

City of Lake Forest RFP Questions

RFP for City Cellular Plan

1. Who would be the third-party testing?

There will be no third party testing of the cellular devices, only internal employees who primarily utilize them. This team will be selected from our list of employees using a device, referenced in Appendix A.

2. Will the third-party testing agent be certified and experienced with Cellular Service testing as defined by IEEE, 3GPP, and or have other Wireless and Cellular Specific Credentialing?

See answer to Q1.

3. What will be the devices or device types that will be used in the coverage testing?

The devices that will be utilized are included in Appendix A. The purpose of this testing is to see if a noticeable difference has been made in overall cellular coverage, meaning any device utilized by employees on a cellular/data level will need to be examined.

4. What technical network benchmarks will be measured (RSSI, RSRP, RSRQ, SNR, CQI, Downlink/Uplink, Latency, Bands, Speed).

- a. Some carriers may define network services different from the standards established by the IEEE and 3GPP Release 18 (what is the actual number and maybe include the link?)**

None. Although there are no technical benchmarks to the measurement, the test period given to employees will be sufficient in understanding the difference between the previous coverage and what would be the new one.

5. Is it required to provide a legal definition of services and if they meet or vary from the various industry or governmental standards, as established?

No.

6. Appendix A – Are there specific device models that you would like to upgrade to for each device category listed in Appendix A? EX: Phone/iPad, MiFi/Hot-Spot, Router/Modem, Laptop/Computer?

All devices listed are currently being utilized by the City in different ways from different departments. The City would seek to use the newest version of each current device listed.

7. What tool(s) are you currently using to manage your Smartphone & Mobile Internet devices and connections today, and what capabilities are important to you in any tool(s) as part of a transition, and moving forward?

None. All tools and overall management for cellular devices are utilized through the current Cellular provider.