



# City of Hitchcock

Newsletter December 2022

## WHAT IS WATER CONSERVATION?

Water Conservation is the practice of efficiently preserving, controlling, and managing water resources. Water conservation has become essential in every part of the world, even in regions where water appears to be enough. It is the most practical and environment-friendly approach to lessen our need for water. Likewise, using less water puts less weight on our sewage treatment facilities.

### In the Kitchen

- Don't leave the water running for rinsing whenever you wash the dishes by hand—it is ideal. If you have two sinks, fill one with rinse water. If you have one sink, use a shower gadget instead of giving the water a chance to run. This saves 200 to 500 gallons every month.
- When washing the dishes by hand, use a minimal detergent as much as possible. This limits the rinse water needed. This saves 50 to 150 gallons every month.
- Make sure not to run the faucet while you clean vegetables. Wash them in a filled sink or container. This saves 150 to 250 gallons every month.
- Keep a container or bottle of drinking water in the fridge. This beats the inefficient tendency of running tap water to cool it for drinking. This saves 200 to 300 gallons every month.
- Cook foods in less water. Steam foods rather than boiling when possible. This keeps the nutritional value of the food as well.

### In the Bathroom

- When taking a shower, don't misuse the cold water while sitting tight for hot water to reach the showerhead. In a container/ pail, catch that water to water the plants outside or flush in your toilet. This saves 200 to 300 gallons every month.
- Examine the toilet for leaks. Place dye tablets or food coloring into the tank. If the color shows up in the bowl without flushing, a leak ought to be repaired. This saves 400 gallons per month.
- Make sure your toilet is an ultra-low volume flush model that utilizes only one and a half gallons each flush.
- Make sure to turn off the water or faucet while brushing your teeth. This saves three gallons every day.
- Take shorter showers. One way to reduce water use is to turn off the shower after soaping up, then turn it back on to rinse. A four-minute shower uses approximately 20 to 40 gallons of water.

### In the Yard or Garden

- Avoid watering the lawn on windy days. There's excessive evaporation. This can waste up to 300 gallons in a single watering.
- It is better to water during the cool parts of the day. Preferably in the early morning to keep from the development of an organism. This saves 300 gallons.
- If you have a pool, utilize a pool cover to eliminate evaporation. Likewise, it will keep your pool cleaner and lessen the need to include chemicals. This saves 1,000 gallons every month.
- Using a pail of soapy water, clean the car and drive it onto a lawn. The water used can help water the grass at the same time. Only use the hose for rinsing - this easy practice can save as much as 150 gallons when washing a car.
- Minimize watering on cool and cloudy days and not water in the rain. Change or deactivate automatic sprinklers. This can save up to 300 gallons each time.
- Put a layer of mulch around trees and plants. Pieces of bark, peat greenery, or rock gradually slow down evaporation. This saves 750 to 1,500 gallons every month.

### INSIDE THIS ISSUE

What is Water Conservation.....	1
How To Read Your Utility Bill.....	2
Utility Bill Assistance.....	2
Vessel Turn In Program.....	3
New Water Meters.....	3
Follow Us on Facebook.....	3
Volunteers Needed.....	3
Way to Pay Your Utility Bill.....	3
Holiday Safety Tips.....	4
Contact Us.....	4



### DATES TO REMEMBER

- 12/16/2022 Special Called City Council Meeting at 6:00 p.m.
- 12/19/2022 City Council Meeting Hearing at 6:00 p.m.
- 12/23/2022 & 12/26/2022 City Offices will be closed for the Christmas Holiday
- 1/2/2023 City Offices will be closed for the New Year Holiday

# How To Read Your Water Bill

1 ACCOUNT #, SERVICE ADDRESS,  
SERVICE PERIOD, BILLING DATE

2 CURRENT METER USAGE


3 CURRENT USAGE GRAPH

4 SPECIAL MESSAGE AREA  
WITH PAYMENTS OPTIONS


5 PAYMENT COUPON USED  
WHEN MAILING IN THE  
PAYMENT

6 CURRENT CHARGES WITH  
DETAILED INFORMATION

IF YOU HAVE ANY QUESTIONS  
ABOUT YOUR BILLING  
STATEMENT, PLEASE CALL THE  
CITY UTILITY DEPARTMENT AT  
(409) 986-5591

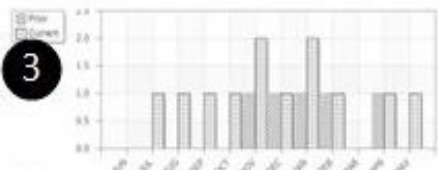


CITY OF HITCHCOCK  
7423 HWY 6  
HITCHCOCK, TX 77563  
(409) 986-5591  
<http://cityofhitchcock.org/>




