



ANNUAL REPORT 2020-2021

Eastpointe Memorial Library

Putting Community First

From the Director:

Despite the challenges of COVID, EPL continued to provide patrons with essential hard copy and virtual world collections, programs, and services that they have come to expect. This variety of programming and service options allows our patrons to stay connected to the library in a safe manner. We are pleased to say that our programming evolved during COVID from strictly virtual to where we could offer programming in the library, or outside in our courtyard. This is a testament to the staff being innovative and creative in a challenging environment.

As an example, our youth services programming evolved from having our youth services librarian going to Kennedy park during the summer and fall to do story times, which as it turned out, was very successful and something that we plan on continuing as a means of reaching out to our patrons. The success Ms. Bond, our Youth Services Librarian had with her online story times is another example of how we adapted to meet the needs of our patrons while providing a safe library experience. Other popular youth programs were our make-and-take crafts. STEAM (science, technology, engineering, art and math) kits were created. Patrons would check out the activity kits, then return the bag and book when they completed the craft while keeping the activity portion of the kit. Activities ranged from chess, crochet, art, science experiments and friendship bracelets. Overall, we were pleased with how we were able to provide this service, and look forward to improving it in the future to better serve the City's youth.

In a similar fashion we were able to offer online and in person services at the library for our adult patrons. Using Zoom meeting software, we hosted monthly game nights, rotating between three popular games, Trivia Nights, Spin the Wheel, and Library Feud. Our Book Clubs were also able to meet using Zoom. Additionally, we were also able to offer our patrons several art programs in concert with the Detroit Institute of Arts. And finally, we made our Make-and-Take scrapbooking kits available to our patrons monthly.

When developing a program or new service we always place the needs of the patrons and community first and foremost. So, when our patrons requested fax and notary services, we responded in kind. Suffice it to say, these services are extremely popular with our residents and bring more people to the library. We are also making room for a new collection of items not typically found at libraries. For instance, patrons will be able to check out candy molds, blood pressure cuffs, shredders, and gardening tools, and as time goes on this collection will grow and our patron base will increase.

While our patrons and programs are our bread and butter, we wouldn't be a library without a solid building so we are working to update our building infrastructure and appearance so that the library is aesthetically pleasing and comfortable for our patrons. Using capital improvement funds, we replaced our air handler, 3 air conditioning units, and two furnaces this year. These improvements were much needed and appreciated by patrons and staff alike as one-half of the building has not been adequately heated or cooled for some time.

Finally, our friendly staff, which is the face of the library, works hard every day to assist all patrons that walk through our doors. And, while we would like to think we have everything a patron might need, both space and budget constraints place limitations on our offerings. We are fortunate enough to have formed partnerships with other like-minded organizations to provide books, movies, videogames and music that we don't own to accommodate our patrons requests. In that case, we can order material through the Suburban Library Cooperative. The items come within a few days if it is on the shelf or the patron can go to another library with their Eastpointe Memorial Library card to pick up the item. If a library in our cooperative does not have the item, we can reach out to MeL, (Michigan Electronic Library), which is a service that allows us to borrow material from libraries throughout the state of Michigan. It takes a little longer, but the patron will get what they requested at no cost.

We look forward to adding additional collections, continue serving library patrons and Eastpointe residents with the library services they deserve and be a source of culture in the community.

On behalf of the Library Board, and staff, it is my pleasure to submit this annual report.

Sincerely,

Sue Todd

Library Board of Commissioners

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Trustee: Craig Wodecki
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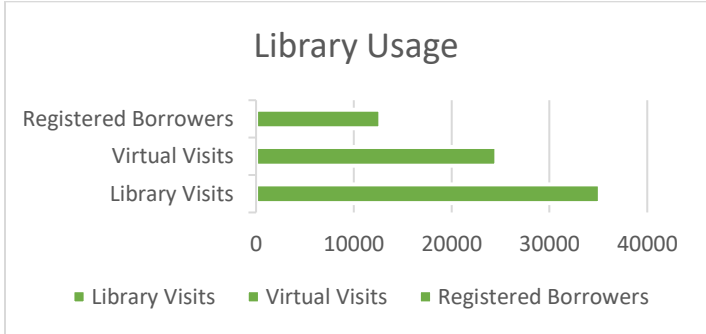
Full-Time Staff

Director: Sue Todd (Appointed February 17, 2021)
Director: Carol Sterling (Retired March 31)
Youth Services Librarian: Abby Bond
Clerk: Amy McGee
Clerk: Theresa Evans

