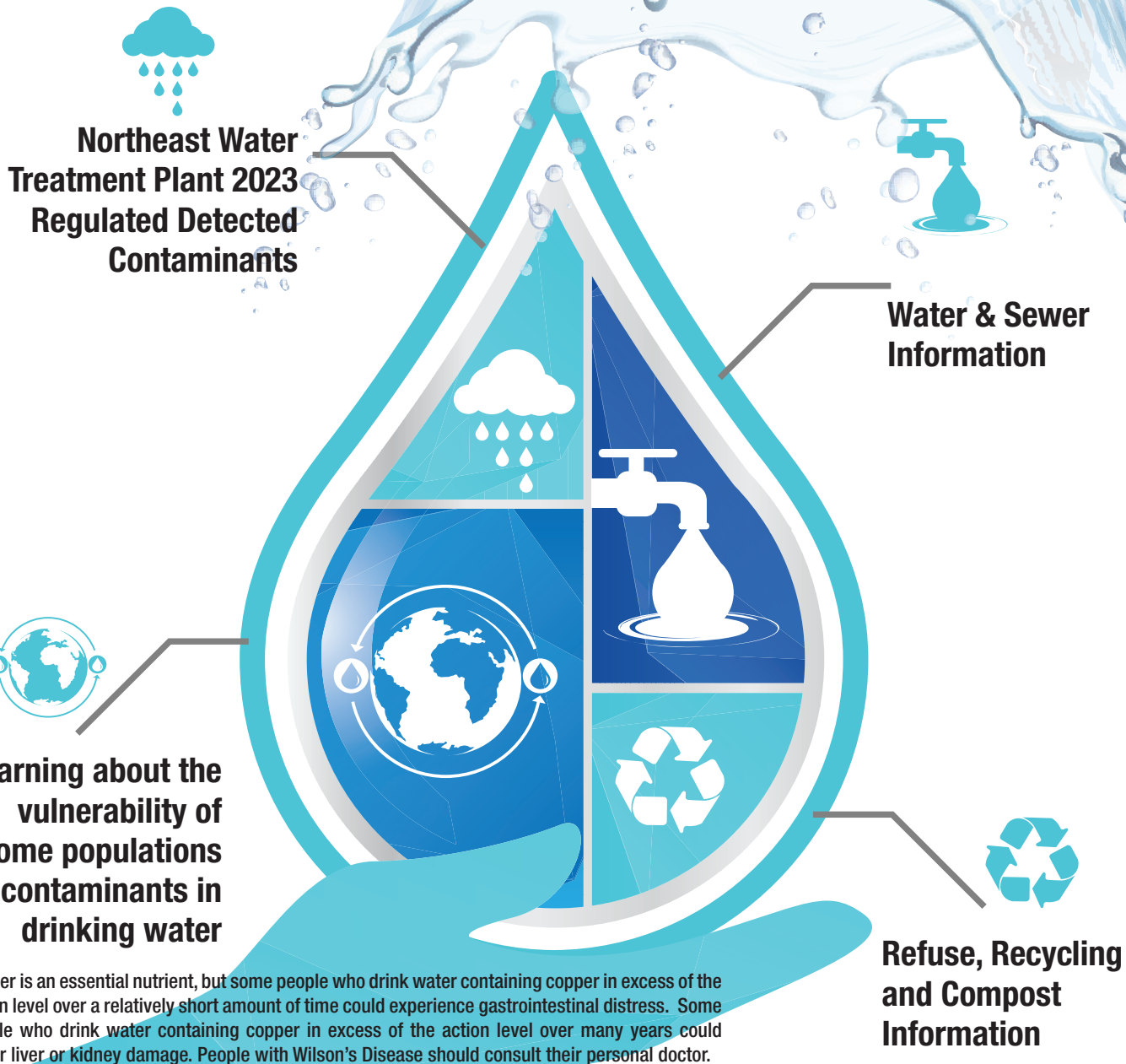




CITY of EASTPOINTE

2023 Report to Consumers on Water Quality



Copper is an essential nutrient, but some people who drink water containing copper in excess of the action level over a relatively short amount of time could experience gastrointestinal distress. Some people who drink water containing copper in excess of the action level over many years could suffer liver or kidney damage. People with Wilson's Disease should consult their personal doctor.

Dear Customer:

It is our pleasure to present a summary of the quality of the water provided to you during the past year. The Safe Drinking Water Act (SDWA) requires that utilities issue an annual "Consumer Confidence" report to customers in addition to other notices that may be required by law. This report details where our water comes from, what it contains, and the risks our water testing and treatment are designed to prevent. City of Eastpointe is committed to providing you with the safest and most reliable water supply. Informed consumers are our best allies in maintaining safe drinking water.