A. SAMPLE  
1234 EXAMPLE DR  
HITCHCOCK, TX 77563

CURRENT		PREVIOUS		USAGE
DATE	READING	DATE	READING	
5/3/2019	17	4/4/2019	16	1




SERVICES WILL BE CUT OFF ON JUNE 20, 2019 AND A FEE OF \$50.00 IS CHARGED IF THERE IS A PAST DUE & PAYMENT IS NOT RECEIVED ON OR BEFORE JUNE 19, 2019. NO TERMINATION NOTICE WILL BE SENT.  
 \* CONSUMER CONFERENCE REPORT IS AVAILABLE ONLINE <http://www.cityofhitchcock.org/wp-content/uploads/2019/05/hitchcock-csr.pdf>  
 \* ONLINE PAYMENTS: CITYOFHITCHCOCK.ORG / PHONE PAYMENTS: 833-282-0825

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS



CITY OF HITCHCOCK  
7423 HWY 6  
HITCHCOCK, TX 77563  
(409) 986-5591  
<http://cityofhitchcock.org/>



CITY OF HITCHCOCK  
7423 HWY 6  
HITCHCOCK, TX 77563

1

Account Number	AMOUNT DUE
45-24747-01	\$136.96
Due Date	After Due Date Pay
6/13/2019	\$141.56
Billing Date	Penalty Date
5/29/2019	6/13/2019
Service From	Service To
4/4/2019	5/3/2019
Service Address	
1234 Example Dr	

6

PREVIOUS BALANCE	\$68.18
PAYMENTS	\$0.00
PENALTIES	\$4.60
ADJUSTMENTS	\$0.00
PAST DUE AMOUNT	\$70.78
<hr/>	
WATER	22.00
SEWER	21.00
OAKDALE	11.25
TAX	0.93
AMBULANCE	3.00
LIBRARY	1.00
FEE	7.00
CURRENT BILL	\$68.18
AMOUNT DUE	\$136.96
AMOUNT DUE AFTER 06/13/2019	\$141.56

5

There will be a charge on all returned checks.  
Please return this portion with your payment.  
When paying in person, please bring both portions of this bill.

Account Number	AMOUNT DUE
45-24747-01	\$136.96
Due Date	After Due Date Pay
6/13/2019	\$141.56
Account Name	
Sample A	
Service Address	
1234 Example Dr	
Amount Enclosed	

## WHERE TO GET ASSISTANCE PAYING YOUR UTILITY BILL

### Galveston County Social Services

Galveston Office – (409) 770-5583  
Texas City Office – (409) 770-5803  
League City Office – (281) 316-8733

### Hitchcock Family Welfare

(409) 986-5632  
6915 2<sup>nd</sup> Street  
Hitchcock, TX 77563

### M.I. Lewis Social Service Center

(281) 534-2043  
2605 44<sup>th</sup> Street  
Dickinson, TX 77539

### Texas Homeowner Assistance

(409) 229-1394  
1501 N. 6<sup>th</sup> Street  
Texas City, TX 77590

### Texas Utility Help

Visit [TexasUtilityHelp.com](http://TexasUtilityHelp.com) and click the Apply Button to get started on your application  
For Questions call (855) 566-2057

### The Salvation Army

(409) 935-1190  
4801 Emmett F. Lowry Expressway  
Texas City, TX 77591



**IT IS A CRIME TO  
IMPROPERLY  
DISPOSE OF A  
BOAT OR  
VESSEL**

**FREE  
PROGRAM  
OFFERED BY  
GLO, TPWD, &  
GALVESTON  
COUNTY**

**\*RESERVATIONS  
MUST BE MADE  
BY JANUARY 13TH\***

**IN ORDER TO QUALIFY, VESSELS  
MUST BE:**

**Less than 26 feet in length, preapproved, and  
evaluated prior to event**

**Transported by owner on the day of the event**

**Boat trailers and trash will NOT be accepted**

**CALL 409-766-4509 OR 409-766-4512  
TO RESERVE YOUR SPOT**

# FREE VESSEL TURN IN PROGRAM



**FOLLOW US ON FACEBOOK**



We are excited to announce that the City of Hitchcock has created a Facebook Page. Follow us for important information regarding your community. Our page is for informational purposes only. Should you have any questions or concerns please contact the City Hall at (409)986-5591 or visit our website at [www.cityofhitchcock.org](http://www.cityofhitchcock.org).

\*\*\*\*\*

## **VOLUNTEERS NEEDED**

Serving on a City board or Commission is an excellent way to serve your community. The City is currently accepting applications for the Parks and Recreation Board, Building Standards Commission, Board of Adjustments and the Disaster Assessment Team.

If you are interested in serving on one of these, please complete the on-line application at and return to the City Hall or email to the City Secretary at [rsorrell@cityofhitchcock.org](mailto:rsorrell@cityofhitchcock.org).

You may attach your resume and any additional material you would like considered with your application.

[https://cms9files.revize.com/hitchcocktx/document\\_center/City%](https://cms9files.revize.com/hitchcocktx/document_center/City%20)

\*\*\*\*\*

## **NEW WATER METERS BEING INSTALLED**

The City of Hitchcock has entered into an agreement with Badger Meters by way of Performance Services to replace all 2800 water meters in the city. The city will be moving to the new industry standard, ultrasonic no moving parts water meters. This style water meter has a minimum 20-year life expectancy and accuracy designation. To date, there are approximately 380 Water meters that have already been changed out and crews will work through the month of April 2023 to complete the changeout. All residents will be notified by individual mailout and door hangers. One note to reiterate as we transition to new meters is that the new Utility Rate started in the month of October. Customers may notice a slight increase in their water bills but don't be alarmed. The new customer portal will be rolled out shortly as we reach the 75% progress benchmark. Customers will have the ability to track their own usage and monitor important account details. Additional information can be found on the city's website [www.cityofhitchcock.org](http://www.cityofhitchcock.org).

