



In Partnership with The Continental Restaurant, the Buffalo Grove Rotary Club donated more than 200 meals to staff members at Northwest Community Hospital, Advocate Condell Medical Center, Good Shepherd Hospital and the Immediate Care Center in Kildeer.



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U.S. Census!

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## A Community Rises to the Challenge of COVID-19

The COVID-19 pandemic has been a health crisis that the majority of us have not seen the likes of – it caught entire communities, as well as our state and federal leaders largely off guard when the flow of information began in early March. Before we knew it, daily press conferences were being held by elected leaders, and the growing cases and subsequent deaths were being announced day by day. Slowly but surely, safety precautions that began as a prudent idea became vitally necessary to slow the spread of this invisible threat.

People were ordered to stay at home, and with that the freedom to shop for clothes and other non-essentials, was no longer afforded. Some businesses had to close their doors if considered 'non-essential', suddenly putting owners and employees' financial survival in jeopardy. Other businesses were put to a different test – by needing to remain open to provide essential items for community

members. These businesses and their employees are now encountering a different type of challenge, by interacting with people daily who could potentially expose them to COVID-19. This could have a lasting effect, not only on their livelihoods, but their lives and the lives of their family members, too. In addition to the Village's first responders – our firefighter/paramedics, police and public works professionals, these individuals are also working the front lines. There are other heroes, our healthcare workers, who are putting their lives on the line every day to fight this unprecedented pandemic. All of our lives have changed in some fashion – as this extraordinary story continues to unfold.

This pandemic has taught many lessons to community members, including leaders of organizations that serve our children, families, and all community

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# Letter From The Village President

As we live through an unprecedented time in our lives, I am proud of the way our community has come together to serve each other. I am pleased to say that Buffalo Grove was one of the first communities in the State of Illinois to issue a disaster declaration, as well as issue an order closing all public gathering spaces. The Village's number one goal has been, and continues to be, to protect the health and safety of our community.

The Village has modified services to only provide those that are essential, in order to protect the health and welfare of our employees and the community. The Village has focused on communications with our residents by sending out daily Enewsletters with critical information that is also posted on the Village's website, and on all our social media pages: (Facebook, Twitter, NextDoor, and LinkedIn). In addition, the Village has produced several informational videos on topics such as what to do if you think you have COVID-19, and how to effectively use gloves and face coverings or masks when in public.

Our local restaurants are struggling during this time. Through my role as liquor commissioner, I issued a temporary order allowing restaurants to sell packaged alcohol for delivery and takeout. The Village also created the 'BG Delivers' campaign, encouraging residents to get delivery or take out from our local restaurants. Village staff worked with the mapping consortium, to create a map showing all Buffalo Grove restaurants and how to order from them. BG Delivers is also part of a greater effort to encourage community support in many other ways. Please visit [vbg.org/bgdelivers](http://vbg.org/bgdelivers) to see how you can get involved.

The Village has communicated with local businesses through direct phone calls and the Village's Business Bulletin Enewsletter, and maintained regular contact with the Chamber of Commerce. More information on these

resources can be found in this publication.

I am extremely proud of the way our community has come together. Village Manager Dane Bragg and his team have had weekly conference calls with the administrators of all the school districts, library districts, townships and the park district, to coordinate a response to COVID-19. The Village assisted in making signs for the park closures for the park district, which is also monitoring parks owned by the school districts, so that schools can focus on e-learning. Schools continue to provide meals to students and families that are in need. Vernon Township is delivering food to seniors that are unable to leave their home and Wheeling Township has conducted care calls to individuals they cannot meet with in person at this time. District 214 developed the proper specifications to use their 3D printers in order to print protective equipment for those on the front lines, like grocery store workers. Our community is truly coming together. More information on these resources can also be found in this publication.

I want to thank all of our staff and first responders who are doing an incredible job of helping our community during these times. Their commitment is inspiring. I am grateful to live in Buffalo Grove, where our entire community has come together in response to a true emergency. Please continue to stay safe and stay at home. Limit your trips outside of the house and remember to check on your neighbors who live alone. I hope everyone stays healthy.

*Beverly Sussman*

Beverly Sussman  
Village President



**Beverly Sussman**  
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## DID YOU KNOW?

### 46th National EMS Week is May 17-23, 2020

In 1973, U.S. President Gerald Ford founded Emergency Medical Services (EMS) Week to celebrate emergency service providers and the important work they do around the country. EMS was a newer profession at this time, and practitioners had just begun to be recognized as a critical component of emergency medicine and the public health safety net. The timing to recognize first responders for their efforts, couldn't be more appropriate.



# Village Manager's Message

"Habit is either the best of servants, or the worst of masters." Those are the insightful words of Theologian Nathanael Emmons. At no time in our collective lives have our habits, and our allegiance to them, been put to such a great test. Working at home, e-learning, minimizing trips to the store, not being social with our friends and family, not giving a hug or a handshake, celebrating religious holidays over web conferences or social media, not being able to be with another in the hospital when they are sick or having a baby, or worse, when they are dying – these are all realities of our new world. It serves as a fundamental reminder of how utterly human and social we are, and how difficult it is to change our habits.

As difficult as it is, we are adapting as individuals and as a community. We have witnessed greatness in so many ways, from community leaders working together to provide help for those who need it most, to everyday citizens bringing donations of personal protective equipment to our first responders. You don't have to go far to see hearts in windows, neighbors delivering groceries, a wave from a neighbor or a helping hand at the food pantry. Our generosity as a community is extraordinary and inspiring.

It is this resolve that will get us through the COVID-19 pandemic, not our habits. I encourage you to give in any way that you can to the Buffalo Grove



**Dane Bragg**  
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community – donate blood, give food to the food bank, check on your neighbors or simply give a friendly wave to people you see. We will get to see normal again when we can attend a concert in the park, talk amongst friends at a soccer game, go to dinner at our local restaurants and be the community Buffalo Grove is and always will be. Until then, remember that those new habits we develop during this crisis make us even stronger.



## Make BG count in the 2020 Census

The 2020 Census is happening now! Buffalo Grove is counting on all of our residents to complete the census. Join Village Clerk Janet Sirabian in making the time to complete the census survey. It takes approximately 15 minutes to finish, and can be done:

- Online at **my2020census.gov**
- By calling **844-330-2020** (English) and **844-468-2020** (Spanish)
- Completing the printed survey

### 2020 CENSUS FAQ'S

#### Why is the 2020 Census important to me?

- Your participation in the 2020 Census count determines how much federal funding the Village of Buffalo Grove receives and how it is represented in congress, as well as resources for numerous other community needs.
- Resources that result from the census are utilized to fix roads, bridges, enhance schools, fund Medicaid, protect public health, provide emergency services, and so much more. All these resources help to determine the future of Buffalo Grove!

#### How do I know that the information I share is protected?

Under Title 13 of the U.S. Code, the U.S. Census Bureau cannot release any identifiable information about you, your home, or your business - even to law enforcement agencies. The law ensures that your private data is protected and that your answers cannot be used against you by any government agency or court.