We encourage public interest and participation in our community's decisions affecting drinking water. Regular Council Meetings occur on the first and third Tuesdays of each month, at 7:00 p.m.

For more information about your water, or the contents of this report, contact the Water Department at (586) 445-5053 or visit our web site at www.cityofeastpointe.net. For more information about safe drinking water, visit the U.S. Environmental Protection Agency at www.epa.gov/safewater/.

The City of Eastpointe receives this water through one entry point, at Eight Mile Road and Gratiot Avenue. This entry point has a meter for the City of Detroit to use for billing purposes.

The State and EPA requires us to test our water on a regular basis to ensure its safety. The Great Lakes Water Authority (GLWA) takes water samples from 30 sites a month in Eastpointe. The Eastpointe Water and Sewer Department does no water testing, if you would like your water tested please contact us at (586) 445-5053 and ask for a list of certified

labs to have your water tested at.

Drinking water quality is important to our community and the region. The City of Eastpointe and the Great Lakes Water Authority (GLWA) are committed to meeting state and federal water quality standards including the Lead and Copper Rule. With the Great Lakes as our water source and proven treatment technologies, the GLWA consistently delivers safe drinking water to our community. The City of Eastpointe operates the system of water mains that carry this water to your home's service line. This year's Water Quality Report highlights the performance of GLWA and the City of Eastpointe's water professionals in delivering some of the nation's best drinking water. Together, we remain committed to protecting public health and maintaining open communication with the public about our drinking water.

2023 Northeast Regulated Detected Contaminants Table

2023 Inorganic Chemicals - Annual Monitoring at Plant Finished Tap								
Regulated Contaminant	Test Date	Units	Health Goal MCLG	Allowed Level MCL	Highest Level Detected	Range of Detection	Violation	Major Sources in Drinking Water
Fluoride	04-11-2023	ppm	4	4	0.65	n/a	no	Erosion of natural deposit; Water additive, which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate	04-11-2023	ppm	10	10	0.64	n/a	no	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.

Lead and Copper Monitoring at the Customer's Tap in 2023-1 January – June								
Regulated Contaminant	Unit	Year Sampled	Health Goal MCLG	Action Level AL	90th Percentile Value*	Range of Individual Samples Results	Number of Samples Over AL	Major Sources in Drinking Water
Lead	ppb	2023	0	15	22 ppb	0 – 164 ppb	7	Lead services lines, corrosion of household plumbing including fittings and fixtures; Erosion of natural deposits.
Copper	ppm	2023	1.3	1.3	0.1 ppm	0 – 1.7 ppm	1	Corrosion of household plumbing systems; Erosion of natural deposits.

Lead and Copper Monitoring at the Customer's Tap in 2023-2 July - December								
Regulated Contaminant	Unit	Year Sampled	Health Goal MCLG	Action Level AL	90th Percentile Value*	Range of Individual Samples Results	Number of Samples Over AL	Major Sources in Drinking Water
Lead	ppb	2023	0	15	25 ppb	0 – 344 ppb	8	Lead services lines, corrosion of household plumbing including fittings and fixtures; Erosion of natural deposits.
Copper	ppm	2023	1.3	1.3	0.1 ppm	0 – 1.5 ppm	1	Corrosion of household plumbing systems; Erosion of natural deposits.

* The 90th percentile value means 90 percent of the homes tested have lead and copper levels below the given 90th percentile value. If the 90th percentile value is above the AL additional requirements must be met.

2023 Disinfection Residual - Monitoring in the Distribution System								
Regulated Contaminant	Test Date	Unit	Health Goal MRDLG	Allowed Level MRDL	Highest Level RAA	Range of Quarterly Results	Violation	Major Sources in Drinking Water
Chlorine Residual	2023	ppm	4	4	0.69	0.55-0.76	no	Water additive used to control microbes.

2023 Disinfection By-Products - Stage 2 Disinfection By-Products Monitoring in the Distribution System								
Regulated Contaminant	Test Date	Unit	Health Goal MCLG	Allowed Level MCL	Highest Level LRAA	Range of Quarterly Results	Violation	Major Sources in Drinking Water
(TTHM) Total Trihalomethanes	2023	ppb	n/a	80	26.25	15-40	no	By-product of drinking water chlorination.
(HAA5) Haloacetic Acids	2023	ppb	n/a	60	13.2	8-20	no	By-product of drinking water chlorination.

2023 Turbidity - Monitored Every 4 Hours at the Plant Finished Water Tap			
Highest Single Measurement Cannot Exceed 1 NTU	Lowest Monthly % of Samples Meeting Turbidity Limit of 0.3 NTU (minimum 95%)	Violation	Major Sources in Drinking Water
0.11 NTU	100%	no	Soil Runoff.

Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system.

Regulated Contaminant	Treatment Technique	Typical Source of Contaminant
Total Organic Carbon ppm	The Total Organic Carbon (TOC) removal ratio is calculated as the ratio between the actual TOC removal and the TOC removal requirements. The TOC is measured each quarter and because the level is low, there is no requirement for TOC removal.	Erosion of natural deposits.

2023 Special Monitoring						
Contaminant	Test Date	Unit	MCLG	MCL	Highest Level Detected	Source of Contaminant
Sodium	04-11-2023	ppm	n/a	n/a	7.3	Erosion of natural deposits.

These tables are based on tests conducted by GLWA in the year 2023 or the most recent testing done within the last five calendar years. GLWA conducts tests throughout the year only tests that show the presence of a substance or require special monitoring are presented in these tables. The State allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. The data is representative of the water quality, but some are more than one year old.

UNREGULATED CONTAMINANTS TABLE					
Unregulate Contaminant	Test Date	Units	Reference Concentration From EPA ug/l	Average Level Detected	Minimum Reporting Levels ug/l
Strontium	Sept. 2015-March 2016	ug/l	1500	93	0.3
Vanadium	Sept. 2015-March 2016	ug/l	21	0.3	0.21
Chromium (Total)	Sept. 2015-March 2016	ug/l	100	0.2	0.2
Chromium-6	Sept. 2015-March 2016	ug/l	N/A	0.15	0.03
Manganese	Jan, April, July, Oct 2019	ug/l	N/A	8.15	0.4

*ug/1 = micrograms per liter

Unregulated contaminants are those for which EPA has not established drinking water standards. Monitoring helps EPA to determine where these contaminants occur and whether it needs to regulate those contaminants. To the right is the report of unregulated contaminants detected during quarterly sampling and analysis performed during 2015/2016 and 2019.

Estimated Number of Service Connections by Service Line Material

A service line includes any section of pipe from the water main to the building plumbing at the first shut-off valve inside the building, or 18 inches inside the building, whichever is shorter.

Any Portion Contains Lead	Contains Galvanized Previously Connected to Lead*	Unknown			Contains neither Lead nor Galvanized Previously Connected to Lead	Total**
		Likely Contains Lead	Likely Does <u>Not</u> Contain Lead	Material(s) Unknown		
1,409	0	0	0	0	12,156	13,565

In 2020, the City implemented a lead service line replacement program. The City of Eastpointe, in 2023, received a State Earmark Grant in the amount of \$10,000,000.00 to replace lead service lines. This is an ongoing project until all lead service lines are replaced within the City. Per EGLE (Environment, Great Lakes and Energy) the City is also required to annually test 60 residential homes with lead service lines.

Please note past years' replacements: • 2020 – 54 replaced • 2021 – 188 replaced • 2022 – 50 replaced • 2023 – 513 replaced • 2024 – 195 replaced to date

2023 Northeast Tap Water Mineral Analysis

Parameter	Units	Max.	Min.	Avg.
Turbidity	NTU	3.00	0.03	0.30
Total Solids	ppm	157	113	133
Total Dissolved Solids	ppm	159	101	129
Aluminum	ppm	0.071	0.018	0.038
Iron	ppm	0.4	0.2	0.3
Copper	ppm	0.003	0.001	0.001
Magnesium	ppm	8.3	6.7	7.7
Calcium	ppm	28.6	24.9	26.6
Sodium	ppm	7.3	4.6	5.4
Potassium	ppm	1.3	0.9	1.0
Manganese	ppm	ND	ND	ND
Lead	ppm	ND	ND	ND
Zinc	ppm	0.003	ND	ND
Silica	ppm	2.8	1.6	2.1
Sulfate	ppm	34.9	22.3	25.8
Chloride	ppm	14.0	7.5	10.4

Parameter	Units	Max.	Min.	Avg.
Phosphorus	ppm	0.66	0.36	0.47
Free Carbon Dioxide	ppm	16.4	6.7	10.0
Total Hardness	ppm	138	98	113
Total Alkalinity	ppm	94	68	81
Carbonate Alkalinity	ppm	ND	ND	ND
Bi-Carbonate Alkalinity	ppm	94	68	80
Non-Carbonate Hardness	ppm	48	8	32
Chemical Oxygen Demand	ppm	9.2	ND	4.6
Dissolved Oxygen	ppm	13.5	7.3	10.2
Nitrite Nitrogen	ppm	ND	ND	0.0
Nitrate Nitrogen	ppm	0.64	0.30	0.38
Fluoride	ppm	0.86	0.50	0.63
pH		7.35	7.03	7.21
Specific Conductance @ 25 °C.	µmhos	262	177	213
Temperature	°C	23.2	6.7	15.0

