City of Hitchcock, TX

Cost of Service and Rate Design Study Water and Wastewater Utility

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Overview

- Introduction
- Background
- Methodology
- Findings
- Recommendations

"When the well is dry, we learn the worth of water."

- Ben Franklin -



Economic Reality of Water

Revenues

 Water has an inherent value to fund infrastructure necessary for treatment and distribution

Economy

 Water is critical to a variety of industries, and as a result, the economy

Community

 Water is a fundamental building block for communities

Commodity

 Water is a commodity which we cannot live without



Background

- 2018 actual water and wastewater revenues = \$2,289,791
- 2020 projected "revenue requirement" = \$2,948,980
- Current rates are not sufficient to meet projected cost of service.



Project Approach

- Step 1: Determine Revenue Requirements
- Step 2: Functionalize Revenue Requirements into Cost Components
- Step 3: Allocation Cost Components to Customer Classes
- Step 4: Design Rates



- Expenses Off-sets = Revenue Requirements
- Used FYE2020 Budget as Starting Point
- Added Administrative Fee transfer to compensate the General Fund for services provided to the utilities
- Capital Project Funding Incorporated into Projections



- Capital Project Funding Water
 - Approximately \$5.3M in Future Water Capital Projects



Total CIP	Total Amount
Vehicle & Equipment Replacement	\$200,000
*Main Elevated Storage Tank	350,000
*Elevated Storage Tank -Redfish	50,000
*Monitoring Plan	16,000
*Nitrification Action Plan	16,000
Neville Ground Storage Tank	400,000
Recoat Elevated Storage Tank - Neville	385,000
Replace 3-12" at Neville Water Plant	35,000
Booster Pump Replacement - Neville	185,000
Upgrade Water Tower - MLK	165,000
Recoating Redfish Elevated Storage Tank	250,000
Water Line Replacement -FM 519	980,000
Water Line Replacement -HWY6	225,000
Water Line Replacement - FM2004	575,000
Water Line Replacement - Delaney Road	555,000
Water Line Replacement -Matranda	145,000
Water Line Replacement - White	165,000
Water Line Replacement - 2nd St.	625,000
	\$5,322,000

^{*}These items are included in the FY2020 proposed budget

- Capital Project Funding Water
 - \$5.322M in future water capital projects
 - Assumed \$50,000 per year in rate structure to fund vehicles and equipment
 - Assumed \$867,000 in projects funded by other sources
 - Assumes issuance of \$4.255M in new debt



- Capital Project Funding Wastewater
 - \$4.7M in Future Water Capital Projects



Total CIP	Total Amount
Smoke Testing and I&I repairs	\$650,000
Silt Removal fom Aeration Basin	120,000
SCADA Sytem (Lift Stations)	140,000
Automatic Bar Screen & Wash	169,000
Upgrade Lift Station Controls And Electrical	180,000
Rehab Storm Water Clarifier	160,000
Rehab 2 WWTP Manholes	50,000
Purchase Crane Truck	90,000
Equipment & Vehicle Replacement	300,000
Painting of WWTP piping and facilities	75,000
Trailer Mounted 6' diesel bypass pump	85,000
Upgrade gravity line from Delesandri to WWTP	1,200,000
Sanitary Sewer Improvements	750,000
	\$4,701,500



- Capital Project Funding Wastewater
 - \$4.7M in future water capital projects
 - Assumed \$75,000 per year in rate structure to fund vehicles and equipment
 - Assumed \$100,000 in 2020 and \$137,500 each year thereafter for smoke testing and I&M repairs
 - Assumed annual lease payments for crane truck and trailer mounted 6' diesel bypass pump
 - Assumed \$754,000 in projects funded by other sources
 - Assumes issuance of \$2.35M in new debt



	2020	2021	2022	2023	2024	2025
Water	\$1,658,026	\$1,663,087	\$1,754,124	\$2,090,757	\$2,168,415	\$2,262,155
Wastewater	\$1,290,954	\$1,409,806	\$1,574,959	\$1,646,295	\$1,720,233	\$1,809,406

^{*2018} actual revenues were \$2,289,791*



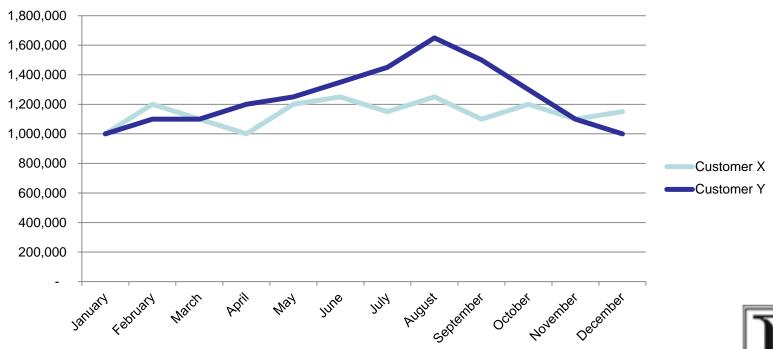
Step 2: Functionalization

- Recognizes Peaking Nature of Utility Systems
- Identifies Functional Nature of Costs
- Based Upon AWWA Described Methodology Base/Extra Capacity
 - Base Costs of Service
 - Extra Capacity Costs of Service
 - Customer Costs of Service