The answers you provide are used only to produce statistics; the identity of responders is completely anonymous. The U.S. Census Bureau is not permitted to publicly release your responses in any way that could identify you, or anyone else in your home.

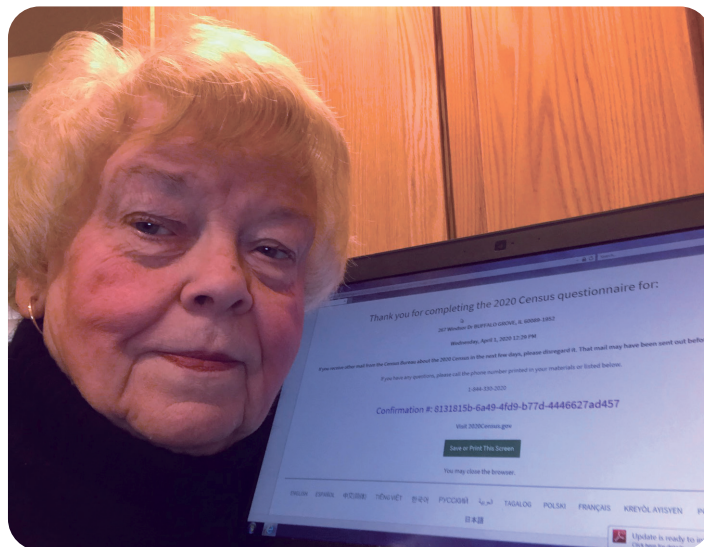
#### What happens if I do not respond?

Census workers will be visiting homes that have not responded to the census to ensure that everyone is counted. They are there to help and are legally bound to protect your information. It is always a good practice to check the credentials of anyone at your door claiming to be from the census.

#### I still have questions and concerns.

##### Where can I learn more?

Visit the Village's webpage at **vbg.org/census2020** for up-to-date information on the census. Village Planner, Rati Akash is also available to answer any questions you may have, and can be reached at **rakash@vbg.org** or **847-459-5592**.





## A Community Rises

*continued from page 1*

members, as well Village of Buffalo Grove leadership. Please see the Village's COVID-19 response timeline below, which highlights how the Village initially, and has continually, prepared with decisive efforts and decision to secure our community in the fight against this virus. The Village took early warnings seriously - and made what are believed to be prudent and appropriate decisions (with the best information available at the time) to ensure the overall safety of our community.

The information summarized below has been shared through dozens of Special Bulletin Enewsletters which began March 12, 2020 and continue to this day, as well as what has been published on the Village's social media pages and on the Village's COVID-19 page of its website.

**March 12:** As information begins to build about COVID-19, the Village sends out an email urging residents to follow Centers for Disease Control recommendations to slow the spread of the virus, and that all non-essential in-person Village services are suspended until further notice.

**March 16:** Emergency planning meeting is held at 8:00 a.m. at Village Hall. All department heads and secondary leadership are in attendance, seated 6-feet apart from one another. Safety plans are discussed for continuity of essential Village services, along with what could/ would be provided remotely. The decision is made that all Village facilities, except for the police department, would be closed to the public beginning the very next day, Tuesday, March 17, 2020; employees would begin working remotely.

**March 17:** Village President Beverly Sussman issues an Executive Order, designed to protect the public health by ordering the closure of all public places of assemblage, including public lobbies, and the cancellation of all public meetings until further notice. A Local State of Emergency was also declared by the Village President, which granted specific increased temporary powers to Village officials to address life, health, and safety issues on an immediate basis.

**March 18: Village moves to a Response Level 2,** where the main objective is to provide essential services to the community, such as police, firefighter/ paramedic and public works (water and sanitary sewer). Non-essential businesses are ordered closed; businesses that require close interactions with clients such as nail/hair salons or massage parlors, are encouraged to temporarily close to stop the spread of the virus.

**March 19:** Village sends out a communication that alerts residents they may need to 'shelter in place' as more information about COVID-19 develops, due to the continued spread of the virus.

**March 20:** Illinois Governor J.B. Pritzker issues the Stay at Home order, to go into effect Saturday, March 21, 2020. **Village moves to a Response Level 3,** which makes life safety operations the primary focus for Village services.

**March 22:** Village reaches out to businesses/organizations and requests Personal Protective Equipment (PPE) donations due to low supplies. First responders continue to go through PPE quickly because on all calls, personnel must wear it to protect themselves against exposures.

## BG's Response Levels

1

**Level 1:**  
Full Staffing

2

**Level 2:**  
Essential Services

3

**Level 3:**  
Life Safety Operations

**March 23:** Village President Beverly Sussman signs a second Executive Order that allowed liquor license holders in the Village to sell wine and beer in conjunction with carryout/curbside or delivery of food.

**March 24:** A virtual Town Hall meeting was held via Facebook Live and broadcast on the Village's Facebook page. It featured Village Manager Dane Bragg, Fire Chief and Emergency Management Agency Director (EMA) Mike Baker and Police Chief Steven Casstevens. The meeting was held to answer questions from the public; live questions are also asked via the Facebook page. The Village Board holds a special electronic meeting and votes to extend the Executive Order.

**March 26:** Buffalo Grove Park District announces closures of all properties, including the dog park, skate park, inline rink and sports courts. The Lake County Health Department and Community Health Center launches a website that provides information on the number of positive COVID-19 cases by town in Lake County.

**March 31:** Video released featuring Fire Chief and EMA Director Baker, urging residents to stay at home, and



## WHAT SHOULD YOU DO IF YOU THINK YOU HAVE COVID-19?

Visit the Village's YouTube Channel to hear from Firefighter/Paramedic Billy Navarro about what to do if you are sick, and other important health and safety information from the Fire Department. [YouTube.com/VillageofBuffaloGroveIL](https://www.youtube.com/VillageofBuffaloGroveIL)





# Executive Order Requiring Face Covers

On April 22, 2020, Village President Beverly Sussman signed an Executive Order requiring individuals ages five and up in Buffalo Grove to wear face covers while shopping at essential businesses, visiting healthcare professionals and taking public transportation. Restaurants can no longer allow customers to enter their establishments to pick up food, but can provide delivery, curbside pickup or drive-through services. Signs were delivered to all essential businesses, stating customers cannot be allowed to enter these businesses without a face cover. Businesses that do not abide by the order could jeopardize their business licenses and incur fines. Individuals who do not follow the Order could also be cited and fined.

COVID-19 has presented unique challenges relating to reducing and/or eliminating exposures to this virus. This Order is part of an ongoing effort to protect the health and well-being of all community members, including workers at our essential businesses.