Key to the Detected Contaminants Table

Symbol	Abbreviation	Definition/Explanation
>	Greater than	
°C	Celsius	A scale of temperature in which water freezes at 0° and boils at 100° under standard conditions.
AL	Action Level	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
HAA5	Haloacetic Acids	HAA5 is the total of bromoacetic, chloroacetic, di-bromoacetic, dichloroacetic, and trichloroacetic acids. Compliance is based on the total.
Level 1	Level 1 Assessment	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our system.
LRAA	Locational Running Annual Average	The average of analytical results for samples at a particular monitoring location during the previous four quarters.
MCL	Maximum Contaminant Level	The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
MCLG	Maximum Contaminant Level Goal	The level of contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow a margin of safety.
MRDL	Maximum Residual Disinfectant Level	The highest level of disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MRDLG	Maximum Residual Disinfectant Level Goal	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLG's do not reflect the benefits of the use of disinfectants to control microbial contaminants.
n/a	not applicable	
ND	Not Detected	
NTU	Nephelometric Turbidity Units	Measures the cloudiness of water.
pCi/L	Picocuries Per Liter	A measure of radioactivity.
ppb	Parts Per Billion (one in one billion)	The ppb is equivalent to micrograms per liter. A microgram = 1/1000 milligram.
ppm	Parts Per Million (one in one million)	The ppm is equivalent to milligrams per liter. A milligram = 1/1000 gram.
RAA	Running Annual Average	The average of all analytical results for all samples during the previous four quarters.
SMCL	Secondary Maximum Contaminant Level	
TT	Treatment Technique	A required process intended to reduce the level of a contaminant in drinking water.
TTHM	Total Trihalomethanes	Total Trihalomethanes is the sum of chloroform, bromodichloromethane, dibromochloromethane and bromoform. Compliance is based on the total.
µmhos	micromhos	Measure of electrical conductance of water.



“Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency’s Safe Drinking Water Hotline at (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater dis-

charges, oil and gas production, mining, or farming.

Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

Organic chemical contaminants, including synthetic and volatile organics, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff and septic systems.

Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.”

Warning about the vulnerability of some populations to contaminants in drinking water.

“Some people may be more vulnerable to contaminants in drinking water than is the general population.

Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).”

Infants and young children are typically more vulnerable to lead in drinking water than the general population. Infants and children who drink water containing lead could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure. It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home’s plumbing. If you are concerned about elevated lead levels in your home’s water, you may wish to have your water tested and flush your tap for 30 seconds to 2 minutes before using tap water.

Additional information is available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Eastpointe is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Safe drinking water is a shared responsibility. The water that GLWA delivers to our community does not contain lead. Lead can leach into drinking water through home plumbing fixtures, and in some cases, customer service lines. Corrosion control reduces the risk of lead and copper from leaching into your



water. Orthophosphates are added during the treatment process as a corrosion control method to create a protective coating in service pipes throughout the system, including in your home or business. The City of Eastpointe performs required lead and copper sampling and testing in our community. Water consumers also have a responsibility to maintain the plumbing in their homes and businesses, and can take steps to limit their exposure to lead.

Monitoring and Reporting to the Department of Environment, Great Lakes, and Energy (EGLE) Requirements: The State of Michigan and the U.S. EPA require us to test our water on a regular basis to ensure its safety.

Below are some recommended actions to help reduce lead exposure:

- Run your water to flush out lead-containing water.
- If you do not have a lead service line, run the water for 30 seconds to two minutes, or until it becomes cold or reaches a steady temperature.
- If you do have a lead service line, run the water for at least five minutes to flush water from your home of building's plumbing and the lead service line.
- Consider using a filter to reduce lead in drinking water. Public health recommends that any household with a child or pregnant woman use cold water and a certified lead filter to remove lead from their drinking water, especially when preparing baby formula.
- Look for filters that are tested and certified to NSF/ANSI Standard 53 for lead reduction.



- Be sure to maintain and replace the filter device in accordance with the manufacturer's instructions to protect water quality.
- If your household has a child or pregnant woman and are not able to afford the cost of a lead filter, please contact your County Health Department.
- Do not use hot water for drinking, cooking, or preparing baby formula.
- Do not boil your water as boiling will not reduce the amount of lead in water.
- Clean your faucet aerator

to remove trapped debris.

- To reduce lead exposure in the home: regularly wash hands, toys, and horizontal surfaces with a damp cloth or paper towel, vacuum with a High Efficiency Particulate Air (HEPA) filtered vacuum, take shoes off before entering home or living areas, wash hands before eating to avoid accidentally eating lead dust and soil.

