



FOR IMMEDIATE RELEASE

Cobb County Tax Commissioner's Office

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Cobb County Tax Commissioner's Office Re-Opening to the Public

Marietta, GA – The Cobb County Tax Commissioner, Carla Jackson, is announcing the re-opening of all offices on Monday, June 8, 2020, with normal business hours of Monday – Friday, 8:00 AM until 5:00 PM.

"We are taking the steps necessary to implement guidelines and procedures for the safety of our employees and the residents of Cobb County," said Tax Commissioner Carla Jackson. "As always, our goal is to provide exceptional customer service even as we navigate our new operating environment."

The Georgia Department of Revenue extension will end on June 15, 2020, for all registrations, temporary operating permits, and private party vehicle purchases between March 16 and June 14, 2020. Under normal operations, our office processes approximately 40,000 in-person motor vehicle transactions each month. With that in mind, customers should expect wait times at maximum capacity in our tag offices.

To provide safe and exceptional customer service, the Tax Commissioner's Office will utilize a program very similar to the technology used by many restaurants. The process takes 3 simple steps:

1. Check-in by name and mobile number,
2. Return to the vehicle to wait for text notification, and
3. Enter the office to receive service.

While the priority of the Tax Commissioner's Office is the overall safety of its staff and Cobb County residents, the safest options for service are to utilize e-services, tag kiosks, drop boxes, and mail. For businesses requiring an in-person visit, the office staff will follow recommendations of social distancing for safe interactions and use personal protective equipment. We are also encouraging visitors to wear a face mask for in-office visits.

The Tax Commissioner's Customer Care team is available from 8:00 AM – 5:00 PM weekdays at 770-528-8600 or tax@cobbtax.org. Mail to P.O. Box 100127, Marietta, GA 30061 and drop boxes are available at:

- West Park Government Center, 736 Whitlock Avenue, Marietta, GA
- South Cobb Government Service Center, 4700 Austell Road, Austell GA

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The Cobb County Tax Commissioner Carla Jackson is a constitutionally-elected official responsible to bill, collect and disburse personal and property taxes and to administer homestead exemptions. Serving also as an agent for the state of Georgia, the tax commissioner registers and titles motor vehicles and disburses associated revenue. For more information on the Cobb County Tax Commissioner's Office, go to www.cobbtax.org.