The Village's Executive Order mirrors Illinois Governor J.B. Pritzker's Executive Order, announced Friday, April 24, 2020; the day that the Village's Order went into effect. The Governor's Order begins on May 1, 2020 *requires individuals ages two and up (instead of ages five and up) to wear face covers while in public.*

While the Village does not have the resources to provide face coverings to

community members – because these must go to protect our first responders – there are many resources that show how face covers can be made easily from items in the home. Visit [vbg.org/facecover](http://vbg.org/facecover) which includes a video from the U.S. Surgeon General on how to make one, Executive Order FAQs, and a video message from Emergency Management Agency Director and Fire Chief Mike Baker.



reminding people when to call 911. Illinois Governor J.B. Pritzker announces that effective Wednesday, April 1, 2020 – the Stay at Home order will be extended through April 30, 2020. The Cook County Department of Public Health launches a website that documents the number of cases per town in Cook County.

**April 2:** Video released featuring Village Manager Dane Bragg, urging residents to stay at home and follow the governor's order. Information is provided on how to safely be outside while observing social distancing, along with other steps to slow down the spread of COVID-19.

**April 3:** Village President Sussman sends a message to the community urging people to stay at home and that police are fielding multiple calls about trespassing on park district properties that are closed to the public.

**April 6:** 911 calls are made where people are not truthfully reporting sickness or potential COVID-19 symptoms, putting firefighter/paramedics in jeopardy, while police are fielding dozens of calls about people who continue to gather in public places – whether or not they were following social distancing guidelines.

**April 7:** A video is released featuring

Emergency Medical Services Educator and Coordinator Tina Hayes who discusses the importance of people covering faces while in public, and how to properly and safely remove face coverings and gloves to avoid COVID-19 exposure.

**April 8:** A video is released featuring Firefighter/Paramedic Billy Navarro who provides information on what people should do if they are sick or if they believe they have COVID-19.

**April 9:** A video is released featuring Police Officer Meghan Hansen and Mike Terson from the Park District discussing increasing calls to police about children/adults at playgrounds and other areas closed to the public, and safety precautions that should be followed by groups who gather outside. The community is asked to abide by the governor's order, and to be conscientious when calling 911.

**April 10:** Village President Sussman sends a message to the community reminding them to practice safe social distancing and not to host gatherings in their homes to slow down the spread of COVID-19. The BG Delivers campaign is introduced; an effort to encourage and highlight the community coming together.

**Week of April 13:** Continued reminders are provided about safe social distancing, to cover faces while in public, to limit trips for only essential services and what to do if you are sick.

**April 22:** Village announces an ordinance requiring individuals ages five up to cover their faces while in public, effective 11:59 p.m. on Thursday, April 23, 2020.

**April 24:** Illinois Governor J.B. Pritzker announces the Stay at Home order is to be extended through May 30, 2020 and that face covers must be worn by all individuals ages two and up, effective Friday, May 1, 2020.

**Presently:** The Village works daily to ensure the safety of residents, business community members and Village staff. Staff members continue to meet weekly to monitor developments related to COVID-19.

**COVID-19 Communications:** To view all communications sent out by the Village during the pandemic, visit [vbg.org/COVID-19](http://vbg.org/COVID-19), its social media pages - which can be found at [vbg.org/socialmedia](http://vbg.org/socialmedia), and on the Village's YouTube channel at [YouTube.com/VillageofBuffaloGroveILL](https://www.youtube.com/VillageofBuffaloGroveILL).

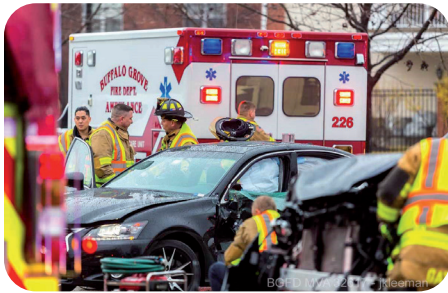


# Public Safety and Emergency Response Services

## Fire Department

The delivery of immediate and/or critical emergency response provided by the fire department continues as it always has, through the COVID-19 pandemic. When someone calls 911 due to a fire or medical emergency, the men and women of the Village's public safety divisions will be there. Non-emergency services and offerings, such as fire department tours, routine blood pressure checks and education out in public, have been suspended until further notice, to follow the governor's "Stay at Home" order and to maintain social distancing.

Just as the general public should be, fire department personnel are also



using social distancing in all activities. Meetings, trainings, and other tasks that can be accomplished through the use of videoconferencing – including the monthly paramedic continuing education, are used. Other training needs are accomplished by single station personnel instead of large groups training together, as the department does normally.

The three Buffalo Grove fire stations are wiped down and disinfected twice daily; the health and conditions of personnel are being monitored three times a day by assessing their temperatures. Ambulances are decontaminated after transport of known or suspected COVID-19 patients, which is being completed at the hospital before they respond to the next emergency call. All personnel are wearing goggles and surgical masks at the fire station as an added level of protection, as recommended by the Centers for Disease Control.

The Village's firefighter/paramedics

are truly on the front lines during this pandemic, as they are potentially faced with being exposed to individuals who are COVID-19 positive. Please call **911** if you are experiencing a medical emergency, and please, if you are sick and believe you may have this virus, truthfully report all of the symptoms you are experiencing to the 911 operator, so that firefighter/paramedics are prepared and protected against potential exposure.

## WHO'S LISTENING?



**Mike Baker**

EMA DIRECTOR, FIRE CHIEF

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Email: [WBaker@vbg.org](mailto:WBaker@vbg.org)

## Police Department

Just as the essential emergency response services provided by the Fire Department continue during this pandemic, so do the services provided by the Police Department. Police officers also must wear PPE on all calls where they will interact with the public, to protect themselves against exposure. Squad cars are wiped down and disinfected on a daily basis.

However, due to social distancing recommendations, many of the non-essential police services have been adjusted and/or suspended until further notice. Residents can now file police reports online or over the phone instead of calling an officer to have one made in person. Other services such as car seat inspections and installations, department tours and in-person public presentations have all been postponed until further notice. For questions about any of the available services,

please call the non-emergency police number at **847-459-2560**.

The police social worker continues to provide support to individuals in need, through email or phone conference, and can be contacted at [BWilson@vbg.org](mailto:BWilson@vbg.org) with questions. Domestic violence victims who are currently in their homes with their abuser due to the governor's Stay at Home order can still receive services and assistance. Those experiencing this type of situation should call **911** so referrals can be made for alternative housing, counseling, and additional resources.

An issue that has come up during the pandemic that has put undue pressure on the police department, relates to groups gathering in parks that are closed to the public, and other outdoor areas. The department has received numerous calls to 911 about people congregating, without determining first if social

distancing recommendations are, or are not, being followed. Residents are asked to use strong judgment before calling 911 to make these types of reports. Please, first determine if individuals are indeed violating social distancing, as police need to be immediately available to respond to emergencies when and if they happen.

## WHO'S LISTENING?



**Steven Casstevens**

CHIEF OF POLICE

Phone: 847-459-2560

Email: [SCasstevens@vbg.org](mailto:SCasstevens@vbg.org)



# Through the Pandemic: Fire – Police – Public Works

## Public Works

Public Works plays several key roles relating to public safety and emergency response, and these essential services also continue without disruption despite the pandemic. They include the delivery of safe and clean drinking water, the maintenance of sanitary sewer systems and all Village vehicles, as well as snow removal, addressing blockages in creeks, and managing tree-related issues and emergencies.

