



Soft, Not Hard



Directions: Find out how water is softened by finishing the paragraph below. Write the letter of the alphabet that comes next after the letter listed below the blank. The first one has been done for you.

Next, water moves into 4 large underground s _____
r n e s d m h m f
_____ . When it comes to water (and feathers) - “soft” is better.
a z r h m r

“Soft” and “hard” water do not mean the water feels soft or hard when you touch it.

“Hard” just means the water has lots of _____ like
l h m d q z k r
_____ and
b z k b h t l

_____ dissolved in it. These stop soap
l z f m d r h t l
from making a good _____ .
k z s g d q



That makes it harder to _____ anything and you may get scum
b k d z m
on things. At Des Moines Water Works, we add _____
k h l d



to make the water softer and _____
e d q q h b
_____ again to make the minerals
b g k n q h c d

_____ and fall to the bottom of the basins so they can
b k t l o
be _____ away.
r b q z o d c