

City of Carthage Service Agreement

1. **PURPOSE:** the City of Carthage is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each Customer/Owner must sign this agreement before the City of Carthage will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless a signed copy of this agreement is on file.
2. **PLUMBING RESTRICTIONS:** The following plumbing practices are unacceptable and prohibited by State regulations.
 - a. No direct connection between the public drinking water supply and a potential source of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the drinking water supply shall be eliminated at the service connection by the installation of an air-gap or an appropriate backflow prevention device.
 - c. No connection is permitted which allows water to be returned to the public drinking water supply.
 - d. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - e. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

3. SERVICE AGREEMENT:

Terms of the service agreement are between the City of Carthage and _____

- a. The water system will maintain a copy of this agreement as long as the Customer/Owner and/or the premises are connected to the Water System.
 - b. The Customer/Owner shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating new water service, when there is reason to believe that cross-connections or other unacceptable plumbing practices exist, or after any major changes to the private plumbing facilities. The inspections shall be conducted during the Water System's normal business hours.
 - c. The Water System shall notify the Customer/Owner in writing of cross-connections or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
 - d. The Customer/Owner shall immediately correct any unacceptable plumbing practice on his premises.
 - e. The Customer/Owner shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System.
 - f. Copies of all testing and maintenance records shall be provided to the Water System.
4. **ENFORCEMENT:** If the Customer/Owner fails to comply with the terms of the Service Agreement, the Water System shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer/Owner.

OWNER'S SIGNATURE _____

ADDRESS _____

HOME # _____ CELL # _____

DATE _____ ACCOUNT # _____