



FOR IMMEDIATE RELEASE

Cobb County Tax Commissioner's Office

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GA DRIVES Motor Vehicles System Upgrade, December 30 – January 3

Marietta, GA – Tax Commissioner Carla Jackson announced today the Georgia Department of Revenue (DOR) is performing a statewide system upgrade to DRIVES (Driver Record and Integrated Vehicle Enterprise System). Vehicle owners with an expiration date in late December or early January are encouraged to renew before December 30, 2021, to avoid delays.

What to Expect: Thursday, December 30, 2021, through January 3, 2022:

- NO In-person Motor Vehicle services available beginning 4 PM, online and kiosk accessible 7 PM December 30, 2021.
- NO Motor Vehicle services statewide December 31, 2021 – January 3, 2022.
- All Motor Vehicle services will resume 8 AM on January 4, 2022.

How will this impact Georgia motor vehicle owners and drivers?

- Customers and dealers seeking to conduct title transactions should complete their business at a Cobb County tag office before Thursday, December 30, 2021.
- Dealers will be able to initiate electronic title and registration (ETR) transactions and issue emergency temporary operating permits (TOPs) over New Year's weekend.
- Law enforcement will still have access to motor vehicle records.

Please note, all Cobb County Tax Commissioner's Offices will be closed Friday, December 31, 2021, in observance of the New Year's Day holiday.

Please visit www.cobbtax.org for more information on upcoming scheduling changes. For questions or assistance, email tags@cobbtax.org or call 770-528-8600.

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Cobb County Tax Commissioner Carla Jackson is an elected, constitutional officer responsible for billing, collecting, and disbursing ad valorem taxes, as well as administering homestead exemptions. Additionally, the Tax Commissioner serves as an agent for the state of Georgia for registration and titling of motor vehicles and disbursement of associated revenue.

For more information on the Cobb County Tax Commissioner's Office, go to cobbtax.org.