



Department Fact Sheet:

All numbers are based on FY21 (5/1/2020-4/30/2021)

1. Current billing service provider: **Andres Medical Billing (AMB)**
2. Payment rate: **5% of all payments collected**
3. Amount paid to AMB in FY21: **Approximately \$32,000**
4. FY21 total department calls: **2,995**
5. FY21 total EMS calls: **1,539**
6. FY21 total EMS transports (billable): **1,296**
7. FY21 Gross charges: **\$1,202,444.08**
8. FY21 write offs: **\$2,766.61**
9. FY21 payments received: **\$645,272.02**
 - a. By credit card: **\$41,887.29**
10. FY21 payer mix:
 - a. **Medicaid - 10.55%**
 - b. **Medicare - 58.11%**
 - c. **Patient Pay - 4.58%**
 - d. **Private Insurance - 26.61%**
 - e. **Facility - 0.16%**
11. ePCR Software: **ESO Solutions (City responsible for ePCR fees)**