

Utility Department - Service Line Flush Request Waiver of Liability

What is a service line?

A water service line is the pipe that connects a home to the Village's water main. Homeowners are responsible for all repairs and maintenance of their service line between their home and the shutoff valve (typically located in the parkway).

What is a service flush?

Over time iron and other sediments that are naturally occurring in Frankfort's water settle out in your service line and can lead to issues including a rusty water appearance and low water pressure. To help alleviate these issues Frankfort's Utility Department offers residents complimentary service line flushes. During this process your water meter is disconnected, a garden hose is attached to your service line inside your home and run outside, and crews repeatedly open and close the outside shutoff valve which dislodges the sediment in the service line. Clearer water and higher pressure is typically achieved after one service flush appointment.

What is your responsibility?

Homeowner's are required to be present for the duration of the service flush appointment and must sign the waiver of liability found at the bottom of this form.

Potential risks?

- Damage to appliances. During a service flush the water to your home will be temporarily shut off. All appliances that rely on water to operate including but not limited to washing machines and refrigerator ice makers should be shut off by the homeowner.
- Damage to plumbing. During a service flush the water to your home will be repeatedly turned off and on. This repeated action can cause a "water hammer" effect which may put stress on older, potentially corroded plumbing throughout the house causing it to fail.

Waiver of Liability

This agreement holds the Village of Frankfort harmless from damages that may occur during a service flush. By signing this agreement, I agree to hold the Village of Frankfort entirely free from any liability, including financial responsibility for damages incurred unless caused by negligence on the part of the Village of Frankfort employees.

I also acknowledge the risks involved in performing a service flush. These include but are not limited to damages to appliances that rely on water to operate and damage to plumbing which may or may not lead to water damage in the home. I attest that I am participating voluntarily, and that all risks have been made clear to me.

I will make every effort to obey safety precautions as listed in writing above and as explained to me verbally. I will ask for clarification when needed.

I, _____, who resides at _____
fully understand and agree to the above terms.

(Homeowner Signature)

(Date)