This holds back a lot of seniors from participating in activities.

Appendix B. Question 46: Do you have additional comments about the items above?
(Referencing Questions 24 through 45)

1. # 31 -- have used many times, however, due to skin cancer, can't take it now as classes take place at peek of sun exposure.
2. #25 If you take a Refresher Course, does it bring down your insurance coverage?
3. #44- drop off slot for books on disc
4. A city dropbox at the library would be helpful. How about a dog park? Haha, Tim Reade, ex. Ptr citizens board veteran of dog park battle.
5. A senior water fitness class 1-3 times a week for 1 hr would be great during the summer.
6. Above, all very helpful and adequate for most needs.
7. All the activities I attended have been outstanding. The people involved in coordinating these activities were exceptional. The chore services would be a great improvement to the above activities already provided.
8. Anything genealogy related. Possibly folk dancing classes.
9. Bagging leaves is hard. Getting them to the curbside is impossible. Help??
10. Better price for grandparents and grandchildren at the pool.
11. Better promotion from the POS
12. Better publicity.
13. Can't get out of the home.
14. Can't think of any.
15. Cannot judge yet -- I've lived here just a short time.
16. Chair yoga.
17. Classes and trips at lower costs.
18. Classes don't fit the "well" young seniors.
19. Concerts -- brass (Sousa!). I swim at the JCC. I could be a speaker. If a senior soccer starts, I would be interested if it would work with my schedule.
20. Currently work out of town 4 days a week.
21. Do we love the city services. They are wonderful. We don't need many of the services above at this time. Both working full time.
22. Due to ongoing health issues and lack of help for any home maintenance and chores, I haven't found time to do #45. In general, info is often not given until the sign-up date is passed. Why not give flyers to us and drivers for them to deliver?
23. Even though I may not have used these services, I still want them available.
24. Field trips (#39) not during the week would make them more accessible. I'm still working.
25. For some of the services and activities listed above I would be interested in the future, but not at this time. I think it's wonderful that these services are available and would not like to see them eliminated.
26. Free or low cost beginning, intermediate, and advanced computer instruction at the library.
27. Have not tried many services because I do not have to yet.
28. Have the police stop sitting on 11 mile and writing all tickets all day, and PATROL the neighborhoods.
29. How about simply keeping the city sidewalks safe and suitable for walking?!
30. HW has great services, but I still feel I am "too young" (62) to need or use most of them. In the future,

definitely!

31. HW is the best! However, if there were a co-op or other place for living, it would be great.
32. I am an active swimmer and use the pool seasonally for laps/ exercise and fun. I'm not interested in a class for "seniors" at the pool. I don't consider myself to be a senior yet. This survey seems focused on the needs of older seniors.
33. I am Jewish (a politically conservative) which means Liberal Jews are not welcoming or tolerant of others. They will not allow different world views! So, I don't attend senior discussion groups.
34. I am still working and time is an issue.
35. I am still working full time so I don't have time for all that is offered. Looking forward to being able to join in.
36. I am still working full time. Most senior services are during the day. Perhaps they will be more a part of my life when I retire.
37. I am still working part time and am unfamiliar with some of these services, as well as not having enough time at this point to utilize the services.
38. I appreciate services that you offer, I just don't need them at this time.
39. I can see myself using some of these services in the future.
40. I do a lot of volunteering outside of the city.
41. I do not see HW offering senior programs as other cities do.
42. I feel HW does a good job and tries hard to have opportunities for ALL ages.
43. I get shots from my Doctor. I could use sitting fitness classes. I had a stroke so I'm limited in walking and can't drive.
44. I have recently retired from teaching and now spend most of my time caring for my 93 year old mother. I hope to take advantage of some of the above programs when I can. At present, my son and his family use the rec center and pool when in town visiting.
45. I have the impression that the services listed above are all excellent.
46. I NEED THE SIDEWALK SNOW REMOVER TO STOP SCOOPING UP MY NEIGHBOR'S SNOW, DIRT, LEAVES, AND GRASS AND DUMPING ON MY DRIVEWAY SO I CAN'T GET OUT!
47. I really think the rec center staff has a lot of variety for anyone who has the time to take advantage of the programs. I'm still too busy.
48. I still work and cannot take advantage of day time activities. Also, they are aimed at "older" seniors.
49. I still work and have very little time for outside activities.
50. I think HW does very well. I'm just too old!
51. I think the city is doing a great job of providing services and opportunities for its citizens. How about a listing for services available from residents living within the city. An "Angie's List" for HW families (cleaning, dogwalker, etc.).
52. I use the BHS gym.
53. I work 70 hours a week and am too busy for extracurricular activities.
54. I work full time now. No extra time right now for most extra activities.
55. I would like the city to continue to plow the sidewalks in a timely manner so I can continue to take walks outside in the winter.
56. I would love for the library to be open on Sunday afternoons again.

