


## Snow/Ice Removal



For pedestrian safety, including mail carriers and children walking to school, homeowners are required to remove snow/ice from sidewalks within **24 hours** of a conclusion of a storm event.

## Open Burning

City ordinance does not allow for open burning, including bon fires, pit barbecues, yard waste or unconfined fires used by contractors to heat water or sand for mortar. The city does, however, allow the



burning of hardwood logs in an approved container constructed of metal or masonry with a metal covering device with an opening no larger than 3/4 of an inch under the following conditions:

- The container must be UL certified.
- The container must be kept at least 15 feet from buildings on a non-combustible surface.
- Only hardwood may be burned.
- An adult must be present until the fire is out.
- A portable fire extinguisher must be available.

## Water/Sewer Line Assurance Program

In 2012, the city instituted a service line protection program. For \$4 per month, the voluntary program covers repairs to the service lead lines of the water and sewer system from the home to the mainline. There are presently 3,900 subscribers in this program. For more information, contact the city's water and sewer department at (586) 445-3661 and **PRESS 5**. **NOTE:** The Department of Public Works



Field of Operations Building at 17750 10 Mile Road now has office hours for the public. Residents can stop in between 8 a.m.-4 p.m. Monday-Thursday to request assistance for water service, street repairs and

city trees. **The office can be reached at (586) 445-5053, ext. 6007.**

## Fireworks

Residents shall not ignite, discharge or use consumer fireworks at any time on non-national holidays. In addition, fireworks are prohibited for use between midnight and 8:00 a.m. on the day before a national holiday, on the national holiday itself, or the day after a national holiday, or between 1-8 a.m. on New Year's Day.

## Water Bills

Water bills are sent monthly and due on the 21st of each month. Non-payment can result in your water being turned off and/or being placed on your upcoming tax bill. Copies of the city's water shut-off policy are available at the treasurer's office.

Water accounts with balances on May 22 will be placed on the next summer tax bill and accounts with balances on Oct. 22 will be placed on the next winter tax bill. **NO EXCEPTIONS.** More information is available at [www.cityofeastpointe.net](http://www.cityofeastpointe.net).

## Property Tax Bills

Summer tax bills are mailed out in the beginning of July and are due by Sept. 1 (see back of tax bill for 1/2 payment option). Winter tax bills are mailed out in the beginning of December and are due by Feb. 15. After the above due dates, penalties and/or interest charges do apply. After Feb. 28, tax bills are payable only to the Macomb County Treasurer.

State deferments are available for summer tax bills (see back of tax bill for eligibility.) New residents need to stop by the treasurer's office to make sure you will be receiving your tax bill.

## Municipal Phone Directory

City Hall has a main number followed by a list of options. The main number is **(586) 445-3661**. City Hall is closed to the public on Friday.

Once dialed, callers have the following options:

- For general information, web site information and city hall hours, **PRESS 1**.
- For Building, Rental or Vacant Structure Inspections, **PRESS 2**.
- For Department of Public Works issues, ie: street repairs, water main breaks, sewers and refuse questions, **call (586) 445-5053, ext. 6007**.
- For tall grass and weed violations, other property issues, snow removal or code enforcement complaints, **PRESS 4**.
- To reach the Water Department regarding water bills and payments, **PRESS 5**.
- To reach the Finance Department regarding tax bills, **PRESS 6**.
- To reach the Assessing Department, **PRESS 7**.
- To reach the Clerk's office regarding election information, voter registration, business licenses and dog licenses, **PRESS 8**.
- For all other city departments, **PRESS 9**.

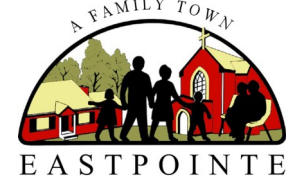


# City of Eastpointe *Living Guide*

*A guide to being a good neighbor*



Information on: *Property Maintenance, Refuse Disposal, Garage Sales, Permits, Rental Properties, and other topics.*



## Welcome to the Neighborhood!

Thank you for making Eastpointe your home. Here you will enjoy 5.1 square miles of tree-lined streets, well-kept homes and shops along Gratiot Ave., Kelly Road, 9 Mile and 10 Mile.