Through ongoing monitoring of the Village's pump stations, crew members ensure the Village's water supply is safe. In late March, after Village facilities were closed due to the pandemic, some residents expressed concerns about water safety – rest assured that remains one of Public Works' top priorities for the safety of the entire community.

The services provided to handle the collection and transport of waste via the sanitary sewer system also remain unaffected. Lift stations are monitored daily through a computer program, and physically inspected on a weekly basis. **Please note: Only flush human waste and toilet paper down the toilet drain!** Even though some wipes claim to be flushable, they do not degrade easily and are causing costly, time-consuming blockages and back-ups, which could ultimately lead to flooded basements.

Residents may notice Village trucks and other vehicles parked outside of the Public Service Center across from Village Hall, which is done to minimize moving vehicles within the facility. Public Works also assists the Police Department and Fire Department by keeping emergency vehicles running, through ongoing maintenance, in addition to providing building maintenance and cleaning of



all emergency buildings, when needed. Roadwork projects and repairs, and maintenance of storm sewers also continue as needed, which includes clearing blockages from creeks and responding to tree-related emergencies.

Employees completing any of the mentioned services have been provided appropriate PPE, such as face masks, rubber gloves, and sanitizing products to protect them from the spreading of germs. In summary, Public Works continues to provide 24/7 services during these unprecedented times. **Please call the main office at 847-459-2545** and leave a message with requests or questions.

## WHO'S LISTENING?



**Mike Reynolds**  
DIRECTOR OF PUBLIC WORKS  
& ENGINEERING

**Phone:** 847-459-2545  
**Email:** MReynolds@vbg.org

## Fire Inspections

The Fire Prevention Bureau is conducting essential fire inspections, such as for finals, business licenses, water main flushes, ceiling close ups and hydrostatic tests, on a case-by-case basis, determined by Deputy Fire Marshal Joe Welter. No re-inspections or annual inspections will be conducted until business operations return to normal, and any plan reviews will likely take additional time. To schedule an essential fire inspection, contact Community Development at **847-459-2530**.

## WHO'S LISTENING?



**Joe Welter**  
DEPUTY FIRE MARSHAL

**Phone:** 847-777-6071  
**Email:** JWelter@vbg.org

## BEWARE OF SCAMS

While property crimes are slightly lower due to more people staying at home, criminals are trying other methods to defraud people of their money. Phone and internet scams are on the rise, and many are using COVID-19 as a scare tactic. **Do not** provide personal information, such as bank account numbers or other financial information, to someone you don't know. Always verify the caller's information at a phone number or e-mail address you know to be accurate.

## PLEASE NOTE

Only flush human waste  
and toilet paper down the  
toilet drain!





# At the Center of it All: Buffalo Grove's EMA

*Buffalo Grove Fire Chief Mike Baker also serves at the Village's Emergency Management Agency (EMA) Director. Below, he provides insight into this role and responsibilities during these challenging times, related to COVID-19.*

**Q. What are your responsibilities as the EMA director?** I manage, and oversee the Emergency Response Coordinator and EMA volunteers, to ensure the Village's Emergency Management program development. I lead planning and coordination of operations, I am Chief of Staff to the Village's executive team, a community liaison to build the program and a supporter of mitigation efforts during all types of emergencies. I will also be responsible for addressing the aftermath of COVID-19 in our community.

**Q. Can you provide more detail on the coordination efforts involved in your role?** All the components of the emergency management system in the Village, including police, fire, emergency medical services, public works, volunteers and other groups contributing to the management of emergencies, must be led and organized by the EMA. These groups

must be able to seamlessly work together, based on an organized plan in place, to address emergency situations as they arise, and based on their specific circumstances.

**Q. What are some of your additional responsibilities?**

Preparation to develop and manage the Village's threat response to the well-being of its residents, businesses, critical infrastructure, and/or the environment is a major component of emergency management. I am required to have a deep understanding of the complete continuum of FEMA's five mission areas of Prevention, Protection, Mitigation, Response and Recovery. This starts from the identification of community-specific hazards, to preparing for them, to emergency response and ultimately, for the return of the community to a 'normal' state.

**Q. What lessons so far, have you learned during this unprecedented pandemic?** Typically, we think of emergency management during rapid, catastrophic events. The spread of COVID-19 across the U.S. and the demand on local emergency response and healthcare services, has had more of a slow, but growing progression. The lessons learned from

previous public health emergencies, including AIDS, H1N1 and the Ebola virus, were able to be put into play to anticipate needed services and resources. What has made this pandemic a greater challenge, are the differences in availability and quantity of information relating to COVID-19. From the disease progression, to the hoarding, to the misinformation/conflicting information - all of these factors, and others related to the immediate access to information (regardless of its validity or source), has made the task of providing for the common good, uncommonly difficult.

**Q. Anything else you would like the Buffalo Grove community to know?** The high quality of fire and EMS services that residents, businesses and visitors to Buffalo Grove expect, remains unchanged. For this pandemic to have the least amount of impact on our community, residents need to follow the order to "Stay at Home", maintain social distancing, be out in public only when absolutely necessary, always remember to cover coughs and sneezes, clean and disinfect surfaces, and maintain a safe social distance from others when out in public.



## SHOULD YOU REPORT A GROUP GATHERING TO 911?

Visit the Village's YouTube Channel to hear from Police Officer Meghan Hansen and Mike Terson from the Buffalo Grove Park District, about groups congregating in parks. [YouTube.com/VillageofBuffaloGroveIL](https://www.youtube.com/VillageofBuffaloGroveIL)





# The Village Supports Our Businesses!

In response to COVID-19, the Village of Buffalo Grove has been working around the clock with its partners to minimize the impact of this pandemic on the Buffalo Grove community - including the business community.

The Village has been consistent in providing businesses with key information, connections and resources. Through the Business Bulletin Enewsletter, **Business Resources webpage**, and communications with the Buffalo Grove Lincolnshire Chamber of Commerce, the Village has and will continue to deliver the business community with up-to-date information on the latest grants, loans, programs and training from county, state and federal government, as well as private companies. This includes the Coronavirus Aid, Relief and Economic Security (CARES) programs,

in conjunction with Small Business Administration (SBA). This is all in addition to the Illinois Department of Commerce and Economic Opportunity (DCEO) programs and unemployment assistance with the Illinois Department of Employment Security (IDES). To help navigate these resources, the Village is also communicating about various webinars and virtual meetings with economic groups, advisors and other local leaders. For essential businesses, key resources are also being provided on how to prevent and respond to potential exposures in the workplace.

Village staff has connected on a deeper level with businesses, through individual communications, to address their specific concerns. This includes helping businesses procure supplies, and connecting them with guidelines and health information, as well as providing general and

ongoing support. To help local restaurants, Village President Beverly Sussman signed an Executive Order which allows all dining and eating establishments that hold a liquor license to sell beer and wine, along with the carryout, curbside pickup or delivery of food.