57. I would use all these when I need them in the future.
58. I'm delighted these are available when I may need or want them.
59. I'm impressed that so many activities are available in Huntington Woods.
60. I'm interested in most of these and am glad the city offers them, but I don't have time to use them currently.
61. I'm not at the point of needing anything. Still work 6 days a week and run a non-profit. Also volunteer.
62. I'm over 60, but I'm still working, sometimes days sometimes evenings. My perception is that senior services are populated by retirees and geared toward them. Add emphasis for still working seniors too.
63. I'm still working. When I retire, I might be more interested in many of the above.
64. In general, I think the programs and services are appropriate for the general populace although not particularly convenient for me.
65. IPAD and other technological classes at library.
66. Keep library open every day,
67. Keep supporting the library!
68. Less costly fee for grandparents to take grandchildren to pool.
69. Library seven days a week.
70. Longer hours at library, open earlier!
71. Many of these I don't need now but would enjoy if I were less independent, so important for others.
72. Maybe team people up to have seniors calling each other and checking up on each other versus city people.
73. Mentioned transport suggestions on page 2. Leisure Forum no longer mailed directly to home.
74. Might use #s 25, 29, 30, and 34 in the future. #42: use rarely, too many kids. #43: outside? or is there one inside?
75. More exercise activities based on age so 60 year olds are not put with 80 year olds. Also, should be set up by ability.
76. More for people with disabilities, i.e. short trips to casino (< 4 hours) or places close to concerts, parks, or fireworks, so handicapped don't have very far to walk.
77. More information about several of them.
78. More publication about services.
79. More soft rock at the concerts in the park.
80. Most not needed or interested in for now.
81. Nancy Waldman the director is not helpful.
82. Need more communication about all services via email -- not just movies!
83. Nice list!
84. No at 55 I still can do on my own but I do like to know services are available. Currently I use pool daily, summer programs, library, ride my bike.
85. No improvements I can think of. The variety of services is great. Because I am working full time I can't take advantage of most of them. When I retire in 15 months I'm sure I'll participate in a number of events at the rec center and library.
86. No, but sometime in the next 10 years I may want to participate more. Right now, I'm still working and involved in my art.

87. No.
88. Not interested sometimes means too costly.
89. Not ready for most of the help items just yet.
90. Note: Most of No's above due to insufficient time while still working.
91. Other than marked, I wasn't aware that the other services existed.
92. Please add a senior exercise room.
93. Reaching out to younger seniors to get them involved early on. Many think programs are or should be for "seniors" 80 to 90 yrs.
94. Right now we are working full time and I have no time to take advantage of above programs.
95. Separate senior news letter.
96. Several services are not needed now but may be needed in the future. Library is a #1 essential service for me!
97. Since I work full time and am independent I do not need most of these services.
98. Some items interest me but I have not made time to attend.
99. Some of these "no" responses might become "yes" at some point. You might want to offer that response option too.
100. Some of these services I may be interested in using at a later time,
101. Some physical limitations now keep me from activities that entail walking beyond short distances. Would like good chair exercise program.
102. Somethings I am mildly interested in however the weekday or time never varies so I can participate.
103. Still not in need of most services, but will appreciate having them when I get older!
104. Still work full time.
105. Still working so many of the programs are unavailable to me.
106. Still working some evenings.
107. The classes that you offer are way too expensive. I can get them in other places for less money.
108. The library is a major asset to the community and should be maintained.
109. The recreation department could use a new director.
110. They sound good, but don't need most of them at this time -- still working full time.
111. Too busy to attend many events. Would like more info.
112. Too expensive.
113. Volunteer transportation to coming events.
114. Volunteers to call on seniors who are sick or need help in some way. Seniors to have a venue or someone to call when they need help.
115. We are 66 and would like to volunteer. What opportunities are there?
116. We have bright, mature seniors in the community who want to grow both intellectually and physically!!!
117. We have gone to art exhibits at the library.
118. We volunteer plenty outside of the city.
119. We want to stay in HW and know in the future that transportation would be important in making that possible.
120. We're not "disinterested" -- my husband and I are healthy, active seniors. We have our own exercise equipment, we take classes. etc. So we don't need most of the help in the list. But it's wonderful for

those that do.