Your source water comes from the Detroit River, situated within the Lake St. Clair, Clinton River, Detroit River, Rouge River, Ecorse River, in the U.S. and parts of the Thames River, Little River, Turkey Creek and Sydenham watersheds in Canada. The Michigan Department of Environment, Great Lakes and Energy (EGLE) in partnership with the U.S. Geological Survey, the Detroit Water and Sewerage Department, and the Michigan Public Health Institute performed a source water assessment in 2004 to determine the susceptibility of potential contamination. The susceptibility rating is on a seven-tiered scale from "very low" to "very high" based primarily on geologic sensitivity, water chemistry, and contaminant sources. The susceptibility of our Detroit River source water intakes was determined to be highly susceptible to potential contamination. However, all four Detroit water treatment plants that use source water from Detroit River have historically provided satisfactory treatment of this source water to meet drinking water standards.

GLWA has initiated source-water protection activities that include chemical

containment, spill response, and a mercury reduction program. GLWA participates in a National Pollutant Discharge Elimination System permit discharge program and has an emergency response management plan. GLWA has a Surface Water Intake Protection plan for the Belle Isle Intake. The plan has seven elements that include: roles and duties of government units and water supply agencies, delineation of a source water protection areas, identification of potential sources of contamination, management approaches for protection, contingency plans, siting of new water sources, public participation, and public education activities. If you would like to know more information about the Source Water Assessment report, please contact GLWA at (313) 926-8127.

The City of Eastpointe and Great Lakes Water Authority are committed to safeguarding our water supply and delivering the highest quality drinking water to protect public health. Please contact us with any questions or concerns about your water.

We will update this report annually and will keep you informed of any problems that may occur throughout the year, as they happen. Copies are available at Department of Public Works and Service, City Hall and the Library.



Department of Public Works and Service (DPWS)

586 445-5053 or 586 445-3661 Option 5

Sewer Information

The City of Eastpointe Sewer system is mostly a combined sanitary and storm system. The home or business owner is responsible for all maintenance repair or replacement of the building service line to the public main sewer including the tap.

Sewer Back-up

If you discover a back up of the sewer system you should contact the Water and Sewer Department at (586) 445-5053. After regular business hours, call the Eastpointe Police Department's business phone at (586) 445-5100 ext. 5. The City will check the sewer main to see if the backup is caused by something past your building service connection. When you have a sewer backup, you always want to contact a plumber to snake your sewer line and perform a camera inspection if needed.

To Make a Claim on a Sewer Back-up:

Any Citizen having experienced an overflow or back up of a sewage disposal system or storm water system must file a written claim with the City of Eastpointe within 45 days after the overflow or back up was discovered or in the exercise of reasonable diligence should have been discovered.

Notice of your claim must be given to Beth Schroeder at City of Eastpointe, 23200 Gratiot Avenue, MI 48021; the phone number is (586) 445-3661 x2227. Your claim must contain the following information:

1. Your name, address, telephone number and address of affected property.
2. The date of discovery of any property damages or physical injuries.
3. A brief description of the claim.

After the City is notified of your claim and believes that a different government agency is responsible for your claim, the City has 15 business days after receipt to notify the other agency. Within 45 days of receipt of your claim, the government agency(s) involved may inspect your property or investigate your claim. The claimant or owner or occupant of the affected property shall not reasonably refuse the government agency the right to inspect or investigate the property or the claim. If government agency(s) and claimant cannot reach a compensation agreement within 45 days of the notice, claimant may start a civil action against the government agency.

Flooded Streets

There are a number of things you can do to reduce the likelihood of localized flooding: Keep your storm drain grates clean. Help elderly or disabled neighbors. Leave sewer maintenance manhole covers in place, and report any uncovered maintenance manholes that you see. Remember that when heavy rains fill up storm drains to capacity, the drainage system is intentionally designed to overflow into streets. This is to help alleviate basement flooding.

Top 3 Causes of Basement Flooding

- Sanitary Sewer Back-ups which can be caused from blockages in the lateral (private sewer line) or obstructions in the public sewer system.
- Groundwater seepage through the basement walls via cracks, poorly functioning sanitary sewer drains or footing drains.
- Surface runoff from poorly graded property can cause water to enter your home through exterior openings such as window wells and vents or exterior stairwells

Warning!

Never flush any products other than toilet paper! Baby wipes, medical wipes, facial tissues, paper towels and sanitary products do not break down as quickly as toilet paper, and will eventually cause blockages. Manufacturers often advertise these products as being "flushable", but they actually do NOT break down quickly and are creating a huge problem for residential and municipal sewer systems.

Did you know??? **COOKING GREASE is one of the main causes of residential SEWER OVERFLOWS!**

Cooking grease may build up and block your pipes causing backups as well as bad odors. It can clog internal drain pipes as well as sewer lines.