## WHO'S LISTENING?



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COMMUNITY DEVELOPMENT

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## SUPPORT LOCAL BUSINESSES.

When you can shop or support a Buffalo Grove business, please do!

## The BG Delivers Campaign – Support Our Community!

**#BG Delivers!** Join the Village, along with individuals, businesses, and organizations around our community, and participate in BG Delivers - a campaign that encourages community spirit and support through this pandemic.

### So, how can you participate?

- Support local businesses. When you can shop or support a Buffalo Grove business, please do!
- Order carryout/curbside pickup or delivery from Buffalo Grove restaurants. A listing of all Village restaurants and their contact information can be found at [vbg.org/bgdelivers](http://vbg.org/bgdelivers), as well as if they are providing delivery, curbside, and/or carryout, and a map to find these locations.
- Buy a gift card from your favorite local business – reach out to see how!
- Check to see if your service provider is providing online services. Whether it is your yoga teacher, personal trainer, therapist or a consultation with your hairdresser – many businesses are providing services virtually.
- Give a shout out on social media to some of your favorite local businesses. Don't forget to 'tag' them and use the hashtag **#BGdelivers**.
- Donate your services. Many small businesses may be in need of legal, accounting, or insurance services at this critical time.
- Send the Village a picture or a story of how your household, business or organization is keeping the BG spirit alive! Email pictures to [communications@vbg.org](mailto:communications@vbg.org).
- Check on your elderly neighbors. Give them a call or help them with their groceries (whether picking them up or helping them order it online).
- Donate and Volunteer. Visit [vbg.org/bgdelivers](http://vbg.org/bgdelivers) for ways to donate and volunteer.



**BG**  
**DELIVERS**  
[vbg.org/BGdelivers](http://vbg.org/BGdelivers)



# Community Development

## Village Hall Services

While Village Hall was one of the many facilities that was closed by the Village during the pandemic for safety purposes, many of the services residents and businesses previously obtained there are still available, though remotely or in a modified way. These services are provided by the Village Clerk's Office, the Finance Department and the Community Development Department. The following information provides an overview on how essential services remain available, and how they've been modified due to current circumstances.

## Village Clerk

**Licenses:** The Village continues to issue new licenses and renewal licenses, including business, raffle and video gaming. Please contact Deputy Village Clerk Julie Kamka at [jkamka@vbg.org](mailto:jkamka@vbg.org) or by calling **847-459-2521** for further information.

## Finance Department

**Transfer Stamps:** To obtain real estate transfer stamps, please call **847-459-2500** or email [bgfinance@vbg.org](mailto:bgfinance@vbg.org) to discuss options and arrange payments. Voicemail and email will be monitored by Finance Department staff during regular business hours.

**Pay a Water Bill or Parking Ticket:** Payments can be completed online by visiting [vbg.org](http://vbg.org) and clicking on 'resident services', mailed in or deposited in the drop box located behind Village Hall at 50 Raupp Boulevard in Buffalo Grove. Community Development

## Permits, Plan Reviews and

**Inspections:** Permit intake and review is available during this time, however, the review period may be longer than usual. Permit issuance and inspections will be prioritized to those that are

deemed essential. Please submit permits, coordinate plan transmittal, request inspections, make payment arrangements or ask other questions related to permits by emailing [permits@vbg.org](mailto:permits@vbg.org). Please provide contact information such as an email address and phone number and be as descriptive as possible with your request and the nature of your project. Providing this information will help to ensure Community Development is able to handle your project as efficiently as possible. Applications and additional information are available on the Village website at [vbg.org/bzdownloads](http://vbg.org/bzdownloads).

## Safety Precautions Taken by Village Inspectors

All non-essential inspections are being suspended until further notice. Please note that extra steps will be taken to ensure safety for inspections that are deemed essential. Village staff will be screening questions to determine if any persons to be present at the inspection are experiencing cold or flu symptoms at the time of scheduling, as well as at the inspection itself.

The Village asks that only the minimal number of people attend the inspection site when the inspector is working. While interacting with the public, inspectors will look to maintain a recommended social distance of six feet from people, as much as is practical. If individuals have been experiencing symptoms, it will be requested that they not be present at the inspection site. For additional questions, please leave a message at **847-459-2500** and a member of the Village staff will get back to you as soon as possible.

## WHO'S LISTENING?



**Chris Stilling**  
DEPUTY VILLAGE MANAGER

**Phone:** 847-777-5530  
**Email:** [CStilling@vbg.org](mailto:CStilling@vbg.org)



**Need a Permit for Spring Home Improvements and Construction?**

**The Village is issuing permits for various projects!**

Please email [permits@vbg.org](mailto:permits@vbg.org) or leave a message at 847-459-2530. Village staff is continuously monitoring email and voicemail.

More information: [www.vbg.org/permits](http://www.vbg.org/permits)



## Lake Cook Road – Weiland Road – Buffalo Grove Road – Neighborhood Projects

Roadwork programs are ongoing as they, too, are classified as essential services. Village-wide road construction, including work occurring on Lake Cook Road, as well as work on Weiland Road. These projects are being handled by their agency

of jurisdiction. For questions on this project, please find contact information at **lakecookweiland.com**.

The Lake County Division of Transportation (DOT) will be the agency of jurisdiction for the widening of Buffalo Grove Road from Route 22 to Deerfield Parkway. Lake County DOT will be sending out information

in the near future prior to the start of construction.

## Thompson & Brandywyn Project Is Set to Begin

The first phase of the Thompson and Brandywyn Project is planned to begin in the coming weeks, beginning with Brandywyn Lane from Aptakisic Road to Thompson Boulevard, and on Thompson Boulevard from Brandywyn Lane to Buffalo Grove Road. The Illinois Department of Transportation (IDOT) awarded the project to A Lamp Concrete Contractors and is now coordinating with the Village on the schedule and other details. The project is expected to continue through November of 2020. The project will work on half of the road at a time, with traffic only being permitted southbound on Brandywyn Lane and eastbound on Thompson Boulevard. When complete, the entire road, base structure and curb will have been replaced, with other facets of the infrastructure being improved at the same time.

**Get Updates on All  
Planned 2020 Road Projects**

In addition to the above-mentioned projects, there are other planned projects throughout Village neighborhoods. For more information, please visit **[vbg.org/construction](https://vbg.org/construction)**. Dedicated Enewsletters have been created for all current and planned 2020 roadwork projects; find them listed at **[vbg.org/enewssignup](https://vbg.org/enewssignup)**. Enewsletters are sent out on Fridays, as updates are available.