Step 3: Cost Allocation

Recognizes different usage patterns of customer classes





- Recovers Cost of Service from Each Class of Customers
- Packaged to Mitigate Financial Impact to Customers
- Policy Changes:
 - Base Fee Charged Base on Meter Size (except multifamily which are based on apartment units)
 - Tiered Rate Structure for Residential Customers
 - Use winter averaging for wastewater volumetric billing for residential customers

Water Utility

- Base Fee Monthly Service Availability Charge:
 - ✓ Recommend charging customers based upon meter size to recognize the relative cost and potential burden larger meters put on the utility system.
 - ✓ Apartments would continue to pay based upon number of apartment units.
 - ✓ Current customer count by meter size:

	Customer Count	% of Total Meters
5/8"	1,897	79%
3/4"	389	16%
1"	45	2%
1.5"	4	0%
2"	51	2%
3"	6	0%
4"	3	0%
6"	<u>5</u>	0%
	2,400	



- Water Utility
 - Base Fee

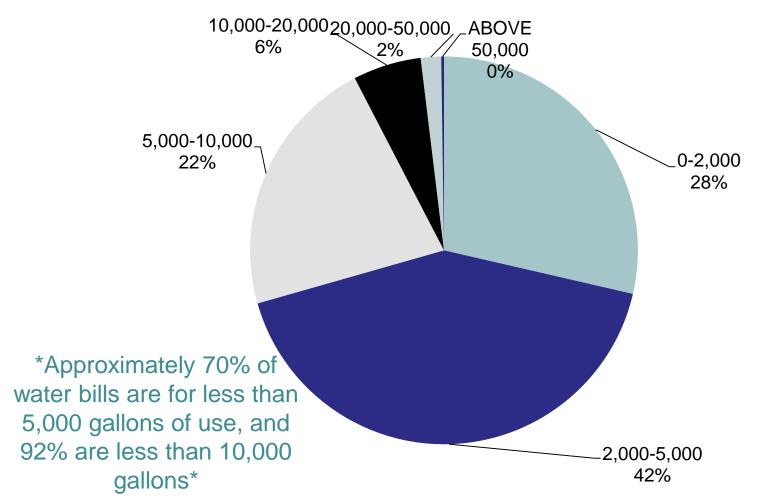
Water	Current	2020	2021	2022	2023	2024	2025
Base Fee							
5/8"	\$18.00	\$18.50	\$19.00	\$19.50	\$20.00	\$20.50	\$22.83
3/4"	\$18.00	\$20.35	\$20.90	\$21.45	\$22.00	\$22.55	\$25.12
1"	\$18.00	\$25.90	\$26.60	\$27.30	\$28.00	\$28.70	\$31.97
1.5"	\$18.00	\$33.30	\$34.20	\$35.10	\$36.00	\$36.90	\$41.10
2"	\$18.00	\$53.65	\$55.10	\$56.55	\$58.00	\$59.45	\$66.22
3"	\$18.00	\$203.50	\$209.00	\$214.50	\$220.00	\$225.50	\$251.17
4"	\$18.00	\$259.00	\$266.00	\$273.00	\$280.00	\$287.00	\$319.67
6"	\$18.00	\$388.50	\$399.00	\$409.50	\$420.00	\$430.50	\$479.50



Water Utility

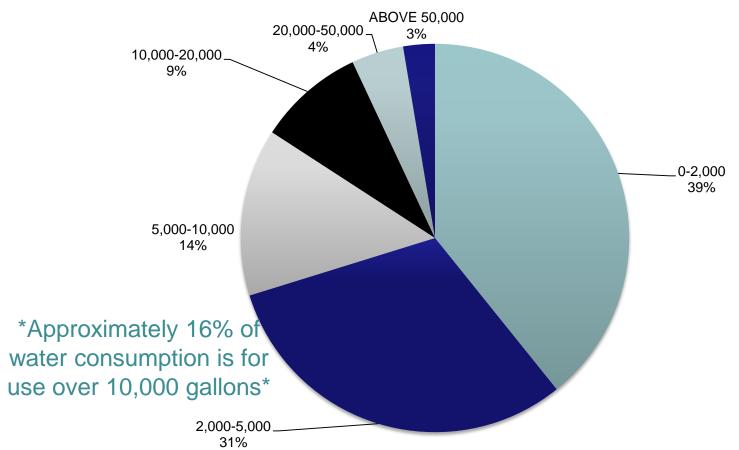
- Volumetric Rate:
 - Charged based upon customer class:
 - ✓ Non-residential includes commercial, apartments, schools, etc.
 - ✓ Residential includes single family residential customers
 - Recognizes different burden placed on the system and therefore cost of service for each customer class
 - Residential rates have a "tiered" rate structure:
 - ✓ Strengthens conservation pricing to encourage more efficient water use
 - ✓ Creates more affordable rates for customers using smaller amounts of water (typically indoor domestic use)
 - ✓ Requires customers placing a greater burden on the system to pay for that additional burden