Always wipe food scraps and oils before washing dishes and cookware. Use a strainer in your sink to catch food scraps and grease, and empty into the trash instead of the drain. Always collect hot grease in a metal can, let it cool, and dispose properly. NEVER pour grease down the sink, toilet or any drain.

Tips!

- Have your lateral sewer lines inspected for root intrusion and blockages on a regular (annual) basis.
- Check basement walls for cracks and repair and waterproof.
- Properly seal any exterior openings, including basement window wells and vents.
- Keep water away from your foundation by properly grading landscaping away from the house, and extending downspouts at least 5 feet from the foundation.
- Clean your gutters at a minimum of twice a year, in the Spring and Fall.

Please remember not to dump gasoline, oil, antifreeze, or any other hazard materials down storm drains, because they eventually end up in the lake or river where our drinking water comes from, or in a combined system they could enter someone's basement during a back up.

Water Information

Main Breaks

If you detect a water main break which does not have a barricade on or by it, please call the Eastpointe Water and Sewer Department at (586) 445-5053 between the hours of 8:00am - 4:30pm, Monday – Thursday. After hours please call the Eastpointe Police Department at (586) 445-5100 option 1, and they will call the appropriate person. You may also call Central Dispatch (586) 777-6700.

**** DO NOT APPROACH A WATER MAIN BREAK**

SITE. HAZARDOUS CONDITIONS COULD EXIST SUCH AS MISSING PAVEMENT OR UNSTABLE GROUND. **

Once the city receives notification of a water main break, a crew is sent to ascertain the severity of the break, set up barricades and possibly locate the break at that time. Before the repair can be made, the other utilities need to mark their lines so the city does not cut off your gas or electric service. Repairs are prioritized by severity and safety concerns.

Should your water become brown for any reason, please refrain from drinking it and try to minimize your usage. Brown water is due to a disturbance of the sediment in the bottom of the water main. This condition should clear itself in a few hours, if this condition last longer than that please call us at (586) 445-5053.

Water Service Appointments/Final Readings:

Water service appointments are between 8-10:30 am or 12:00-2:30 pm, Monday through Friday. **An adult MUST be present for the appointment. This includes a Final Reading, Water Turn On, etc.** Water Department employees will not go into a property on a lockbox. If a water meter or endpoint is frozen or damaged and has to be replaced, the equipment and service fees will be placed onto the water account.

Appointments are required for final readings and must be made in advance. If you are selling your house, please call as soon as you have a closing date. Final readings should also be scheduled for rental properties when you have a tenant moving in or out of a rental home. You may not call in your own final reading. The bill will then be ready for pickup after 12:00 pm on the next business day, or it can be emailed or faxed to you. There is a \$10.00 processing fee for all final bills. Please contact Water Service at **586-445-3661 option 5** or email msmith@eastpointecity.org to schedule an appointment.

There is a **\$90 no show fee** for all missed appointments. This fee must be paid before another appointment may be scheduled.

Leaks on Premises:

On-premise leaks are the biggest contributors of high bill complaints. It is advised that you or a qualified plumber check all water using appliances and fixtures (faucets, humidifiers, refrigerator ice makers, outside spickets/sprinkler systems, etc) to make sure that nothing is leaking. The majority of leaks that are undetected come from leaking toilets, not an obvious puddle or drip. Toilet leaks are caused by faulty parts and may be synonymous with the need to jiggle the handle.

To check for a toilet leak, put 15 drops of food coloring in the tank of every toilet in your home. Do not use the toilet or flush it! Wait about 30-60 minutes and then check the bowl. If the color in your bowl has changed, the toilet is leaking.

At night, write down what your meter is reading. Do not use any water overnight; do not flush the toilet, run the dishwasher, etc. In the morning, before anyone uses any water, check the meter again. It should not have moved overnight if no water was used. If the numbers on your meter have moved, you have a leak in your home and should contact a plumber.

Check your Meter!

From time to time compare the reading on your meter to the current read used for billing on your monthly water bill. This will help you understand how you are being billed, as well as help you confirm an accurate meter read.

Restrictions on Water Consumption

Restrictions: A property which is connected to the municipal water system is hereby permanently restricted from irrigating during the following days and times between May 15 and October 1:

- (1) A property with an even-numbered address shall only be allowed to irrigate on even-numbered dates within a month.
- (2) A property with an odd-numbered address shall only be allowed to irrigate on odd-numbered dates within a month.
- (3) If a property has a mixed odd and even-numbered address or an undetermined address, the City Manager, or his designee, may assign an odd/even designation for compliance with this division.
- (4) A property with a new lawn may, for the first twenty-one days after planting, irrigate said new lawn, as required for growth

(Ord. 847. Passed 10-22-96, Ord. 998. Passed 8-12-08)



CITY OF EASTPOINTE
Provider of Waste, Recycling and Yard Waste Services!