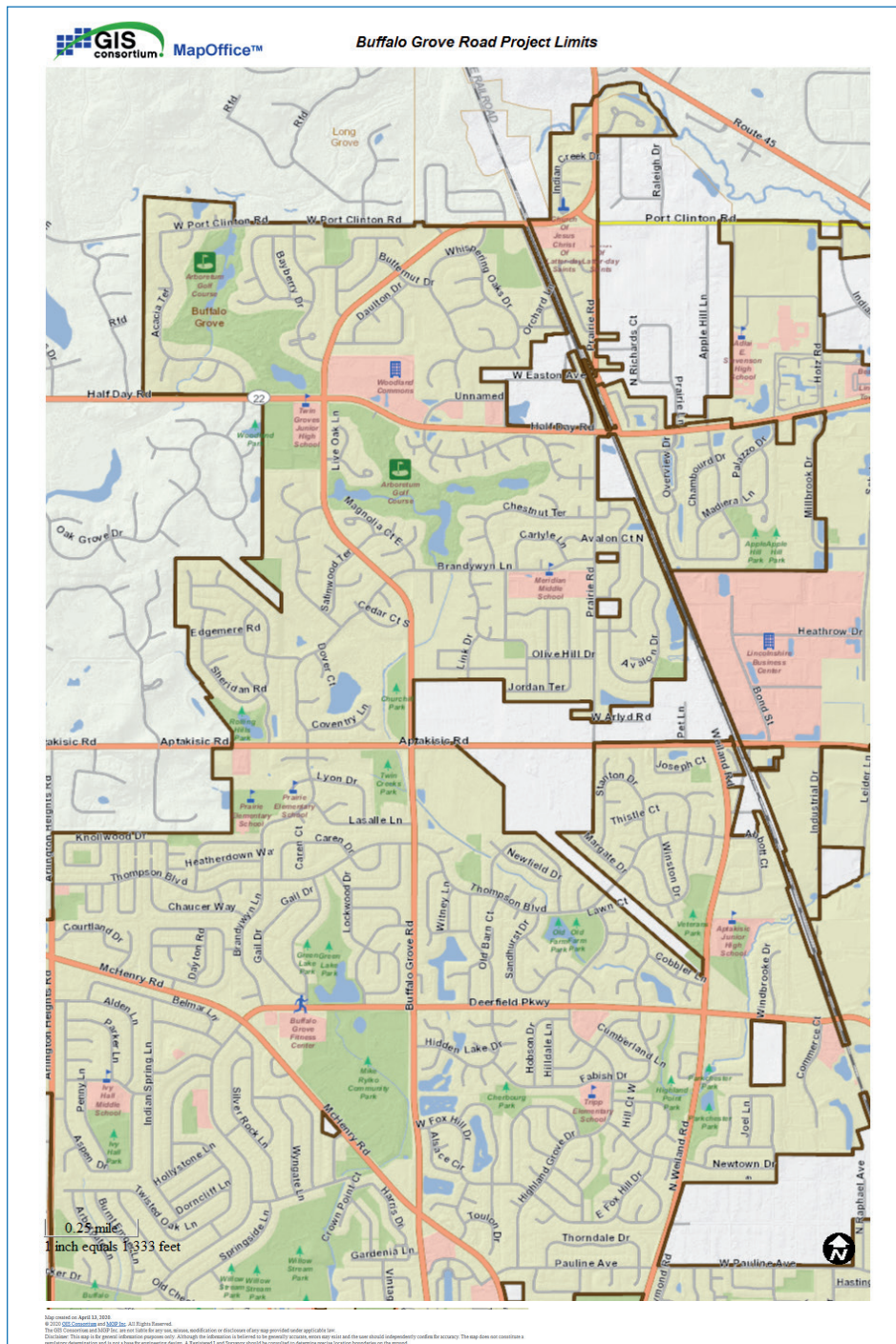
## WHO'S LISTENING?



**Darren T. Monico, P.E.**  
VILLAGE ENGINEER

Phone: 847-459-2523

Email: [DMonico@vbq.org](mailto:DMonico@vbq.org)







BUFFALO  
GROVE  
PARK  
DISTRICT

## Important Message For Our Residents

At the time this newsletter was printed, there was no way of knowing just how the COVID-19 outbreak would impact our summer events. The scheduling information was accurate at that time; however, it is very possible that things have changed since then. To see the most accurate information, please view the PDF of the summer program guide on our website at [bgparks.org](http://bgparks.org).

# 2020 SUMMER CONCERT SERIES

TUESDAYS FROM 7 - 8:30 PM ★ WILLOW STREAM PARK ★ 651 OLD CHECKER ROAD

Concerts  
are  
FREE!

JUNE 23 ★ JOHNNY RUSSLER AND THE BEACH BUM BAND CARIBBEAN

JUNE 30 ★ SOUL 2 THE BONE MOTOWN

JULY 7 ★ FIVE GUYS NAMED MOE ROCK

JULY 14 ★ ONE NIGHT BAND POP Special Time  
6:30 - 8:30 pm

JULY 21 ★ FEEL GOOD PARTY BAND 60S TO TODAY

JULY 28 ★ ETHAN BELL BAND COUNTRY

AUGUST 4 ★ KARMA COMMITTEE POP ROCK Special Time  
6 - 8 pm

Sponsored by

THE SPRINGS OF  
VERNON HILLS

WHITEHALL  
OF DEERFIELD  
HEALTHCARE

IRADFORDGREEN  
AT SEDGEROCK  
Hill Country Properties  
847.876.2401

Renewal  
by Andersen  
WINDOW REPLACEMENT  
an Andersen Company



## Flag Day

Sunday, June 14 • Veterans Park

Free Lunch at 12:30 pm • Program begins at 1:15 pm



Flag Day is a day for all Americans to celebrate and show respect for our flag, its designers and makers. Our flag is representative of our independence and unity as a nation, with a proud and glorious history. It was at the lead of every battle fought by Americans, and many people have died protecting it. It even stands proudly on the surface of the moon. Join us at Veterans Park, located at 1300 N. Weiland Road in Buffalo Grove, as we proudly celebrate Flag Day. The Buffalo Grove Police and Fire Departments Honor Guard will be presenting the colors. Our guest speaker will be Lieutenant Colonel, US Army (Retired) Priscilla Van Zanten. Speeches, changing the flags, and music provided by the 484th Army Band's Woodwind Quintet will also be part of this fascinating program. There will be free lunch beginning at 12:30 pm; and, the program will begin at 1:15 pm. There is no rain date for this event.





BUFFALO GROVE  
FRIENDS OF THE PARKS  
FOUNDATION

The Buffalo Grove Park District's charitable foundation.



# Movies Under The Stars

Willow Stream Park • Movie starts at dusk • Admission is FREE

Presented by



PLUMBING • SEWER • HEATING • COOLING • ELECTRIC

Sponsored by



There's no need to buy a ticket or rent a movie on these 3 Friday nights! Available seating is guaranteed in our 54-acre theater that will feature a 40-foot screen and surround sound. Concessions will be available for purchase or bring a picnic of your own. In the event of inclement weather, movies will be rescheduled to the rain dates listed. If there are multiple rainouts, information will be posted at [bgparks.org](http://bgparks.org).