Water Bills by Consumption Range - Residential





 Water Consumption by Consumption Range -Residential





- Water Utility
 - Volumetric Charge

Water	Current	2020	2021	2022	2023	2024	2025			
Volumetric Rat	Volumetric Rate, Non-Residential									
	\$4.00	\$5.87	\$5.69	\$5.99	\$7.79	\$7.96	\$7.93			
Volumetric Rat	e, Resident	<u>:ial</u>								
0-2,000	\$4.00	\$4.00	\$4.07	\$4.15	\$4.57	\$4.85	\$5.00			
2,000-5,000	\$4.00	\$4.20	\$4.28	\$4.36	\$4.80	\$5.09	\$5.25			
5,000-10,000	\$4.00	\$4.83	\$4.92	\$5.01	\$5.52	\$5.85	\$6.04			
10,000-20,000	\$4.00	\$7.00	\$7.13	\$7.26	\$8.01	\$8.49	\$8.76			
20,000-50,000	\$4.00	\$10.16	\$10.34	\$10.53	\$11.61	\$12.30	\$12.70			
ABOVE 50,000	\$4.00	\$14.72	\$15.00	\$15.27	\$16.84	\$17.84	\$18.41			



Wastewater Utility

- Base Fee Monthly Service Availability Charge
 - ✓ Same charge for all customers, regardless of meter size and customer class.
- Volumetric Charge
 - ✓ Wastewater consumption is not metered. Assumptions of use have to be made.
 - ✓ Recommend charging commercial customers based upon 100% water consumption.
 - ✓ Assumes that 100% of water is sent back to the city as wastewater
 - ✓ Assumes commercial customers that are irrigating have a separate irrigation meter that is not billed for wastewater



Wastewater Utility

- Volumetric Charge
 - ✓ Recommend charging residential customers based on winter average
 - ✓ Assumes that in the winter months, customers are not irrigating and thus their winter use is indicative of the wastewater they are sending back to the city as wastewater.
 - ✓ Winter average is set using November, January and February metered water consumption for each customer.
 - ✓ New averages are set each year and are used to calculate the wastewater bill for each month for the following year.
 - ✓ Customers are billed either their individual winter average from the prior winter months or their actual water usage, whichever is lower.
 - ✓ New customers on the system who do not have an individual winter average yet will pay the city-wide average or their actual water use, whichever is lower, until such time as their individual winter average is established.



Wastewater Utility

Wastewater	Current	2020	2021	2022	2023	2024	2025
Base Fee, per							
month	\$18.00	\$18.50	\$19.00	\$19.50	\$20.00	\$20.50	\$21.00
Volumetric							
Fee, per							
thousand							
gallons	\$3.00	\$3.65	\$4.10	\$4.78	\$4.92	\$5.07	\$5.29
Freddieville							
Fee, per LUE,							
per month	\$30.00	\$35.35	\$37.90	\$41.54	\$42.70	\$43.88	\$45.37



Average Bill Analysis

Water

Average Bill- Water - Residential	Current	2020	2021	2022	2023	2024	2025
2,000 Gallons	\$26.00	\$26.50	\$27.15	\$27.80	\$29.15	\$30.19	\$32.84
5,000 Gallons	\$38.00	\$39.10	\$39.98	\$40.86	\$43.56	\$45.46	\$48.59
10,000 Gallons	\$58.00	\$63.25	\$64.58	\$65.91	\$71.18	\$74.72	\$78.79
20,000 Gallons	\$98.00	\$133.29	\$135.91	\$138.53	\$151.27	\$159.57	\$166.35
50,000 Gallons	\$218.00	\$437.94	\$446.20	\$454.46	\$499.69	\$528.68	\$547.26
100,000 Gallons	\$418.00	\$1,174.18	\$1,196.06	\$1,217.94	\$1,341.70	\$1,420.70	\$1,467.80



Average Bill Analysis

Wastewater

Average Bill- Wastewater - Residential	Current	2020	2021	2022	2023	2024	2025
2,000 Gallons	\$24.00	\$25.81	\$27.20	\$29.06	\$29.85	\$30.64	\$31.57
5,000 Gallons	\$33.00	\$36.77	\$39.50	\$43.40	\$44.62	\$45.86	\$47.43
10,000 Gallons	\$48.00	\$55.04	\$60.00	\$67.31	\$69.25	\$71.22	\$73.87



Recommendations

- Adopt six-year plan as outlined.
- Continually monitor performance and make adjustments to "plan" as necessary.
- Charge city accounts for water and wastewater services received.
- Charge churches for water and wastewater services received (they currently do not pay a base fee for water).
- Charge water base fees based on meter size.
- Charge residential customers for wastewater based upon winter average.
- Allow city manager to provide leak adjustments for water and wastewater bills as appropriate.
- Implement shorter lag time between meter reading and billing to customers.
- Shorten shut-off policy for non-payment from 60 days to 30 days
- Update analysis every 3-5 years.