## **WAYS TO PAY YOUR UTILITY BILL**

**Online at**

[www.cityofhitchcock.org](http://www.cityofhitchcock.org)

**By Phone** at (833) 282-0826

**In Person** at the City Hall at  
7423 Hwy. 6

**Drop Box** located in the  
parking lot of City Hall

*Cash, Check, Money Order,  
Credit Card*

## HOLIDAY SAFETY TIPS

The holiday season is always a special time of year. It is also a time when busy people become careless and vulnerable to theft and other holiday crime. We can never be too careful, too prepared or too aware. The Hitchcock Police Department wishes you a safe, happy and peaceful holiday season.

Keep garage doors and curtains closed. Never leave vehicles unlocked.

Avoid strangers. Be cautious when allowing anyone into your home including workers for jobs such as carpet cleaning and furnace repair. Always use reputable companies that are bonded.

If you are going out of town, have a friend or neighbor pick up your mail and newspapers. Have them watch over your home.

When shopping choose parking in well-lit areas with increased pedestrian traffic and scan the parking lot before you exit your vehicle.

Always check the interior of your vehicle when you return from shopping.

Never leave any property visible in your vehicle. Keep your purchases in the trunk and out of view.

Avoid carrying large amounts of cash. Use your debit card instead. If your card is lost or stolen report it immediately to your financial institution.

When driving, keep your doors locked and your windows up. Never respond to pedestrians approaching your vehicle.



## HOW TO CONTACT US

NAME	TITLE	E-MAIL	PHONE NUMBER
CHRIS ARMACOST	MAYOR	mayor@cityofhitchcock.org	(409) 519-9646
MARY COMBS DEMBY	CITY COUNCIL MEMBER, DISTRICT 1	district1@cityofhitchcock.org	(409) 502-0424
SHAWN KADLECEK	CITY COUNCIL MEMBER, DISTRICT 2	district2@cityofhitchcock.org	(409) 739-4284
WAYNE NEWTON	CITY COUNCIL MEMBER, DISTRICT 3	district3@cityofhitchcock.org	(409) 770-3297
ANDRE PERKINS	CITY COUNCIL MEMBER, DISTRICT 4	district4@cityofhitchcock.org	(409) 739-1375
MARIE GELLES	CITY MANAGER	mgelles@cityofhitchcock.org	(409) 986-5591
WILMON SMITH	CHIEF OF POLICE	wsmith@hitchcockpd.com	(409) 986-5559
RUTH ANN SANDINO	CITY SECRETARY/COURT ADMINISTRATOR	rsorrell@cityofhitchcock.org	(409) 986-5591
ARNOLD "ARNIE" CROSS JR.	COMMUNITY DEVELOPMENT DIRECTOR	development@cityofhitchcock.org	(409) 986-5591
STACEY BAKER	COMMUNITY DEVELOPMENT SPECIALIST	comspec@cityofhitchcock.org	(409) 986-5591
CYNTHIA SMITH-REX	CODE COMPLIANCE OFFICER	code@cityofhitchcock.org	(409) 795-1895
TYLER ROBERT	EXECUTIVE DIRECTOR OF HEDC	hedc@cityofhitchcock.org	(409) 502-7331
DARRON RAY	FIRE MARSHAL/BUILDING OFFICIAL	fire@cityofhitchcock.org	(409) 986-5591
HENRY DEBORD	BUILDING INSPECTOR	inspector@cityofhitchcock.org	(409) 739-0822
RAQUEL SAUCEDO	UTILITY BILLING SPECIALIST	utilitybill@cityofhitchcock.org	(409) 986-5591
LISA CLEMENTS	PERMIT CLERK	lclements@cityofhitchcock.org	(409) 986-5591
EDUARDO GONZALEZ	STREET SUPERINTENDENT	egonzalez@cityofhitchcock.org	(409) 986-5591
LEROY THOMAS	PUBLIC WORKS OPERATION MANAGER	lthomas@cityofhitchcock.org	(409) 761-0737
MIGUEL DELGADO	WWTP OPERATOR	mdelgado@cityofhitchcock.org	(409) 986-5591
ANIMAL CONTROL			(409) 948-2485
MOSQUITO CONTROL			(800) 842-5622
GARBAGE COLLECTION	AMERIWASTE	customerservice@ameriwaste.net	(281) 331-8400
AFTER HOUR WATER/ SEWER/WWTP			(409) 795-7595
NON EMERGENCY POLICE	NON EMERGENCY POLICE		(409) 986-5559
STREET LIGHT OUTAGES			(800) 332-7143
TX DOT DITCH MAINTENANCE FM 2004, HWY 6, and FM 519 (Main St.).			(409) 978-2551