**Call Us: (586) 228-1200 or
 Toll Free: (855) WASTE-65**



Connect with Us:



www.prioritywaste.com

PRIORITY WASTE IS EXCITED TO PARTNER WITH THE CITY OF EASTPOINTE!

RECYCLING COLLECTION

ACCEPTABLE RECYCLING MATERIALS:

- ✓ Clean plastic bottles & Containers #1, 2, 4, 5, &7
- ✓ Clean food & beverage cans or cartons
- ✓ Paper
- ✓ Clean flattened cardboard & paperboard
- ✓ Clear and colored glass bottles
- ✓ For more information on acceptable materials, go to www.prioritywaste.com/cities-we-serve/eastpointe/
- ✓ You can continue to use the cart or bin you have for recycling as long as it does not exceed 95-gallons in size. If you need an additional recycling container, we sell them on our web-site at www.prioritywaste.com/waste-recycle-bin-order-form/

COMPOST COLLECTION

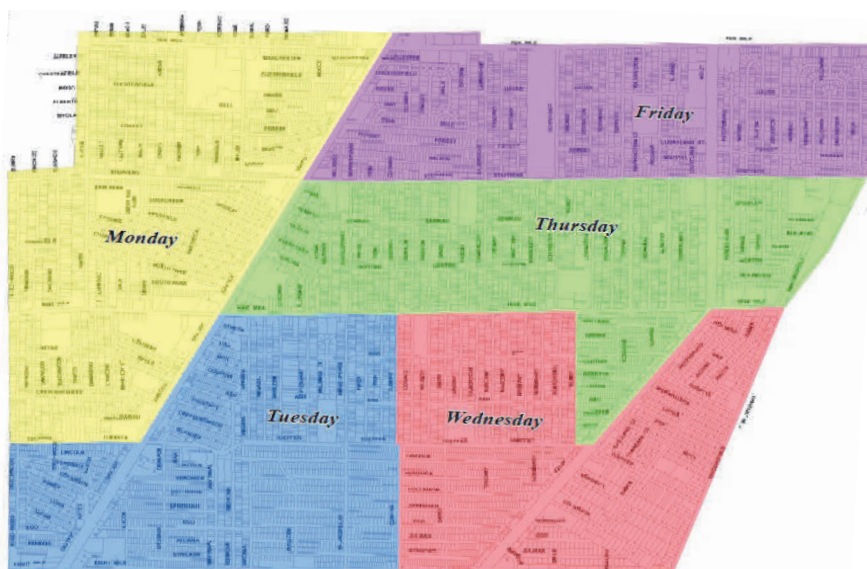
- ✓ Acceptable Yard Waste: grass clippings, leaves, shrubs, and brush trimmings (under 6 inches in diameter, bundled and tied, no longer than 4 feet in length).
- ✓ Unacceptable Yard Waste: sod, pet waste, dead animals, dirt, rocks, root balls, oversized branches, plastics.
- ✓ Weekly collection starts the week of April 1st every year, and ends the second Friday of December every year.
- ✓ We will collect Christmas Trees for the following three weeks after the Christmas Holiday.
- ✓ All compost material must be placed in paper bags or clearly marked containers with a maximum capacity of 45 gallons and weighing less than 50 pounds. Compost decals are available at the Eastpointe D.P.W. Office.

SOLID WASTE COLLECTION

- ✓ Your service day will remain the same as the current schedule.
- ✓ We start collection at 7am until we are finished. The time you are serviced is subject to change week to week and we recommend placing your materials to the curb the night before your collection day.
- ✓ Priority Waste will be providing service to every household with the current (1) 95-gallon trash cart. If you need an additional cart, one can be purchased directly from Priority Waste. Information is on our website www.PriorityWaste.com. All carts cannot exceed 50 pounds in weight
- ✓ Items included in the bulk waste collection are furniture (i.e. couches, chairs, tables, beds, wrapped/bagged mattresses, box springs), refrigerators with freon removed and tagged by a licensed technician, and up to 5 rolls of carpet and padding (cut into 4 foot widths, rolled folded, and tied-manageable for one person to handle). All doors on appliances must be removed for safety purposes. If you are not sure about an item, we are here to help. You can call us at **586-228-1200** or **855-WASTE-65**.
- ✓ Excluded items are large amounts of building refuse, bricks, concrete blocks, and large quantities of furnishings and materials resulting from fire, basement flooding, or similar occurrences.



