



## Memorandum

**TO:** Elke Doom, City Manager

**FROM:** George T. Rouhib Jr., Director of Public Safety

**DATE:** January 8, 2021

**RE:** **2020 Eastpointe Fire Department Annual Report**

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Ms. Doom,

The following information is an overview of the Fire Department for 2020. If you have any questions or need additional information, please do not hesitate to ask.

### **Department Overview**

The City of Eastpointe Fire Department is centrally located on Nine Mile Road between Kelly Rd. and Gratiot. The city has one fire station that consists of one ladder truck and two engines. The city contracts all medical services with Medstar Ambulance; however, the department will send three licensed firefighters/paramedics to most medical scenes to assist Medstar personnel. Each firefighter/paramedic is trained in assessing patients, distributing specific drugs, CPR, and the use of a defibrillator. The Fire Department's primary services are suppression, education, inspections, managing hazardous materials incidents, and medical emergencies.

The Fire Department has automatic aid agreements with the cities of Roseville and St. Clair Shores. The city also has mutual aid agreements in place with other surrounding communities and support is based on the magnitude of the specific fire or event. There are three 24-hour platoons. Each platoon consists of a Battalion Chief, Lieutenant, Sergeant, and four Firefighters. The administration consists of the Deputy Fire Chief and the Fire Marshal.

### **Mission Statement**

"We are dedicated to the protection and preservation of life, property and the environment for the Community of Eastpointe. This is accomplished by effectively utilizing modern technology, and practices of fire suppression, rescue, and prevention."

## Fire Budget 2019/20

\$7,086,048

## Staffing Levels

In 2020, the staffing levels of the Eastpointe Fire Department consisted of the following:

Director of Public Safety	1
Deputy Fire Chief	1
Fire Marshal	1
Battalion Chiefs	3
Lieutenants	3
Sergeants	3
Firefighters/Paramedics	12
Clerical	1 (part time)

\*\*All positions are filled\*\*

## Department Performance Statistics

	<u>2018</u>	<u>2019</u>	<u>2020</u>
Calls for Service	4,954	4,857	5,572
Structure Fires/Fire Related	136	106	108
Traffic Accidents	164	106	122
Medical Runs	3,268	3,454	4,262
Hazardous Conditions	190	229	243
General Assistance	613	427	375
Good Intent	360	295	180
False Alarms	223	240	282

## Total Fire Loss

2018	\$470,500
2019	\$490,200
2020	\$546,500

## Resignations

Firefighter Jacob Ruth  
Firefighter Pierre Youhanna

## New Hires

Chris Babcock  
Dustin Kent

## Promotions

There were no promotions in 2020

## **Retirements**

There were no retirements in 2020

## **Department Awards**

Firefighter James Heinzman-Firefighter/Paramedic of the year (Chamber of Commerce)

## **Fatal Fires**

None Reported

## **Insurance Service Office (ISO Rating)**

- Three (3)
- One being the best-ten being the worst) This rating is based on a number of factors specifically but not limited to city water pressure, number and function of certain apparatus, operations, and the number and location of fire stations.

## **Accomplishments for 2020**

- Implemented radio upgrades to include Detroit and Grosse Pointes
- Improved dispatch upgrades to “Heart Smart Tones” and robo (automated) dispatch
- Added new certifications-Fire Inspector 1 (Polk), Fire Instructors, (Marquardt, Heinzman, and Damm) Incident Safety Officers, (Polk, Zangara, and Clark)
- Improved software so that all reporting and digital filing to one platform instead of several
- All Standard Operating Guidelines have been updated

## **Community Outreach**

- Many department members are participants in the Eastpointe Neighborhood Watch Program
- Department members actively participate in the Goodfellow’s program that assist many needy families
- Department members generally participate with several community schools hosting a fire prevention puppet show
- Department has secured grant funded smoke and CO alarms for distribution
- Fire personnel generally participate and speak at a variety of events including School Field Days, Church Fund Days, and other events hosted within the city

## **Operations**

- The Deputy Chief has facilitated with the creation of the budget and capital improvement plans
- All standard operating guidelines were updated in 2020 and will be reviewed for updates in 2021
- All training has been electronically recorded with the assistance of Target Solutions. This process has provided the department the ability to identify training needs and insure compliance with mandatory requirements. Firefighters average 2-3 hours of skills training daily.
- Pre-fire information & expected hazards, including sketch drawings of businesses were integrated into an online platform for use on fire scenes
- EMS and patient care reports procedures have been improved to address duplicate reporting and risk management concerns
- Process was developed to make certain that the Emergency Outdoor Alert System is tested, inspected and repaired annually

## **Specialized Units**

- One member of the department is assigned to the Michigan Task Force 1 and the Macomb County Trench Rescue Team
- The Deputy Chief has become pro-board certified in the Juvenile Fire Setting Program (FEMA) and therefore has created a path for remediation for troubled youths in this capacity
- The Deputy Chief and Fire Marshal are both certified and licensed as Fire Inspectors and NFPA plan review for new business construction and conduct fire origin and cause investigations
- Five command staff personnel are pro-board certified as Incident Safety Officers and can assist command at fire scenes
- Several members of the department participated in the joint rescue task force training with police
- A variety of department members participate in the annual county mass casualty drills

## **Fire Inspections**

In 2020, Fire Marshal Marquardt conducted 401 building inspections. The purpose of fire inspections is to ensure that buildings are safe for employees and patrons. From the 401 inspections, 223 inspections were performed in existing businesses. Feedback was provided to each business owner to make certain that their operation was current in respect to fire codes. Additionally, the Fire Marshal conducted 49 Certificate of Occupancy inspections, for new businesses, while working in conjunction with the Eastpointe Building Department.

## **Grants**

CBDG grant funded the purchase of new turnout gear-\$50,000

## **Equipment Purchased**

- A new ladder truck was sent out for bid and is expected to be approved in January of 2021
- New firefighter turnout gear
- Fire hose was purchased to replace aging hose

## **Building Improvements**

- Remodeled the Deputy Chief's office
- Remodeled the Clerk's office
- Remodeled the day room
- Replaced the rear parking lot with new pavement
- Remodeled the Fire Marshal's office
- Remodeled the Battalion Chief's office
- Began to remodel the command office

## **Goals (2021)**

- Order ladder truck
- Replace Fire Marshal's vehicle
- Replace Battalion Chief's vehicle
- Remodel the sleeping quarters within the fire department
- Create educational programs for residents and business owners
- Seek grant funding for a new engine truck
- Continue leadership training
- Enhance the recruitment process

**END OF REPORT**

