



### Scheduling Hours

Monday – Friday  
7:00 AM – 5:00 PM

### Service Hours

Monday – Friday  
5:30 AM – 6:00 PM

### Office Closings

Saturdays & Sundays,  
New Year's Day, Memorial Day,  
July 4th, Labor Day,  
Thanksgiving, Christmas

## Clarion County Transportation

338 Amsler Avenue, Suite 1  
Shippensburg, PA 16254

### General Rules

1. No Smoking in or within 25 feet of Clarion County vehicles
2. No eating or drinking, unless approved due to medical reason
3. No littering in or from the vehicle
4. Be courteous to other riders
5. Seatbelts must be worn in all vehicles
6. Inform the driver if you need assistance to and from the curb
7. All children aged 16 and under must be accompanied by an adult age 18 or older
8. Illegal activities, verbal abuse, or physical abuse will not be tolerated. These actions may lead to immediate dismissal from the vehicle. This behavior will also be reported to the referring agency, which may revoke authorization for transportation services.
9. No weapons are allowed on any transport provided by CATA.

# Medical Assistance Transportation Program (MATP)

## WHO CAN USE THE MEDICAL ASSISTANCE TRANSPORTATION PROGRAM?

In Clarion County call (814) 226-7012 or toll free at (800) 672-7116

If you or anyone in your family receives Medical Assistance, and you have an unmet transportation need you may be able to get help getting to and from your medical appointment. The Medical Assistance Transportation Program (MATP) provides rides to medical care at no cost to you.





## WHERE CAN YOU GO WITH MATP?

You can use MATP to get to any health care service that is paid for by Medical Assistance. That includes appointments with your doctor, dentist, psychologist or psychiatrist, drug and alcohol treatment clinics, or any other MA provider. You can also use MATP to go to the pharmacy for prescriptions, to the hospital for tests, or to get to medical equipment suppliers.

Important: Certain limits may apply to how far you can go to visit depending on your situation and what providers you see.

## CAN SOMEONE ACCOMPANY ME TO MY APPOINTMENT?

An MATP eligible child who is under 18 can be accompanied by a parent or guardian at no cost to you. Also, an escort may accompany anyone on an MATP trip when independent travel is not possible due to age, disability, language barrier, or when the escort is verified necessary for the recipient to secure medical examinations and treatment.

## HOW IS TRANSPORTATION PROVIDED?

The MATP provides rides in the least costly and most appropriate way to meet your needs. You will usually be riding with other passengers. Depending on where you need to go, MATP can arrange a ride for you using vans, taxis, or accessible vehicles for persons with disabilities. If you can ride a bus and you do not live far from a bus route you may be reimbursed for the cost of riding the bus or receive bus tickets or passes. If you own your own car or have access to one the MATP may be able to provide mileage reimbursement at a specified rate and reimburse you for any parking and toll costs involved in your trip.

## DOES THE MATP PROVIDE DOOR-TO-DOOR SERVICE?

When you get a ride through the MATP you are expected to get to the curb to be picked up. If you have any disabilities or limitations that keep you from getting to the curb, the MATP is required to provide door-to-door service, when the need is medically verified.



## HOW DO I APPLY FOR MATP SERVICES?

If you have an unmet transportation need, contact the county MATP office listed below to apply. You will be asked for your ACCESS card number and other necessary information about your need for transportation. Make sure you tell the MATP office about any special needs you may have such as . . .

- Use of a wheelchair or walker
- Any problem that keeps you from riding the bus or van with other people.
- The need to have someone go with you too your appointments.

You can also apply online at [www.apply.FindMyRide.pennidot.pa.gov](http://www.apply.FindMyRide.pennidot.pa.gov)

## IMPORTANT

You can obtain transportation services while you are completing the registration process. However, the county MATP must receive a signed registration form from you within 30 days of your eligibility verification. Once you are registered, you will be sent more written information about how to use MATP services. Your registration is good as long as you continue to receive Medical Assistance, though you may be required to update your information from time to time if it changes.

## Contact Us

Clarion County Transportation  
338 Amsler Avenue, Suite 1  
Shippensburg, PA 16254

(814) 226-7012

Toll Free (800) 672-7116

Services provided by CATA