**EASTPOINTE
 SERVICE MAP**



- Priority observes the following holidays: New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day
- If a Holiday falls on or before your service day, your collection schedule is pushed back one day that week, resuming the normal schedule the following week.
- If a Holiday falls on a weekend, there is not change in your Collection Schedule.

ACCEPTABLE RECYCLABLE MATERIALS

 PAPER Newspaper, junk mail, flattened cardboard and box board, magazines, mixed paper	 METAL Empty cans and aerosol cans, aluminum, tin	 PLASTIC Bottles, jugs, storage containers, tubs	 GLASS Clear and colored glass
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NOT ACCEPTED MATERIALS

 PLASTIC BAGS OR FILM	 PLASTIC CUPS	 STYROFOAM	 FOOD WASTE
 STORAGE BAGS	 SOILED PIZZA BOXES	 PYREX OR CERAMIC	 BUBBLE WRAP PACKING MATERIALS
 PLASTIC SILVERWARE	 METAL OR PLASTIC HANGERS		







LONG MONDAY SCHEDULE 2024

Attention Eastpointe Residents:


Mark your calendars for the upcoming dates

- April 1st
- May 6th
- June 3rd
- July 1st
- Aug 5th
- Sept 9th
- Oct 7th

 The Department of Public Work Yard
17800 Ten Mile Road
Eastpointe, Michigan 48021

 Open from
7am - 7pm

Proof of residency will be REQUIRED

 For more information, please contact our
Department of Public Works at:
(586) 445-5053 ext. 6007

ACCEPTED ITEMS

- Used motor oil
- Debris
- Dirt
- Blocks
- Concrete
- Rocks, Wood, Metal
- Car parts, Non-refrigerant appliances
- Brushes, Empty paint cans
- Used mattresses (must be wrapped prior to drop-off)
- Up to (2) used tires per resident

Items NOT Accepted

- Fuel/Fuel Containers
- Containers with wet paint
- Paint thinners
- Household cleaners
- Radioactive materials
(Example: Smoke detectors)

*****The City has the right to refuse any load*****

miscellaneous

Miscellaneous:

Used motor oil, anti-freeze, automotive batteries, hydraulic fluid, and household batteries can be dropped off at the Public Works Building 17800 Ten Mile between 7:00 a.m. and 3:30 p.m. Monday – Friday.

Household Hazardous Waste:

The City no longer has a “household Hazardous Waste Collection Day”; the Macomb County Service Center accepts hazardous materials by appointment only. Call 586-466-7923 Ext 5 for more information.

Disposal of Non-Collectible Items:

The City now offers a “Long Monday” open yard (the first Monday of the month April – Oct) where residents can bring items to the DPWS at 17800 Ten Mile. The hours are from 7:00am to 7:00pm. Proof of residency is required.

Call these companies for their hours of operation and disposal fees:

1. Auto parts, construction debris or excessive household refuse may be taken to: Metropolitan Disposal – 6451 E. McNichols, Detroit (Six Mile between VanDyke & Mt. Elliot) 313-893-3388 or Pinetree Acres - 36600 29 Mile Road, Richmond 586-749-9698.
2. Clean broken concrete: Clancy Concrete - 29950 Little Mack, Roseville 586-294-2900
3. Asphalt, concrete, brick & block, dirt, brush, leaves, grass and stumps may be taken to: UNI-DIG – 21600 Quinn Rd, Clinton Township, MI 586-791-4010

Violation Notices

Pursuant to City ordinance, the Department of Public Works can post violation notices on the front door of residences. Violations can be posted immediately and resident/homeowner has 24 hours to correct the problem. If after 24 hours the situation still exists, the DPW can pick up the material and

charge the resident/homeowner with related costs.

Violations can be posted for the following reasons:

- a) Refuse out too early or incorrect day.
- b) Non-collectible refuse or improper containers.
- c) Violation of compost collection rules.
- d) Brush out, but not in compost containers or bundled.
- e) Grass clippings on the street.

Sec. 18-121. - Deposit of grass clippings, leaves, etc. No person shall place or cause to be placed in or on any public sidewalk, or on any pavement, gutter, drain, ditch, alley or roadway in the city, any grass clippings, leaves, lawn rakings, tree or bush trimmings, tree trunks, stumps, ashes, soil, dirt or household debris, unless specifically approved by the city clerk.

SLAP

Water And Sewer Line Assurance Program



CITY OF EASTPOINTE

Sewer Line Failure Warning Signs

- Broken concrete in the street in front of your house
- Erosion of the ground in the area of the service line
- A path of erosion from your house to the street

Water Line Failure Warning Signs

- Running water seeping from the ground

Sign up is easy.

Visit City Hall or cityofeastpointe.net, fill out the SLAP form and return it to the Finance Department. \$6.00 per month billing will begin on your next water bill.