Here are some reminders for new residents and longtime homeowners about various city rules, codes and ordinances designed to keep Eastpointe looking good.

### PROPERTY MAINTENANCE

No one wants to live next door to an eyesore. So, to avoid being known as “that house” on your street, please observe the following rules and regulations when it comes to maintaining your property.

#### Grass and Weed Maintenance

Between April 1 and Oct. 31, lawns must be mowed and weeds must be pulled on a regular basis. Grass and weeds cannot exceed 6 inches in height. A single notice is mailed to homeowners who fail to maintain their lawns and remove weeds. Should the city be forced to cut a lawn that is in violation, the homeowner will be billed (typical charge is \$125).

#### Wild flowers/Weeds

Cultivated plants and gardens are allowed. However, wild flower gardens often contain weeds that are not permitted, including: Canada thistles, milkweed, wild carrots, oxeye daisies, goldenrod and other noxious growth.

#### Compost

Composting is allowed but not to the extent that it creates rotting food or vegetation and rodent infestation.

#### Refuse

Under the city’s refuse policy, homeowners are provided with one 96-gallon refuse cart and one 64-gallon recycling cart.



These carts must be stored out of public view and placed at the curb no earlier than 4 p.m. the day before pickup. Improperly stored trash and debris may result in a violation

notice giving the homeowner two days to clean the mess up. If the city is forced to hire a contractor to remove the debris, violators will receive a bill for cost plus a \$100 administrative fee.

### Public Nuisance

Rubbish, trash, concrete, junk, logs, old building materials, used appliances, used machinery, car parts and other types of debris cannot be stored in the front or rear of any property.

### Rodents

Homeowners who encounter rodent problems are required to bait their property in order to resolve the problem. Failure to act will force the city to take action and bill the homeowner at cost plus a \$100 administrative fee.

The best way to prevent rodents from taking up residence at your home is to eliminate the following:

- Food sources (loose trash, dog food left outdoors, dog feces).
- Shelter (such as stacked wood and other debris).
- Standing water.

### PERMITS

Residents are encouraged to make improvements to their homes. Most work, however, will require a permit from the city. Plan on acquiring a permit for the following:

- A new roof.
- A new air conditioner, furnace or water heater.
- Electric panels, electric service.
- Sewers, driveways, sidewalks, fences and pools.



### LICENSES

A city license is required for the following:



- Dogs and/or kennels.
- Home businesses.
- Bicycles

### HAVE YOU BOUGHT A HOME?



A property transfer affidavit is required by the State of Michigan, to be filed by the purchaser with the city’s Assessing Department within 45 days of closing on the sale of a property.

## OTHER STUFF

### Garage Sales



Residents are allowed to hold two per year for no more than three days at a time. A permit from the building department is required at a cost of \$5 for the first sale and \$10 for the second sale. Garage sale signs are not allowed on utility poles, or between the sidewalk and the street.

### Rental Properties

Owners of residential rental properties in the city must have their locations registered, inspected and certified. Applications and procedures can be found on the city’s web site: [www.cityofeastpointe.net](http://www.cityofeastpointe.net) or at the Building Department at City Hall, 23200 Gratiot Ave.

### Vacant Properties

Vacant properties/homes are required to be registered with the city and inspected. Applications can be found on the city’s Web site: [www.cityofeastpointe.net](http://www.cityofeastpointe.net) or at the Building Department at City Hall, 23200 Gratiot Ave.

### Eastpointe Memorial Library



Any resident, property or business owners within Eastpointe boundaries are eligible to obtain an Eastpointe library card. For residents 18 and over, acceptable identification is as follows: A current Michigan drivers license or Michigan identification card. In lieu of Michigan ID residents must show at least two of the following with name and mailing address on it: CURRENT utility bill, CURRENT auto registration, CURRENT rent receipt, CURRENT Property Tax Receipt.

For residents under 18: A parent or guardian must sign a library card application with proof of residency as listed above. Your Eastpointe Memorial Library card can be used at all libraries in Macomb County, Harper Woods and Troy.

### Cable TV

Comcast.....Channel 5.....1-800-266-2278  
WOW.....Channel 10.....1-800-848-2278  
AT&T U-verse.....att.com