- 121. When you have questions about, for example, garbage pick up, Public Safety should know how to give answers if it is not 9am-5pm Mon-Fri.
- 122. Work during the day.
- 123. Would like more info on walking activities.
- 124. Would like to walk my companion "grand"-dog around the walking track!

Appendix C. Additional comments provided on back of survey

1. #52 c,d,e -- these services would be welcome in the future if health needs warranted. At present, not needed.
2. Activities for active older seniors could be fun.
3. Back?
4. Bring back the post office. Or at least sell stamps.
5. Enclosed - 3 sheets from Birmingham Community. See if you can change some of your programs to the example that Birmingham does.
6. Here is my name and email since I put many comments: sue-tower@sbcglobal.net
7. I am employed full time so I don't need most services. Someday I suppose I will.
8. I love the community and the many services. I am a gardener and love being able to get the mulch right here. I love the recycling. I love the library and used book sales.
9. I totally support and encourage senior programming and services. I'm just not in a position yet to require them. I still work full time and have good health and many interests.
10. I want to continue to live in HW but can see day when I can't do so in my own home.
11. Low vision, no longer drive. Depend on spouse.
12. mdemant@wowway.com
13. Peg Stewart
14. Please don't expand the need for city, state, or federal money to pay for more services.
15. RE: #52 -- I would be interested in the future. I circled no for now, but something in HW is very tempting. Everything depends on state of health and needs.
16. See my suggestion next to #46.
17. See page 2 note.
18. terirace@gmail.com
19. Thank you!
20. Thanks for sending this!
21. This is a long time coming.
22. Unfortunately I'm still not computer literate. I should try to take classes with Jamie Richards again at the library. I need to be more disciplined.
23. We use the YMCA for many exercise and class activities.
24. What about the distinction between "employed", "full time", etc. That affects need and availability to use many of these services.
25. What back?
26. WHAT BACK?? This was a terribly designed survey! Right now I don't need anything, who knows how I might feel on what I might need in 10 years.
27. What kind of forum? Do not see any cable/television station including no Council Meetings being broadcasted -- why not?
28. Where is the back? If 50 is the new 40, I'm only 48, too young to even be thinking about these things. You really should raise the age level of this survey.

**What is the best way to provide you with information
regarding services and activities?**

	<65	65-74	75-84	85+
Mail/Newsletter	64%	62%	69%	87%
Email	35%	35%	28%	7%
Cable/TV	-	-	1%	2%
Social Media	1%	-	1%	2%
Forum	1%	2%	1%	3%

All responses are expressed as %

Responses <65

Do you need help with...	Never ▼	Rarely ▼	Some of the time ▼	Most of the time ▼	Always ▼
6) Home repairs	29	21	37	9	4
7) Home maintenance	33	28	32	5	3
8) Lawn maintenance	50	15	15	8	12
9) Fall clean-up	47	15	20	9	10
10) Snow removal	48	15	19	8	11
11) Household chores	68	17	12	2	1
12) Health services	84	12	3	-	1
13) Home health care	93	5	1	1	-
14) Respite care	96	3	1	-	-
15) Shopping	95	3	1	-	1
16) Transportation	90	7	2	-	1
17) Educational activities	87	6	7	-	-
18) Counseling	86	10	4	-	-
19) Legal services	73	18	8	-	-
20) Exercise services	78	10	9	2	1
21) Durable medical equipment loan	94	5	1	-	-
22) Mobility in your home	95	4	1	-	-

Responses 65-74

Do you need help with...	Never ▼	Rarely ▼	Some of the time ▼	Most of the time ▼	Always ▼
6) Home repairs	18	16	43	17	6
7) Home maintenance	21	25	40	10	4
8) Lawn maintenance	34	14	17	15	20
9) Fall clean-up	33	12	22	16	17
10) Snow removal	28	14	24	13	22
11) Household chores	58	22	18	1	1
12) Health services	77	19	3	1	-
13) Home health care	88	10	2	-	-
14) Respite care	96	4	-	-	1
15) Shopping	94	4	2	-	-
16) Transportation	87	9	3	-	1
17) Educational activities	81	6	10	2	-
18) Counseling	87	9	4	-	-
19) Legal services	70	17	10	2	1
20) Exercise services	68	9	19	3	2
21) Durable medical equipment loan	85	11	4	-	-
22) Mobility in your home	92	7	1	-	-