Part-Time Staff

Librarian: Elizabeth Nahat
Librarian: Sylvia Arakelian
Librarian: Matthew Coppi
Circulation Aide: Mixie Clerard
Circulation Aide: Katina Sanders
Circulation Aide: Serena Shirkey
Circulation Aide: William Dent

Number of active registered borrowers: 12,723

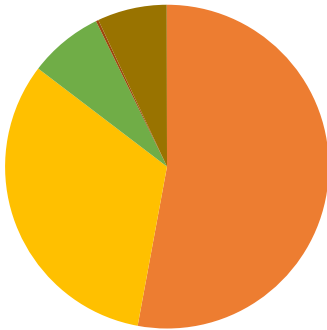


Total Library Visits: 35,152
Total Virtual Visits: (Library Website, Social Media) 24,572 views

Collections

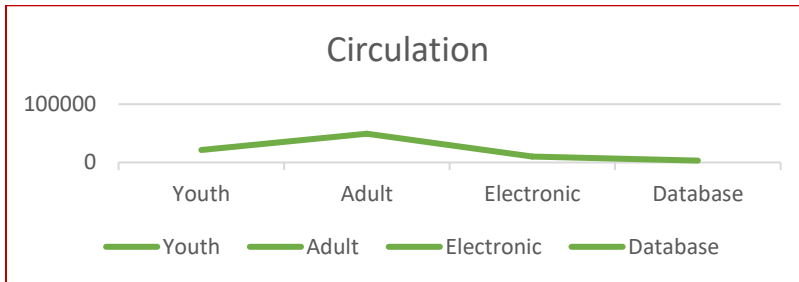
Total Number of Adult Books:	33,395
Total Number of Youth Books:	20,488
Total Number of Adult Digital Books:	4,680
Total Number of Youth Digital Books:	162
Total Number of DVDs:	4,388
Total Number of Hotspots:	3
Total Number of STEAM Kits:	10

Collections



■ Adult Books	■ Youth Books	■ Adult Digital Books	■ Youth Digital Books
■ DVDs	■ Hotspots	■ STEAM Kits for children	

Total Items Circulated:	83,994
Circulation of youth materials:	21,380
Circulation of adult materials:	49,327
Circulation of electronic materials:	10,115
Electronic database use:	3,172



Total Reference Transactions:	10,690
Adult	8,901
Youth	1,398
Telephone	1,396

Interlibrary loans:

Number of items loaned to other libraries:	15,587
Number of items borrowed from other libraries:	15,934

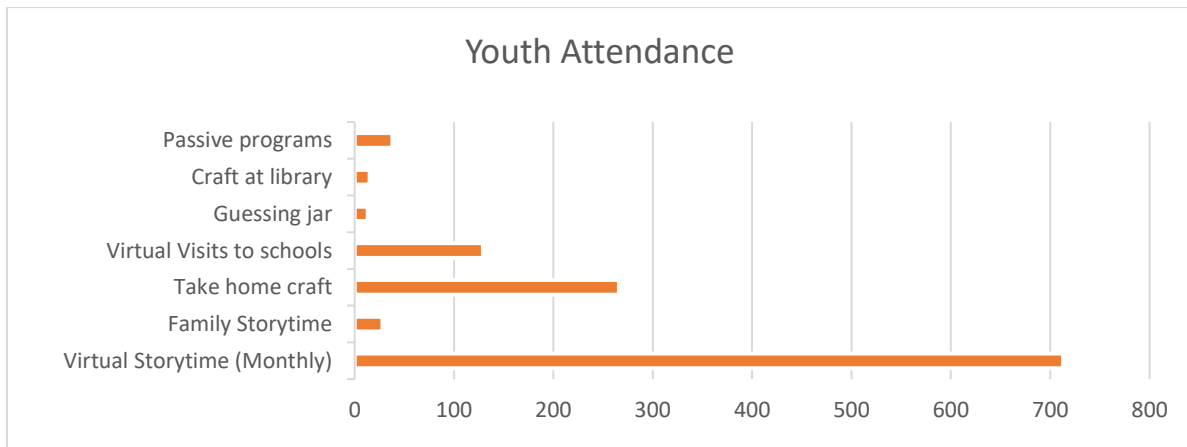
Computer Usage:

Public Internet Use:	3,860 hours
Children's Computer Use:	120 hours
WI-FI Use:	8,020

Program Attendance:

Youth

Virtual Storytime	8559 views
Family Storytime	28
Take Home Craft	266
Virtual Visits to Schools	129 students
Guessing Jar	13
Craft at library	15
Passive Programs	38



Adult

Virtual Author Visit	140 views
Virtual Book Clubs (24)	273
Virtual Game Nights (10)	83
Scrapbooking kits	8
Contests (4)	93