**Frozen 2**

**June 26**

(rain date July 2)



**The Secret Life of Pets 2**

**July 17**

(rain date July 23)



**Toy Story 4**

**July 31**

(rain date August 6)



Buffalo Grove Park District

**Environmental Action Team**

**Green Fair**

**Sunday, June 28**

**8 am - 12:30 pm**

**Mike Rylko Community Park**



This free event for the whole family will provide information and activities to help residents learn about the small steps they can take at home, work and in the community to improve our environment and make Buffalo Grove a greener and healthier place to live.

Items being collected for recycling and repurposing include bicycles and bicycle parts, small electronics, eyeglasses, hearing aids, keys, clothing, shoes, crayons, books, CDs, DVDs, game discs, knives, scissors, blades, flower vases, coat hangers and small working appliances. Sorry, we cannot accept televisions or CRT monitors. For a complete list of exhibits, activities and collection items, visit [bgeat.org](http://bgeat.org).

Sponsored by

**First Student**

Caring for students today, tomorrow, together.



**NorthShore**  
University HealthSystem





# A Community Planning and Coming Together

## The Buffalo Grove Lincolnshire Chamber of Commerce in Action

The business community is reeling in the wake of the COVID-19 pandemic and the Buffalo Grove Lincolnshire Chamber of Commerce (BGLCC) is the business community hub - dedicated to helping businesses thrive and make key connections. It is the BGLCC's goal to further the interest of, and continue adding value to small businesses, especially during this tumultuous time.

Below is how the BGLCC is helping the business community:

- Sharing financial assistance resources from the SBA, and other sources.
- Promoting financial-education webinars facilitated by member companies about the CARES Act and other programs.
- Sharing information from the Villages of Buffalo Grove and Lincolnshire relating to business community resources.
- Highlighting/promoting member businesses that are open and ready to serve.
- Offering business referral networking, Young Professionals and member special networking meetings via Zoom.

- Calling members to let them know the BGLCC supports them and wants to understand how to further assist them.

The BGLCC encourages business community members to reach out with updates and news by emailing Pat McGettrick at [pmcgettrick@bglcc.org](mailto:pmcgettrick@bglcc.org). *We are all in this together, and together we will rebuild and thrive in the future!*

## Vernon Area Public Library

All services are available through the website at [vapld.info](http://vapld.info). Many can be accessed through the Vernon Library app, available for free from your app store. You can also reach a librarian Monday through Friday, 9:00 a.m. – 5:00 p.m., by telephone or text; please call **847-634-3650** or text to **847-565-6457**.

Please visit the Vernon Area Public Library website for information on services for residents and businesses, as well as senior services.

In an effort to help support the local small business community, the library is hiring business professionals to provide

public programs. This supports the local economy in multiple ways; speaking fees provide a small amount of income, and the public program puts their faces back in front of customers who miss them, and exposure may generate sales.

The library does not have fine/late fees and has reactivated approximately 300 library accounts that previously had a block, as we awaited long-overdue materials to be returned. The temporary amnesty allows these individuals to access the library's online offerings, including ebooks, audiobooks, magazines, newspapers, and streaming music and movies. Due dates for books, DVDs, CDs and other items patrons have in their possession, are being automatically extended until after the building reopens.

## Kildeer Countryside School District 96

The school district has been involved in many efforts to support the local community. These include breakfast, lunch, and food pantry item pick-up (delivery if needed) at the Exceptional Learners Collaborative during the week, and the collection and delivery of personal protective equipment (PPE) from each school to the Buffalo Grove Police Department for first responders. This included gloves and masks from nurse's offices and science rooms. D96 also is ready to provide support to D214 with volunteers and 3-D printers to assist with PPE production.

**Remote Learning Instruction** The school district is delivering assignments, instruction and support addressing academic, social/emotional and technology needs for students and their families. This includes periodic Zoom sessions and daily teacher emails, morning announcements and the Pledge of Allegiance, brain breaks and other classroom experiences, delivered virtually to help families keep students engaged.

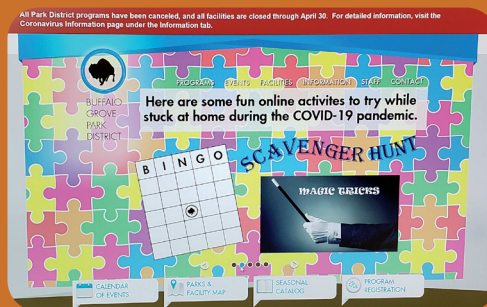
**Refunded Fees/Status of Fees** Early Childhood Blended Tuition monthly fees during the closure and fee-based bus service monthly fees during closure will be refunded; 2020-2021 registration

## The Buffalo Grove Park District

The Buffalo Grove Park District is keeping the community engaged while facilities remain closed. For nearly the past month, it has been engaging the community virtually, through their website and on social media. In addition to a variety of activities, residents can take online dance and fitness classes, as well as learn crafts and historical information from the Raupp Museum.

Due to the financial implications the pandemic has had on revenues, because of canceled programs and closed facilities, the summer program guide was not mailed out this year. This is part of a district-wide effort to make necessary spending adjustments where possible during this period. The entire Summer 2020 program guide is available on the Park District website at [bgparks.org](http://bgparks.org); and a limited number of printed catalogs will be available at the Alcott Center, once facilities reopen. Online registration will open for Buffalo Grove Park District residents on May 4, 2020.

Because the Alcott Center is closed, no one is answering the phone; however, you can reach the Park District by sending an email to [info@bgparks.org](mailto:info@bgparks.org). There is also a contact page at [bgparks.org](http://bgparks.org).





fee payment options, including fee waivers and delayed submission of checks, have been communicated to all KCSD96 families.

Coronavirus guidance for District 96 families, highlighting Superintendent Julie Schmidt's coronavirus-related communications can be found at [kcsd96.org/student-services/regarding-coronavirus](https://kcsd96.org/student-services/regarding-coronavirus). For additional information, please visit [kcsd96.org](https://kcsd96.org).

### Community Consolidated School District 21

Community Consolidated School District 21 (CCSD21) transitioned to a Distance Learning plan on March 16, 2020. All students in pre-kindergarten through 8th grade engage in daily learning activities from home. Language arts, math and social emotional learning are priority learning areas, and the school district has developed weekly learning targets for each grade level across all schools. Students also receive activities for physical education, science, social studies and special/exploratory areas to round out the students' learning day. Students and families remain in regular, virtual contact with their teachers.

Though all CCSD21 schools are closed, free breakfast and lunch meals are available to all children age 18 and younger. Cold breakfast and sack lunch "Grab and Go" meals are served simultaneously; children leave their distribution site with two meals. Distribution takes place Monday through Friday, 9:30 a.m. until 11:30 a.m. Thanks to partnerships with Indian Trails Public Library and local parks, distribution sites are located throughout the community and locations are listed at [ccsd21.org/coronavirus](https://ccsd21.org/coronavirus).

CCSD21's Wi-Fi network coverage has been expanded and extends into CCSD21 properties' parking lots. Students' devices can connect to the Internet from the parking lot where a student can access the day's learning activities and then return home to complete the activities offline. Comcast and AT&T offer low-cost, high-speed Internet access to families who receive free or reduced-price lunch. Families are encouraged to consider these options for home internet

### Stevenson High School

Stevenson High School (SHS) made the transition to remote learning on March 17, 2020 and aided any students who needed help with online connectivity. The school has also assisted the District 125 community, which includes the northern part of Buffalo Grove, in the following ways:

- The Stevenson High School Foundation launched the **Stevenson: One Family** initiative to support the school's most financially fragile students and their families. As of April 15, 2020, nearly \$25,000 had been raised to help ensure families facing financial hardship in the SHS community have food and crucial assistance. For more information on **Stevenson: One Family**, or to make a tax-deductible donation, visit [d125.org/OneFamily](https://d125.org/OneFamily).
- Several departments at SHS donated gloves and masks, typically used in classrooms and science labs, to local fire departments and hospitals. In total, 11 boxes of masks and more than 100 boxes of gloves were donated.
- Stevenson's corporate partner, Sodexo, has been providing carryout meals for Stevenson families that qualify for the federal free-and-reduced-price lunch program.
- The Exceptional Learners Collaborative (ELC), which provides special education services to Stevenson and District 96, also has been providing breakfast and lunch to elementary and middle school students. The ELC conducted food drives in March to assist families in need. In the first two days, close to 100 breakfast and lunch meals, plus numerous bags of groceries, were distributed.
- Members of the SHS athletics and physical welfare departments have been leading live workouts on Instagram. To see the latest workout schedule, visit [instagram.com/shs\\_pw/](https://instagram.com/shs_pw/).



and can contact their school's principal if they have difficulty submitting the Comcast or AT&T application.

In an effort to help our community, CCSD21 donated approximately 50 N95 masks and more than 5,700 gloves to the Illinois Emergency Management Agency (IEMA). No-touch thermometers were also donated to first responders in Wheeling. For more information, visit [ccsd21.org/coronavirus](https://ccsd21.org/coronavirus).

### Indian Trails Public Library

Shortly after Governor Pritzker's Stay-at-Home order went into effect on March 21, 2020, the Indian Trails Public Library staff began working on modifying existing services and programs to make them accessible online. The library has always had a robust collection of e-books, e-audiobooks and resources available to access online, and now there are new ways to connect with the library through:

- Chat by text with a librarian, Monday-Saturday, 9:00 a.m. – 5:00 p.m. and Sundays noon – 5:00 p.m., via the live chat on the website.

- One-on-one appointments for help with research, technology and more are available by completing the form on the website.
- Virtual programs, including live meet-ups for fiber artists, video storytimes, Padlet book clubs and content on our YouTube channel are accessible through the library's calendar.
- For those who live within the library's boundaries, but do not have a library card, Indian Trails Public Library is now offering online library card registration.

Although the library building is closed, we are still open for business! Visit [itpdl.org](https://itpdl.org) for information on all the mentioned offerings and services or call **847-459-4100**.



*Miss Lori's Storytimes are a popular program in the library and now via YouTube.*





50 Raupp Boulevard  
Buffalo Grove, IL 60089

Phone: 847-459-2500  
Fax: 847-459-0332

Email: [info@vbg.org](mailto:info@vbg.org)  
Website: [vbg.org](http://vbg.org)

### VILLAGE HALL HOURS

Monday

8:00 a.m. to 6:30 p.m.

Tuesday-Friday

8:00 a.m. to 4:30 p.m.

### FIRE DEPARTMENT

(Non-Emergency)

847- 537-0995

### POLICE DEPARTMENT

(Non-Emergency)

847- 459-2560

### PUBLIC WORKS

847-459-2545

## CONNECT WITH BG!

The Village utilizes several communication channels to keep the community updated on important news and information. These include the Village website as well as five social media platforms: Facebook, Twitter, NextDoor, LinkedIn and YouTube. Links to these pages can be found on any page of the Village's website on the right-hand column at [vbg.org](http://vbg.org).

There are several E-communications including the weekly Buffalo Grove Enews sent out to subscribers on Thursday afternoons, which includes general interest news, as well as upcoming events and initiatives. There is also a Business Bulletin for business community members, as well as the new, project-specific E-communications relating to current and upcoming road projects. The sign up for all these can be found at [vbg.org](http://vbg.org) by clicking on 'Get Notified' and under 'Sign Up for Enews'.

Village of Buffalo Grove  
50 Raupp Boulevard  
Buffalo Grove, IL 60089

PSRTD SRD

U.S. POSTAGE

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PERMIT #26

BUFFALO GROVE, IL

## WS-CARRIER ROUTE PRE-SORT

## LOCAL POSTAL CUSTOMER

**BUFFALO GROVE, IL 60089**

### District 214

District 214 (D214) high schools made the transition to remote learning on March 17, 2020. Schools are not required to make up these days after the regular school year ends. All high schools are currently utilizing remote learning and information can be found here: [d214.org/academics/remote-learning-plan/](http://d214.org/academics/remote-learning-plan/).

As the COVID-19 pandemic began to spread and shortages of Personal Protective Equipment (PPE) became apparent, D214 Board President Dan Petro and Superintendent Dr. David Schuler brainstormed ways for the district to respond and contribute. They conferred with Wheeling High School Principal Jerry Cook and Buffalo Grove High School Principal Jeff Wardle on the idea of utilizing those schools' 3-D printers. That discussion and intense research led to the conclusion that D214 would - by working with Harper College and other community partners - manufacture face shields that could be utilized in various situations. The face shields preserve and stretch the supply of higher-spec PPE



needed by health care workers and others on the front lines during the battle against the pandemic. The school district is now working to produce more than 1,750 of these per week.

Organizations that D214 has donated to include: Buffalo Grove Police Department, Buffalo Grove Fire Department, St. Joseph's Home, Greek American Rehabilitation & Care Centre, Rolling Meadows Fire Department, Northwest Community Hospital, Loyola University medical center, Ignite Medical Resorts, Central DuPage Hospital (Northwestern Medicine), Glenview Fire Department, Ifantis Dental Care and Suzanne K Kasang, D.D.S.

## Township Senior Resources

### Lake County - Vernon Township

- Dial-a-ride
- Food pantry
- Medical Lending Closet
- General and Emergency Assistance
- LIHEAP

For more information or to sign up for any of these programs call 847-634-4600 for assistance.

[www.vernontownship.com/](http://www.vernontownship.com/)

### Cook County - Wheeling Township

- Dial-a-ride
- Food pantry
- Care Calls for transportation and home delivered meals clients
- General and Emergency Assistance

For more information or to sign up for any of these programs call 847-259-7730 for assistance.

[www.wheelingtownship.com/](http://www.wheelingtownship.com/)

**Welfare Checks for the Elderly:** During these uncertain times, it's important to check on our elderly residents. If you're unable to make phone contact with an elderly friend, neighbor or resident, or don't have their phone number, please call **911**. Share your concerns with the operator; if you haven't seen them for a considerable amount of time, mail is piling up, or packages remain at the front door all may indicate someone is not well. The operator will alert Buffalo Grove police, who will perform a welfare check.